

IAM Concepts

Organizations face greater and greater need for efficient Identity and Access Management than before. They need to address rapid change in staffing (hiring, temporary assignments, termination) and at the same time meet increased security requirements and compliance to regulatory requirements. Other factors are increased productivity and cost reduction in administration of identities and access rights. IAM Concepts is the generic name used for describing how CGI works with Identity and Access Management. The goal is to help the customer to achieve well-functioning management of identities and full control over access to resources and information.

BUSINESS DRIVERS FOR IDENTITY AND ACCESS MANAGEMENT

Different organizations will have different business drivers to work with within the area of Identity and Access Management. The drivers can be categorized in the following way:

- Governance, Risk Management and Compliance (Identity and Access Governance – IAG) – to be in control and be able to prove it. Both from the aspect of ensuring who gets access as well as follow-up on who had access at a certain point in time to resources and information.
- Improve Business Service – flexible handling of identities and access rights enhance the possibility to rapidly introduce and provide access to new solution areas, technologies and services. For many organizations, the user experience has become a success factor and through IAM it is possible to establish concepts like self-service to improve support to customers and partners.
- Efficiency – Reduced cost of administration of identities and access rights through automation of processes to provision access rights. Self-Service and Single Sign-on will also reduce cost for supporting end-users and increase their productivity.

A COHERENT CONCEPT

CGI's approach to the whole IAM area is founded on a holistic perspective beginning in an overall responsibility for the processes involved in handling identity information and access rights to resources and information. The IAM concept is product independent and the customer's preferences for products and platforms will govern how the solutions are designed.

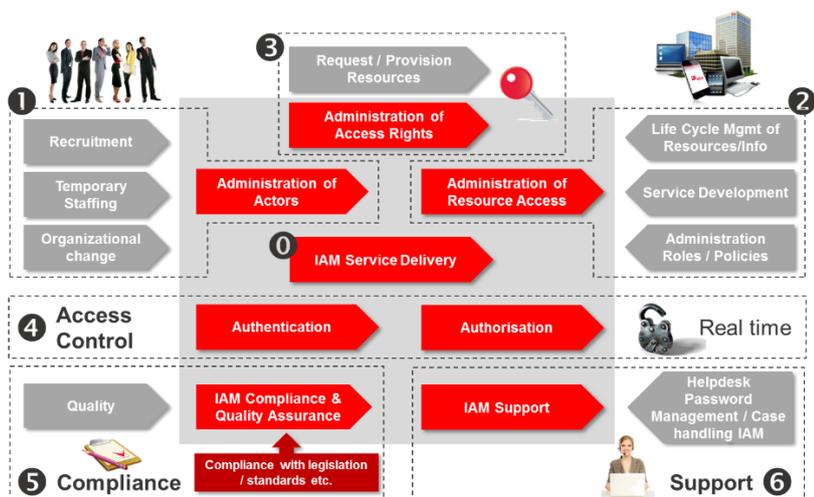


FACT SHEET

IAM CONCEPTS

IAM Concepts is CGI's approach to the work with Identity and Access Management (IAM). The IAM Concepts is product independent and CGI adapts to the customers preferences regarding product and platforms within the IAM area.

CGI Best Practice for IAM is based on the processes involved in IAM to give the customer maximum revenue back on made IAM investments. This, regardless if the drivers for IAM are compliance with laws and regulations, improved business service or raised efficiency.



ABOUT CGI

Founded in 1976, CGI is one of the largest IT and business process services providers in the world, delivering high-quality business consulting, systems integration and managed services. With a deep commitment to providing innovative services and solutions, CGI has an industry-leading track record of delivering 95% of projects on time and within budget, aligning our teams with clients' business strategies to achieve top-to-bottom line results.

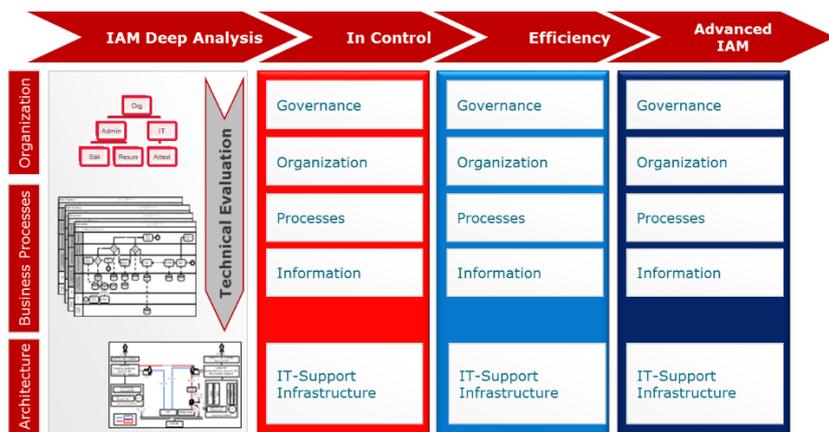
Each area for Identity and Access Management is analyzed and dealt with by way of the following segmentation:

- Governance
- Organization
- Processes
- Information
- IT-solution
- Infrastructure

Implementation of products within the IAM area without dealing with governance, organization, processes and information flow will by experience not give expected result for the organization. The CGI approach to IAM Concepts is based on pervasive work on all those segments for the customer to achieve full return of investments in the IAM area.

IAM ROADMAP

The IAM Roadmap developed by CGI is designed to get best possible exchange out of inserted effort in the IAM area. The roadmap consists of three stages, to take control, create efficiency and advanced IAM where more complex solutions are introduced. The basic idea is the areas and segments described above approached with an agile methodology where a number of smaller well scoped projects are preferred to large projects. Significant and quantifiable results as output of each individual project are also part of the approach.



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