



CGI

FORUM 2012

for the CGI Advantage community

■ education ■ collaboration ■ community ■

Chandler, Arizona | October 14-16, 2012

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Why attend?

CGI Forum 2012 is the premier networking and educational event for the CGI Advantage™ community. With numerous in-depth product sessions and abundant networking opportunities, the Forum is the must-attend event for government professionals to share experiences and best practices with peers and experts in the field.

Sessions cover financial management, human resources, budgeting, business intelligence and procurement, as well as numerous technical and general interest topics. This event provides a unique experience including:

- **Education.** Sessions cover all CGI Advantage modules, are taught by CGI experts and your fellow government users and are tailored for attendees with various levels of expertise—allowing you to customize your educational experience according to your needs.
- **Collaboration.** The event is designed to maximize your current investment by providing best practices from users across the country that will position your government to address complex challenges today and in the future. We'll also feature new release functionality and you'll contribute directly to planning for future product releases.
- **Community.** With both daytime activities and evening events, the Forum offers an opportunity to network, discuss solutions and build relationships with your fellow users from across the country.

Best of all, each CGI Advantage client organization receives one complimentary registration, making it easier to participate in this important event.

Schedule for 2012: The program will begin Sunday late afternoon and conclude at 5:15 p.m. on Tuesday. Please make travel arrangements accordingly.

Dates

October 14-16, 2012

Location

The Sheraton Wild Horse Pass was designed to be an authentic representation of the Gila River Indian Community's heritage and culture. The architecture, design, art and legends of the Pima (Akimel O'otham) and Maricopa (Pee Posh) tribes are celebrated in every detail. The hotel is located in Chandler, Arizona—easily accessible from Phoenix Sky Harbor International Airport.



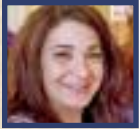
**Register by
August 31
to receive
our early bird
registration
rate.**

Greater Phoenix CVB © www.peterjordanphoto.com

Users' Group Steering Committee

Members of the CGI Advantage Users' Group Steering Committee serve a very important role in representing the interests of the user community. They evaluate proposed enhancements for future releases, assist in the creation of session content for the Forum and act as a channel of communication between the Users' Group and CGI. The 2012 Steering Committee members are listed below for the area they represent. Each member's name is followed by the end date of their current 3-year term. If you have questions or comments, the Steering Committee members would love to hear from you!

Application Administration/Technical



Janet Laszlo
City of Anaheim, CA (2013)
Email: jlaszlo@anaheim.net



Lori McClannahan
State of Iowa (2012)
Email: lori.mcclannahan@iowa.gov

Budget



Robert Morita
City and County of Honolulu, HI (2014)
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Johnna Rogers
Wake County, North Carolina (2013)
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Business Intelligence



Mason Campbell
City of Roanoke, VA (2012)
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Rachelle Wilkins
Commonwealth of Kentucky (2014)
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Financial Management



Doug Cotnoir
State of Maine (2014)
Email: douglas.e.cotnoir@maine.gov



Robert Davis
Los Angeles County, CA (2013)
Email: radavis@auditor.lacounty.gov



Joan Shea
Commonwealth of Massachusetts (2012)
Email: joan.shea@state.ma.us

Human Resource Management



JuneMarie Perkowski
Baltimore County, MD (2014)
Email: jperkowski@baltimorecountymd.gov



Leah Metzger
Baltimore County Public Schools,
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Email: lmetzger@bcps.org



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Oakland Intermediate School District,
MI (2012)
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Schedule at-a-glance

Sunday, October 14	Start	End
Onsite Registration	1:00 pm	8:00 pm
Internet Cafe	1:00 pm	8:00 pm
Showcase	4:00 pm	6:00 pm
Showcase Reception	5:00 pm	6:00 pm
Welcome Reception	6:00 pm	8:00 pm
Monday, October 15	Start	End
Continental Breakfast	7:15 am	8:15 am
Onsite Registration	7:15 am	5:30 pm
Internet Cafe	7:15 am	5:30 pm
General Session	8:15 am	9:30 am
Showcase	9:30 am	12:00 pm
Breakout Sessions	9:45 am	10:45 am
Breakout Sessions	11:00 am	12:00 pm
Peer-to-Peer Roundtable Luncheon	12:00 pm	1:30 pm
Breakout Sessions	1:30 pm	2:30 pm
Showcase	2:30 pm	5:30 pm
Breakout Sessions	2:45 pm	3:45 pm
General Session	4:00 pm	4:15 pm
Breakout Sessions	4:15 pm	5:30 pm
Special Event	6:30 pm	10:30 pm
Tuesday, October 16	Start	End
Continental Breakfast	7:15 am	8:15 am
Onsite Registration	7:15 am	5:30 pm
Internet Cafe	7:15 am	5:30 pm
General Session	8:15 am	9:30 am
Showcase	9:30 am	12:00 pm
Breakout Sessions	9:45 am	10:45 am
Breakout Sessions	11:00 am	12:00 pm
Users' Group Luncheon	12:00 pm	1:30 pm
Breakout Sessions	1:30 pm	2:30 pm
Showcase	2:30 pm	5:00 pm
Breakout Sessions	2:45 pm	3:45 pm
Breakout Sessions	4:00 pm	5:00 pm
Closing General Session	5:00 pm	5:15 pm

Education

Sessions by Field of Study

Sessions are offered in multiple fields of study—all targeted to your specific product and area of interest. Take multiple sessions from one field of study or pick and choose to customize the perfect schedule for you. Also available, numerous general interest sessions.

Budget

- | | | |
|--|--|--|
| 114 Product Direction: CGI Advantage Performance Budgeting | 215 Central Management Console Security in CGI infoAdvantage | 221 Increase the Return on Investment in Your CGI Advantage Solution: A Panel Discussion |
| 124 Budgeting: Beyond Budget Development | 224 How Performance Budgeting Dashboard Empowers Users to Make Effective Decisions | 222 Minimizing Stock Levels through Inventory Replenishment |
| 134 Automating Processes with Budget Forms | 225 Powerful Management Reporting | 231 Simplifying 1099 Reporting |
| 144 Integrating Budget Information with Financials | 235 Implementing CGI infoAdvantage from Start to Finish | 232 Innovative Uses of CGI Advantage Inventory: A Panel Discussion |
| 214 CGI Advantage Performance Budgeting 3.10: Features You Won't Want to Live Without | 245 Exploring Dashboards | 241 How to Manage Reorganizations |
| 224 How Performance Budgeting Dashboard Empowers Users to Make Effective Decisions | 253 CGI infoAdvantage and Dashboards for Human Resource Management (HRM) Users | 242 Go Green with Electronic Invoicing |
| 233 Coordinating Position Control between CGI Advantage Human Resource Management (HRM) and Performance Budgeting | 254 How to Build More Effective Decision Making Processes with CGI Advantage Performance Budgeting | 247 Introduction to CGI Advantage Permitting |
| 234 Gain Efficiencies Utilizing New and Improved Workflow in CGI Advantage Performance Budgeting | 255 Managing Your Report Migration from Development to Production | 251 Beyond the Release Notes: CGI Advantage Financial Management 3.8 and 3.9 |
| 244 Coordinating Salary and Benefits Forecasting Between CGI Advantage Performance Budgeting and Human Resource Management (HRM) | | |
| 254 How to Build More Effective Decision Making Processes with CGI Advantage Performance Budgeting | | |

Business Intelligence

- 115 Product Direction: CGI infoAdvantage
- 125 Best Practices for Reports Design and Development
- 135 Putting It All Together: Reporting Across Modules
- 141 Re-Thinking Your Comprehensive Annual Financial Reporting (CAFR)
- 145 Drive Enterprise-Wide Visibility and Decision Making

Financial

- 111 Product Direction: CGI Advantage Financial Management
- 112 What's New in CGI Advantage Procurement 3.10
- 121 What's New in CGI Advantage Financial Management 3.10
- 122 Product Direction: CGI Advantage Procurement
- 131 Imagine the Possibilities: Grantor Capabilities
- 132 Exploring Opportunities to Streamline Procurement
- 141 Re-Thinking Your Comprehensive Annual Financial Reporting (CAFR)
- 142 Manage Spend and Simplify Shopping with Electronic Catalogs
- 144 Integrating Budget Information with Financials
- 211 CGI Advantage is Live: Congratulations, What's Next?
- 212 "We're Not in Kansas Anymore": The World of Accounts Payable Joins Vendor Self Service

General Interest

- 117 Minor Release Upgrade Methodology and Best Practices
- 127 The Drivers for Moving to a Managed Services Environment: A Client Panel Discussion
- 147 CGI Advantage Case Management: Streamlining Your Processes
- 151 K-12 User Group Meeting
- 152 State and Large Government User Group Meeting
- 153 Department of Transportation User Group Meeting
- 154 Maximizing the Support Services Provided by the Customer Support Group
- 217 Strategies to Pay for Your ERP Upgrade or New Modules with Enhanced Collections Technology
- 227 Leveraging CGI Accelerate for Your Minor Release Upgrade
- 237 Enterprise Readiness and Cultural Change Management
- 247 Introduction to CGI Advantage Permitting
- 257 Managing for Results

HR/Payroll

- 113 Product Direction: CGI Advantage Human Resource Management (HRM)
- 123 Tips, Tricks and Lessons Learned for a Successful Implementation of Employee Self Service
- 133 Preparing Your Organization for CGI Advantage Manager Self Service
- 137 Cafeteria Benefits in CGI Advantage Human Resource Management (HRM)
- 143 Capitalize on Your CGI Advantage Employee Self Service Investment
- 213 What's New in CGI Advantage Human Resource Management (HRM) 3.10
- 223 Streamlining Business Processes with Preliminary Payroll
- 233 Coordinating Position Control between CGI Advantage Human Resource Management (HRM) and Performance Budgeting
- 243 Simplify and Streamline Daily Processing with CGI Advantage HRM, ESS and MSS
- 244 Coordinating Salary and Benefits Forecasting Between CGI Advantage Performance Budgeting and Human Resource Management (HRM)
- 253 CGI infoAdvantage and Dashboards for Human Resource Management (HRM) Users

Procurement

- 112 What's New in CGI Advantage Procurement 3.10
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- 232 Innovative Uses of CGI Advantage Inventory: A Panel Discussion
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- 252 Enhancing Your Procurement Organization

Technical/Admin

- 116 Product Direction: CGI Advantage Administration
- 126 Doing More with Less (Technology)
- 136 Troubleshooting CGI Advantage
- 146 Creating a Data Management Plan in CGI Advantage
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- 226 Mobile Computing
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- 241 How to Manage Reorganizations
- 246 Performance Tuning
- 256 Web Service/Portlet Development



Session descriptions

MONDAY, OCTOBER 15

F

Product Direction: CGI Advantage Financial Management

111

Monday 9:45 am – 10:45 am

Type/Level: Update

As trends in government and technology continue to evolve rapidly, CGI continues to adapt our longer-term initiatives for Release 3.11 (and beyond). Join this session for an overview of our current product roadmap, including an overview of CGI's vision for mobile technology to address the needs of an increasingly mobile workplace, and provide your input into the future direction of the Financial Management solution.

P F

What's New in CGI Advantage Procurement 3.10

112

Monday 9:45 am – 10:45 am

Type/Level: Overview

State and local governments continue to look for ways to streamline their purchasing processes, reduce costs and increase efficiency. Release 3.10 provides additional enhancements to address these needs. This session provides an overview of the key enhancements that will be available in the areas of Procurement, Inventory and Vendor Self Service—including a new 'shopper' experience for your casual users, the ability to track procurement protests and enhance catalog support.

HR/P

Product Direction: CGI Advantage Human Resource Management (HRM)

113

Monday 9:45 am – 10:45 am

Type/Level: Update

With each new HRM release, enhancements add new functionality, making the solution more powerful, flexible and user-friendly. This session describes the key enhancements scheduled to be included in Release 3.10, including a demonstration of the Manager Self Service mobile capabilities. Additionally, this session provides a preview of enhancements under consideration for Release 3.11 and beyond.

B

Product Direction: CGI Advantage Performance Budgeting

114

Monday 9:45 am – 10:45 am

Type/Level: Update

As the budgetary landscape continues to change with new trends, requirements and regulatory demands, CGI Advantage Performance Budgeting continues to evolve to stay ahead of the curve. This session identifies our short term goals and future plans, as well as provides a review of the product roadmap, new initiatives and programs that are offered to help you accomplish your organizational goals. This session also provides an update on recent upgrades and go-lives. Attend to hear what's new in this client community.

BI

Product Direction: CGI infoAdvantage

115

Monday 9:45 am – 10:45 am

Type/Level: Update

State and local governments require a solution that provides easy access to information across the organization to drive improved decision making. CGI infoAdvantage continues to add additional features and functionality to enhance reporting and information gathering processes. Significant changes are planned in the next few years. This session describes the product direction of CGI infoAdvantage, including exciting new features planned for Release 3.10 and beyond.

T/A

Product Direction: CGI Advantage Administration

116

Monday 9:45 am – 10:45 am

Type/Level: Update

State and local governments require a powerful combination of standard, scalable technology and comprehensive, integrated, built-for-government ERP software. This session defines the underlying technologies that CGI Advantage is built upon as well as current technology trends and provides a look ahead at future enhancements under consideration.

GI

Minor Release Upgrade Methodology and Best Practices

117

Monday 9:45 am – 10:45 am

Type/Level: Overview

Staying current with available releases is important to maintaining your organization's access to CGI maintenance services. It also allows you to take advantage of new features and functionality to support your business needs. This session focuses on the recommended upgrade methodology and best practices associated with planning and executing a streamlined, successful upgrade process. Topics include hardware planning, database upgrade approach, customizations, interfaces, forms and report migration. If you are thinking about or currently planning an upgrade for your current CGI Advantage 3.x release, you don't want to miss this session.

F

What's New in CGI Advantage Financial Management 3.10

121

Monday 11:00 am – 12:00 pm

Type/Level: Overview

By listening to clients and analyzing market demands, CGI continues to enrich the functionality provided in Financial Management. The latest enhancements include a new Debt Management module; increased consistency in the chart of accounts usage across the application; streamlined year-end accruals and reversals; and more easily identified recurring transactions.

P F

Product Direction: CGI Advantage Procurement

122

Monday 11:00 am – 12:00 pm

Type/Level: Update

Each release adds new capabilities and improves current product features to increase the value of your CGI Advantage solution. This session provides the vision for the future of Procurement, Inventory and Vendor Self Service and highlights key enhancements that are being considered for Release 3.11 and beyond, including mobile technology and expanded options for eProcurement.

HR/P

Tips, Tricks and Lessons Learned for a Successful Implementation of Employee Self Service

123

Monday 11:00 am – 12:00 pm*Type/Level: Intermediate*

CGI Advantage Employee Self Service (ESS) enables employees to perform for themselves what they often call payroll or human resources to provide today. This session targets those sites that have not yet implemented ESS and provides a roadmap to a successful implementation. This will include a description of the configuration required, as well as a way to roll out ESS features in a staggered schedule to ease benefit coordinator and employee training efforts. Tips, tricks and lessons learned from a successful client site implementation completed in 2010 will be presented.

B

Budgeting: Beyond Budget Development

124

Monday 11:00 am – 12:00 pm*Type/Level: Advanced*

Monitoring actual expenditures and comparisons to budgets throughout the fiscal year is a vital component of budgeting. This session describes how organizations are utilizing CGI Advantage Performance Budgeting for more than just budget development and identifies how to consolidate financial information, run scenarios and reforecast dollars to help you make more effective decisions. We will explore examples of how to leverage the application for budget adjustments and amendments, historical trend analysis throughout the year and much more.

BI

Best Practices for Report Design and Development

125

Monday 11:00 am – 12:00 pm*Type/Level: Intermediate*

CGI infoAdvantage provides users at all levels with real-time access to data in searchable online reports to quickly visualize key metrics and manage day-to-day operations. This session provides an opportunity to learn about report design and development best practices including how users overcame challenges and helpful suggestions for report implementation.

T/A

Doing More with Less (Technology)

126

Monday 11:00 am – 12:00 pm*Type/Level: Overview*

In today's economic climate, state and local governments have very limited capital for investing in and maintaining ERP technologies. Governments are looking for ways to do more with less. This session identifies ways to save money on hardware through new platforms and virtualization, how to best leverage IT staff resources, options to eliminate night shifts by improving batch cycles and the role of IT staff in a Managed Advantage environment.

GI

The Drivers for Moving to a Managed Services Environment: A Client Panel Discussion

127

Monday 11:00 am – 12:00 pm*Type/Level: Overview*

CGI clients in various stages of leveraging our managed services or "Managed Advantage" program will participate in a facilitated panel discussion. Panelists will describe the drivers behind their interest and adoption of this type of service offering and any challenges they faced as they transitioned. Hear first-hand examples of how these organizations leveraged a managed services relationship to fund upgrades and how they went about the evaluation and approval process internally. What does their staff profile and daily operations look like today? What is their upgrade process? Hear directly from clients on their experience to date and ask your important questions.

F

Imagine the Possibilities: Grantor Capabilities

131

Monday 1:30 pm – 2:30 pm*Type/Level: Overview*

Grant Lifecycle Management (GLM) was introduced in Release 3.8 with an emphasis on tracking grants as the grantee. GLM is already fully integrated with the Cost Accounting module, allowing for grants received from federal or other sources to be tracked from the time of application through post-award and billing. As more governments now deal with grants awarded to service providers, they need the ability to track those grants and the use of granted money as the "grantor." This session explores possibilities for a complete grants management solution that incorporates both grantee and grantor functionality.

P F

Exploring Opportunities to Streamline Procurement

132

Monday 1:30 pm – 2:30 pm*Type/Level: Overview*

State and local governments are looking at ways to streamline their various procurement processes. This session will explore commonly underutilized features across CGI Advantage Procurement that you may want to consider to improve your procurement process.

Session descriptions

MONDAY, OCTOBER 15

HR/P

Preparing Your Organization for CGI Advantage Manager Self Service

133

Monday 1:30 pm – 2:30 pm

Type/Level: Basic

CGI Advantage Manager Self Service (MSS), available in Release 3.9, is a powerful tool to provide managers direct access to view and update employee information. This session provides an introduction to MSS implementation and helps you to determine a path to get started. Identify the primary decisions that need to be made and look at the tasks your organization needs to address prior to and during the implementation phase of MSS. In addition to these topics, we'll demo the setup that is necessary in CGI Advantage HRM to configure MSS. This session includes tips on how to best use the application and reviews some of the newest features of MSS including mobile timesheet and leave request approvals.

B

Automating Processes with Budget Forms

134

Monday 1:30 pm – 2:30 pm

Type/Level: Advanced

As organizations deal with challenges like staff reductions and shrinking budgets, it is more important than ever to find ways to gain efficiencies and save valuable time. New features and functions provided in CGI Advantage Performance Budgeting Budget Forms make this easier than ever. This session provides client examples to show how Budget Forms can help you automate processes, consolidate information and simplify setup. Dynamic text handling, enhanced audit capabilities and new calculation options are just a few of the features reviewed during this session.

BI

Putting It All Together: Reporting Across Modules

135

Monday 1:30 pm – 2:30 pm

Type/Level: Advanced

With decision support data residing in multiple locations, state and local governments are challenged to obtain accurate and consistent information. Many are looking for solutions to consolidate data from multiple sources in a meaningful way. Decision making and decision monitoring can improve significantly when information is available in one place for analysis and comparison. CGI infoAdvantage provides the reporting solution for the CGI Advantage ERP components— Financial Management, Human Resource Management and Performance Budgeting. This session describes how infoAdvantage can be used to get a central view of data from these CGI Advantage components.

T/A

Troubleshooting CGI Advantage

136

Monday 1:30 pm – 2:30 pm

Type/Level: Basic

Application administrators are not only responsible for managing the CGI Advantage application, but also are the first ones called when an end-user runs into an error. This session provides a demonstration on troubleshooting and resolving common technical application and configuration related problems such as null pointers, out of memory errors, certificate issues, exceptions, database errors and other technical issues. Learn the tools that are commonly used for identifying and resolving technical issues within CGI Advantage. This session benefits technical system administrators who deal with troubleshooting issues with the application.

HR/P

Cafeteria Benefits in CGI Advantage Human Resource Management (HRM)

137

Monday 1:30 pm – 2:30 pm

Type/Level: Basic

Cafeteria benefits programs can provide significant cost savings to both employees and employers by allowing employees to pick from a "menu" of benefit options. HRM offers two baseline

cafeteria benefit deduction programs. This session defines both programs and provides testimonials from clients who have successfully implemented the HRM cafeteria benefit deduction programs.

F BI

Re-Thinking Your Comprehensive Annual Financial Reporting (CAFR)

141

Monday 2:45 pm – 3:45 pm

Type/Level: Overview

The CAFR module was introduced in Release 3.9. This module offers the ability to automate many of the CAFR statements and allows for the elimination of many of the external spreadsheets and systems that are used in statement preparation. This session prepares financial managers for implementation of the CAFR module. The emphasis is on CAFR planning becoming an integral part of year-end planning—facilitating a more streamlined end-to-end process. Planning early also allows organizations to address changes in reporting requirements such as GASB 54.

P F

Manage Spend and Simplify Shopping with Electronic Catalogs

142

Monday 2:45 pm – 3:45 pm

Type/Level: Overview

If you haven't rolled out the electronic catalog capabilities within CGI Advantage Procurement, or are only using the functionality on a limited basis, join us to learn how catalogs can help you manage spend, simplify shopping for casual users and provide consistent pricing/line item details for frequently ordered items. This session reviews the process of setting up and maintaining catalogs that are locally-maintained within CGI Advantage as well as the new PunchOut (vendor-hosted) catalog option introduced in Release 3.9. We will feature client examples and best practices for catalog content management and restricting catalog access.

HR/P**Capitalize on Your CGI Advantage Employee Self Service Investment**
143**Monday 2:45 pm – 3:45 pm***Type/Level: Advanced*

CGI Advantage Employee Self Service (ESS) reduces administrative and operation costs, increases employee satisfaction and provides more time for your HR staff to focus on strategic initiatives. This session provides details, including client examples and lessons learned, to maximize your use of CGI Advantage ESS. Learn how to generate PDF copies of check stubs, W-2's and W-4's, giving employees immediate access to these documents. Discuss options for providing employee access to review and update personal information to allow your staff to concentrate on other tasks.

B F**Integrating Budget Information with Financials**
144**Monday 2:45 pm – 3:45 pm***Type/Level: Advanced*

The ability to make effective budget decisions is dependent on having accurate financial information ready and available. This session discusses how to successfully manage data to and from CGI Advantage Performance Budgeting and CGI Advantage Financial Management. Learn how new features included in Release 3.9 can help to streamline the data process flows—consolidating financial information and reducing time and effort.

BI**Drive Enterprise-Wide Visibility and Decision Making**
145**Monday 2:45 pm – 3:45 pm***Type/Level: Overview*

CGI Enterprise Intelligence360™ delivers a powerful combination of industry-leading business intelligence (BI) tools and services to integrate disparate enterprise systems into a single, unified information system. The result is end-to-end information access that reduces the search for data and improves visibility into daily operations. Learn more about:

- Advanced analytics to accelerate decision making
- Self-service for casual users that ask questions which will return “Google-like” search results from your BI content
- Mobile strategies to deliver information anytime, anywhere
- Growth strategies for key areas of government.

T/A**Creating a Data Management Plan in CGI Advantage**
146**Monday 2:45 pm – 3:45 pm***Type/Level: Advanced*

This session describes data management in CGI Advantage, providing recommendations and best practices for our entire ERP suite of solutions. Attend to receive an overview of archiving, database compression, partitioning and information lifecycle management, as well as how to use enterprise content management and backup strategies.

GI**CGI Advantage Case Management: Streamlining Your Processes**
147**Monday 2:45 pm – 3:45 pm***Type/Level: Overview*

Centralized and efficient case management solutions resolve the challenge of managing paper intensive processes while meeting increased demands to align people, process and technology.

Case Management brings a highly configurable solution with event-driven workflow, document management and reporting features together to provide a comprehensive case management tool. This session will provide an overview and demonstration of the new integrated Case Management solution while outlining how this solution could be leveraged by your organization.

GI**K-12 User Group Meeting**
151**Monday 4:15 pm – 5:30 pm****GI****State and Large Government User Group Meeting**
152**Monday 4:15 pm – 5:30 pm****GI****Department of Transportation User Group Meeting**
153**Monday 4:15 pm – 5:30 pm****GI****Maximizing the Support Services Provided by the Customer Support Group**
154**Monday 4:15 pm – 5:30 pm***Type/Level: Overview*

The Customer Support Group (CSG) plays a crucial role in the ongoing maintenance and support of your applications once your implementation effort is complete. Join CSG for a discussion on how to maximize the online CGI Advantage Support Center (ASC) and other topics including the issues portal, changes to overall standard maintenance support and general service improvements. Learn from CSG's staff how you can maximize support and, most importantly, meet the team members supporting you behind the phones and online!

Session descriptions

TUESDAY, OCTOBER 16

F

CGI Advantage is Live: Congratulations, What's Next? 211

Tuesday 9:45 am – 10:45 am
Type/Level: Advanced

Your organization's priority business objectives typically drive what functionality is rolled out during your ERP implementation. Despite aspirations to leverage additional functionality after go-live, many capabilities are never implemented. This session presents an overview of underutilized features that would add value for many organizations, as well as how to prepare to implement new CGI Advantage components. Discussion focuses on the planning, timing, impacts and other considerations in implementing new system functionality after reaching steady-state.

P F

"We're Not in Kansas Anymore": The World of Accounts Payable Joins Vendor Self Service 212

Tuesday 9:45 am – 10:45 am
Type/Level: Overview

Vendor Self Service (VSS) has been greatly enhanced with new features and improvements introduced in Release 3.9. This session provides an overview of key VSS features in current and prior releases of VSS as well as planned future enhancements. In addition, this session provides potential strategies to deploy VSS for the first time or extend your current VSS offering.

HR/P

What's New in CGI Advantage Human Resource Management (HRM) 3.10 213

Tuesday 9:45 am – 10:45 am
Type/Level: Overview

HRM Release 3.10 will include new functionality that you will be eager to implement. Enhancements to employee performance management will provide better alignment of employee expectations to organizational goals. Additionally, there will be new worker's compensation functionality and administration capabilities that eliminate manual tracking as well as significant enhancements to the Employee Self Service benefits enrollment wizard. Learn more about how these enhancements will extend the depth, breadth and usability of the system.

B

CGI Advantage Performance Budgeting 3.10: Features You Won't Want to Live Without 214

Tuesday 9:45 am – 10:45 am
Type/Level: Advanced

With every new release, enhancements add new functionality, making the solution more powerful, flexible and user-friendly. Performance Budgeting Release 3.10 is no exception. Our most robust release to date includes new modules and features that significantly increase functionality and usability. This session focuses on upcoming enhancements, including the Chart of Account Alignment, Budget Form Multi-Tab capability and the FSQ Redesign. Learn how these enhancements will help your organization accomplish more comprehensive and more efficient budgeting.

BI

Central Management Console Security in CGI infoAdvantage 215

Tuesday 9:45 am – 10:45 am
Type/Level: Advanced

Security is always a challenging and exciting task for any project. This session provides techniques on how to use infoAdvantage security to better meet the needs of your users. This session includes several security topics such as: how to use report security; implementing object and class security for a Universe; and options to secure folders and reports for users.

T/A

Benefits of Migrating to a Page Security Model 216

Tuesday 9:45 am – 10:45 am
Type/Level: Advanced

This technical session covers security topics based on the "Page Security" configuration approach—the default security model starting with CGI Advantage Release 3.9. Learn how to set up and use Page Security and maximize the benefits of the Page-based security model. This session also includes discussion on using multiple security mechanisms in combination to meet complex security requirements. Finally, for sites that are already in production, attend for an explanation on how to move from a Table-based security model to the Page-based security model.

GI

Strategies to Pay for Your ERP Upgrade or New Modules with Enhanced Collections Technology 217

Tuesday 9:45 am – 10:45 am
Type/Level: Overview

Solutions that increase government revenues without increasing taxes deserve close attention. Typical collections projects increase delinquent collections by 10-40%. This session provides an interactive discussion on some of the trends in government delinquent collection practices and how CGI Advantage Collections, coupled with new business processes and the centralization of collections, can result in dramatically increased revenues for your organization. New collections capabilities come from data available within your ERP system and your data analytics help find the best cases and payment strategies to enhance collections.

F

Increase the Return on Investment in Your CGI Advantage Solution: A Panel Discussion 221

Tuesday 11:00 am – 12:00 pm
Type/Level: Advanced

As many within the CGI Advantage community must "tighten their belts" and do more with less, it's useful to hear how others have already maximized their solution to accomplish organizational goals. Join our panel for a discussion on how their organizations increased efficiencies and improved cash flow by implementing system solutions and operational changes. All examples are from current releases (i.e. 3.9 and earlier)—meaning these improvement options could also help your organization maximize your current investment in CGI Advantage.

P F

Minimizing Stock Levels through Inventory Replenishment 222

Tuesday 11:00 am – 12:00 pm
Type/Level: Overview

Governments continue to face budget shortfalls and are looking for ways to reduce costs across the organization. One area to consider is reducing inventory levels for just-in-time purchases. This

session provides an overview of the inventory replenishment options available in CGI Advantage Inventory. Learn strategies and best practices for setting replenishment options and replenishing inventory across physical or virtual warehouses.

HR/P

Streamlining Business Processes with Preliminary Payroll

223

Tuesday 11:00 am – 12:00 pm

Type/Level: Advanced

Correcting paychecks can be extremely time consuming and a drain on a payroll department's resources. One way to mitigate incorrect calculations, especially following changes to pay and deduction reference tables, is to utilize the Preliminary Gross-to-Net payroll cycle option. Preliminary payroll provides the ability to run the payroll process to determine how reference table changes impact paycheck results for a group of employees without waiting for the Regular Gross-to-Net payroll process to run. This payroll cycle option provides flexibility as an organization can choose to clear the results once the calculation has completed—without having to do a restore. This session highlights the end-to-end process of running a preliminary payroll, describes all steps in the process and defines how to implement the System Process table to support the payroll cycle.

B BI

How Performance Budgeting Dashboard Empowers Users to Make Effective Decisions

224

Tuesday 11:00 am – 12:00 pm

Type/Level: Advanced

CGI Advantage Performance Budgeting dashboards bring crucial financial, position and performance data to your fingertips, providing you with information on which data is being impacted to enable quick reaction. This session describes how dashboards can be effectively used to improve decision-making. Identify which standard dashboards are available and learn tips and helpful hints to configure them to maximize effectiveness. In addition, client examples will illustrate how dashboards are incorporated into business processes.

BI

Powerful Management Reporting

225

Tuesday 11:00 am – 12:00 pm

Type/Level: Advanced

Effective reporting empowers actionable decision-making by enabling management and users to proactively identify and resolve issues early. It also provides an easier method to communicate and visualize data (via graphs and charts). This session describes how to create reports using some of the more advanced features of CGI infoAdvantage using charts, graphs, scorecards, etc. to help users focus on important information and avoid data overload. Learn powerful and advanced report techniques using Web Intelligence to help meet reporting requirements.

T/A

Mobile Computing

226

Tuesday 11:00 am – 12:00 pm

Type/Level: Overview

Mobile devices, such as smart phones and tablets, are rapidly becoming a staple in our lives. This session discusses CGI's strategic direction for mobile device support. Learn about the advantages and disadvantages of mobile web browsers versus native applications as well as how security will be handled, what development platform(s) will be used and how an enterprise centralized device could be managed.

GI

Leveraging CGI Accelerate for Your Minor Release Upgrade

227

Tuesday 11:00 am – 12:00 pm

Type/Level: Overview

The demand for improved efficiency in government has never been greater. Yet organizations are often reluctant to make a change because project implementations involve more than just new software. CGI Accelerate provides quality, time-saving services and deliverables to help build, test and deliver your upgrade faster than ever before. This session defines how the CGI Accelerate process streamlines CGI Advantage 3x to 3x upgrades. Clients that have already utilized CGI Accelerate to implement recent releases will describe their experiences. Discuss available options, strategies and considerations for developing an upgrade strategy that revolves around CGI Accelerate.

F

Simplifying 1099 Reporting

231

Tuesday 1:30 pm – 2:30 pm

Type/Level: Overview

1099 reporting is too often viewed as a calendar year-end process—with an emphasis on year-end. In reality, planning for 1099 reporting should begin one year in advance. This session will explore 1099 setup options in detail with a special focus on early planning. The end result will be a more fluid and efficient year-end process with fewer problems and more time to spend on other business functions. CGI Advantage clients will discuss best practices and how they have simplified the end-to-end 1099 process.

P F

Innovative Uses of CGI Advantage Inventory: A Panel Discussion

232

Tuesday 1:30 pm – 2:30 pm

Type/Level: Overview

Many organizations do not utilize CGI Advantage Inventory to its full benefit. This panel discussion identifies potential additional uses including tracking non-capitalized assets, such as cell phones and law enforcement equipment, as well as tracking and issuing internally government-manufactured items from areas such as prisons.

HR/P B

Coordinating Position Control between CGI Advantage Human Resource Management (HRM) and Performance Budgeting

233

Tuesday 1:30 pm – 2:30 pm

Type/Level: Overview

Close integration between your organization's HRM and Performance Budgeting systems can provide significant benefit. This session discusses the benefits and impact of housing positions and employees in both your Position Control and Salary and Benefits Forecasting Subsystem. Learn how to configure Position Control to facilitate loading position and employee data into the Salary and Benefits Forecasting Subsystem. Also learn the process of timing and applying the budget changes to your Position Control system. Client presenters share their experience integrating these two systems along with lessons learned and goals achieved.

Session descriptions

TUESDAY, OCTOBER 16

B

Gain Efficiencies Utilizing New and Improved Workflow in CGI Advantage Performance Budgeting

234

Tuesday 1:30 pm – 2:30 pm

Type/Level: Advanced

Performance Budgeting workflow can help organizations create a more comprehensive and efficient budget process. This session provides client examples to illustrate how workflow can help more accurately track budget requests, move through the budget process more effectively and provide audit capability to easily track and reconcile changes. Learn about the new workflow capability included in Release 3.9 related to reassigning a budget request and workflow administration privileges.

BI

Implementing CGI infoAdvantage from Start to Finish

235

Tuesday 1:30 pm – 2:30 pm

Type/Level: Intermediate

Implementing infoAdvantage is always an exciting time for a project. Organizations are eager to start using the new features and functionality available and a good implementation strategy is the key to success. This session defines key issues for consideration during each implementation phase (Envision, Build and Achieve). Learn real implementation examples and lessons learned to help make your next project a success.

T/A

Electronic Content Management (ECM) Solution Support

236

Tuesday 1:30 pm – 2:30 pm

Type/Level: Overview

Public sector organizations receive, produce, process and store a large quantity of data and documents every day. This accelerating quantity of data and documents, combined with a need to control cost, drives the need for an ECM solution. This session defines ECM, the ECM products supported, baseline ECM integration support through CGI Advantage Business Integration (ABI) and ways clients have made use of ECM with CGI Advantage.

The session schedule is subject to change. Check the registration site for the most up-to-date information on session names, times and descriptions. No advance preparation for sessions is required, unless otherwise stated.

GI

Enterprise Readiness and Cultural Change Management

237

Tuesday 1:30 pm – 2:30 pm

Type/Level: Overview

ERP implementations (and all transformative projects) are dependent on engaging team members in the field to accept and adopt the changes. Too often a promising project launch fails due to lack of an effective organizational readiness program. This session features CGI Advantage clients with diverse launch experiences, with and without, sufficient field readiness. These organizations will share their lessons learned from the perspective of projects in all phases of implementation. Discussion will include how to build an effective field readiness program aligned with the project milestones.

F T/A

How to Manage Reorganizations

241

Tuesday 2:45 pm – 3:45 pm

Type/Level: Overview

In the state and local government industry, organizational change is constant, resulting from changes in administration and other factors. Departments are often merged, split or eliminated. Services may become centralized within a state or within a department moving from a decentralized model. There is also an increasing emphasis on the shared services model as governments strive to become more efficient. If organizational change is on the horizon, attendees can learn from other organizations that have experienced and managed such change. The session focuses on the implications for CGI Advantage Financial Management, such as chart of accounts, security and workflow changes.

P F

Go Green with Electronic Invoicing

242

Tuesday 2:45 pm – 3:45 pm

Type/Level: Overview

Many governments seek to optimize their accounts payable invoice process to provide efficiencies and reduce costs. This session provides strategies to address paper-based invoice processes including an option to scan incoming invoices. Hear about the new electronic invoicing option available in CGI Advantage Vendor Self Service 3.9 and planned future functionality.

HR/P

Simplify and Streamline Daily Processing with CGI Advantage HRM, ESS and MSS

243

Tuesday 2:45 pm – 3:45 pm

Type/Level: Advanced

The CGI Advantage suite of applications provides powerful tools that work together in order to streamline and simplify your day-to-day activities. This session describes more about how the Human Resource Management (HRM), Employee Self Service (ESS) and Manager Self Service (MSS) components work together. Learn how different business processes can be managed across the application suite. Explore many topics including how performance evaluations, timesheet and leave request submissions and approvals can be completed in ESS, MSS and HRM.

B HR/P

Coordinating Salary and Benefits Forecasting Between CGI Advantage Performance Budgeting and Human Resource Management (HRM)

244

Tuesday 2:45 pm – 3:45 pm

Type/Level: Overview

Close integration between your organization's HRM and Budgeting systems provides better salary and benefit cost forecasting by incorporating employee data. This session discusses the timing, data set-up and other considerations for implementing this integration and examines sending position changes to your HR system to reduce manual entry. Client examples will highlight the benefits and lessons learned during the integration process and demonstrate using the actual employee data to perform varying forecasts.

BI

Exploring Dashboards

245

Tuesday 2:45 pm – 3:45 pm

Type/Level: Overview

The CGI infoAdvantage dashboard opens up a new world of reporting and communication possibilities using a rich, interactive graphical user interface. This session describes features and benefits of the CGI infoAdvantage dashboard, such as the ability to easily view progress. Learn about the ability to focus on high-level trends and measures and how to drill down into the details.

T/A**Performance Tuning**

246

Tuesday 2:45 pm – 3:45 pm*Type/Level: Advanced*

The CGI Advantage ERP suite is a highly configurable multi-tiered, multi-component solution that runs on diverse platform configurations. As such, many areas of the solution may need to be monitored and tuned. This introductory session provides an overview of the CGI Advantage architecture and applications that should be tuned and monitored to ensure that your systems run efficiently. Recommendations for each ERP component will be reviewed as well as future releases such as 64-bit software, browser considerations, virtualization and new ERP capabilities (e.g. PB parallel salary projection).

GI F**Introduction to CGI Advantage Permitting**

247

Tuesday 2:45 pm – 3:45 pm*Type/Level: Overview*

Government organizations performing permitting, licensing and compliance functions often struggle with disconnected and redundant information systems. This leads to inefficiencies and inaccuracies when measuring compliance and processing permits. The CGI Advantage Permitting solution enables governments to take an enterprise approach to permitting while reducing costs via streamlined and automated processes. This session includes a demonstration of the Permitting solution as well as outlines the benefits of an integrated approach.

F**Beyond the Release Notes: CGI Advantage Financial Management 3.8 and 3.9**

251

Tuesday 4:00 pm – 5:00 pm*Type/Level: Overview*

2012 has been a busy year for upgrades, with many organizations moving to Release 3.8 or 3.9. This session provides insight into new functionality released in 3.8 and 3.9 and the context for these changes. Take a deeper dive into the enhancements that have broad application for our user community. Whether you are in the midst of an upgrade or already live on one of those releases, this session provides valuable details on enhancements that you can leverage.

P**Enhancing Your Procurement Organization**

252

Tuesday 4:00 pm – 5:00 pm*Type/Level: Overview*

Public sector procurement offices are under intense pressure to reduce costs and improve efficiencies, while at the same time providing increased transparency to their constituents. This session provides a discussion of the key performance measures that your peers are tracking and the tools and techniques used to monitor their progress. Hear about the types of procurement information made publicly available to support transparency and other initiatives.

HR/P BI**CGI infoAdvantage and Dashboards for Human Resource Management (HRM) Users**

253

Tuesday 4:00 pm – 5:00 pm*Type/Level: Intermediate*

Learn practical information on how infoAdvantage reports and dashboards can be used to meet HRM reporting and information requirements. This session also includes examples of existing baseline reports and dashboards along with what is being used by organizations.

B BI**How to Build More Effective Decision Making Processes with CGI Advantage Performance Budgeting**

254

Tuesday 4:00 pm – 5:00 pm*Type/Level: Advanced*

Shrinking revenues, limited public funds and increasing regulatory demands make it difficult to determine the right budget choices. In this environment, it is critical to ensure the right data is readily available to the right people at the right time. In this session, representatives from Wake County, NC will share how they have used innovative reporting techniques to consolidate all of the components of the budget process together as an effective decision making tool. Join us as they share how their configuration of system functionality within Performance Budgeting generates management-level reports that have helped create greater insight into budget data and stronger analytic capabilities to enable more effective decisions.

BI**Managing Your Report Migration from Development to Production**

255

Tuesday 4:00 pm – 5:00 pm*Type/Level: Advanced*

It is important that state and local governments effectively manage their data and the content of their business intelligence enterprise. This session describes the BusinessObjects Life Cycle Manager, designed to help organizations gain better control with BusinessObjects content management. Learn to identify data assurance features which can be used to help validate information in the data warehouse.

T/A**Web Service/Portlet Development**

256

Tuesday 4:00 pm – 5:00 pm*Type/Level: Advanced*

This technical session discusses the CGI Advantage Web Service/Portlet architecture, demonstrates developing and deploying a sample web service and demonstrates creating and deploying a sample portlet. Presenters will also provide an overview of the baseline Web Services and Portlet catalog.

GI**Managing for Results**

257

Tuesday 4:00 pm – 5:00 pm*Type/Level: Overview*

The National Performance Management Advisory Commission recently released a report entitled, "A Performance Management Framework for State and Local Government: From Measurement and Reporting to Management and Improving." This session describes how the CGI Advantage ERP solution can provide the fundamental building blocks to support an environment where elected officials, citizens and internal stakeholders have the tools available to manage for results.

The session schedule is subject to change. Check the registration site for the most up-to-date information on session names, times and descriptions. No advance preparation for sessions is required, unless otherwise stated.

Collaboration



Networking

The Forum provides outstanding networking opportunities for attendees to share best practices and build relationships with CGI Advantage users and experts from across the country.

“The greatest benefit of attending the Forum is the opportunity to network in person with your peers from governments across the country. There is much to learn from how other CGI Advantage sites are using the product and having the chance to talk through new ideas with your peers is invaluable.”

Bob Davis

CGI Advantage Users' Group
Steering Committee Chair and
Assistant Auditor-Controller,
Los Angeles County, CA

Keynote speaker

Steve Uzzell

Tuesday Morning Keynote Speaker

**“Open Roads, Open Minds...
an Exploration of Creative
Problem Solving”**



Using his striking photographs as illustrations of his metaphor about possibility and creativity, Steve inspires audiences to take advantage of his experience and vision to make any venture an adventure. In any project he undertakes, Steve's preparation lays the foundation for magic to happen. After all, our eyes will only ever see what our mind is prepared to comprehend. The essence of Steve's work as a photographer and speaker is to enhance the forceful link between creativity and problem solving, enabling others to deal with any of life's challenges.

Showcase

The Showcase is your opportunity to explore all aspects of the CGI Advantage ERP solution, including Financial Management, Procurement, Human Resource Management, Performance Budgeting, Case Management, Collections, Permitting and infoAdvantage. Staffed with CGI Advantage subject matter experts, the Showcase is the place to gain in-depth knowledge about the solution and important topics, or to ask detailed questions.

The Showcase is also the venue to meet CGI's valued partners. These best-of-breed solution providers partner with CGI to enhance our ERP solution. Stop by to learn how our partners strengthen our solutions.



Past attendees

Attendees identify networking as their number one reason for attending the Forum year after year. Be a part of the CGI Advantage community! Join the list of organizations from across the country that have participated in past Forums.

Aldine Independent School District, TX

City of Anaheim, CA

Anne Arundel County Public Schools, MD

City of Austin, TX

Baltimore County Public Schools, MD

Baltimore County, MD

California Department of Transportation (CalTrans)

City of Cincinnati, OH

Cobb County, GA

Cobb County Public Schools, GA

Colorado Division of Wildlife

Columbus Consolidated Government, GA

Denver International Airport, CO

City and County of Denver, CO

City of Fresno, CA

Fulton County, GA

City of Gainesville, FL

City and County of Honolulu, HI

Idaho Transportation Department

State of Iowa

Commonwealth of Kentucky

Lane County, OR

Los Angeles County, CA

City of Los Angeles, CA

State of Maine

Commonwealth of Massachusetts

Mecklenburg County, NC

City of Midland, TX

State of Missouri

Monterey County, CA

City of New York, NY

City of Norfolk, VA

Northern Arizona University

Oakland Intermediate School District, MI

Ocean County, NJ

Olmsted County, MN

Orange County, CA

Orange County, FL

Palm Beach County, FL

Prince William County Public Schools, VA

City of Regina, Canada

City of Richmond, VA

City of Roanoke, VA

City of Rockville, MD

Salt Lake County, UT

San Bernardino County, CA

San Diego County, CA

San Mateo County, CA

Santa Clara County, CA

Savannah-Chatham Public Schools, GA

Southwest Florida Water Management District

City of Springfield, IL

City of Tucson, AZ

County of Tulare, CA

State of Utah

Ventura County, CA

Wake County, NC

Westchester County, NY

State of Wyoming





Special events

Sunday, October 14 – Showcase Reception

Don't miss the opportunity to chat with Showcase partner vendors and CGI product experts. Get started on learning more about CGI Advantage and partner products and find the answers you've been looking for in this relaxed kick-off to CGI Forum 2012.

Sunday, October 14 – Spirit of the Community Welcome Reception

Join CGI and your fellow attendees for a welcome reception outside on the Akimel Lawn. Learn more about the people, spirit and history of Wild Horse Pass as you enjoy light fare and beverages while reconnecting with industry colleagues.

Monday, October 15 – Peer-to-Peer Roundtable Luncheon

Roundtables give attendees an opportunity to learn from their peers by sharing expertise and discussing practical approaches to success in their field—all while developing stronger networks. Table leads will be on hand to spark conversation. You will have the opportunity to sign-up for your preferred table topic during onsite registration.

Monday, October 15 – Rawhide Western Town

We have a special evening planned to mark the return of the onsite Forum! Join CGI and your fellow community members for a night of boot scootin' fun at Rawhide Western Town. This authentic frontier town on the Gila River Indian community is one of Arizona's top attractions. Prepare for some authentic Western-style dining with hungry-cowboy portions, live music, games and activities and extraordinary hospitality!

Tuesday, October 16 – CGI Advantage Users' Group Business Luncheon

Enjoy lunch while networking with your fellow user community members and listening to remarks and important updates by your Users' Group Steering Committee.

Sponsors

CGI welcomes our partners to join us in sponsoring CGI Forum 2012. For information on Platinum, Gold or Silver sponsorship opportunities, please visit www.cgi.com/forum2012.

Plan to attend

Registration

CGI provides all CGI Advantage sites with one complimentary registration. (Redemption details have been sent to your site's primary contact.) Additional registrations are available at the fees listed below. Registration includes complimentary conference receptions and scheduled meals.

Early Bird Registration (on or before August 31)	\$795
Late Registration (after August 31)	\$995

For conference inquiries contact:

Michelle Rives
CGI Event Manager
11325 Random Hills Road
Fairfax, Virginia 22030
703-267-8041
michelle.rives@cgi.com

Remember the early bird discount expires after August 31. Register early to save \$200 and secure your spot.



Hotel information

A block of rooms has been set aside at the Sheraton Wild Horse Pass. You can reserve online by visiting www.cgi.com/forum2012. To make reservations by phone, contact hotel reservations and reference "CGI Forum 2012."

Sheraton Wild Horse Pass
5594 West Wild Horse Pass Boulevard
Chandler, Arizona 85226
Reservations: 1-800-325-3535
Tel: 602-225-0100

Room rate: **\$185 per night** (single/double occupancy) + tax

Hotel cut-off date: **September 20, 2012***

* Please note: Once the room block is filled or the hotel reservation cut-off date has passed, rooms will be reserved on a space-available basis and may be subject to higher rates.

Transportation

The Sheraton Wild Horse Pass is located 12 miles from Phoenix Sky Harbor International Airport (PHX). Total transportation time to the hotel is about 20 - 25 minutes depending on traffic and time of day. There are several options for ground transportation.**

Airport shuttle

Super Shuttle operates shuttles under Shared Ride Van Service between the airport and the Sheraton Wild Horse Pass 24 hours a day. The shuttles run in a continuous loop with wait times varying from 5–15 minutes during the morning, afternoon and evening hours. Waits are longer after 11:00 pm.

Online booking is available for \$22. Visit www.supershuttle.com. Direct agent booking is available for \$24. Call 1-800-258-3826.

Taxi

Taxis can be found curbside on the ground level of the airport at Terminals 2, 3 and 4 and are available 24 hours a day. The average one-way fare is \$45.

Hotel parking

If you choose to drive or rent a car, self-parking at the hotel is complimentary. Valet parking at the hotel is available at a current fee of \$22 for overnight, per day with in and out privileges.

** Transportation rates are estimated and are subject to change



FORUM 2012

for the CGI Advantage community



Build your schedule

Use this worksheet to plan your session schedule and then go online to www.cgi.com/forum2012 to complete your registration for CGI Forum 2012.

MY MONDAY SESSIONS

9:45 am – 10:45 am Sessions

1st Choice # _____ Title _____

2nd Choice # _____ Title _____

11:00 am – 12:00 pm Sessions

1st Choice # _____ Title _____

2nd Choice # _____ Title _____

1:30 pm – 2:30 pm Sessions

1st Choice # _____ Title _____

2nd Choice # _____ Title _____

2:45 pm – 3:45 pm Sessions

1st Choice # _____ Title _____

2nd Choice # _____ Title _____

4:15 pm – 5:30 pm Sessions

1st Choice # _____ Title _____

2nd Choice # _____ Title _____

MY TUESDAY SESSIONS

9:45 am – 10:45 am Sessions

1st Choice # _____ Title _____

2nd Choice # _____ Title _____

11:00 am – 12:00 pm Sessions

1st Choice # _____ Title _____

2nd Choice # _____ Title _____

1:30 pm – 2:30 pm Sessions

1st Choice # _____ Title _____

2nd Choice # _____ Title _____

2:45 pm – 3:45 pm Sessions

1st Choice # _____ Title _____

2nd Choice # _____ Title _____

4:00 pm – 5:00 pm Sessions

1st Choice # _____ Title _____

2nd Choice # _____ Title _____

Visit www.cgi.com/forum2012 for additional event details and to register for CGI Forum 2012.

About CGI

Founded in 1976, CGI Group Inc. is one of the largest independent information technology and business process services firms in the world. CGI provides end-to-end services with approximately 31,000 professionals located in offices and centres of excellence in the United States, Canada, Europe and Asia Pacific.



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