Business and technology leaders cite an urgency to accelerate digital transformation based on 5 key global trends

- **Top 5 Global Trends**
  - Rising influence of consumerization (71%)
  - Evolution of security from defense to differentiator (62%)
  - Relentless regulatory demands (51%)
  - Restructuring of industry business models (34%)
  - Emergence of IT as the driver of business change (27%)

- **Emerging Global Trends**
  - Customer expectations for personal digital experiences (omni-channel) (71%)
  - Emergence of digital as the only channel of choice for customers (18%)
  - Growing cybersecurity threat (62%)
  - Faster moving regulatory reform (51%)
  - Transforming industry value chains (34%)
  - Economic and geopolitical uncertainty slowing growth (25%)
  - Population demographic shifts (workforce & customers) (16%)
  - Technology innovation and disruption (27%)
  - Modernization and operational efficiency (20%)
  - Real-time, end-to-end digital processing (13%)

**Source: CGI Global 1000 (2016)**

The annual CGI Global 1000 outlook brings together the findings, insights, and CGI’s point of view on the strategic topics that emerged from face-to-face conversations conducted with senior business and technology leaders in commercial and government organizations. In 2016, CGI consultants interviewed more than 1000 executives in 10 industries and 20 countries.