CGI

Experience the commitment®

At the heart of Technological Innovation in the water sector for over 30 years

Water Industry Milestones

CGI Milestones

1984

MC16 & Medina Developed first full telemetry control system

1985

Anglian Water Delivered desktop GIS mapping systems

1988

Micromedina outstation Developed over 15,000 telemetry outstations in the water sector

1989

Water Act Privatisation of regional companies and Ofwat becomes economic regulator

1991

Yorkshire Water Deployed telemetry system

1992

Anglian Water Deployed IWASS network GIS system allowing digitisation of all paper records

1995

Anglian Water Delivered RMS Intergraph GIS environment

1996

Northern Ireland Water Service Created as executive agency

Three new Scottish water authorities North of Scotland Water, East of Scotland Water & West of Scotland Water

Anglian Water Deployed MC2000 telemetry system

1997

Buxted Chicken Becomes the first commercial customer to switch water supplier

1998

East of Scotland Water Implemented the Custima billing system and new Laboratory Information System

Dublin Water Delivered MC2000 telemetry system

Water Act Households can no longer be disconnected in case of non-payment

1999

Albion Water Becomes the first new entrant in England & Wales since privatisation

Yorkshire Water Delivered first UK water SAP Work & Asset Management system

2000

GlasCymru Acquires Welsh Water from Western Power Distribution, making it a not-for-profit organisation

Anglian Water Delivered Utility Information Service allowing third parties to access asset records over the Internet

EU Water Framework Directive Comes into force to protect the aquatic environment

2002

Scottish Water Replaces three former regional authorities

Water Competition Survey Published a report with NorthWest Water, Southern Water and Yorkshire Water proposing a model for competitive market in water

2003

Water Act Replaces Water Voice with the Consumer Council for Water

Hyder Services Acquisition Acquired the IT department of Welsh Water

2005

Water Supply Licensing Regime Goes live in England and Wales

England & Wales Customers using more than 50 megalitres of water a year can now switch suppliers

Welsh Water Delivered Scorpio SAP Asset Management System

2006

Business Stream Becomes Scottish Water's retail arm

Worksuite Acquisition Acquired work management product from Severn Trent Systems

2007

Scottish & Southern Energy Water Becomes first new entrant water & sewerage company since privatisation

Northern Ireland Water Created as government owned company

2008

Scottish Market Opening Allows business customers to choose water supplier

Scottish Water Central Market Agency (CMA) Developed central market systems in conjunction with Gemserv

2009

Walker review Reports on charges for household water and sewerage services

Cave review Identifies measures to increase competition and innovation

2011

England Reduces non-domestic customer threshold to switch supplier to 5 megalitres

Responsibility for private sewers and drains Transfers from householders to water companies

2012

Anglian Water Developed enterprise mobility platform based on SAP's new Sybase acquisition

2013

Centre of Excellence Set up UK CoE for OSIsoft PI

Anglian Water Managed the replacement of telemetry system

2014

Water Act All non-domestic customers in England are allowed to switch suppliers from 2017

United Utilities Delivered Production Planning solution on OSIsoft PI platform