




Solutions

Laptop/desktop backup



Sooner or later, every business experiences some type of computer failure. When it happens, the risk of lost or corrupted data, customer information and critical documents runs high. Without a strong backup strategy and process, restoring or recreating affected files can be next to impossible.

CGI's Laptop/Desktop Backup solution offers an easy, efficient and fully automated method of securely backing up important data on your users' computers. Once the initial backup is performed, incremental daily processes take only minutes to complete – this process is automated on a pre-defined schedule and is performed transparently for the user.

You're in control

Customizable by the client, CGI's Laptop/Desktop Backup solution puts control in your hands. Clients set parameters that ensure the necessary files are being stored in a secure, encrypted manner – on the right schedule for the business.

The solution provides the capability to set multiple backup profiles that can be adapted to various user groups such as executives, managers or remote workers. As a result, our clients can tag for backup only the data that is relevant to their business operations. Rules for the inclusion or exclusion of file types can be applied to all or some of the groups.

Restoring files from a previous backup is easy; users have access to a simple application that allows them to choose the desired files and restore them to their computer so that they can get back to work quickly. As backups are performed daily, the user can select different versions of a particular file to restore. All of this is done without requiring any support from the technical service desk.

Our approach: Transparency and security


While disk encryption technologies are applied to laptops, user data is often backed up on external hard drives or other media, which are not encrypted and not within the control of your IT department's data protection policies.

As a Software as a Service (SaaS) component of our Cloud Computing offering, CGI's Laptop/Desktop Backup solution ensures data is securely transferred to our storage system and eliminates the need for users to use personal or unsecured devices. Corporate data is encrypted for the entire process, from when it leaves a user's computer until it is securely stored in one of CGI's data centers.

Mobile users? Large files? No problem.

The most frequently used data file on a user's computer is his or her local e-mail file. It's also the largest. With e-mails that contain sensitive information, loss of this critical file can have serious implications. But, because the file is so large and time-consuming to transmit, people rarely back up this critical file.

When handling large files of any type, CGI's solution backs up only the incremental changes to large files, which saves time and optimizes the Internet connection – making our solution ideal for mobile and home-based users.



With CGI, you'll experience predictable results, expert guidance and a secure, easy-to-use solution.

Full-featured solutions and expert guidance

With CGI, you can be assured that procedures are in place so that you'll experience predictable results and the expert guidance to implement our secure, easy-to-use backup solution.

We offer:

- A backup process that is transparent to the user
- Secure, encrypted transmission and storage of user data
- Fast deployment – often within days
- Incremental synchronization of large files
- On-demand self-recovery of backed up files



BACKUP

At CGI, we're in the business of satisfying clients by helping them win and grow.

Since our founding in 1976, we've operated upon the principles of sharing in clients' challenges and delivering quality services to address them. As a leading IT and business process services provider, CGI has a strong base of 31,000 professionals operating in 125 offices worldwide, giving us the competitive advantage of close proximity to our clients.

Through these offices, we offer local partnerships and a balanced blend of global delivery options to ensure clients receive the optimal combination of value and expertise required for their success. We define success by helping our clients achieve superior performance and gain competitive advantage.

We offer services to clients across the globe in the following areas:

- Infrastructure Services, Solutions & Consulting
- Managed Application Services
- Systems Integration and Consulting
- Business Process Services

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