

IAM Identity Management (IDMaaS)

IAM IDMaaS (Identity Management as a Service) is one of many services from CGI in the area of Identity and Access Management. The demand for identity management continuously grows since the IT landscape is more complex than ever before.

IAM is not only a control function for compliance with regulatory requirements, security requirements or facilitating internal processes, but a business enabler supporting B2B (Business to Business), B2E (Business to Employee) as well as B2C (Business to Consumer).

To setup a solution for identity management on premises is a complex and resource consuming project. It takes time to build up infrastructure, knowledge and a delivery framework for IAM, which is necessary to add value to the organization. IDMaaS is the way to speed up the process, since the organization may make use of an already established structural capital for identity and access management.

IAM IDMAAS, ADDS VALUE

The basic functionality in IDMaaS is a complete lifecycle management of identities and access rights, from the initiation of a relationship between a person and the organization until the relationship is ended. This regardless if the person is an employee, temporarily hired, a partner or a customer/consumer with the organization. A result of the complete lifecycle management is all activities and transactions that have occurred on an identity during its lifespan in the service can be traced and followed up on. Many of the processes can also be automatized with documented approvals and visibility on each and every action. The business gains control over its management of identities and access rights and is also able to prove it. The results are mitigation of security risks, raised quality on identity and access right information, more efficient fulfillment on requests for access to information and resources. At the same time, cost for administration and maintenance are lowered, as well as the cost for revision and auditing since the management is performed in one comprehensive tool.

The totality of the above is that the business through IDMaaS obtains a tool that supports fulfillment and compliance with laws and regulations governing handling of identities, access rights and personal data in the organization.



FACT SHEET

YOUR WAY OF GETTING IN
CONTROL OVER IDENTITY AND
ACCESS MANAGEMENT

KEY BENEFITS

- Cost efficient management of identities and access rights
- Traceability on all activities and transactions regarding identities and access rights
- Support to be compliant with laws and regulations concerning identities and personal data
- Simplified administration of identities and access rights
- Access to a well defined and established structural capital to deliver IAM in the business

SERVICE COMPONENTS - IAM IDMAAS

IDMaaS is a functional service delivery, which means that all infrastructure, software and application management is included together with appropriate processes and structural capital. CGI ensures sufficient knowledgeable resources to fulfill agreed SLA for the service. IDMaaS is delivered in three levels as described below:

Basic Service:

This level offers basic functionality to manage the full identity lifecycle. This provides traceability throughout the handling of identity information in the business. The Basic service also includes establishment of incident management, problem management, environment management etc.

This level is suitable to establish basic functionality that are not in need of change or development at this initial stage.

Standard Service:

Pre-requisite for Standard Service is that the Basic Service is already established. This level add functionality to regularly audit and correct information about identities and access rights. This will empower the business to not only have traceability but also, in addition, have governance and control over the management. This level makes it possible for the organization to show in audits that it is in control in accordance with laws and regulatory requirements.

In addition to the functionality of the Basic Service, requirement management, change management are part of the Standard Service, as well as the ability to onboard additional target systems where identities and access rights can be managed through the service.

This level is suitable after the organization has reached stability in the Basic Service, and the need is to progress into governance and control over identity and access management in the organization.

Enhanced Service:

Pre-requisites for the Enhanced service is that Basic Service and Standard Service are already established. This level offers access to all functionality in IDMaaS, and it's also possible to add on development to more granularly adopt the tool to business requirements and need. Options that can be added at this level are among others, segregation of duties constraints, additional workflows, role management and customized reporting.

This level is suitable when basic control over identity and access management is established and the organization wants to move on to exploit the full potential of the service to govern and control all activities regarding identity and access management in compliance with current laws and regulations.

STRUCTURAL CAPITAL

CGI's delivery framework for IAM provides the customer with the ability to develop identity and access management as an enabler for business development instead of being an aggravating factor.

ABOUT CGI

Founded in 1976, CGI is one of the largest IT and business process services providers in the world, delivering high-quality business consulting, systems integration and managed services. With a deep commitment to providing innovative services and solutions, CGI has an industry-leading track record of delivering 95% of projects on time and within budget, aligning our teams with clients' business strategies to achieve top-to-bottom line results.

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