

CGI Notify™

Automated Message Notification

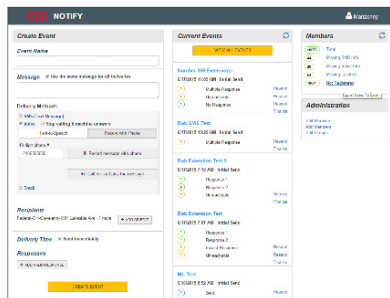


Experience the commitment®

For organizations seeking to automate delivery of messages to internal or external audiences, CGI Notify is a cost-effective interactive messaging service that may be used to send and receive notifications via SMS (Text), voice and e-mail.

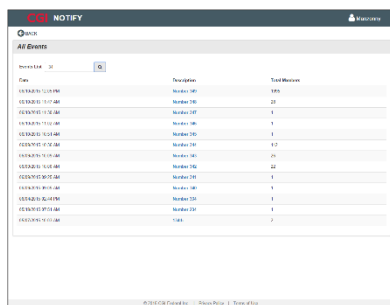
MASS NOTIFICATION SYSTEM

CGI Notify has an intuitive interface for managing and sending alerts and messages to a client base or workforce.



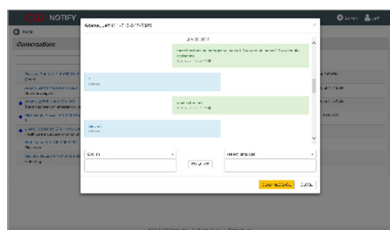
Informative Dashboard and Groups

Quickly send notifications directly from the dashboard. Review current notifications and track results. CGI Notify makes it simple to add groups and individual members to notifications. Powerful search allows you to quickly find the contacts or groups you need to notify.



Get Results

View notification results for delivery, responses, and even if it was answered by a person or a machine. View message and response details for updated information and replies.



Notification to Conversation

Extend any SMS message to a conversation in real time. Translation features allows you to send messages in different languages to your recipient.



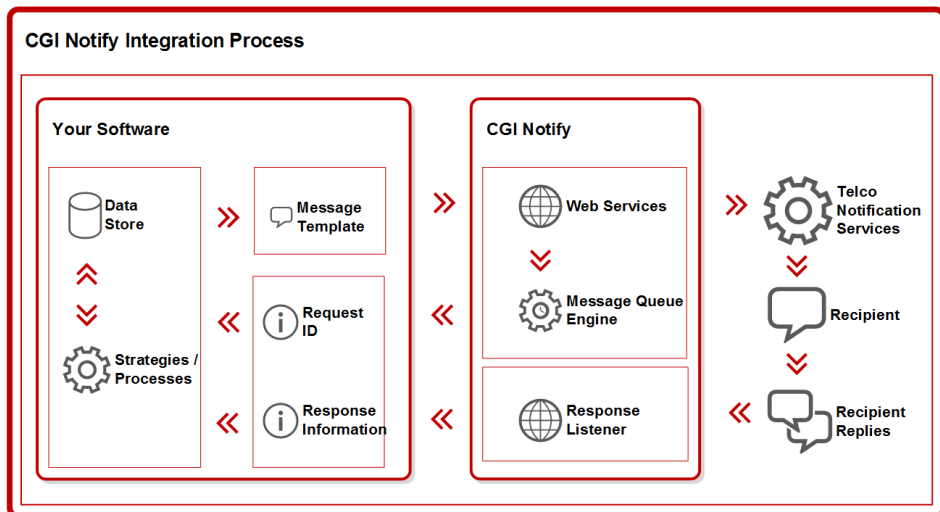
CGI NOTIFY FEATURES

Listed below are some of the many features CGI Notify can provide your organization.

- Text to speech or recorded voice for phone messaging
- 2-way SMS (Text) messaging with chat
- E-mail notification
- Push notifications (with app)
- Translation capabilities for all communications
- Option to schedule or send immediately
- Request and response tracking
- Live operator call transfer
- Group or individual notification delivery
- Global reach
- Software as a Service delivered on secure cloud infrastructure
- Escalation groups for tiered level notifications
- Organization feature to allow multiple departments to have separate campaigns.

INTEGRATE INTO YOUR SOLUTIONS

CGI Notify may also be used as a service to integrate into your own software or solution.



Send Requests

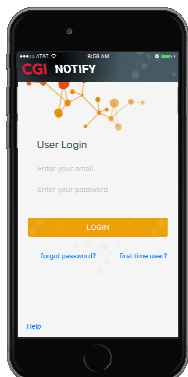
Quickly adopt messaging services into your own software and solutions using our APIs and RESTful services. Our services are secure and uses JSON format.

Response Retrieval

CGI Notify will record responses from the device automatically such as whether a human or answering machine picked up the phone, call duration, or what options/button the user pressed while on the call. When a recipient replies the message goes back to our response listener services and stores the response information for when you are ready for it. Retrieve any response that came from your recipient when you want it.

CGI NOTIFY APP

CGI Notify now has an app for enabling push notifications and updating profile information on the go.



Native App for Android and Apple

CGI Notify now has an app for Android and Apple mobile devices which allows you to update your profile information, respond to push notifications and track your messages.

ABOUT CGI

Founded in 1976, CGI is one of the world's largest IT and business process services providers. We help clients transform into customer-centric digital enterprises end to end through high-end business and IT consulting, systems integration and transformational outsourcing services combined with a unique client proximity and best-fit global delivery model.

FOR MORE INFORMATION

To learn more about CGI Notify visit www.cgi.com/solutions/cgi-notify

SEE CGI NOTIFY IN ACTION

For a live demo of CGI Notify or read our case studies, contact:

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