



Information Technology Staff Augmentation Contracts (ITSAC) Services

 Texas Department of Information Resources

CGI DIR Contract Information

Contract Number: DIR-CPO-5498

Contract Link: [DIR-CPO-5498 | Texas Department of Information Resources](#)

ITSAC Program Overview: [IT Staffing Services | Texas Department of Information Resources](#)

Contract Documents:

- [DIR-CPO-5498 Contract](#)
- [DIR-CPO-5498 Appendix A Standard Contract Terms and Conditions Cooperative Contracts](#)
- [DIR-CPO-5498 Appendix B HUB Subcontracting Plan](#)
- [DIR-CPO-5498 Appendix C ITSAC NotToExceedRates](#)
- [DIR-CPO-5498 Appendix D ITSAC Titles and Descriptions](#)
- [DIR-CPO-5498 Appendix E ITSAC IT Staffing SOW Template](#)

CGI ITSAC Contact Information

Karen Smith, Director – Texas Public Sector

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Telephone: (512) 626-1338

Product Warranty and Return Policies

Order Fulfiler will adhere to the Vendor's then-currently published policies concerning product warranties and returns. Product warranty and return policies for Customers will not be more restrictive or more costly than warranty and return policies for other similarly situated Customers for like products.

Quotes, Purchase Orders or Warranty Information

Please contact Karen Smith, CGI Technologies and Solutions, Inc., at 512-626-1338 or TXBU-SLG.US@cgi.com to find out more and discuss your specific requirements. The PO must contain the contract number DIR-CPO-5498.

Reference Materials

DIR Cooperative Contracts: [Cooperative Contracts | Texas Department of Information Resources](#)

Statement of Work Process: [Statement of Work \(SOW\) Process | Texas Department of Information Resources](#)

We will also provide Vendor Accessibility Development Services Information Request (VADSIR) responses and Policy Driven Adoption for Accessibility (PDAA) documentation upon customer request.