

Insurer Hosted Pricing IHP360 - functionality

CGI's IHP360 platform can deliver the ambitions you have both in the present and in the future for Insurer Hosted Pricing. We can meet both the business and functional requirements but also work in partnership with you and your key partners to deliver a programme and service of this size and criticality.

We also recognise the need for clarity when delivering solutions like IHP360. With this in mind, please see below for the specific details of functionality that is delivered as part of the core IHP360 solution, as well as optional services that can be delivered for additional cost.

CGI – a trusted partner and proven independent partner for a critical service

WHAT'S IN THE BOX?

Functional Area	Deliverables Included in IHP360
Market Adaptors	Integration with agreed software houses / channels to market
Enrichment Data	Integration with agreed data enrichment providers
Caching	Ensures high performance of IHP environment Delivered to allow caching of: Data enrichment calls Quote manipulation data footprint
Rating & Pricing Hub	Integration with Polaris WSRTE Price variance factors Quote manipulation factors Renewal cap and collar factor Risk Qualification
Fraud & Market Validation Hub	Enrichment data via sources identified above Real-time quote manipulation detection through cache
Product Manager Toolset	Polaris Management: Manage and add Polaris Dictionaries Load scheme files Manage testing and deployment of products Manage availability of products to brokers Manage which enrichment factors a product will use Apply pricing adjustments without updating a product

	<p>Channel Management:</p> <ul style="list-style-type: none"> Expose products to certain brokers or groups of brokers Apply pricing adjustments to certain brokers or groups of brokers without updating a product <p>Testing Management:</p> <ul style="list-style-type: none"> Test pack upload Test case manager Perform batch test Perform single case test Results compared to expected results automatically Comparison display variance amount and location <p>Deployment Management:</p> <ul style="list-style-type: none"> Move product from pre-production to production Channel selection Enrichment selection Date / Time availability Champion / Challenger support Single or multiple sign off required for product go-live <p>Governance Management:</p> <ul style="list-style-type: none"> Per line of business – e.g. Private Car / Commercial Van Single or Dual signoff support Milestone driven governance to match insurer processes Testing passed sign off Approval for move to production sign off Pricing manager approval for promotion to live <p>Audit:</p> <ul style="list-style-type: none"> Full change audit of ANY change made within the product manager toolset
<p>Insurer Data Store</p>	<p>Big Data via Data Lake:</p> <ul style="list-style-type: none"> Storage of every quote in its entirety Storage of supporting ABI tables Full data set provided for insurer analysis Single customer view support Hourly move of data from cache to data lake <p>Data Warehouse:</p> <ul style="list-style-type: none"> Long term storage of aggregated data such as single customer view. Track metrics across all lines of business Price performance monitoring <p>Analysis Tools:</p> <ul style="list-style-type: none"> Data analytics performed in multiple forms including Excel (Or Power BI Designer) to

create compelling reports, data models and visualisations which can then be published to Power BI websites and shared

OPTIONAL SERVICES

Lines of Business	Household / Travel / Pet
Market Adaptors	<p>EDI Reader – enabling intercept of EDI transmissions for cleansing of ALL transmitted messages (NB / MTA / RNWL) / simple amend of incoming EDI and automated amend of EDI messages prior to processing. Conversion of EDI to other file formats and vice versa</p> <p>Integration with Claims FNOL systems to enable data enrichment / fraud scoring at point of FNOL</p> <p>Direct integration with Aggregator suppliers e.g. Confused.Com / Compare the Market</p>
Enrichment Data	<p>Integration with existing internal data sources (created hotlists)</p> <p>Integration with policy admin systems e.g. transactional databases</p> <p>Integration with claims admin systems</p> <p>Integration with telematics providers</p>
Rating & Pricing Hub	<p>Integration with CGI Ratabase</p> <p>Integration with other rating engines e.g. internal rating engines</p> <p>Integration with price optimisation products e.g. Towers Watson / Earnix</p>
Fraud & Market Validation Hub	CGI Insight 360 Discovery and Search – getting the best value from your big data
Hosting & Service Management	<p>Hybrid hosting approach via CGI Commercial Cloud and Microsoft Azure Cloud</p> <p>Government trusted levels of security and resilience</p> <p>OS Server monitoring</p> <p>Telecoms monitoring</p> <p>Network monitoring</p> <p>Bandwidth utilisation reporting</p> <p>Lost or timed out request alerting</p> <p>Auto alerts on custom events</p> <p>Availability and capacity reporting on:</p> <p>Disk space</p> <p>CPU usage</p> <p>Up time</p>
Insurer Data Store	<p>Upload of policy data from core policy admin systems for side-by-side analysis</p> <p>Upload of claim data from core claims admin systems for side-by-side analysis</p> <p>Integration with existing internal data sources</p>

Integration with industry hubs, further growing insurer data lake for analysis and creation of hotlists/insurer specific enrichment stores e.g. CIFAS/IFB

Integration with Policy Administration systems

Integration with Claims Administration systems

Integration with Broker CRM platforms

Integration with CRM platforms

Build of custom reports of dashboards

About CGI

Founded in 1976, CGI Group Inc. is the fifth largest independent information technology and business process services firm in the world. Approximately 68,000 professionals serve thousands of global clients from offices and delivery centers across the Americas, Europe and Asia Pacific, leveraging a comprehensive portfolio of services including high-end business and IT consulting, systems integration, application development and maintenance, infrastructure management as well as a wide range of proprietary solutions. With annual revenue in excess of C\$10 billion and an order backlog of C\$20 billion, CGI shares are listed on the TSX (GIB.A) and the NYSE (GIB).

For more information, please visit www.cgi-group.co.uk/ihp