Contents

Overview
- Dates and location ................................................................. 1
- Why attend? ............................................................................ 1
- Users’ Group Steering Committee ........................................... 2

Education
- Schedule at-a-glance ............................................................. 3
- Sessions by Field of Study ...................................................... 4
- Session descriptions ............................................................. 6

Collaboration
- Networking ............................................................................ 21
- Keynote speaker .................................................................... 21
- Showcase ................................................................................ 21
- Peer-to-peer roundtable luncheon .......................................... 22

Community
- Past attendees ........................................................................ 27
- Special events ........................................................................ 28

Plan to attend
- Registration ........................................................................... 29
- Hotel information ................................................................... 29
- Transportation ........................................................................ 29

Build your schedule ............................................................... 30
Overview

Why attend?
CGI Forum 2015 is the premier networking and educational event for the CGI Advantage® community. With numerous in-depth product sessions and abundant networking opportunities, the Forum is the must-attend event for government professionals to share experiences and best practices with peers and experts in the field. This can’t-miss event provides a unique experience including:

Education
- Select from 80+ product-focused breakout sessions covering all CGI Advantage modules
- Earn Continuing Professional Education (CPE) credits

Collaboration
- Hear best practices & lessons learned from your peers
- Contribute directly to planning for future product releases

Community
- Join the onsite community of 550+ CGI Advantage users
- Network with and learn from the 60+ state and local organizations in attendance

Best of all, each CGI Advantage client site receives one complimentary registration, making it easy to participate in this important event.

Schedule for 2015: The program will begin late Sunday afternoon and conclude at 5:45 pm on Tuesday. Please make travel arrangements accordingly.

Register by August 31 to receive our early bird registration rate.
Members of the CGI Advantage Users’ Group Steering Committee serve a very important role in representing the interests of the user community. They evaluate proposed enhancements for future releases, assist in the creation of session content for the Forum and act as a channel of communication between the Users’ Group and CGI. The 2015 Steering Committee members are listed below for the area they represent. Each member’s name is followed by the end date of their current 3-year term. If you have questions or comments, the Steering Committee members would love to hear from you!

**Application Administration/Technical**

Dharmesh Patel  
State of Iowa (2015)  
Email: Dharmesh.Patel@iowa.gov

Richard Mitchell  
Wake County, NC (2016)  
Email: Rich.Mitchell@wakegov.com

**Budget**

Ruth Schwartz  
State of Michigan (2016)  
Email: schwartzr1@michigan.gov

Angie Flick  
Maricopa County, AZ (2017)  
Email: flicka@mail.maricopa.gov

**Business Intelligence**

Mason Campbell  
City of Roanoke, VA (2015)  
Mason.Campbell@roanokeva.gov

Robin Morgan  
Southwest Florida Water Management District (2017)  
Email: robin.morgan@swfwmd.state.fl.us

**Financial Management**

Mark Walsh  
City of Austin, TX (2015)  
Email: mark.walsh@austintexas.gov

Robert Davis  
Los Angeles County, CA (2016)  
Email: radavis@auditor.lacounty.gov

Jackie Holland  
Columbus Consolidated Gov’t, GA (2017)  
Email: jholland@columbusga.org

**Human Resource Management**

Idalia Ow  
Monterey County, CA (2015)  
Email: owim@co.monterey.ca.us

Leah Metzger  
Baltimore County Public Schools, MD (2016)  
Email: Imetzger@bcps.org

Lynda Hanskat  
City of Gainesville, FL (2017)  
Email: hanskatlr@cityofgainesville.org
## Schedule at-a-glance

### Sunday, October 18

<table>
<thead>
<tr>
<th>Event</th>
<th>Start</th>
<th>End</th>
</tr>
</thead>
<tbody>
<tr>
<td>Onsite Registration</td>
<td>1:00 pm</td>
<td>8:00 pm</td>
</tr>
<tr>
<td>Internet Cafe</td>
<td>1:00 pm</td>
<td>8:00 pm</td>
</tr>
<tr>
<td>Showcase</td>
<td>4:00 pm</td>
<td>6:00 pm</td>
</tr>
<tr>
<td>Showcase Reception</td>
<td>5:00 pm</td>
<td>6:00 pm</td>
</tr>
<tr>
<td>Welcome Reception</td>
<td>6:00 pm</td>
<td>8:00 pm</td>
</tr>
</tbody>
</table>

### Monday, October 19

<table>
<thead>
<tr>
<th>Event</th>
<th>Start</th>
<th>End</th>
</tr>
</thead>
<tbody>
<tr>
<td>Continental Breakfast</td>
<td>7:15 am</td>
<td>8:15 am</td>
</tr>
<tr>
<td>Onsite Registration</td>
<td>7:15 am</td>
<td>5:30 pm</td>
</tr>
<tr>
<td>Internet Cafe</td>
<td>7:15 am</td>
<td>5:30 pm</td>
</tr>
<tr>
<td>General Session</td>
<td>8:15 am</td>
<td>9:30 am</td>
</tr>
<tr>
<td>Showcase</td>
<td>9:30 am</td>
<td>12:00 pm</td>
</tr>
<tr>
<td>Breakout Sessions</td>
<td>9:45 am</td>
<td>10:45 am</td>
</tr>
<tr>
<td>Breakout Sessions</td>
<td>11:00 am</td>
<td>12:00 pm</td>
</tr>
<tr>
<td>Users’ Group Luncheon</td>
<td>12:00 pm</td>
<td>1:30 pm</td>
</tr>
<tr>
<td>Breakout Sessions</td>
<td>1:30 pm</td>
<td>2:30 pm</td>
</tr>
<tr>
<td>Showcase</td>
<td>2:30 pm</td>
<td>5:30 pm</td>
</tr>
<tr>
<td>Breakout Sessions</td>
<td>2:45 pm</td>
<td>3:45 pm</td>
</tr>
<tr>
<td>General Session</td>
<td>4:00 pm</td>
<td>4:30 pm</td>
</tr>
<tr>
<td>Breakout Sessions</td>
<td>4:30 pm</td>
<td>5:30 pm</td>
</tr>
<tr>
<td>Special Event</td>
<td>7:00 pm</td>
<td>10:00 pm</td>
</tr>
</tbody>
</table>

### Tuesday, October 20

<table>
<thead>
<tr>
<th>Event</th>
<th>Start</th>
<th>End</th>
</tr>
</thead>
<tbody>
<tr>
<td>Continental Breakfast</td>
<td>7:15 am</td>
<td>8:00 am</td>
</tr>
<tr>
<td>Onsite Registration</td>
<td>7:15 am</td>
<td>6:00 pm</td>
</tr>
<tr>
<td>Internet Cafe</td>
<td>7:15 am</td>
<td>6:00 pm</td>
</tr>
<tr>
<td>General Session</td>
<td>8:00 am</td>
<td>9:15 am</td>
</tr>
<tr>
<td>Showcase</td>
<td>9:15 am</td>
<td>11:30 am</td>
</tr>
<tr>
<td>Breakout Sessions</td>
<td>9:15 am</td>
<td>10:15 am</td>
</tr>
<tr>
<td>Breakout Sessions</td>
<td>10:30 am</td>
<td>11:30 am</td>
</tr>
<tr>
<td>Peer-to-Peer Roundtable Luncheon</td>
<td>11:30 am</td>
<td>12:45 pm</td>
</tr>
<tr>
<td>Breakout Sessions</td>
<td>12:45 pm</td>
<td>1:45 pm</td>
</tr>
<tr>
<td>Showcase</td>
<td>1:45 pm</td>
<td>4:15 pm</td>
</tr>
<tr>
<td>Breakout Sessions</td>
<td>2:00 pm</td>
<td>3:00 pm</td>
</tr>
<tr>
<td>Breakout Sessions</td>
<td>3:15 pm</td>
<td>4:00 pm</td>
</tr>
<tr>
<td>Breakout Sessions</td>
<td>4:15 pm</td>
<td>5:15 pm</td>
</tr>
<tr>
<td>Closing General Session</td>
<td>5:15 pm</td>
<td>5:45 pm</td>
</tr>
</tbody>
</table>
### Education

#### Sessions by Field of Study

Sessions are offered in multiple fields of study—all targeted to your specific product and area of interest. Take multiple sessions from one field of study or pick and choose to customize the perfect schedule for you. Also available, numerous general interest sessions.

<table>
<thead>
<tr>
<th>Budget</th>
<th>General Interest</th>
</tr>
</thead>
<tbody>
<tr>
<td>115</td>
<td>118</td>
</tr>
<tr>
<td>124</td>
<td>127</td>
</tr>
<tr>
<td>135</td>
<td>138</td>
</tr>
<tr>
<td>144</td>
<td>146</td>
</tr>
<tr>
<td>145</td>
<td>141</td>
</tr>
<tr>
<td>157</td>
<td>148</td>
</tr>
<tr>
<td>215</td>
<td>151</td>
</tr>
<tr>
<td>225</td>
<td>152</td>
</tr>
<tr>
<td>235</td>
<td>153</td>
</tr>
<tr>
<td>244</td>
<td>154</td>
</tr>
<tr>
<td>264</td>
<td>155</td>
</tr>
<tr>
<td>136</td>
<td>158</td>
</tr>
<tr>
<td>146</td>
<td>159</td>
</tr>
<tr>
<td>216</td>
<td>160</td>
</tr>
<tr>
<td>226</td>
<td>161</td>
</tr>
<tr>
<td>236</td>
<td>162</td>
</tr>
<tr>
<td>245</td>
<td>163</td>
</tr>
<tr>
<td>265</td>
<td>164</td>
</tr>
</tbody>
</table>

#### Financial

| 111 | 121 |
| 131 | 141 |
| 211 | 212 |
| 221 | 231 |
| 232 | 241 |

#### Business Intelligence

| 116 | 125 |
| 130 | 135 |
| 226 | 230 |
| 232 | 240 |

---

**Budget**

- **115** Product Direction: CGI Advantage Performance Budgeting
- **124** Beyond Budget Forms: An Alternative Look at CGI Advantage Performance Budgeting’s Budget Forms
- **135** Use Metrics, Measures & Financial Data to Drive Decisions in CGI Advantage Performance Budgeting
- **144** CGI Advantage Performance Budgeting: What's New on the Workflow Ranch
- **145** A Roundup of Reporting in Performance Budgeting: Queries, Reports and Dashboards
- **157** A Streamlined End of Year Rollover Process in CGI Advantage Performance Budgeting
- **215** A Roundup of New Functionality Available in Release 3.11
- **225** CGI Advantage Performance Budgeting: Post Game Report
- **235** Salary Projections: Mid Game Substitutions
- **244** CGI Advantage Performance Budgeting’s Modeling Functionality: What’s in Your Playbook?
- **264** CGI Performance Budgeting: Ask the Expert

**Financial**

- **111** Are You New to the Ranch?
- **121** Product Direction: CGI Advantage Financial Management
- **131** To Roll or Not to Roll
- **141** Report from the Field: Financial Management Release 3.10
- **211** EFT and ePayables: The Sequel
- **212** Debt Management: Ask the Expert
- **221** Planes, Trains and Automobiles: Travel and Expense Management
- **231** Where Did that Come From: The Magic of COA, Vendor and Other Inferences
- **232** Excelling into Advantage
- **241** Procurement and Inventory for Financial Management Specialists

**Business Intelligence**

- **116** Striking Oil! Drilling for the Best Features in CGI infoAdvantage that You Are Not Using
- **125** First Time at the Rodeo? Learn how to Plan Your CGI infoAdvantage and BusinessObjects Upgrade

---

**General Interest**

- **118** The People Part: Lessons from the Front Lines
- **127** Recovering More of Your Outstanding Receivables with CGI Advantage Collections
- **138** Climbing Guadalupe Peak: Reducing Permit and License Paperwork with CGI Advantage Permitting
- **148** Making the Case for Case Management
- **151** State and Large Government User Group Meeting
- **152** Small and Mid-Size Government and K-12 User Group Meeting
- **153** Effective Messaging to Obtain Desired Results
- **154** Change Management and Deployment Readiness Best Practices
- **155** Enhanced Maintenance Services: We Could Use a Little Help Here!
- **218** End User Training: Assessing Needs and Planning for Go-Live and Beyond
- **238** Cybersecurity as Risk Management: Preparing for Not “If”, but “When”
- **247** CGI Advantage Support: Enhancing Communication for Maximum Support Efficiency
- **248** Advantage Case Management: The Road Ahead
- **267** Minor Release Upgrades: Learn from Your Peers
- **268** Enabling Innovation in Future Cities and Regions
## Education

### HR/Payroll

<table>
<thead>
<tr>
<th>Page</th>
<th>Title</th>
</tr>
</thead>
<tbody>
<tr>
<td>114</td>
<td>Product Direction: CGI Advantage Human Resource Management</td>
</tr>
<tr>
<td>123</td>
<td>Reduce Stress to Comply with the Affordable Care Act (Panel Discussion)</td>
</tr>
<tr>
<td>133</td>
<td>CGI Advantage Human Resource Management—Best Kept Secrets</td>
</tr>
<tr>
<td>134</td>
<td>Time and Leave Client Case Study (State of Michigan)</td>
</tr>
<tr>
<td>143</td>
<td>CGI Advantage Employee and Manager Self Service Part 1: The Many Benefits</td>
</tr>
<tr>
<td>214</td>
<td>FMLA Tracking: The Never Ending Rodeo</td>
</tr>
<tr>
<td>224</td>
<td>CGI Advantage Employee &amp; Manager Self Service Pt. 2: Benefits &amp; Change Mgt. during Implementation</td>
</tr>
<tr>
<td>234</td>
<td>The Best of Benefits Administration (Client Panel)</td>
</tr>
<tr>
<td>243</td>
<td>Cool Strategies to Let the System be Your Work Horse</td>
</tr>
<tr>
<td>263</td>
<td>PAM Today and Tomorrow—Client Show and Tell (State of Michigan)</td>
</tr>
</tbody>
</table>

### Partner Spotlight

<table>
<thead>
<tr>
<th>Page</th>
<th>Title</th>
</tr>
</thead>
<tbody>
<tr>
<td>251</td>
<td>Talent Management in the Public Sector by Cornerstone OnDemand</td>
</tr>
<tr>
<td>252</td>
<td>OpenText Extended Enterprise Content Management (xECM) for Advantage</td>
</tr>
</tbody>
</table>

### Procurement

<table>
<thead>
<tr>
<th>Page</th>
<th>Title</th>
</tr>
</thead>
<tbody>
<tr>
<td>112</td>
<td>Product Direction: CGI Advantage Procurement</td>
</tr>
<tr>
<td>113</td>
<td>What’s New in CGI Advantage Vendor Self Service?</td>
</tr>
<tr>
<td>122</td>
<td>Maximizing Inventory Management: Jerry Jones Approved</td>
</tr>
<tr>
<td>132</td>
<td>It’s Here! CGI Advantage Grantor Self Service</td>
</tr>
<tr>
<td>142</td>
<td>Procurement Notifications: Who and What?</td>
</tr>
<tr>
<td>213</td>
<td>Punchout and E-Ordering</td>
</tr>
<tr>
<td>222</td>
<td>YEEHAW! New Beginnings in Vendor Self Service</td>
</tr>
<tr>
<td>223</td>
<td>The Inventory Lifecycle</td>
</tr>
<tr>
<td>233</td>
<td>Procurement Post-Award: Is CGI Advantage Fully Utilized?</td>
</tr>
<tr>
<td>242</td>
<td>We Heard You! Understanding Systems Assurance Between Financial and Vendor Self Service</td>
</tr>
</tbody>
</table>

### Technical/Admin

<table>
<thead>
<tr>
<th>Page</th>
<th>Title</th>
</tr>
</thead>
<tbody>
<tr>
<td>117</td>
<td>Yee-Haw! Important Release 3.10 Features that Maximize Productivity and Efficiency</td>
</tr>
<tr>
<td>126</td>
<td>Product Direction: CGI Advantage Administration/Technology</td>
</tr>
<tr>
<td>137</td>
<td>Tricks of the Trade: Security and Workflow (Panel Discussion)</td>
</tr>
<tr>
<td>147</td>
<td>CSI Dallas: CGI Advantage Forensics</td>
</tr>
<tr>
<td>156</td>
<td>Experience the Innovation: Release 3.11 and User Interface/Usability Enhancements Demo</td>
</tr>
<tr>
<td>217</td>
<td>BIRTology</td>
</tr>
<tr>
<td>227</td>
<td>Advantage Performance Rodeo: Tame it like a Cowboy (Panel Discussion)</td>
</tr>
<tr>
<td>237</td>
<td>All Star Panel: Advantage Operations</td>
</tr>
<tr>
<td>246</td>
<td>“Beyond Training Camp!”—Master and Execute Advantage Security</td>
</tr>
<tr>
<td>266</td>
<td>Enter the Shark Tank: Administration/Technology</td>
</tr>
</tbody>
</table>
MONDAY, OCTOBER 19

113 What’s New in CGI Advantage Vendor Self Service?
Monday 9:45 am – 10:45 am
Field of Study: Procurement
Type/Level: Update
CPE Subject Area: Not CPE Eligible
Get the latest and greatest information on key enhancements in the Vendor Self Service Release 3.11. This session will include a demonstration on the new enhancements, including mobile, as well as a discussion on the potential value the features can bring to your organization.

Learning Objectives
After completing this session, the attendee should be able to:
• Define the key Release 3.11 enhancements
• Identify potential features to consider for the user’s site
• Identify benefits to vendor processes

112 Product Direction: CGI Advantage Procurement
Monday 9:45 am – 10:45 am
Field of Study: Procurement
Type/Level: Update
CPE Subject Area: Not CPE Eligible
Want to know what’s coming next? Each release adds new capabilities and improves current product features to increase the value of your CGI Advantage solution. This session provides the future vision for CGI Advantage Procurement, Inventory and Vendor Self Service modules. The presenter will highlight key enhancements in Release 3.11 and beyond.

Learning Objectives
After completing this session, the attendee should be able to:
• Identify key concepts of an accounting model
• List all options available for internal transactions and adjusting entries

115 Product Direction: CGI Advantage Performance Budgeting
Monday 9:45 am – 10:45 am
Field of Study: Budget
Type/Level: Update
CPE Subject Area: Not CPE Eligible
As the budgetary landscape continues to change with new trends, requirements and regulatory demands, CGI Advantage Performance Budgeting continues to evolve to stay ahead of the curve. In this session we will highlight functionality in Release 3.11, review the product roadmap and provide a sneak peek into what’s coming in Release 3.12. We’ll also share information on what’s new in the client community and ways to get involved. Attend to hear all the exciting new functionality planned and join in a discussion on where you think the product should go in the future!

Learning Objectives
After completing this session, the attendee should be able to:
• Define strategic direction and key upcoming enhancements for Performance Budgeting

114 Product Direction: CGI Advantage Human Resource Management
Monday 9:45 am – 10:45 am
Field of Study: HR/Payroll
Type/Level: Update
CPE Subject Area: Not CPE Eligible
The future of the Human Resource Management product is sunny and bright. Attend this session to plan your journey with the product direction for Release 3.11 and beyond. The Human Resource Management functions for Payroll Accounting Management, Time and Leave and Employee Self Service have been enhanced significantly in Release 3.11. In this session we will provide an overview of the new features.

Learning Objectives
After completing this session, the attendee should be able to:
• Define the key CGI Advantage Procurement, Inventory and VSS enhancements in Release 3.11 and beyond
• Identify the timeline and key features in the CGI Advantage roadmap
• Discuss the CGI Advantage product vision for Procurement, Inventory and Vendor Self Service

116 Striking Oil! Drilling for the Best Features in CGI infoAdvantage that You Are Not Using
Monday 9:45 am – 10:45 am
Field of Study: Business Intelligence
Type/Level: Intermediate
CPE Subject Area: Specialized Knowledge
Duration in hours: 1.0 hour
Onsite credits: 1.0 credit
Get data rich! Whether getting started with infoAdvantage or upgrading from one version to another, this session will help you identify the best things in recent releases that you may not have had time to find yet. This session will cover how to consolidate reports, leverage universes introduced in newer releases, as well as other infoAdvantage functionality that tends to be underutilized. Attend this session if you want to discover all the hidden gems in infoAdvantage!

Learning Objectives
After completing this session, the attendee should be able to:
• Discuss the Human Resource Management product direction
• Describe the fast track enhancement process
• Identify new features coming in future releases

The session schedule is subject to change. Check the registration site for the most up-to-date information on session names, times and descriptions. No advance preparation for sessions is required, unless otherwise stated.
MONDAY, OCTOBER 19

117 Yee-Haw! Important Release 3.10 Features that Maximize Productivity and Efficiency
Monday 9:45 am – 10:45 am
Field of Study: General Interest
Type/Level: Overview
CPE Subject Area: Not CPE Eligible
Why should your site consider upgrading from earlier releases of Advantage? This session will discuss many of the new features available in Advantage 3.10 via demonstration.
Learning Objectives
After completing this session, the attendee should be able to:
• Prepare for potential platform changes and ways of interacting with CGI Advantage when upgrading to CGI Advantage 3.10
• Explain to managers, board members and other decision makers the reasons for upgrading to CGI Advantage 3.10
• Discuss the new features of CGI Advantage Administration and Advantage Business Integrator (ABI) and be able to take advantage of the new features available

118 The People Part: Lessons from the Front Lines
Monday 9:45 am – 10:45 am
Field of Study: General Interest
Type/Level: Basic
CPE Subject Area: Not CPE Eligible
State and local CGI Advantage implementations typically share four characteristics: scale, magnitude, duration and strategic importance. However, enduring outcomes will not occur unless change happens one person at a time. In this panel session, clients will share their most important lessons learned associated with the people part of implementing CGI Advantage.
Learning Objectives
After completing this session, the attendee should be able to:
• Define best practices for consolidating reports
• Describe methods for evaluating new functionality during upgrade
• List universes and dashboards from recent releases that can provide value

• Apply organizational change management lessons learned from other implementations to your own
• Describe how systemic incorporation of the "human side" of change supports ERP success

121 Product Direction: CGI Advantage Financial Management
Monday 11:00 am – 12:00 pm
Field of Study: Financial
Type/Level: Update
CPE Subject Area: Not CPE Eligible
As trends in government and technology continue to evolve rapidly, CGI continues to adapt to those changes. Join this session for an overview of our current product roadmap and to hear about the short-term and long-term visions for the Financial Management solution.
Learning Objectives
After completing this session, the attendee should be able to:
• Recall proposed enhancements included in CGI Advantage Financial Management Release 3.11
• Describe the longer-term strategic direction of CGI Advantage Financial Management

122 Maximizing Inventory Management: Jerry Jones Approved
Monday 11:00 am – 12:00 pm
Field of Study: Procurement
Type/Level: Intermediate
CPE Subject Area: Finance
Duration in hours: 1.0 hour
Onsite credits: 1.0 credit
Join the Advantage community in exploring the vast improvements to the CGI Advantage Inventory module. This session will dive into the new enhancements in Release 3.11, such as detail level tracking and lot expiration notification, and will provide insights into improving your inventory operations. This session is ideal if you are looking for ways to extend your inventory lifecycle capabilities.
Learning Objectives
After completing this session, the attendee should be able to:
• Identify potential features to consider for the user’s site

123 Reduce Stress to Comply with the Affordable Care Act (Panel Discussion)
Monday 11:00 am – 12:00 pm
Field of Study: HR/Payroll
Type/Level: Overview
CPE Subject Area: Personnel/HR
Duration in hours: 1.0 hour
Onsite credits: 1.0 credit
Join this session to learn best practices for meeting the reporting requirements for the Affordable Care Act (ACA). Participate in this interactive client panel to share strategies and hear how your peers developed successful ACA action plans. A brief overview of the updates to the Human Resource Management application will be provided with helpful hints to support reporting.
Learning Objectives
After completing this session, the attendee should be able to:
• Discuss employers’ annual reporting responsibilities to employees and the IRS
• Implement best practice ideas
• Create an ACA action plan
• Identify system updates to Human Resource Management for the ACA

124 Beyond Budget Forms: An Alternative Look at CGI Advantage Performance Budgeting’s Budget Forms
Monday 11:00 am – 12:00 pm
Field of Study: Budget
Type/Level: Advanced
CPE Subject Area: Finance
Duration in hours: 1.0 hour
Onsite credits: 1.0 credit
In this session we will take an alternative look at budget forms and see how they can be used to capture much more than the baseline budget. Hear examples from the State of Michigan on how they are leveraging budget forms to capture narrative to track legislative changes as well as how they have
### Session descriptions

**MONDAY, OCTOBER 19**

<table>
<thead>
<tr>
<th>Session Description</th>
<th>Time</th>
<th>Field of Study</th>
<th>Type/Level: Intermediate</th>
<th>CPE Subject Area: Not CPE Eligible</th>
<th>Duration in hours: 1.0 hour</th>
<th>Onsite credits: 1.0 credit</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>125 First Time at the Rodeo? Learn how to Plan Your CGI infoAdvantage and BusinessObjects Upgrade</strong></td>
<td>Monday 11:00 am – 12:00 pm</td>
<td>Business Intelligence</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>126 Product Direction: CGI Advantage Administration/Technology</strong></td>
<td>Monday 11:00 am – 12:00 pm</td>
<td>Technical/Admin</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>127 Recovering More of Your Outstanding Receivables with CGI Advantage Collections</strong></td>
<td>Monday 11:00 am – 12:00 pm</td>
<td>General Interest</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>131 To Roll or Not to Roll</strong></td>
<td>Monday 1:30 pm – 2:30 pm</td>
<td>Financial</td>
<td>Advanced</td>
<td>Accounting</td>
<td>1.0 hour</td>
<td>1.0 credit</td>
</tr>
<tr>
<td><strong>132 It's Here! CGI Advantage Grantor Self Service</strong></td>
<td>Monday 1:30 pm – 2:30 pm</td>
<td>Procurement</td>
<td>Overview</td>
<td>Not CPE Eligible</td>
<td>1.0 hour</td>
<td>1.0 credit</td>
</tr>
</tbody>
</table>

**Learning Objectives**
- After completing this session, the attendee should be able to:
  - Describe how automating collection features can generate significant revenue without adding any upfront costs
  - Describe how automating collection features can generate significant revenue without adding any upfront costs

**125 First Time at the Rodeo? Learn how to Plan Your CGI infoAdvantage and BusinessObjects Upgrade**
- **Join us to gain ideas and perspectives on how you can fully leverage budget form functionality to help simplify and streamline processes.**
- **Learning Objectives**
  - After completing this session, the attendee should be able to:
    - List the different options available for setting up budget forms
    - Describe system configuration options to support narrative forms and form versioning
    - Describe system configuration options to support a reorganization request

**126 Product Direction: CGI Advantage Administration/Technology**
- **Join us to gain ideas and perspectives on how you can fully leverage budget form functionality to help simplify and streamline processes.**
- **Learning Objectives**
  - After completing this session, the attendee should be able to:
    - Identify the benefits of adding Advantage Collections
    - Identify new collection techniques that are being used by government collection agencies

**127 Recovering More of Your Outstanding Receivables with CGI Advantage Collections**
- **Join us to gain ideas and perspectives on how you can fully leverage budget form functionality to help simplify and streamline processes.**
- **Learning Objectives**
  - After completing this session, the attendee should be able to:
    - Discuss CGI Advantage technology direction
    - Plan for Advantage upgrades, software license changes and employee training
    - Define how to strategically align other planned IT projects

**131 To Roll or Not to Roll**
- **Most CGI Advantage sites have multi-year budgeting needs, particularly in the area of capital budgeting.** This session will explore the available options including cost accounting budget structures, use of the 9999 budget year, rolling budgets from year to year and simply keeping old budget years open. The selected option will also have a direct impact on year-end roll processes. Attend this session to hear from a sample of Advantage sites on approaches to multi-year budgeting and annual roll activities.
- **Learning Objectives**
  - After completing this session, the attendee should be able to:
    - Discuss the system capabilities for continuing, multi-year and no-year budgeting
    - Explain how and why other clients address budget concerns

**132 It’s Here! CGI Advantage Grantor Self Service**
- **The tracking of grants given by a CGI Advantage site is a common need across CGI Advantage clients.** Join us in hearing about the exciting new CGI Advantage Grantor Self Service module and how clients can best utilize the new features to maximize their grant operations.
- **Learning Objectives**
  - After completing this session, the attendee should be able to:
    - Define the grant lifecycle
    - Define key grantor enhancements
    - Identify how to best utilize the grantor features
133 CGI Advantage Human Resource Management—Best Kept Secrets

Monday 1:30 pm – 2:30 pm
Field of Study: HR/Payroll
Type/Level: Intermediate
CPE Subject Area: Personnel/HR
Duration in hours: 1.0 hour
Onsite credits: 1.0 credit

Are you looking for ideas to help you get more out of your Human Resource Management 3.9/3.10 Release? This session will include a demonstration of often overlooked value-added features for human resources such as employee evaluations, employee relations, tracking workers’ compensation incidents and much more.

Learning Objectives
After completing this session, the attendee should be able to:
- Describe value added features of Human Resource Management and how they are used
- Apply features for compensation management to compare the workforce to industry metrics
- Identify the tools that are available for performance evaluations
- Track employee incidents for proper documentation

134 Time and Leave Client Case Study (State of Michigan)

Monday 1:30 pm – 2:30 pm
Field of Study: HR/Payroll, Financial
Type/Level: Intermediate
CPE Subject Area: Personnel/HR
Duration in hours: 1.0 hour
Onsite credits: 1.0 credit

This session will highlight the transformation of time and leave business processes in CGI Advantage Human Resource Management, CGI Advantage Employee Self Service and CGI Advantage Manager Self Service. Similar to how a pair of riders at a rodeo compete in a team roping event to bring down a formidable steer, both CGI and the team from the State of Michigan worked together to tackle many complex business requirements to get a rope around multiple system changes. The results of the collaboration include a new and improved timesheet capable of equipment usage and activity reporting, enhanced work scheduling capabilities, new leave request validation options and many new configurable system options.

Learning Objectives
After completing this session, the attendee should be able to:
- Describe the time and leave functionality in Human Resource Management
- Discuss the common challenges faced by most Human Resource Management clients while implementing time and leave and ways to overcome them
- Identify planned enhancements for Release 3.11

135 Use Metrics, Measures & Financial Data to Drive Decisions in CGI Advantage Performance Budgeting

Monday 1:30 pm – 2:30 pm
Field of Study: Budget
Type/Level: Advanced
CPE Subject Area: Finance
Duration in hours: 1.0 hour
Onsite credits: 1.0 credit

With the increasing pressure to align spending with priorities, many governments are redesigning the way they build their budgets and make investment decisions. The new design is an outcome-based budget that aids decision makers in prioritizing dollars that align with metrics and measures tied to requested services. Hear an example from the City of Mesa on how they have leveraged CGI Advantage Performance Budgeting to help develop and interpret these metrics. We’ll demonstrate how they have set up the performance management data in the system and discuss how the dashboard and related financial reports they have developed have helped to connect the dots between budgeting and the metrics.

Learning Objectives
After completing this session, the attendee should be able to:
- Describe key enhancements for business intelligence in Release 3.11
- Discuss product strategy and direction for the business intelligence solution component

136 Product Direction: CGI Advantage Business Intelligence

Monday 1:30 pm – 2:30 pm
Field of Study: Business Intelligence
Type/Level: Update
CPE Subject Area: Not CPE Eligible

State and local governments require a solution that provides easy access to information across the organization to drive improved decision making. CGI infoAdvantage responds with additional features and functionality to enhance reporting and information gathering processes. This session describes the product direction of CGI infoAdvantage, including exciting new features planned for Release 3.11 and beyond.

Learning Objectives
After completing this session, the attendee should be able to:
- Describe planned enhancements for Release 3.11 and beyond.
- Discuss product strategy and direction for the business intelligence solution component

137 Tricks of the Trade: Security and Workflow (Panel Discussion)

Monday 1:30 pm – 2:30 pm
Field of Study: Technical/Admin
Type/Level: Intermediate
CPE Subject Area: Not CPE Eligible

We’ve rounded up some of the best and brightest of your security and workflow peers and invite you to come participate in this year’s panel discussion to learn their “tricks of the trade.” During this interactive session, the audience will be invited to ask questions of the panelists who will share their insights and discuss lessons learned based on their collective experience.

Learning Objectives
After completing this session, the attendee should be able to:
- Explain the various security and workflow options
- Discuss how other sites leverage the robust security and workflow capabilities within CGI Advantage
- List tips and tricks for getting the most out of workflow and security

The session schedule is subject to change. Check the registration site for the most up-to-date information on session names, times and descriptions. No advance preparation for sessions is required, unless otherwise stated.
138 Climbing Guadalupe Peak: Reducing Permit and License Paperwork with CGI Advantage Permitting

Monday 1:30 pm – 2:30 pm
Field of Study: General Interest
Type/Level: Intermediate
CPE Subject Area: Finance
Duration in hours: 1.0 hour
Onsite credits: 1.0 credit

State and local governments are required to process mountains of permit and license information in order to manage regulatory requirements for businesses and citizens. Attend this session to learn how Permitting can help your government create a centralized, enterprise-wide source of accurate regulatory and permitting information for improved efficiency and enforcement, enabling outcome-driven planning and decision making.

Learning Objectives

After completing this session, the attendee should be able to:
- Describe CGI Advantage Permitting and its capabilities
- Identify quick win business process candidates and learn potential measures of success

141 Report from the Field: Financial Management Release 3.10

Monday 2:45 pm – 3:45 pm
Field of Study: Financial
Type/Level: Overview
CPE Subject Area: Not CPE Eligible

Attend this session to hear the experiences of those state and local governments that have upgraded to CGI Advantage Financial Management Release 3.10. This session will focus on how sites have adapted to changes in the Financial Management solution from their prior release. Attendees will hear about lessons learned from their peers, gaining valuable insights into the new release and the associated upgrade process.

Learning Objectives

After completing this session, the attendee should be able to:
- List some of the key changes in Release 3.10
- Discuss the value in the upgrade process
- Identify lessons learned from other clients

142 Procurement Notifications: Who and What?

Monday 2:45 pm – 3:45 pm
Field of Study: Procurement
Type/Level: Intermediate
CPE Subject Area: Finance
Duration in hours: 1.0 hour
Onsite credits: 1.0 credit

When are procurement notifications issued? Who is notified? Join this session to become a notification expert within the procurement lifecycle in CGI Advantage Procurement and Vendor Self Service. This session will enlighten all on the different types and configurability of the notifications.

Learning Objectives

After completing this session, the attendee should be able to:
- Define notification configuration options
- Identify the types of procurement notifications
- Define the notification triggers
- Describe vendor correspondence and notes features

143 CGI Advantage Employee and Manager Self Service Part 1: The Many Benefits

Monday 2:45 pm – 3:45 pm
Field of Study: HR/Payroll
Type/Level: Basic
CPE Subject Area: Personnel/HR
Duration in hours: 1.0 hour
Onsite credits: 1.0 credit

The Dallas Cowboys play to win and so can you with Employee and Manager Self Service! Technology can help move your Human Resource Management processes out of the “paper box.” This session will demonstrate the options available in Employee Self Service and Manager Self Service including: benefits open enrollment, communicating work schedules, performance reviews, employee workflow to managers for time sheet, overtime and leave request approvals.

Learning Objectives

After completing this session, the attendee should be able to:
- Identify system configuration options available for workflow
- Discuss best practices for integrating workflow into the budget development cycle

144 CGI Advantage Performance Budgeting: What’s New on the Workflow Ranch

Monday 2:45 pm – 3:45 pm
Field of Study: Budget
Type/Level: Intermediate
CPE Subject Area: Finance
Duration in hours: 1.0 hour
Onsite credits: 1.0 credit

Release 3.11 brings enhanced functionality surrounding the workflow process including conditional workflow and the ability to trigger workflow based on a scheduled date. In this session we will take a closer look at these new enhancements as well as highlight enhanced functionality introduced in Release 3.10. We will walk through examples of how this functionality can be used to improve the routing and approval of requests. This session will also showcase examples of how different clients have set up workflow for their business process. Join us to hear ideas on how you can maximize the workflow functionality.

Learning Objectives

After completing this session, the attendee should be able to:
- Understand how to setup Self Service in HRM
- Understand the options for security setup
- Know what the new features are for Self Service in Release 3.11 (including security)
- Provide colleagues with justification to set up and promote Self Service

145 A Roundup of Reporting in Performance Budgeting: Queries, Reports and Dashboards

Monday 2:45 pm – 3:45 pm
Field of Study: Budget, Business Intelligence
Type/Level: Intermediate
CPE Subject Area: Specialized Knowledge
Duration in hours: 1.0 hour
Onsite credits: 1.0 credit

One of the most vital components of the budget development process is the ability to report out on...
MONDAY, OCTOBER 19

the data and get accurate information for decision making. In this session, we will take a deeper look at the different reporting options available with CGI Advantage Performance Budgeting: queries, reports and dashboards. We’ll discuss tips and tricks in order to get the most out of your reporting as well as share examples from across the client community to get your creative juices flowing!

Learning Objectives
After completing this session, the attendee should be able to:
- List the different options available for reporting
- Describe system configuration options to support advanced features in queries
- Describe report configuration options for CGI infoAdvantage reports

146 Welcome to the Shark Tank: A Tour of the Procurement Universe
Monday 2:45 pm – 3:45 pm
Field of Study: Business Intelligence, Procurement
Type/Level: Overview
CPE Subject Area: Specialized Knowledge
Duration in hours: 1.0 hour
Onsite credits: 1.0 credit
Accelerate your success and return on investment for your procurement users with CGI infoAdvantage by attending this session highlighting common procurement universes. This is a functionally focused session that will showcase how CGI infoAdvantage reports and dashboards can be used to meet procurement reporting and information requirements.

Learning Objectives
After completing this session, the attendee should be able to:
- Define the different procurement areas in CGI infoAdvantage Financial
- List the available reports and dashboards for each functional area
- Describe how a financial procurement universe can be created to report
- Explain how a report can be accessed in infoAdvantage and the Advantage Financial application

147 CSI Dallas: CGI Advantage Forensics
Monday 2:45 pm – 3:45 pm
Field of Study: Technical/Admin
Type/Level: Advanced
CPE Subject Area: Specialized Knowledge
Duration in hours: 1.0 hour
Onsite credits: 1.0 credit
Application administrators are not only responsible for managing the CGI Advantage application, but are the first ones called when an end-user runs into an error. This session provides a demonstration on troubleshooting and resolving common technical application and configuration related problems such as null pointers, out of memory errors, certificate issues, exceptions, database errors and other technical issues. Learn the tools that are commonly used for identifying and resolving technical issues within CGI Advantage.

Learning Objectives
After completing this session, the attendee should be able to:
- Define methodology and approach for troubleshooting CGI Advantage issues
- Apply useful troubleshooting tools
- Define the most common types of errors and how to approach troubleshooting for each
- Define the approach for troubleshooting key areas of CGI Advantage

148 Making the Case for Case Management
Monday 2:45 pm – 3:45 pm
Field of Study: General Interest
Type/Level: Overview
CPE Subject Area: Business Management & Organization
Duration in hours: 1.0 hour
Onsite credits: 1.0 credit
Discover how to build a compelling business case to support your CGI Advantage Case Management initiatives in many lines of business. Whether you are examining human resources, contracts management or another line of business, learn how to find, define and quantify business efficiencies; create cost savings; utilize the value of regulatory and legislative compliance and harness potential future improvements that Advantage Case Management can deliver to your organization.

Learning Objectives
After completing this session, the attendee should be able to:
- Identify primary and secondary areas of potential cost savings to support your project plans
- Articulate the value to your organization of cost avoidance
- Be able to discuss the value of maintaining regulatory and legislative compliance, and the true costs of going off-side
- Construct financial models to assess the potential return on investment for your CGI Advantage Case Management deployment

151 State and Large Government User Group Meeting
Monday 4:30 pm – 5:30 pm
Field of Study: General Interest
CPE Subject Area: Not CPE Eligible

152 Small and Mid-Size Government and K-12 User Group Meeting
Monday 4:30 pm – 5:30 pm
Field of Study: General Interest
CPE Subject Area: Not CPE Eligible

153 Effective Messaging to Obtain Desired Results
Monday 4:30 pm – 5:30 pm
Field of Study: General Interest
Type/Level: Basic
CPE Subject Area: Communications
Duration in hours: 1.0 hour
Onsite credits: 1.0 credit
Many letters that are issued by government agencies contain bureaucratic jargon and “legalese” that are confusing, intimidating and overwhelming for the recipients. This session will provide an effective way to communicate with your audience to lead to a reduction in phone calls, an improvement in customer service, increased compliance and a higher likelihood of achieving the desired outcome. This session will show actual improvements that have been made to communications and will provide a clear path for the attendee to achieve similar results.

The session schedule is subject to change. Check the registration site for the most up-to-date information on session names, times and descriptions. No advance preparation for sessions is required, unless otherwise stated.
Learning Objectives
After completing this session, the attendee should be able to:

• Identify the benefits of using plain language in your communications
• Describe how the design of your letters can benefit you
• Use the provided framework to modify communication to better achieve the outcome that is desired

154 Change Management and Deployment Readiness Best Practices
Monday 4:30 pm – 5:30 pm
Field of Study: General Interest
Type/Level: Basic
CPE Subject Area: Business Management & Organization
Duration in hours: 1.0 hour
Onsite credits: 1.0 credit

CGI Advantage project teams must lead their organizations through significant barriers to create successful and permanent change. CGI will present its proven change management methodology through the case study of one client who will describe the specifics of how the major deliverables supported their organization’s ability to align leadership and workforce to overcome resistance.

Learning Objectives
After completing this session, the attendee should be able to:

• Describe the Enhanced Maintenance Services offering
• Give client examples of why they chose the Enhanced Maintenance Services model
• List how organizations have benefitted from Enhanced Maintenance Services

156 Experience the Innovation: Release 3.11 & User Interface/Usability Enhancements Demo
Monday 4:30 pm – 5:30 pm
Field of Study: Technical/Admin
Type/Level: Overview
CPE Subject Area: Not CPE Eligible

Join this session to take a tour of Release 3.11 enhancements, including the User Interface/Usability enhancements prioritized by the User Experience focus group.

Learning Objectives
After completing this session, the attendee should be able to:

• Discuss Release 3.11 Administration and Technology enhancements and its benefits

157 A Streamlined End of Year Rollover Process in CGI Advantage Performance Budgeting
Monday 4:30 pm – 5:30 pm
Field of Study: Budget
Type/Level: Intermediate
CPE Subject Area: Finance
Duration in hours: 1.0 hour
Onsite credits: 1.0 credit

A budget analyst’s job is never over; once a budget is finalized, it is time to prepare for the next. CGI Advantage Performance Budgeting’s rollover utility can help simplify this process and ensure a smooth start to next year’s budget. Join us for a session discussing the end of year processes performed, both inside and outside the system to prepare for next year’s budget. Hear tips and tricks to help streamline this process as well as features from recent releases which can reduce manual effort. See examples of methods and processes sites have developed to simplify this annual event.

Learning Objectives
After completing this session, the attendee should be able to:

• Describe the different options available for end of year rollover of the budget data
• Describe system configuration options to support end of year processes related to requests and reference data
• Apply best practices for end of year budget close
211 EFT and ePayables: The Sequel
Tuesday 9:15 am – 10:15 am
Field of Study: Financial
Type/Level: Intermediate
CPE Subject Area: Finance
Duration in hours: 1.0 hour
Onsite credits: 1.0 credit

Return to one of last year’s most popular sessions to hear how clients have continued to benefit from both ePayables and Electronic Funds Transfer (EFT). EFT has been supported in CGI Advantage Financial Management for many years. While EFT use continues to grow, so too has the adoption of ePayables. ePayables is a more recent payment method that is being offered by many banks to governmental clients. Last year, even some of our client panelists were shocked to learn the actual savings from the ePayables program. This year’s session will look at the ongoing benefits and some new panelists will give their perspective on both payment options.

Learning Objectives
After completing this session, the attendee should be able to:
- Describe the difference between ePayables and EFT
- Describe how EFT and ePayables can be implemented
- Identify the benefits of both EFT and ePayables

213 Punchout and E-Ordering
Tuesday 9:15 am – 10:15 am
Field of Study: Procurement
Type/Level: Intermediate
CPE Subject Area: Finance
Duration in hours: 1.0 hour
Onsite credits: 1.0 credit

Are you looking to streamline your procurement process and squeeze as much cost savings as possible for your organization? Are you tired of manually maintaining supplier catalog information? Join the community in exploring the punchout and e-ordering capabilities available in CGI Advantage Procurement and the benefits this streamlining can bring to your organization. Hear other clients that are utilizing this key feature and the savings they have reaped.

Learning Objectives
After completing this session, the attendee should be able to:
- Define the punchout configuration options
- Define the key punchout features
- Describe approach and usage by other client sites

214 FMLA Tracking: The Never Ending Rodeo
Tuesday 9:15 am – 10:15 am
Field of Study: HR/Payroll
Type/Level: Advanced
CPE Subject Area: Personnel/HR
Duration in hours: 1.0 hour
Onsite credits: 1.0 credit

Learn how to lasso the change management required to communicate, configure and track data for the Family Medical Leave Act (FMLA) concurrent with other leave policies. This session will answer the following questions: Where do we begin? How do we decide on a fixed or rolling calendar? What are some effective communication strategies to inform our employees about our FMLA policies? How do we “put leave back” in the case of a rolling calendar? What are the best practices for an effective FMLA program? Join this session to learn more on how to manage the FMLA process.

Learning Objectives
After completing this session, the attendee should be able to:
- Explain FMLA compliance
- Apply a change management model to implement a new policy
- Describe tips and tricks from peers to rollout a new human resource policy
- Share best practices with colleagues on how to improve the overall FMLA process

215 A Roundup of New Functionality Available in Release 3.11
Tuesday 9:15 am – 10:15 am
Field of Study: Budget
Type/Level: Overview
CPE Subject Area: Not CPE Eligible

Join us to hear all about the exciting features in our latest release, Release 3.11. The jam-packed release includes new modules and features that significantly increase functionality and usability. Join us for a detailed discussion on the release highlights including the budget limits, navigational improvements in queries and the save as draft enhancement. Hear how these enhancements can help you gain efficiencies during budget development and gain insight about what new functionality you can take advantage of when implementing!

Learning Objectives
After completing this session, the attendee should be able to:
- Recall best practices for navigation and system configuration
- Describe system configuration options for setting budget limits on budget requests
- Describe system configuration for saving requests in draft mode

216 Life is a Highway: Go Mobile!
Tuesday 9:15 am – 10:15 am
Field of Study: Business Intelligence
Type/Level: Intermediate
CPE Subject Area: Specialized Knowledge
Duration in hours: 1.0 hour
Onsite credits: 1.0 credit

Join us for a detailed discussion on the release highlights including the budget limits, navigational improvements in queries and the save as draft enhancement. Hear how these enhancements can help you gain efficiencies during budget development and gain insight about what new functionality you can take advantage of when implementing!
The session schedule is subject to change. Check the registration site for the most up-to-date information on session names, times and descriptions. No advance preparation for sessions is required, unless otherwise stated.

TUESDAY, OCTOBER 20

217 BIRTology
Tuesday 9:15 am – 10:15 am
Field of Study: Technical/Admin
Type/Level: Advanced
CPE Subject Area: Specialized Knowledge
Duration in hours: 1.0 hour
Onsite credits: 1.0 credit

CGI announced that BIRT has been selected as the replacement for Adobe. Clients will need to migrate to BIRT before the CentralPro and LiveCycle end of support. Come join us for a deep dive session on BIRT and supporting technologies.

Learning Objectives
After completing this session, the attendee should be able to:
• Explain how to use GIS/mapping tools in developing business intelligence content

218 End User Training: Assessing Needs and Planning for Go-Live and Beyond
Tuesday 9:15 am – 10:15 am
Field of Study: General Interest
Type/Level: Overview
CPE Subject Area: Not CPE Eligible

This course will focus on assessing training needs and putting together a solid training plan to meet the needs of all end users. Topics covered will include what type of information should be gathered in a needs assessment, tools for gathering and compiling the needs assessment data, components of a training plan and executing the plan after go-live and beyond.

Learning Objectives
After completing this session, the attendee should be able to:
• Explain how to create a mobile report
• Describe how to use GIS/mapping tools in developing business intelligence content

220 Planes, Trains and Automobiles: Travel and Expense Management
Tuesday 9:15 am – 10:15 am
Field of Study: Technical/Admin
Type/Level: Overview
CPE Subject Area: Specialized Knowledge
Duration in hours: 1.0 hour
Onsite credits: 1.0 credit

Travel and Expense Management is a new module in Release 3.11. Encompassing functionality that spans the breadth of the CGI Advantage ERP solution, this session will provide attendees with an opportunity to look at the end-to-end solution, including CGI Advantage Financial Management, CGI Advantage Employee Self-Service and CGI Advantage Human Resource Management components.

Learning Objectives
After completing this session, the attendee should be able to:
• Discuss approaches for gathering training needs
• Develop a useful training plan using information provided
• Determine the best training delivery method for your audience

221 Planes, Trains and Automobiles: Travel and Expense Management
Tuesday 10:30 am – 11:30 am
Field of Study: Financial
Type/Level: Intermediate
CPE Subject Area: Finance
Duration in hours: 1.0 hour
Onsite credits: 1.0 credit

Travel and Expense Management is a new module in Release 3.11. Encompassing functionality that spans the breadth of the CGI Advantage ERP solution, this session will provide attendees with an opportunity to look at the end-to-end solution, including CGI Advantage Financial Management, CGI Advantage Employee Self-Service and CGI Advantage Human Resource Management components.

Learning Objectives
After completing this session, the attendee should be able to:
• Define the inventory lifecycle
• Identify how to best utilize the inventory features
• Describe usage by client sites

222 Planes, Trains and Automobiles: Travel and Expense Management
Tuesday 10:30 am – 11:30 am
Field of Study: Procurement
Type/Level: Basic
CPE Subject Area: Procurement
Duration in hours: 1.0 hour
Onsite credits: 1.0 credit

Travel and Expense Management is a new module in Release 3.11. Encompassing functionality that spans the breadth of the CGI Advantage ERP solution, this session will provide attendees with an opportunity to look at the end-to-end solution, including CGI Advantage Financial Management, CGI Advantage Employee Self-Service and CGI Advantage Human Resource Management components.

Learning Objectives
After completing this session, the attendee should be able to:
• Discuss approaches for gathering training needs
• Develop a useful training plan using information provided
• Determine the best training delivery method for your audience

223 The Inventory Lifecycle
Tuesday 10:30 am – 11:30 am
Field of Study: Procurement
Type/Level: Basic
CPE Subject Area: Finance
Duration in hours: 1.0 hour
Onsite credits: 1.0 credit

Join the community in taking a journey through the inventory lifecycle. Take a look at how a stock request flows through the process and is eventually replenished in CGI Advantage Inventory. Hear how existing clients are using Inventory and maximizing their operations.

Learning Objectives
After completing this session, the attendee should be able to:
• Define the inventory lifecycle
• Identify how to best utilize the inventory features

224 CGI Advantage Employee & Manager Self Service Pt. 2: Benefits & Change Mgt. during Implementation
Tuesday 10:30 am – 11:30 am
Field of Study: HR/Payroll
Type/Level: Basic
CPE Subject Area: Personnel/HR
Duration in hours: 1.0 hour
Onsite credits: 1.0 credit

The Dallas Cowboys football team has seen many wins over the years due to team collaboration and just getting it done. You are going to take the leap with Employee and Manager Self Service and get it done too. Everyone acknowledges change can be good, but how do we convince our organizations that change is really for the better. Find out how other CGI Advantage clients accomplished a successful implementation of Employee and Manager Self Service.

Learning Objectives
After completing this session, the attendee should be able to:
• Describe the implementation approach and phasing at client sites
• Identify the key lessons learned
• Define the planned future activities for Vendor Self Service implementations
225 CGI Advantage Performance Budgeting: Post Game Report
Tuesday 10:30 am – 11:30 am
Field of Study: Budget
Type/Level: Overview
CPE Subject Area: Not CPE Eligible

Join us for a panel discussion to get the exclusive scoop on what is going on in the CGI Advantage Performance Budgeting community. We’ll share the statistics on who has recently gone live and who is upgrading. We will be interviewing current Performance Budgeting and BRASS clients who are in the process of upgrading to the latest release and get their feedback on things that went well and areas for improvement. The panel will share insights on the new features, as well as lessons learned. It will be a session for the ages.

Learning Objectives
After completing this session, the attendee should be able to:
- Discuss current upgrades within the Performance Budgeting community
- Identify new features and lessons learned from other clients that have upgraded

226 Keep Your Data Corralled
Tuesday 10:30 am – 11:30 am
Field of Study: Business Intelligence
Type/Level: Intermediate
CPE Subject Area: Specialized Knowledge
Duration in hours: 1.0 hour
Onsite credits: 1.0 credit

Are you looking to learn more about data assurance? Attend this session to hear why you should use data assurance jobs and which ones mean the most. Also learn about best practices in using the auditing function to manage your site’s data.

Learning Objectives
After completing this session, the attendee should be able to:
- Discuss how, when and why to use data assurance reports
- Describe strategies in effectively implementing auditing functionality

227 Advantage Performance Rodeo: Tame it like a Cowboy (Panel Discussion)
Tuesday 10:30 am – 11:30 am
Field of Study: Technical/Admin
Type/Level: Intermediate
CPE Subject Area: Not CPE Eligible

How do some sites seem to handle more load in less time than you? This panel discussion will cover basic performance monitoring and tuning practiced by other sites. A large portion of this session will be an opportunity to ask performance questions to other sites and CGI experts.

Learning Objectives
After completing this session, the attendee should be able to:
- Describe how inferences work
- Identify inferences not previously known
- Discuss the relevance of inferences to your site

231 Where Did that Come From: The Magic of COA, Vendor and Other Inferences
Tuesday 12:45 pm – 1:45 pm
Field of Study: Financial
Type/Level: Intermediate
CPE Subject Area: Accounting
Duration in hours: 1.0 hour
Onsite credits: 1.0 credit

Ever wonder how specific Chart of Account (COA) values appear on your documents without you ever having entered a value or how disbursement-related information appears on a payment request? This session will look "under the hood" at the configuration options that allow for such inferences to occur. Accounting line, vendor line and other inference options will be explored in a session that will be informative to both new and experienced users.

Learning Objectives
After completing this session, the attendee should be able to:
- Describe how inferences work
- Identify inferences not previously known
- Discuss the relevance of inferences to your site

232 Excelling into Advantage
Tuesday 12:45 pm – 1:45 pm
Field of Study: Financial, Technical/Admin
Type/Level: Intermediate
CPE Subject Area: Specialized Knowledge
Duration in hours: 1.0 hour
Onsite credits: 1.0 credit

Attend this session to hear about the many ways that state and local governments import large volumes of data. Rather than looking at the more traditional interface route and PDI-based solutions, this session will look at spreadsheet-based approaches and other tools that sites have used to import data into the system. Innovative approaches for use of system maintenance utility will also be explored.

Learning Objectives
After completing this session, the attendee should be able to:
- Identify options available for data import beyond the more technical PDI-based approach
- Describe how the system maintenance utility can be employed for data import
**233 Procurement Post-Award: Is CGI Advantage Fully Utilized?**

**Tuesday 12:45 pm – 1:45 pm**

**Field of Study:** Procurement  
**Type/Level:** Advanced  
**CPE Subject Area:** Finance  
**Duration in hours:** 1.0 hour  
**Onsite credits:** 1.0 credit

Accelerate your knowledge of the post-award features available in CGI Advantage Procurement by attending this session highlighting key functionalities. This session will dive into the post-award functionality, including claims tracking and protests and will provide client examples on how it is being used in their sites.

**Learning Objectives**
- Define the key CGI Advantage Procurement post-award processes
- Define key features available in each post-award process
- Define common client post-award strategies

---

**234 The Best of Benefits Administration (Client Panel)**

**Tuesday 12:45 pm – 1:45 pm**

**Field of Study:** HR/Payroll  
**Type/Level:** Basic  
**CPE Subject Area:** Personnel/HR  
**Duration in hours:** 1.0 hour  
**Onsite credits:** 1.0 credit

The benefits administration discipline drives strategic initiatives and leads numerous human resource processes that are critical to compliance, employee satisfaction and retention. In this session we will take a look at how to get the most out of Advantage Human Resource Management for carrier reporting, and options on how to track dependents and their benefits. In addition, best practices for change management will be discussed including the ability to capture Domestic Partners and Dependents. Options abound within CGI Advantage.

**Learning Objectives**
- List key functions supported in Human Resource Management - benefits administration Release 3.10

---

**235 Salary Projections: Mid Game Substitutions**

**Tuesday 12:45 pm – 1:45 pm**

**Field of Study:** Budget  
**Type/Level:** Advanced  
**CPE Subject Area:** Finance  
**Duration in hours:** 1.0 hour  
**Onsite credits:** 1.0 credit

Employee salaries and benefits make up the majority of public sector operating budgets making it essential to effectively budget these costs and monitor expenses. In this session, we will take a deeper look at CGI Advantage Performance Budgeting’s salary projection functionality and discuss how it can be used to ensure that costs and adjustments are effectively tracked. See examples from Maricopa County on how they set up SBFS reference data and salary projections in order to meet their business needs. We’ll walk through an example of how Maricopa is able to use salary projections for current year monitoring. We’ll also discuss the salary projection scenarios and show examples of how the functionality can be leveraged for what-if analysis. Join us to understand how to maximize your salary projections!

**Learning Objectives**
- Define the options that are available to track historical or edited versions of the position and employee records
- Identify the configurations needed to support the salary projection functionality

---

**236 Quit Horsin’ Around: Move from Beginner to Proficient Reporting User**

**Tuesday 12:45 pm – 1:45 pm**

**Field of Study:** Business Intelligence  
**Type/Level:** Advanced  
**CPE Subject Area:** Specialized Knowledge  
**Duration in hours:** 1.0 hour  
**Onsite credits:** 1.0 credit

Want to move beyond the basic report and query skills you use today in CGI infoAdvantage? Attend this session to learn about combining data from multiple universes, sub reports, intermediate formatting, formulas and intermediate scheduling/publications.

**Learning Objectives**
- Complete intermediate to advanced report formatting
- Understand how to set up intermediate distribution and publication features
- Describe how to create sub reports and when this is effective
- Identify strategies for combining data from multiple universes

---

**237 All Star Panel: Advantage Operations**

**Tuesday 12:45 pm – 1:45 pm**

**Field of Study:** Technical/Admin  
**Type/Level:** Intermediate  
**CPE Subject Area:** Not CPE Eligible

Congratulations! CGI Advantage is live. What do you do now to keep the system running smoothly? This panel discussion will cover operational best practices performed by your peers and recommended by CGI. We will cover basic operations tasks such as backups, cleaning up files and logs, scheduling tools, monitoring tools and applying operating system and database patches. The panel will also take your questions related to operations best practices.

**Learning Objectives**
- Describe best practices for database, system, and application administration as applied to CGI Advantage and see where they may find improvements at their own sites
- List basic network administration tasks required for CGI Advantage
Session descriptions

TUESDAY, OCTOBER 20

238 Cybersecurity as Risk Management: Preparing for Not “If”, but “When”
Tuesday 12:45 pm – 1:45 pm
Field of Study: General Interest
Type/Level: Intermediate
CPE Subject Area: Specialized Knowledge
Duration in hours: 1.0 hour
Onsite credits: 1.0 credit

Government organizations face the challenge of not “if” a cybersecurity attack will happen, but when. As the electronic guardian of confidential personal information, including payment card data, Social Security numbers, and health records—not to mention sensitive government data and national security intelligence—the public sector is a tempting target. Looking beyond ERP, we’ll explore cybersecurity challenges in the familiar context of risk management—the process of assessing, identifying, analyzing and managing risks to the government enterprise. We’ll discuss strategies for integrating cybersecurity into an organization’s risk management framework and highlight actions to take now to increase organizational resilience.

Learning Objectives
After completing this session, the attendee should be able to:
- Identify cyber threats and challenges
- Discuss citizen expectations and regulatory requirements
- Explain how cybersecurity can be integrated into a risk management framework
- Identify the central components of a cybersecurity program
- Identify who external cybersecurity partners and allies are and how to work with them

242 We Heard You! Understanding Systems Assurance Between Financial and Vendor Self Service
Tuesday 2:00 pm – 3:00 pm
Field of Study: Procurement, Financial
Type/Level: Advanced
CPE Subject Area: Finance
Duration in hours: 1.0 hour
Onsite credits: 1.0 credit

Ensuring data-consistency between CGI Advantage Financial Management and Vendor Self Service is a must for clients. For clients that are new to CGI Advantage, this session will be an opportunity to learn about the vendor sync processes. Clients that have been live for some time can enhance their understanding of the vendor sync processes and learn new opportunities to clean-up and maximize their assurance process. This session will overview the vendor sync jobs, including the SA13 process and best practices in resolving out of syncs. Clients will discuss their experience with the process and lessons learned.

Learning Objectives
After completing this session, the attendee should be able to:
- Describe the drivers that require users to get the most out of their payroll system
- Manage the change when human resources rolls out a new leave policy
- Apply the best practices when adding a new Voluntary Deduction
- Setup and audit the mass change process, streamline timesheet reviews and setup workflow to expedite the approval process

243 Cool Strategies to Let the System be Your Work Horse
Tuesday 2:00 pm – 3:00 pm
Field of Study: HR/Payroll
Type/Level: HR/Payroll
CPE Subject Area: Personnel/HR
Duration in hours: 1.0 hour
Onsite credits: 1.0 credit

Reorganizing again? Implementing a new human resource policy? Learn how to use the system to automate your time consuming processes in CGI Advantage Human Resource Management. Your payroll resources may be spending too many hours managing shift pay or determining daily overtime hours. Utilize mass change processes to modify a group of employee positions, departments/units, deductions, etc. Come to this session if you wish to learn about potential alternatives to improve your bottom line.

Learning Objectives
After completing this session, the attendee should be able to:
- Describe the drivers that require users to get the most out of their payroll system
- Manage the change when human resources rolls out a new leave policy
- Apply the best practices when adding a new Voluntary Deduction
- Setup and audit the mass change process, streamline timesheet reviews and setup workflow to expedite the approval process

244 CGI Advantage Performance Budgeting’s Modeling Functionality: What’s in Your Playbook?
Tuesday 2:00 pm – 3:00 pm
Field of Study: Budget
Type/Level: Intermediate
CPE Subject Area: Finance
Duration in hours: 1.0 hour
Onsite credits: 1.0 credit

The ability to forecast revenue and expenses, run what-if analyses to calculate the risks and benefits of various scenarios and perform trend and predictive analysis is a critical function of budget development and monitoring. Join this session to hear more about how Performance Budgeting’s modeling functionality can help with these important functions. We’ll walk through several business...
Session descriptions

TUESDAY, OCTOBER 21

examples of models including how models can be used to develop a target or baseline budget, to project costs, to calculate cash forecasts as well as how you can make mass increases/decreases across forms using the budget request filter view functionality. See how models can simplify and streamline the forecasting and what-if scenarios!

Learning Objectives
After completing this session, the attendee should be able to:
• Describe system configuration options to support modeling in the budget process and identify different modeling scenarios
• Describe how to apply organization wide changes through models

246 “Beyond Training Camp!”—Master and Execute Advantage Security
Tuesday 2:00 pm – 3:00 pm
Field of Study: Technical/Admin
Type/Level: Intermediate
CPE Subject Area: Specialized Knowledge
Duration in hours: 1.0 hour
Onsite credits: 1.0 credit

This session is intended to help educate security administrators on some of the lesser known and often under-utilized security features. This will allow them to implement these mechanisms with confidence to better meet the evolving needs of their organization. We will also show demonstrations on how to leverage these features to satisfy their site-specific requirements. With an emphasis on the CGI Advantage Financial Management and Human Resource Management applications, this session is intended to empower security administrators looking to move “beyond the basics” and put theory into practice.

Learning Objectives
After completing this session, the attendee should be able to:
• Describe how to apply batch job security including the use of Effective User functionality
• Describe how to apply tab security
• Describe how to enforce separation of duties
• Describe how to use logging features to troubleshoot security errors

247 CGI Advantage Support: Enhancing Communication for Maximum Support Efficiency
Tuesday 2:00 pm – 3:00 pm
Field of Study: General Interest
Type/Level: Overview
CPE Subject Area: Not CPE Eligible

In this session, the Customer Support Group (CSG) team and clients will provide an overview of the CGI Solutions Support Center tools and best practices for efficient production issue resolution. They will focus on ways to effectively communicate with support staff and the Advantage community.

Learning Objectives
After completing this session, the attendee should be able to:
• Describe the standard maintenance support process and the Customer Support Group
• Identify ways to improve support efficiencies through effective communication with support

248 Advantage Case Management: The Road Ahead
Tuesday 2:00 pm – 3:00 pm
Field of Study: General Interest
Type/Level: Update
CPE Subject Area: Not CPE Eligible

What does the future hold for CGI Advantage Case Management? Join this session and we will pull back the curtain to reveal an early look at new features, new capabilities and some different ways to think about Advantage Case Management.

Learning Objectives
After completing this session, the attendee should be able to:
• Describe the current capabilities of Case Management
• Identify new features of Case Management and how it can benefit your site

251 Talent Management in the Public Sector by Cornerstone OnDemand
Tuesday 3:15 pm – 4:00 pm
Field of Study: Partner Spotlight
Type/Level: Overview
CPE Subject Area: Not CPE Eligible

Talent Management is no longer a luxury practice enjoyed by the upper echelon of organizations in the private sector. Talent Management as a strategic function is an emerging area across the public sector. Mounting issues around competition for talent and compliance require organizations to better protect and more importantly nurture their most valuable asset, people.

Learning Objectives
After completing this session, the attendee should be able to:
• Understand growing talent management trends and best practices in public sector
• Understand the organizational benefits of a unified talent solution integrated with Advantage Human Resource Management
• Learn how HR professionals can become a strategic partner in the organizations success

Would you like to learn how to leverage the most out of BusinessObjects (BOBJ)? Advanced topics will include dynamic display of data tables with ranks, creating sub select statements and advanced publishing and scheduling. This session may also include a contest to identify the best buckaroos in the client community via reviewing examples of Business Intelligence content that highlights advanced capabilities used on sites today.

Learning Objectives
After completing this session, the attendee should be able to:
• Describe how to create dynamic display of data tables
• Describe how to create sub select statements
• Define advanced scheduling and publication techniques
• Discuss other client strategies for advanced reporting techniques
Session descriptions

TUESDAY, OCTOBER 21

252 OpenText Extended Enterprise Content Management (xECM) for Advantage
Tuesday 3:15 pm – 4:00 pm
Field of Study: Partner Spotlight
Type/Level: Overview
CPE Subject Area: Not CPE Eligible

OpenText, a strategic partner of CGI Advantage, is collaborating with CGI to offer Advantage customers baseline integration of Content Suite by OpenText – the #1 Enterprise Information Management provider in the industry. xECM for Advantage combines the capabilities of Enterprise Information Management OpenText Content Suite with business data and business processes provided by Advantage.

Learning Objectives
After completing this session, the attendee should be able to:
• Establish a business workspace or folder in Content Suite that contains content relevant to a business object
• Enable users to easily see a consolidated view of business object data and content which is maintained in Advantage
• Allow users to access Content Suite items in the business workspace without having to leave Advantage

262 The Talk of the Town: A Procurement Reporting Panel
Tuesday 4:15 pm – 5:15 pm
Field of Study: Procurement
Type/Level: Intermediate
CPE Subject Area: Finance
Duration in hours: 1.0 hour
Onsite credits: 1.0 credit

CGI Advantage captures an unfathomable amount of information that can be used to gain insights and improve operations. But can you access this information? How are you organizing this information? Come join the Advantage community in discussing and hearing about how others are using this information to better their organizations.

Learning Objectives
After completing this session, the attendee should be able to:
• Understand the data flow from Payroll to Financial using Advantage Payroll Accounting Management (PAM)
• Relate to the challenges the State of MI faced with labor distribution reporting and how they were similar to their own challenges of audit and reconciliation
• Describe how the updates to PAM will enhance their own PAM processes for auditing and controls
• Share the value the PAM enhancements will provide with colleagues

263 PAM Today and Tomorrow—Client Show and Tell (State of Michigan)
Tuesday 4:15 pm – 5:15 pm
Field of Study: HR/Payroll, Financial
Type/Level: Intermediate
CPE Subject Area: Personnel/HR
Duration in hours: 1.0 hour
Onsite credits: 1.0 credit

This is not our first team rodeo! Sometimes, Payroll Accounting Management (PAM) may seem like a rodeo contest between the human resource, payroll and accounting departments. A show and tell with the State of Michigan will provide insights on setting up, reviewing and reconciling the results of PAM processing. Join your colleagues to share strategies and best practices for managing payroll accounting information.

Learning Objectives
After completing this session, the attendee should be able to:
• Define the baseline procurement reports
• Describe client reporting strategies and uses
• Identify how to share reports with other sites

264 CGI Performance Budgeting: Ask the Expert
Tuesday 4:15 pm – 5:15 pm
Field of Study: Budget
Type/Level: Intermediate
CPE Subject Area: Not CPE Eligible

Have a burning question you want answered? Want an opportunity to quiz our experts? Join us for this open-ended interactive session where you will have an opportunity to ask our experts in order to help you more effectively leverage Performance Budgeting.

Learning Objectives
After completing this session, the attendee should be able to:
• Describe best practices from peers and CGI
• Explain solutions to questions asked during the session
• Network with peers and experts

265 Keep Your Solution a Thoroughbred: Performance Tuning and Monitoring Tips and Tricks
Tuesday 4:15 pm – 5:15 pm
Field of Study: Business Intelligence
Type/Level: Intermediate
CPE Subject Area: Specialized Knowledge
Duration in hours: 1.0 hour
Onsite credits: 1.0 credit

Do you want to enhance user experience through performance within CGI infoAdvantage? Learn about common items to consider for immediate changes and ongoing performance tuning and monitoring tips to keep infoAdvantage in tip top shape.

Learning Objectives
After completing this session, the attendee should be able to:
• Describe when, why and how to tune your infoAdvantage application
• Explain the strategy and approach to tuning different aspects of the solution (reports, ETL)
TUESDAY, OCTOBER 21

266 Enter the Shark Tank: Administration/Technology (Ask the Expert)
Tuesday 4:15 pm – 5:15 pm
Field of Study: Technical/Admin
Type/Level: Intermediate
CPE Subject Area: Not CPE Eligible

Don’t miss the opportunity to end your 2015 Forum with an awesome "Ask the Expert" session. Experts from the Administration and Technology group and your peers will be available to answer any questions you might still have. We will start with prepared questions and then we will open the floor, so you can get your questions answered.

Learning Objectives
After completing this session, the attendee should be able to:
- Describe best practices from peers and CGI
- Explain solutions to questions asked during the session
- Network with peers and experts

267 Minor Release Upgrades: Learn from Your Peers
Tuesday 4:15 pm – 5:15 pm
Field of Study: General Interest
Type/Level: Overview
CPE Subject Area: Not CPE Eligible

This session features your peers who will discuss their real-life experiences using CGI’s recommended upgrade methodology and the benefits realized through this approach. Hear how partnering both CGI and client resources results in ensuring optimal planning, execution and subsequent go-live phases of an upgrade from one minor release of CGI Advantage 3.x to another. Project specifics from inception to completion, capitalizing on the CGI Accelerate approach to upgrades, will be shared to provide a complete lifecycle of a successful upgrade engagement. Finally, you will have the opportunity to discuss available options for developing a successful strategy for your upgrade.

Learning Objectives
After completing this session, the attendee should be able to:
- Define a strategic business case and overall upgrade approach
- Define key factors to performing a successful upgrade from peers
- Identify organizational constraints and how to overcome them
- Describe how CGI services can provide streamlined, high-quality results

268 Enabling Innovation in Future Cities and Regions
Tuesday 4:15 pm – 5:15 pm
Field of Study: General Interest
Type/Level: Basic
CPE Subject Area: Not CPE Eligible

What exactly does it mean to be a “future,” “smart” or “sustainable” city or region? There are many catch phrases for these innovation efforts underway in localities across the nation. However, the objectives are consistent, to become more competitive by investing in innovation that provides better citizen services and creates more sustainable communities. Learn about what CGI is doing to support these future cities both in the U.S. and globally, how CGI Advantage and improved IT governance and security plays a key role, and how Open Data can be used as an enabler for innovation and accountability to citizens.

Learning Objectives
After completing this session, the attendee should be able to:
- Describe what it means to be a future city or region
- Explain how CGI can implement innovative solutions to improve citizen services, support sustainability goals, and support innovation program governance and security
- Describe how CGI Advantage Performance Budgeting and open data can be leveraged in future city and regional initiatives

The session schedule is subject to change. Check the registration site for the most up-to-date information on session names, times and descriptions. No advance preparation for sessions is required, unless otherwise stated.
Collaboration

 Networking

The Forum provides outstanding networking opportunities for attendees to share best practices and build relationships with CGI Advantage users and experts from across the country.

“I attended my first Forum in Dallas in 1996. At the time, I couldn’t fully appreciate how much I would take away from the event through learning and networking with my peers. Now, nineteen years later, I still look forward to attending the Forum, confident that I will bring back ideas that will enrich and extend my organization’s use of Advantage. I will make contacts I can call upon long after the event ends.”

Leah Metzger
Steering Committee Chair
Baltimore County Public Schools, MD

Keynote speaker

Mark Scharenbroich
Tuesday Morning Keynote Speaker

Mark Scharenbroich is recognized as one of the leading experts in leadership and employee engagement. Mark’s keynote speech focuses on the “Nice Bike” principle, which is about acknowledging, honoring and making connections that move people. Whether you are a team of one, or a team of one hundred, you will walk away with a reinvigorated spirit for what you do as well as an appreciation of what the other team members around you do.

Showcase

The Showcase is your opportunity to explore all aspects of the CGI Advantage ERP solution, including Financial Management, Procurement, Human Resource Management, Performance Budgeting, Case Management, Collections, Permitting and infoAdvantage. Staffed with CGI Advantage subject matter experts, the Showcase is the place to gain in-depth knowledge about the solution and important topics, or to ask detailed questions. Once again, we’re offering the ability to schedule one-on-one time with our product experts in the Showcase—providing an opportunity to get answers to your most pressing questions.

The Showcase is also the venue to meet CGI’s valued partners. These best-of-breed solution providers partner with CGI to enhance our ERP solution. Stop by to learn how our partners strengthen our solutions and how your organization can optimize its ability to get the most out of CGI Advantage.

<table>
<thead>
<tr>
<th>Showcase Schedule</th>
<th>Start</th>
<th>End</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sun., Oct. 18</td>
<td>4:00 pm</td>
<td>6:00 pm</td>
</tr>
<tr>
<td>Mon., Oct. 19</td>
<td>9:30 am</td>
<td>12:00 pm</td>
</tr>
<tr>
<td></td>
<td>2:30 pm</td>
<td>5:30 pm</td>
</tr>
<tr>
<td>Tues., Oct. 20</td>
<td>9:15 am</td>
<td>11:30 am</td>
</tr>
<tr>
<td></td>
<td>1:45 pm</td>
<td>4:15 pm</td>
</tr>
</tbody>
</table>
Roundtables give participants an opportunity to learn from their peers by sharing expertise and best practices, discussing practical approaches to success in their field and developing strong networks. Participants will find information and ideas to take away with them, and are given an opportunity to discover and resolve common issues.

<table>
<thead>
<tr>
<th>#</th>
<th>Topic Area</th>
<th>Topic Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td>Financial Management</td>
<td>Discuss and learn from other clients on implementing both deposit and check reconciliation. Hear how sites manage inbound bank files and use the solution to handle exception situations.</td>
</tr>
<tr>
<td>2.</td>
<td>Financial Management</td>
<td>Join this group to hear how your peers are using financial system data to produce the Comprehensive Annual Financial Report (CAFR). Conversation may also include publishing options.</td>
</tr>
<tr>
<td>3.</td>
<td>Financial Management</td>
<td>Discuss how client sites have implemented the cost accounting reimbursement process and hear about options for billing of local, state, federal and other funding sources.</td>
</tr>
<tr>
<td>4.</td>
<td>Financial Management</td>
<td>Join the conversation to hear the billing options implemented by your peer group and how those options may be adapted for your government.</td>
</tr>
<tr>
<td>5.</td>
<td>Financial Management</td>
<td>Discuss your fixed assets implementation with peers and learn how other sites manage various processes such as depreciation, asset transfers and year-end reporting.</td>
</tr>
<tr>
<td>6.</td>
<td>Human Resource Management</td>
<td>When communicating with employees you need to know what to say, how to say it, when to say it and who to say it to. Ensuring standard communications are interesting and informative will help you make that important connection with employees about their benefits, the workplace and even sensitive topics. Learn how to cover all these bases to promote a culture of trust and respect between the employee and the employer.</td>
</tr>
<tr>
<td>7.</td>
<td>Human Resource Management</td>
<td>The intentions for time and attendance and leave tracking systems are to standardize management of day-to-day time tracking. Human nature can cause havoc and impact productivity of employees and managers even when well-defined processes and tools are in place. This topic will provide some helpful insights into best practices for managing the process of capturing timesheets for payroll processing.</td>
</tr>
<tr>
<td>8.</td>
<td>Human Resource Management</td>
<td>Reducing the risk of identity theft and fraud are primary reasons to establish controls. What are the key principles to protecting HR/Payroll information? What controls need to be in place to ensure the HRM data is managed securely? Share your experiences and learn from others on ways to improve your internal controls.</td>
</tr>
<tr>
<td>9.</td>
<td>Human Resource Management</td>
<td>Learn how other sites are reconciling payroll data with the general ledger accounts through PAM. The group conversation will focus on specific tools and processes that sites use to reconcile PAM for their organization. Participants are encouraged to discuss the steps they use to reconcile the data for their site.</td>
</tr>
<tr>
<td>#</td>
<td>Topic Area</td>
<td>Topic</td>
</tr>
<tr>
<td>---</td>
<td>-----------------------------</td>
<td>-----------------------------------------------------------------------</td>
</tr>
<tr>
<td>10</td>
<td>Human Resource Management</td>
<td>Payroll Year-End Checklist</td>
</tr>
<tr>
<td>11</td>
<td>Human Resource Management</td>
<td>Documenting Policies and Procedures</td>
</tr>
<tr>
<td>12</td>
<td>Human Resource Management</td>
<td>Payroll Reconciliation Basics</td>
</tr>
<tr>
<td>13</td>
<td>Budgeting</td>
<td>Upgrading from BRASS to CGI Advantage Performance Budgeting</td>
</tr>
<tr>
<td>14</td>
<td>Budgeting</td>
<td>Performance Budgeting Budget Request Filter View Functionality</td>
</tr>
<tr>
<td>15</td>
<td>Budgeting</td>
<td>Publishing with CGI Advantage Performance Budgeting</td>
</tr>
<tr>
<td>16</td>
<td>Budgeting</td>
<td>Your Role as a CGI Advantage Performance Budgeting Administrator</td>
</tr>
<tr>
<td>17</td>
<td>Procurement</td>
<td>Interested in Doing More with Inventory?</td>
</tr>
<tr>
<td>18</td>
<td>Procurement</td>
<td>Commodity Code Updates</td>
</tr>
<tr>
<td>#</td>
<td>Topic Area</td>
<td>Topic</td>
</tr>
<tr>
<td>----</td>
<td>------------------</td>
<td>------------------------------------------</td>
</tr>
<tr>
<td>19</td>
<td>Procurement</td>
<td>TIN Matching Process</td>
</tr>
<tr>
<td>20</td>
<td>Procurement</td>
<td>Measure Procurement Business Performance</td>
</tr>
<tr>
<td>21</td>
<td>Procurement</td>
<td>Enhancing Contract Management</td>
</tr>
<tr>
<td>22</td>
<td>Technical/</td>
<td>Advantage Operations</td>
</tr>
<tr>
<td></td>
<td>Administration</td>
<td></td>
</tr>
<tr>
<td>23</td>
<td>Technical/</td>
<td>UI and Usability</td>
</tr>
<tr>
<td></td>
<td>Administration</td>
<td></td>
</tr>
<tr>
<td>24</td>
<td>Technical/</td>
<td>BIRT</td>
</tr>
<tr>
<td></td>
<td>Administration</td>
<td></td>
</tr>
<tr>
<td>25</td>
<td>Technical/</td>
<td>Security &amp; Workflow</td>
</tr>
<tr>
<td></td>
<td>Administration</td>
<td></td>
</tr>
<tr>
<td>26</td>
<td>Technical/</td>
<td>Archiving</td>
</tr>
<tr>
<td></td>
<td>Administration</td>
<td></td>
</tr>
<tr>
<td>27</td>
<td>Technical/</td>
<td>Technology Roadmap</td>
</tr>
<tr>
<td></td>
<td>Administration</td>
<td></td>
</tr>
<tr>
<td>28</td>
<td>Business</td>
<td>Show Me the Money: Financial Reporting</td>
</tr>
<tr>
<td></td>
<td>Intelligence</td>
<td></td>
</tr>
<tr>
<td>29</td>
<td>Business</td>
<td>Striking Oil! Drilling Best Practices and</td>
</tr>
<tr>
<td></td>
<td>Intelligence</td>
<td>Advanced Reporting Topics</td>
</tr>
</tbody>
</table>
## Peer-to-peer roundtable luncheon

<table>
<thead>
<tr>
<th>#</th>
<th>Topic Area</th>
<th>Topic</th>
<th>Topic Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>30</td>
<td>Business Intelligence</td>
<td>How Big is My Budget? PB Reporting</td>
<td>Share experiences and lessons learned on finding and reporting on information in CGI Advantage Performance Budgeting universes.</td>
</tr>
<tr>
<td>31</td>
<td>Business Intelligence</td>
<td>Procurement Reporting</td>
<td>Join this round table to share experiences and lessons learned with your peers on finding and reporting on information in procurement universes.</td>
</tr>
<tr>
<td>32</td>
<td>Business Intelligence</td>
<td>Report Design Lessons Learned</td>
<td>Share experiences and lessons learned with effective report design and documentation that helps your broader user community leverage and manage your business intelligence content for the long term.</td>
</tr>
<tr>
<td>33</td>
<td>Business Intelligence</td>
<td>Transparency and Open Data</td>
<td>Constituents and stakeholders expect information to be available to them in this digital world. Share your site’s experience and initiatives to provide information to citizens via a transparency site or open data initiatives.</td>
</tr>
<tr>
<td>34</td>
<td>Business Intelligence</td>
<td>Leveraging Warehouse vs. Alternate Approaches</td>
<td>Discuss the pros and cons of using a warehouse vs. alternate approaches. Discuss how to educate the user community depending on the selected approach.</td>
</tr>
<tr>
<td>35</td>
<td>Business Intelligence</td>
<td>Business Intelligence at Your Fingertips: Mobility</td>
<td>Learn about adoption of business intelligence delivered through mobile solutions and approaches that sites are considering or have taken to move a mobile initiative forward.</td>
</tr>
<tr>
<td>36</td>
<td>Business Intelligence</td>
<td>Combining CGI Advantage and Non-CGI Advantage Reporting Information</td>
<td>Discover how sites currently manage combining CGI Advantage data with non-CGI Advantage data to produce reports, dashboards and other reporting information required by users.</td>
</tr>
<tr>
<td>37</td>
<td>Case Management</td>
<td>Using Case Management to Improve Management of Contracts, Incidents and Grievances</td>
<td>Los Angeles County recently modernized and expanded their ERP to include a Contracts Management System. Join this discussion to hear about LA’s approach and discuss how Case Management can allow you to benefit from its ability to create and manage cases to improve efficiency, flexibility and customer service.</td>
</tr>
<tr>
<td>38</td>
<td>General Interest</td>
<td>Using Training and Consulting Services to Implement Functionality</td>
<td>You don’t have to upgrade to revisit and implement that great functionality you already own but didn’t get to. Training and consulting services that can help. Hear about other site approaches/experiences to incrementally and continuously implement advanced features.</td>
</tr>
<tr>
<td>39</td>
<td>General Interest</td>
<td>Web-based, Self-guided Training to Improve Accuracy and Approval Rates</td>
<td>What end-user Training could significantly reduce helpdesk workloads and/or improve data entry accuracy and document approval rates? Web-based, self-guided learning courses that are tailored to your data and processes can improve efficiency and productivity for routine (and non-routine) tasks. They can range from teaching a single, very brief and focused task to a process involving multiple tasks/stages. Join this group to discuss how this training can help you.</td>
</tr>
<tr>
<td>#</td>
<td>Topic Area</td>
<td>Topic</td>
<td>Topic Description</td>
</tr>
<tr>
<td>----</td>
<td>------------------</td>
<td>----------------------------------------------------------------------</td>
<td>---------------------------------------------------------------------------------------------------------------------------------------------------</td>
</tr>
<tr>
<td>40</td>
<td>General Interest</td>
<td>Upgrade Services</td>
<td>What determines when an upgrade is needed? What can you expect when you upgrade? Share your upgrade experiences and ask your upgrade questions.</td>
</tr>
<tr>
<td>41</td>
<td>General Interest</td>
<td>CGI Advantage Managed Services</td>
<td>Explore CGI Advantage Managed Advantage options with peers who are using this delivery method. Join if you are interested in CGI’s custom maintenance and/or hosting services to see if any are a fit for your organization.</td>
</tr>
<tr>
<td>42</td>
<td>General Interest</td>
<td>Mobile Apps</td>
<td>Mobile smart phones and tablets for Android and IOS enhance communication with our networks. What mobile functions are supported in CGI Advantage? What are the benefits of using mobile apps in the workplace? Gain knowledge about the benefits of mobile app technology.</td>
</tr>
<tr>
<td>43</td>
<td>General Interest</td>
<td>Change Management Strategies for Successful Projects</td>
<td>You have figured out the technology and the process changes. What about the people side? Organization development ensures the people side of change management is also addressed. Join this discussion for ideas on how to manage potential impacts to culture due to new initiatives. Examples include: a realignment of the organization structure, new software implementations and general process improvement projects.</td>
</tr>
<tr>
<td>44</td>
<td>General Interest</td>
<td>Going LEAN to Streamline Processes</td>
<td>LEAN stands for continuous improvement. LEAN is all about providing value to customers and measuring the results. LEAN enhances efficiency and profitability because it eliminates wasteful steps in the process. Find out more about LEAN and other methodologies that are used by employers to reduce costs.</td>
</tr>
<tr>
<td>45</td>
<td>General Interest</td>
<td>Cybersecurity</td>
<td>Cybersecurity is protecting connected organizations against vulnerabilities that can have serious business implications and impacts that extend far beyond IT. How can we learn from other’s mistakes? What can we do to make sure we are secure? How do we implement this? What training is needed? Join this discussion to discuss cybersecurity with your peers.</td>
</tr>
<tr>
<td>46</td>
<td>General Interest</td>
<td>Organizational Structure for Operating CGI Advantage</td>
<td>How does your site organize your operations/support teams for CGI Advantage? Topics up for discussion include staffing, centralized/decentralized structures, shared services, use of or non-use of CGI Managed Advantage, etc. Join this discussion to gain useful knowledge of how your peers operate.</td>
</tr>
<tr>
<td>47</td>
<td>General Interest</td>
<td>Leveraging CGI Advantage Collections to Achieve Higher Revenues</td>
<td>CGI Advantage Collections is the solution module called upon by clients who need a strong collections solution. This solution has proven to increase collections by 10-45%. Discuss collection capabilities, funding options and implementation options.</td>
</tr>
</tbody>
</table>
Attendees from Forum 2014

Attendees identify networking as a top reason for attending the Forum year after year. Be a part of the CGI Advantage community! Join the list of organizations from across the country that have participated in the Forum.

Aldine Independent School District (TX)
Anne Arundel County Public Schools (MD)
Baltimore County (MD)
Baltimore County Public Schools (MD)
California Department of Transportation (CA)
City and County of Honolulu (HI)
City of Anaheim (CA)
City of Austin (TX)
City of Cincinnati (OH)
City of Cleveland (OH)
City of Dallas (TX)
City of Detroit (MI)
City of Gainesville (FL)
City of Garland (TX)
City of Los Angeles (CA)
City of Mesa (AZ)
City of Modesto (CA)
City of Norfolk (VA)
City of Portland (OR)
City of Roanoke (VA)
City of Springfield (IL)
City of Tucson (AZ)
Cobb County (GA)
Colorado Division of Wildlife (CO)
Columbus Consolidated Gov’t. (GA)
Commonwealth of Kentucky (KY)
Commonwealth of Massachusetts (MA)
County of Maricopa (AZ)
County of Ventura (CA)
Denver International Airport (CO)
Fresno Unified School District (CA)
Fulton County (GA)
Idaho Transportation Department (ID)
Lane County (OR)
Los Angeles County (CA)
Mecklenburg County (NC)
Monterey County (CA)
New Orleans Sewer and Water Board (LA)
Ocean County (NJ)
Olmsted County (MN)
Orange County (CA)
Orange County (FL)
Palm Beach County (FL)
Pima County (AZ)
Prince William County Public Schools (VA)
San Diego County (CA)
Southwest Florida Water Mgmt. District (FL)
State of Alabama (AL)
State of Alaska (AK)
State of Arizona (AZ)
State of Colorado (CO)
State of Iowa (IA)
State of Maine (ME)
State of Michigan (MI)
State of Missouri (MO)
State of Utah (UT)
State of Vermont (VT)
State of West Virginia (WV)
State of Wyoming (WY)
Tulare County (CA)
Wake County (NC)
Westchester County (NY)
Special events

Sunday, October 18—Showcase Reception
Don’t miss the opportunity to chat with Showcase partner vendors and CGI product experts. Get started on learning more about CGI Advantage and partner products and find the answers you’ve been looking for in this relaxed kick-off to CGI Forum 2015.

Sunday, October 18—Sunday Night Football Welcome Reception
You have been “waiting all day for Sunday night” to join CGI and your fellow attendees for a welcome reception complete with food, football and your favorite tailgate games.

Monday, October 19—CGI Advantage Users’ Group Business Luncheon
Enjoy lunch while networking with your fellow user community members and listening to remarks and important updates by your Users’ Group Steering Committee.

Monday, October 19—Eddie Deen’s Ranch
Forum attendees will enjoy a night of boot scootin’ fun at Eddie Deen’s Ranch. Come prepared for Texas-sized portions of Eddie Deen’s famous Bar-B-Q, live music, games, activities and extraordinary hospitality.

Tuesday, October 20—Peer-To-Peer Roundtable Luncheon
Roundtables give attendees an opportunity to learn from their peers by sharing expertise and discussing practical approaches to success in their field—all while developing stronger networks. Table leads will be on hand to spark conversation. The table topics can be found on page 22 of this brochure. You will have the opportunity to sign-up for your preferred table topic when you register online for the conference.
Plan to attend

Registration
CGI provides all CGI Advantage sites with one complimentary registration. Redemption details will be sent to your site’s primary contact. Additional registrations are available at the fees listed below. Registration includes complimentary conference receptions and scheduled meals.

- Early Bird Registration (on or before August 31) $950
- Late Registration (after August 31) $1,150

For conference inquiries contact:
Michelle Rives, CGI Event Manager
11325 Random Hills Road
Fairfax, Virginia 22030
703-267-8041
michelle.rives@cgi.com

Remember the early bird discount expires after August 31. Register early to save $200 and secure your spot.

Hotel information
A block of rooms has been set aside at the Hilton Anatole.
2201 North Stemmons Freeway
Dallas, Texas 75207
Phone: +1-214-748-1200
Fax: +1-214-761-7520

- Room rate: $185 USD per night (single/double occupancy) + tax
- Hotel reservation cut-off date: Friday, September 25, 2015*

Two ways to make a reservation:
1. Call the hotel’s reservations number at 214-761-7500 and reference “CGI Advantage Forum”

* Once the room block is filled or the hotel reservation cut-off date has passed, rooms will be reserved on a space-available basis and may be subject to higher rates.

Transportation
The Hilton Anatole is located 20 minutes from Dallas/Ft. Worth International Airport (DFW) and 10 minutes from Dallas Love Field Airport (DAL). There are several options for ground transportation listed below. All transportation rates below are estimated and are subject to change.

Dallas/Ft. Worth International Airport (DFW)
- SuperShuttle: You can make reservations online at http://www.supershuttle.com/?Port=DFW or you can call (800) BLUE VAN (800-258-3826). If you book your reservation online, then you will automatically save $2.00. The typical minimum charge from DFW to the Hilton Anatole is $19.00.
- Taxi cabs: Taxi service is available on the upper level of Terminals A, B, C and E, and on the lower level of Terminal D. An Airport Guest Assistant will be available at the taxi stands between 8:00 AM and midnight. Between midnight and 8:00 AM, dial 972-574-5878 to request a taxi. The typical minimum charge from DFW to the Hilton Anatole is $40.00.
- Rental cars: The Rental Car Center is located at 2424 E. 38th St, DFW Airport, TX, near the south entrance of the Airport and is served by 10 companies. After collecting your baggage, follow the Rental Car signs to the designated pick-up area on the lower level of the terminal. From there, board the Rental Car shuttle bus. Buses run 24 hours a day, depart every five minutes and reach the Rental Car Center in approximately 10 minutes. Visit https://www.dfwairport.com/rac/index.php for a full list of rental car agencies available at DFW. Prices will vary.
- Hotel parking: Self-parking and valet parking are available at the Hilton Anatole.
  - Self-parking overnight: $14.00
  - Valet parking overnight: $29.00 (subject to change without notice)

Dallas Love Field Airport (DAL)
- SuperShuttle: You can make reservations online at http://www.supershuttle.com/?Port=DAL or you can call (800) BLUE VAN (800-258-3826). If you book your reservation online, then you will automatically save $2.00. The typical minimum charge from DAL to the Hilton Anatole is $17.00.
- Taxi cabs: Taxi service is provided on the lower level of Terminal 2 (all airlines). The typical minimum charge from DAL to the Hilton Anatole is $20.00.
- Rental cars: Visit http://www.dallas-lovefield.com/parking-transportation.html for a full list of rental car agencies available at DAL. Prices will vary.
# MY MONDAY SESSIONS

<table>
<thead>
<tr>
<th>Time</th>
<th>Sessions</th>
</tr>
</thead>
</table>
| 9:45 am – 10:45 am | 1st Choice #  
Title          |
|                | 2nd Choice #  
Title          |
| 11:00 am – 12:00 pm | 1st Choice #  
Title          |
|                | 2nd Choice #  
Title          |
| 1:30 pm – 2:30 pm   | 1st Choice #  
Title          |
|                | 2nd Choice #  
Title          |
| 2:45 pm – 3:45 pm   | 1st Choice #  
Title          |
|                | 2nd Choice #  
Title          |
| 4:30 pm – 5:30 pm   | 1st Choice #  
Title          |
|                | 2nd Choice #  
Title          |

# MY TUESDAY SESSIONS

<table>
<thead>
<tr>
<th>Time</th>
<th>Sessions</th>
</tr>
</thead>
</table>
| 9:15 am – 10:15 am | 1st Choice #  
Title          |
|                | 2nd Choice #  
Title          |
| 10:30 am – 11:30 am | 1st Choice #  
Title          |
|                | 2nd Choice #  
Title          |
| 11:30 am – 12:45 pm | 1st Choice #  
Title          |
|                | 2nd Choice #  
Title          |
| 12:45 pm – 1:45 pm  | 1st Choice #  
Title          |
|                | 2nd Choice #  
Title          |
| 2:00 pm – 3:00 pm   | 1st Choice #  
Title          |
|                | 2nd Choice #  
Title          |
| 3:15 pm – 4:00 pm   | 1st Choice #  
Title          |
|                | 2nd Choice #  
Title          |
| 4:15 pm – 5:15 pm   | 1st Choice #  
Title          |
|                | 2nd Choice #  
Title          |

Visit [cgi.com/forum2015](http://cgi.com/forum2015) for additional event details and to register for CGI Forum.
About CGI

Founded in 1976, CGI Group Inc. is one of the largest independent information technology and business process services firms in the world. CGI provides end-to-end services with approximately 68,000 professionals located in offices and centers of excellence in 40 countries.