

# DoorJames

DoorJames is an intelligent visitor management tool which enables contactless registration. Your guests register easily and paperless before their visit. The registration process complies with GDPR and increases building security, as only invited visitors can check-in.

**CGI presents a digital reception desk where visitors can log in with a personal QR code. DoorJames is an innovative software solution provided by CGI.**

DoorJames can be easily implemented anywhere in the reception area. Your guests log on to an iPad in the entrance area or near the reception desk. For this purpose, an individual QR code or meeting ID is used, which external guests receive via e-mail from the DoorJames system 12 hours before the appointment. Once the QR code is scanned on the DoorJames iPad or the meeting ID is entered, the guest is logged in and receives information on the screen to take a seat in the waiting area.

In return, the host who created the appointment and invited the guest receives an e-mail about the arrival.

To conclude the meeting, the host logs the guest out of the DoorJames system with a simple click. The visitor receives a thank you for the visit by e-mail and is given the opportunity to give feedback.

The visitor management system can be implemented quickly and easily and can be adapted for different application scenarios by defining varying individual process rules.

For the current challenges of Covid-19 restrictions, DoorJames is ideal as a contactless registration tool for welcoming workforce back at the office. In addition, visitors can be send the latest hygiene regulations in advance. With this DoorJames version, the number of employees in the offices is controlled via individual QR codes that are valid for employees on individual days. Employee lists can also be created and possible infection chains can be traced.

## SOLUTION

DoorJames can be implemented on an iPad quickly. In general, CGI is handing over the DoorJames user interface with individual corporate branding<sup>1</sup> which may also be further customized. A user-friendly dashboard in the admin tool gives all reception staff a simple and digital

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## DIGITAL RECEPTION

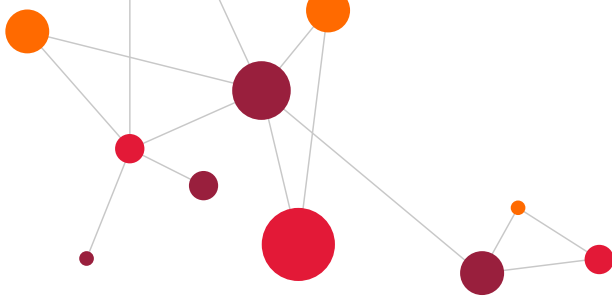
Nowadays digital tools are playing a major role in meetings and events, yet most receptions still use paper to manually register and manage guest. DoorJames simplifies the registration process and reduces effort for the reception. Reception staff can focus on the visitor service in a relaxed manner and provide guests with a modern visitor experience.

GDPR-compliant processes and more protection against unknown visitors increase building security.

## KEY ADVANTAGES:

- A digital visitor management tool which replaces manually created visitor lists in paper form
- GDPR-compliant
- Protection of building security as only invited guests can check in
- A quick overview of guests present in case of emergencies and evacuation situations
- Contactless
- Work relief for reception staff and shorter waiting times for guests

<sup>1</sup> In Premium Edition



overview of expected, present and logged-out guests. Evacuation lists can be created in the event of an emergency. In addition, DoorJames also offers a retrospective overview<sup>2</sup> of which guests were in the building at what time.

DoorJames can be expanded in the future with numerous functions, for example:

- Print individual visitor day passes
- Send notifications to the host
- Recognise car licence plates
- Expansion for parking management.

### TECHNOLOGY OF DOORJAMES

DoorJames is programmed as a native cloud application and can be set up quickly and easily online. The front end terminal is displayed on the iPad via a corresponding URL. No app or configuration is required on the iPad. The frontend is currently running in the Safari browser, the backend can be used with all common browsers.

### WHY CGI

CGI has in-depth knowledge in almost all industries and, with a holistic corporate approach, offers a range of solutions and services with which our customers can gain significantly in efficiency and agility and turn this into a competitive advantage. Our know-how in the planning and implementation of digital projects around the world ensures that companies reliably achieve their goals.

### ABOUT CGI

Founded in 1976, CGI is among the largest IT and business consulting services firms in the world. Operating in hundreds of locations across the globe, CGI delivers an end-to-end portfolio of capabilities, from strategic IT and business consulting to systems integration, managed IT and business process services and intellectual property solutions.

CGI works with clients through a local relationship model complemented by a global delivery network to help clients achieve their goals, including becoming customer-centric digital enterprises.

**“A digital and GDPR compliant solution for your visitor management”**

For more information about CGI, visit [cgi.com](http://cgi.com), or email us at [info@cgi.com](mailto:info@cgi.com).

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