CORPORATE PROFILE

Founded in 1976, CGI Group Inc. is one of the largest independent information technology and business process services firms in the world. CGI and its affiliated companies employ approximately 26,000 professionals.

CGI provides end-to-end IT and business process services to clients worldwide from offices in Canada, the United States, Europe, Asia Pacific as well as from centers of excellence in North America, Europe and India. CGI’s annual revenue run rate stands at CDN$3.7 billion and at June 30th, 2007, CGI’s order backlog was CDN$12.4 billion.

CGI shares are listed on the TSX (GIB.A) and the NYSe (GIB) and are included in the S&P/TSX Composite Index as well as the S&P/TSX Capped Information Technology and MidCap Indices.

Website: www.cgi.com.

KNOW YOUR CUSTOMER’S IDENTITY—WITHOUT DOUBT, WITHOUT DELAY

It’s a matter of trust. When you conduct business in person, by phone, or over the Web, you trust that every customer is using valid identification. But with every faceless transaction, you could put your business at risk.

How can you safeguard your business if you don’t know who your customers really are?

With Identicate, CGI’s real-time identity fraud and authentication solution, you know in seconds exactly who your customers are. Blending seamlessly into your existing business processes, Identicate helps protect your organization against identity fraud. No matter how your customers reach you, you can trust in the security of every transaction.

The right answers, the right data

Identicate automatically verifies the identity of a customer by validating that the information supplied is authentic and checks for possible errors or fraud.

This is done through the development of a multiple-choice quiz—we help you determine the type, number, and sequence of questions—and through advanced analytics, which scores and tags transactions that follow an ID theft pattern. The system interfaces with a wide range of internal and external data sources—from your customer information data files to credit bureaus and residential information.

Once the customer’s identity is confirmed, transactions proceed seamlessly, securely, and instantly.

A tool for all industries

Identicate can be used for complete identity authentication in a variety of industries—including banking and credit, government services, healthcare, insurance, retail, and telecommunications—for a variety of purposes.

Banking and credit

You can use Identicate for secure and safe access to a customer’s bank, brokerage, or 401(k) account. Identicate allows you to accept applications for home equity, mortgage, and other credit products. You also can accept electronic signatures on closing and other online documents.

Government services

Government agencies can use Identicate to prevent identity fraud and theft during the issuance of identification credentials, and when providing unemployment and tax refund payments. It is also ideal for accepting online census information and when processing electronic votes.
Healthcare
In the healthcare industry, Identicate allows quick and secure access to medical records and other confidential information and allows pharmacies to fill prescriptions online.

Insurance
In the insurance industry, Identicate can streamline the insurance application process, accept electronic signatures on legal documents, and issue insurance benefits.

Retail
In the retail industry, Identicate can extend credit on a major purchase or even sell items that require a minimum age to purchase, such as alcohol and cigarettes.

Telecommunications
For the telecommunications industry, the solution can be used to schedule service and initiate a switch in long distance carriers.

Three levels of authentication
Identicate is highly flexible and can be configured quickly to complete one or more of the following identity authentication processes:
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  - Validate customer information—compares and cross-checks customer-provided information with known and reliable data sources to ensure consistency and accuracy
  - Identify fraudulent activity—uses advanced analytics and accesses national fraud databases to verify customer information and flag ID theft patterns
  - Confirm identity—provides the customer with an interactive multiple-choice quiz based on a wide range of customer-specific data, and evaluates the customer responses in seconds to determine whether the customer meets your authentication standards

With the CGI real-time identity fraud and identification solution, you know your business is safe, no matter how your customers or citizens reach you.

A quick, inexpensive solution
Identicate incorporates your business activities into your identity fraud and authentication processes. The result is a secure, customer-friendly, scalable solution for safeguarding your organization. Identicate is...
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  - Data independent—retrieves data from multiple internal and third-party data sources to provide a reliable confirmation of identity
  - Implemented quickly—can be up and running in days through the Software as a Service (SaaS) delivery model
  - Money saving—saves you the mailing and printing costs of paper-based transactions by automating verification
  - Flexible—lets you add or change data sources as needed, introduce new sets of questions, and alter the scoring as your tolerance for risk evolves
  - Multichannel—authenticates identities for transactions from any source and integrates with your business systems
  - Fast—accesses data sources in seconds, letting you complete transactions in real time
  - Scalable—lets you initiate as many authentication requests as you need
  - Customer friendly—offers easy-to-answer quizzes for customers with proper identification
  - Cost effective—lets you pay as you go and is a hosted service, requiring no major upfront investment, ongoing maintenance, or technology refreshment

www.cgi.com