

SCOR: CGI's Sar@ Solution

SCOR

Paris, France

Online:

www.scor.com

Industry:

Insurance

"CGI's iterative approach, separating the technical and functional aspects, provided us with rapid development and the ability to forge a solid link between our insurance experts and customers."

Beatrice Julienne, SCOR's project manager for Sar@

With 31 offices worldwide and active in more than 150 countries, SCOR is France's largest reinsurance company and one of the largest in the world. Thanks to its technical innovations and high-quality service, SCOR boasts a balanced business portfolio of damage, personal and special reinsurance.

The Challenge

In order to develop accurate risk pricing for its clients, SCOR wanted to develop a secure policy rating module that would allow for improved customer service, with permanent updating and worry-free maintenance. Further, the new system would include a complete database of 3,500 illnesses, 1,500 professions, 600 sports activities, approximately 20 means of transport, and the geopolitical risks associated with 180 countries.

How CGI Helped

CGI France's Sar@ tool provided the client with a solution through extranet and administrative applications. The former application would allow SCOR's client life insurance companies to establish risk pricing. The administrative application would allow risk analysis experts to define and maintain pricing rules. Real-time updating would provide SCOR with accurate pricing concerning geopolitical risks across a broad range of countries.

The Results

Sar@ was fully implemented and live within 15 months and is accessible 24/7, in English, French, Spanish, Italian, and German. The application has become a benchmark for personal insurance substandard risk pricing and information. Additional benefits include:

- Increased productivity
- Improved file management
- Enhanced customer service

The bottom line: SCOR's technological options give the reinsurance company the edge in terms of pricing and opportunities for future growth.