Leadership in public sector enterprise resource planning
Today’s government executives require cost-effective strategies for modernizing and managing their enterprise resource planning (ERP) systems. Whether our clients’ goals are to increase efficiency, transparency and accountability or improve usability and citizen service, CGI has the experience to deliver results.

“West Virginia conducted a rigorous, full, and open competition to select an ERP partner to meet its current and future needs for a single, integrated ERP system. CGI has a proven track record of ERP implementation success and their solution will effectively help the State modernize both its systems and business processes while making information from operations more reliable, timely, and accessible.”

West Virginia ERP Board
(Governor Earl Ray Tomblin, former State Auditor Glen Gainer III and State Treasurer John Perdue)
Since 1976, CGI has partnered with clients on transformational administrative and financial management initiatives that enable results-driven government.

**As an ERP leader for federal, state and local governments,** CGI offers a unique combination of qualifications backed by a commitment to delivery excellence:

- **Built-for-government solutions.** CGI is the only leading independent IT and business process services company that develops, implements, supports and hosts integrated ERP software exclusively for government. Where other ERP solutions are built for the commercial sector with layers added for the public sector, CGI’s ERP software suite is built for government for superior fit. In addition, 100 percent of our ERP software investments are focused on public sector needs, and our clients play a significant role in product direction.

- **Single-provider accountability.** Clients can benefit from CGI’s role as a one-stop provider for upgrade, integration, hosting, administration and application management. We help our clients operate with lower risk due to single-provider efficiency, ease of communication, greater transparency and better reliability and availability.

- **Proven results.** CGI has successfully implemented more than 500 government ERP systems. Currently, CGI systems manage in excess of $700 billion. We have consistently delivered these solutions on-time and on-budget, while earning superior client satisfaction ratings. Our public sector professionals are dedicated 100 percent to government and include former government executives as well as highly skilled and experienced ERP subject matter experts, including CPAs, CFMPS, CGFMs and PMPs.

“County residents expect and deserve high quality government services. Moving our major financial functions to a single, modern technology platform helps us streamline the business of government while enhancing our ongoing transparency efforts for citizens, County officials, and lawmakers. We’re excited to continue our partnership with CGI in this endeavor.”

Shelby L. Scharbach
Chief Financial Officer
Maricopa County, Arizona
Software built for complex, multi-stakeholder government environments

CGI understands the complexities and intricacies of state and local government. Our CGI Advantage® ERP suite encompasses built-for-government software for budgeting, financial management, procurement, human resource management, business intelligence, collections, case management and permitting.

CGI Advantage ERP solutions support unique government needs

- Large, multi-stakeholder environments
- Multiple budget sources
- Multi-year budgeting and funding control
- Variable funding control structures
- Encumbrance and Pre-encumbrance accounting
- Dedicated Comprehensive Annual Financial Report (CAFR) module
- Assignment of government chart of accounts attributes
- Comprehensive reporting for transparency and compliance
- Complex acquisition requirements
- Configurable to address government regulations and union mandates
- Increased measurement of key performance indicators

Key features and benefits of CGI Advantage ERP include:

**Collaboration with clients to meet evolving needs**
- Forward-thinking solutions development based on evolving demands and technologies
- Product direction and investment plan driven by substantial client user community input, including a client-elected steering committee

**Reduced risk, time and costs with best-fit solutions**
- Accelerated time to benefit with government functionality and best practices out of the box
- Highly configurable solution to support government processes

**Alternative operational approaches for modernization**
- Cloud-enabled managed services address client needs for access to talent and next-generation capabilities, cost predictability, lower cost of ownership and greater provider accountability
- Established and proven single-vendor solution for software, services, hosting and application management, delivered through CGI’s purpose-built cloud infrastructure
- Footprints range from supporting client-site environments to full production management of applications at our secure U.S. data centers that meet stringent government data privacy and security requirements
- Software as a Service option provides all infrastructure, software and support, as well as regular updates.
Unrivalled public sector expertise

CGI has built our deep domain expertise, process knowledge and best practices through delivering ERP software and services for hundreds of complex government organizations. We combine these attributes to deliver superior functionality, control scope, reduce risk and create rapid value for our public sector clients. As a testament, CGI has won nine Best Fit Integrator awards since 2007, based on client nominations and awarded by Republic’s Center for Digital Government.

State and local government
400+ implementations spanning states, cities and counties

- 23 states
- The two largest cities by population
- 4 of the 6 largest counties by population, including the largest
- 3 of the top 50 largest school districts
- Monthly payroll for nearly 1 million employees

U.S. federal government
100+ implementations spanning all three branches

- Judicial: all 94 courts nationwide
- Executive: 10 of 24 CFO Act agencies and 60+ organizations
- Legislative: 11 organizations, including Architect of the Capitol, Library of Congress, and U.S. Capitol Police
- 50 organizations using CGI as a commercial shared services provider

Major wins in state government
As a testament to the high fit of our solutions, six of the last eight states seeking to modernize their ERP programs selected CGI Advantage:

- Alabama
- Alaska
- Arizona
- Colorado
- Michigan
- West Virginia

Great success in local government
Since 2014 alone, CGI Advantage ERP solutions have been implemented 25+ times for local governments such as:

- City of Anaheim, CA
- County of Baltimore, MD
- City of Cleveland, OH
- County of Fulton, GA
- City of Grand Rapids, MI
- County of Lane, OR
- County of Mecklenburg, NC
- County of Palm Beach, FL
- City of Philadelphia, PA
- City of Rockville, MD
- County of Tulare, CA
Proven track record of success

City of New York, since 1977
Solving the City’s financial crisis in the 1970s resulted in the first ERP solution built specifically for government by CGI. We also helped establish the shared services organization, responsible for operating all of the City’s budget, accounting and payroll systems, which today supports a $75 billion budget, 85 agencies and 300,000+ employees.

“Strong, stable financial management is critical to the ongoing growth and vitality of the City of New York. With CGI’s support, FISA has continued to use (CGI Advantage) to meet the City’s complex and evolving budgeting, accounting and reporting needs. CGI’s built-for-government software coupled with their extensive public sector experience helped us deliver our latest major upgrade on time and on budget, with no service interruptions for our users.”

Robert W. Townsend
former FISA Executive Director

Commonwealth of Massachusetts, since 1985
CGI’s financial and labor cost management solution for the Commonwealth has increased productivity and improved information access. It represents one of the largest statewide, web-based financial management systems in the country.

Department of State, since 1987
The Department’s integrated system for overseas and domestic financial management operations has standardized business processes worldwide, retired legacy systems, increased operational efficiencies, improved services to external agencies and enabled successful audits. It is used by 200 embassies and missions of state, 50 Department of State posts and the U.S. Agency for International Development (USAID).

General Services Administration, since 1988
GSA’s web-based, integrated financial management system at CGI’s U.S. Shared Services Center processes nearly 14 million annual transactions totaling over $20 billion for 50 federal organizations.

“Wake County has had a longstanding and successful partnership with CGI since our initial deployment of the (CGI Advantage) ERP solution. Now, under the Managed Advantage program leveraging CGI’s cloud, we can secure the long term viability of our ERP platform while deploying additional functionality that will make County operations more efficient and cost effective, even with the current economic environment.”

Johnna Rogers
Deputy County Manager
Wake County, NC
County of Los Angeles, since 1989
CGI’s financial, budgeting, payroll, grant life cycle and talent manage-
ment solutions support the nation’s largest county with a $24 billion
budget and 100,000+ employees. The solution has significantly reduced
costs via streamlined processes and a shared services delivery model,
and has also improved information reporting.

“CGI continues to be a reliable and committed partner for
the County’s ERP needs. We benefit from a single point of
accountability for software delivery and implementation services,
which maximizes our results while minimizing risk.”

Robert Davis, Assistant Auditor-Controller
County of Los Angeles, CA

Administrative Office of the U.S. Courts, since 1989
CGI’s single ERP platform has standardized financial management for all
94 U.S. Courts. Managing these systems in CGI’s U.S. Shared Services
Center delivers significant cost savings and improves service quality.

Commonwealth of Kentucky, since 1998
CGI’s financial, procurement, budgeting and enterprise data warehouse
solutions helped the Commonwealth streamline their processes and im-
prove access to information. The solution supports 45,000+ employees
and 180 state agencies, including the Department of Transportation.

“CGI has been a long-term partner of ours, and once again
has worked with us to deliver a complex, statewide system on
schedule and on budget. The relationship we have with them
enables us to work closely with a partner that understands our
business and who is able to provide a system that meets our
unique needs.”

Ed Ross, Controller
Commonwealth of Kentucky

Commonwealth of Virginia, since 2001
Virginia’s award-winning, statewide electronic purchasing solution has
saved state taxpayers more than $368 million by reducing the costs of
goods and services through competition and greater buying power.
The largest state e-procurement application in the nation manages
$10 billion in annual spend for more than 170 agencies and 575
localities. CGI also developed the eVA Mobile 4 Business application
which gives anyone with an Internet-enabled mobile device real-time
access to Virginia government business opportunities.

“ The eVA Mobile 4 Business app turns every smart phone into
a portal to Virginia’s cutting edge e-procurement system ... This
first-of-its-kind mobile application will unleash the power of the
private sector to deliver better, more cost-effective services to the
citizens of Virginia.”

former Governor Bob McDonnell
Commonwealth of Virginia
Founded in 1976, CGI is one of the largest IT and business process services providers in the world, delivering high-quality business consulting, systems integration and managed services. With a deep commitment to providing innovative services and solutions, CGI has an industry-leading track record of delivering 95% of projects on time and within budget, aligning our teams with clients’ business strategies to achieve top-to-bottom line results.