CGI Trade360 Global Transaction Platform –
A Single, Global Platform for All Bank Locations

When your customers say, "I want my bank to increase my efficiency"...

The CGI Trade360 Portal is designed for ease of use and efficiency. Imaging and workflow shorten communication time between the customer and the bank, and back-office workflow makes many processes straight through, enabling aggressive SLA support. Self-service reporting allows customers to quickly get the real-time information they need from standard reports and ad hoc queries.

When the bank needs to reduce total cost of ownership...

CGI Trade360 enables the bank to leverage efficient workflow, processing rules, scalable operations and low-cost locations for significant efficiency gains and savings of at least 30 percent.

In today's global trade finance market, bank efforts to meet rapidly changing customer needs and increase efficiency often are hindered by outdated and fragmented technology. CGI Trade360 global transaction service delivers all the advanced technology and services banks need to stay ahead of the curve. Delivered from a private, highly secure community cloud, Trade360 runs then bank's global trade business on a single instance of the platform.

Built uniquely for global, multi-bank, multi-currency, multi-time zone processing, the CGI Trade360 Global Transaction Platform is comprised of a back-office *Transaction Processing System*, *Portal*, *middleware* and *scalable, world-class infrastructure.*
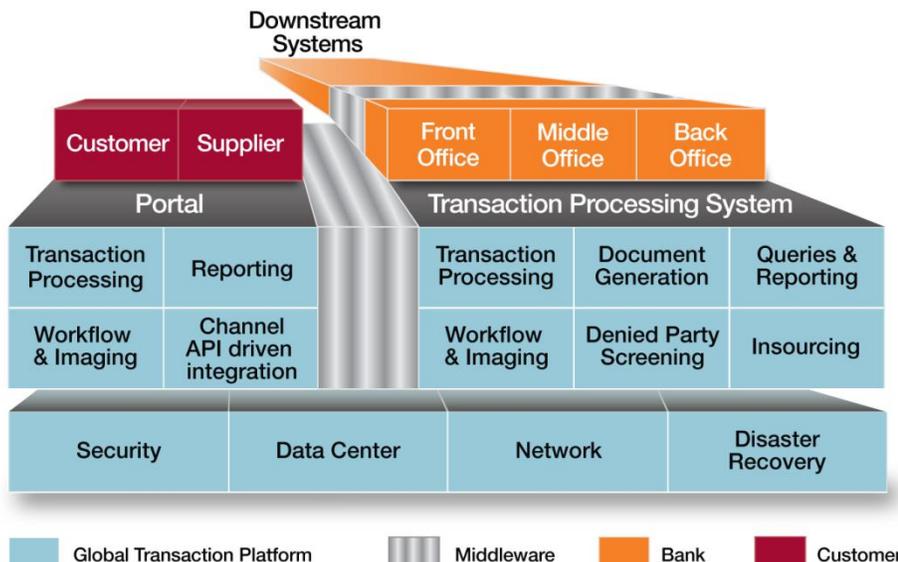

Customer Benefits

- Seamless Portal experience across products and geographies
- Customer service representatives have work-in-progress and historical transaction details online to respond instantly to queries
- Greater efficiency through integrated platforms and processes, built-in imaging and workflow enable quicker and more accurate turn-around — with SLA tracking
- Self-service standard, customer and ad-hoc real-time reporting provides global visibility into their business
- Easy to navigate, easy to use Portal with unparalleled breath of services

Bank Benefits

- Seamless, always synchronized front end
- Global integrated back office
- Global transparency
- Global standard of service
- Speed to market
- Flexible service and operating models
- Advanced technology at a lower cost through a shared cost model
- Scalable across the bank globally
- Ability to move operations to low-cost locations

- **Transaction Processing System (TPS)**—The TPS orchestrates workflow and rules processing across the entire platform and can be easily configured for a variety of operating models and cost structures. Its six primary capabilities include:
    - *Transaction processing*—Transactions initiated in the CGI Trade360 Portal or by other electronic sources (e.g., SWIFT), or scanned by a bank service center, are automatically sent to the bank's processing center
    - *Workflow and imaging*—Enables the bank to deploy customer service centers where needed and consolidate back-office operations to low-cost locations
    - *Document generation*—Comprehensive multi-lingual document generation facility supports all trade-related SWIFT formats and over 100 mail formats
    - *Denied party screening*—Allows fully integrated compliance checking for denied party screening (e.g., OFAC)
    - *Queries and reporting*—Provides a fully integrated, web-based environment with over 100 baseline reports and the ability to generate ad-hoc reports
    - *Insourcing*—Offers extensive built-in functionality to specifically handle insourcing, where work can be processed in an efficient and professional manner for all insourced bank transactions.
- **Portal**—CGI Trade360's fully-integrated, bank-branded *Portal* provides access for corporate customers to robust trade processing, reporting, workflow and API driven integration capabilities. It is always synchronized with the *TPS*.
- **Middleware**—Highly scalable middleware connects the bank to the platform and enables communication between our secure data centers and the bank's internal systems and *Portal* users to *TPS*.
- **Scalable, world-class infrastructure**—CGI Trade360 provides geographically dispersed data centers and network operations in a fully managed environment protected by bank-grade security.

CGI Trade360: End-to-end global transaction services

CGI Trade360 encompasses all software, hardware and services needed to run a global trade business. In addition to the Global Transaction Platform, CGI Trade360 includes:

- *Client bank relationship*—CGI's Client Partnership Management Framework ensures objectives are clearly defined and projects are properly scoped
- *Community collaboration*—The CGI Trade360 client community is actively involved in setting solution strategy, direction and priorities.