CGI Notify Automated Message Notification

CGI

For organizations seeking to automate delivery of messages to internal or external audiences, CGI Notify is a cost-effective interactive messaging service that may be used to send and receive notifications via SMS (Text), voice and e-mail.

Mass Notification System

CGI Notify has an intuitive interface for managing and sending alerts and messages to a client base or workforce.

Informative Dashboard and Groups

Quickly send notifications directly from the dashboard. Review current notifications and track results. CGI Notify makes it simple to add groups and individual members to notifications. Powerful search allows you to quickly find the contacts or groups you need to notify.

Insightful Results

View notification results for delivery, responses, and even those answered by a person or a machine. View message and response details for updated information and replies.

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CGI Notify Features

Listed below are some of the many features CGI Notify can provide your organization.

- Text to speech or recorded voice for phone messaging
- 2-way SMS (Text) messaging with chat
- E-mail notification
- Push notifications (with app)
- Translation capabilities for all communications
- Option to schedule or send immediately
- Request and response tracking
- Live operator call transfer
- Group or individual notification delivery
- Global reach
- Software as a Service delivered on secure cloud infrastructure
- Escalation groups for tiered level notifications
- Organization feature to allow multiple departments to have separate campaigns

CGI Notify

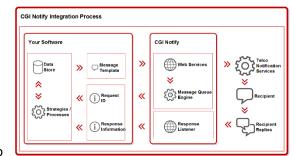
Notification to Conversation

Extend any SMS message to a conversation in real time. Translation features allow you to send messages in different languages to your recipient.



Integrate Into Your Solutions

CGI Notify may also be used as a service to integrate into your own software or solution.



Send Requests

Quickly adopt

messaging services into your own software and solutions using our APIs and RESTful services. Our services are secure and use JSON format.

Retrieve Responses

CGI Notify will record responses from the device automatically such as whether a human or answering machine picked up the phone, the call duration, or what options/button the user pressed while on the call. When a recipient replies, the message goes back to our response listener services and stores the response information for when you are ready for it. Retrieve any response from your recipient when you want it.

CGI Notify App

CGI Notify now has an app for enabling push notifications and updating profile information on the go.



Native App for Android and Apple

The CGI Notify app for Android and Apple mobile devices allows you to update your profile information, respond to push notifications and track your messages.

About CGI

Insights you can act on

Founded in 1976, CGI is among the largest IT and business consulting services firms in the world. We are insights-driven and outcomes-based to help accelerate returns on your investments.

Nearly 7,000 of our experts help the U.S. federal government achieve comprehensive, scalable and sustainable IT and business goals. We enable our clients to execute digital transformation, build the federal workforce of the future, achieve operational excellence, enhance citizen engagement and protect America's assets. As the federal government faces unprecedented challenges, we remain committed to enabling its success, using our deep understanding of clients' goals and mission-essential needs to provide consultative insights and develop solutions for maximum results.

CGI Notify in Action

To request a live demo or case studies, contact: BPServices@CGIFederal.com

For more information

Visit <u>cgi.com</u> Email us at <u>info@cgi.com</u>