

Cyber Insurance Services

Cyber-crimes and corporate fraud have exploded over the last decade with many organisations looking for the right insurance instruments to mitigate business risks. This has led to the creation of new insurance products and clients.

Our Cyber Insurance Services allow insurers to provide these services quickly and easily. Insurers need IT partners with the foresight and capabilities to anticipate cyber-attacks and take decisive action when they do occur, allowing risks to be managed, reducing claims and increasing product-line margins.

THE CHALLENGE

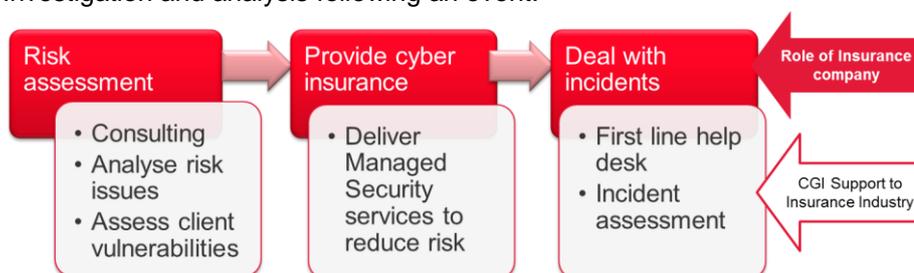
There are two fundamental problems that must be solved before an insurer can establish routine forms for either first-party or third-party cyber insurance.

1. The valuation of information for purposes of coverage
2. The development of an objective, measurable risk assessment

To address the growing need for organisations to protect themselves against costs associated with data breach, CGI have a number of Cyber Insurance Services which help insurers assess the risk profile of an organisation, produce policy documents, provide risk mitigation and incident reporting following an event.

CYBER INSURANCE SERVICES

We offer an end-to-end capability, helping insurers assess and minimise risk, a help-desk for First Notice of Loss and dealing with any Forensic Investigation and analysis following an event.



CGI offers a range of Cyber Insurance Services. These services can be tailored to meet individual requirements and include:

- **Risk Profile Application** – Processes information about an organisation to assess their risks and provide a risk rating. This Application can be configured to provide all the relevant policy documents including the pricing schedule



WHY CGI

- Highly regarded as trusted advisors and **thought leaders in Cyber Security** with a 35 year track-record of working with esoteric government departments and international commercial clients alike
- Exceptionally strong track record in the insurance industry and support for Cyber Insurance offerings
- One of the few providers worldwide with three accredited security certification facilities, three innovation labs and nine Security Operations Centres (SOCs)
- Our SOC's handle over 70 million cyber events a day
- Alongside technical expertise, we adopt an insurance business-focused approach versus technology approach to cyber security issues
- Work with 8 of the top 10 global insurers, 7 of the top 10 UK insurers, and more than 160 insurance clients worldwide

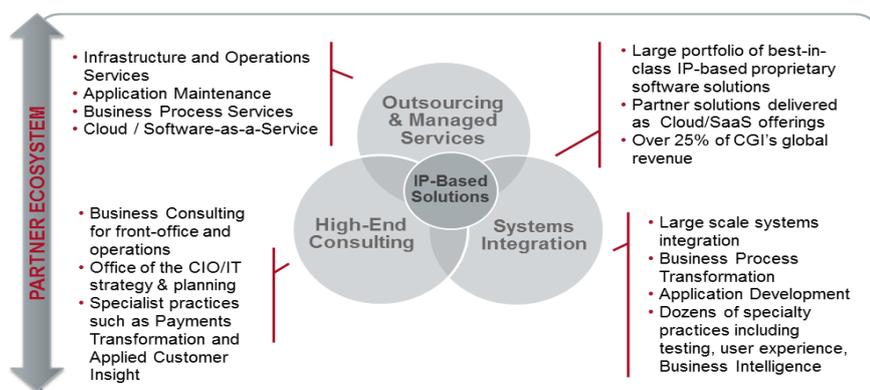
- **Help Desk Services** – Our 24 by 7 world class Service Centres are ready to take any calls and offer 1st line advice and help
- **Forensic Investigation and Analysis** – In the event of a breach, our incident response team will be on the ground locking down the systems, analysing the causes and suggesting remedial action to improve resilience
- **Breach Reporting** – developing the detailed information required to support any claim. Providing reports and findings to you, your Policy Holder or Lawyers. Assistance in determining whether, and to what extent, notification must be provided in the case of a security breach.
- **Regular Security Audits** – To ensure the policyholder is conforming to the requirements of the policy we will perform independent risk assessments
- **Monitoring Services** – In our state of the art Security Operation Centres we are able to monitor networks around the world. We track the latest threats and invest heavily in analysing potential threats
- **Claims Settlement Advice** – In the event of a claim, we can provide legal advice to support any claims

OUR APPROACH - LOOKING AFTER YOUR CUSTOMERS

Our approach focuses on providing your customers with excellent service, keeping your Cyber Insurance revenues coming in whilst minimising claims. Our services will ensure your customers' businesses develop and grow securely in the digital age. Their sensitive data, whether it relates to citizens, customers or IP will be secure. They will understand the possible risk to their business (impact on profit, brand reputation) and how to manage it. If an attack happens, they will be confident that it can be confined and resolved as quickly as possible.

CGI IN INSURANCE

We have an exceptionally strong track record in the insurance industry. We work with 8 of the top 10 global insurers, 7 of the top 10 UK insurers and more than 160 insurance clients worldwide. We have 16,000 professionals working with these clients across 5 continents. Our full portfolio of services is summarised below.



OUR SERVICE EXAMPLES

For a global organisation that specialises in Cyber Insurance business we provide world-wide Incident Support Services including 1st line Service Desk, expert forensic investigative and claim support and reporting.

For a leading provider of risk management services, insurance and reinsurance brokerage we provide a global Risk Profile Application that provides competitive comparison information to price Cyber Security policies.

For the same client, our other Support Services include: Incident Support Services including 1st line Service Desk, expert forensic investigative and claim support and reporting.

ABOUT CGI

With over 68,000 professionals in 40 countries, CGI fosters local accountability for client success while bringing global delivery capabilities to clients' front doors.

Founded in 1976, CGI applies a disciplined delivery approach that has achieved an industry-leading track record of on-time, on-budget projects.

Our high-quality business consulting, systems integration and outsourcing services help clients leverage current investments while adopting new technology and business strategies that achieve top and bottom line results.

For more information, please contact us at:

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