

# HORIZON™

## Delinquency Management

### Improved customer collections and delinquency management

Every month a small portion of your loan portfolio may become delinquent without your knowledge. Collection activities are often costly and time consuming, negatively impacting your business performance and bottom line. CGI's HORIZON™ Delinquency Management is an integrated collections management tool designed to improve the management of delinquent accounts, efficiently and cost-effectively.

HORIZON Delinquency Management automatically notifies your staff of accounts that have become delinquent and tracks the status of those accounts with real-time automated and manual updates. With Delinquency Management, you can more proactively respond to delinquent accounts and increase the speed and efficiency of your collections process.

### HORIZON Delinquency Management offers the following key features:

- Automated identification of delinquent loans, lines of credit, mortgages and overdrawn demand accounts
- Follow-up activity tracking
- Email notifications, reminders and escalations to staff
- Action lists
- Identification of overdrawn lines of credit and lines of credit with expired agreements.

In use by more than 70 CGI Canadian banking clients, with more scheduled for implementation, HORIZON Delinquency Management is a Web-based solution, available as a managed service or an onsite solution. The application is easily adaptable for any size organization.

For information on HORIZON Delinquency Management or other CGI banking solutions and services, please contact:

#### Account Management

Email: [Information\\_Request.ATL@cgi.com](mailto:Information_Request.ATL@cgi.com)

Toll Free: 1-866-807-6855, ext. 6563



### FACT SHEET

#### ONE PROVIDER – ONE SOLUTION

#### Services

- Business transformation
- Application development and solution integration
- Application management
- Infrastructure management
- Consulting
- Data conversion
- CGI circuit and hosting
- Data centers and networks
- Print services
- Consulting and professional services

#### Financial solutions

- Retail banking
- Customer relationship management
- Collections
- Loan origination
- Wealth management
- Loan portfolio management
- Insurance
- Treasury services.