

CGI Advantage® ERP Managed Services

Shortages of qualified staff, inconsistent budget allocations, and pressures to improve service delivery continue to challenge state and local governments. There is a growing appreciation that using cloud technology and a managed services approach to enterprise resource planning (ERP) can provide greater predictability, improve access to talent and next-generation capabilities, and reduce total cost of ownership (TCO).

Do these challenges sound familiar?

- Have tight budgets forced your organization to underfund or under service your ERP solution?
- Is your organization experiencing staffing challenges or pending retirements?
- Are you uncertain in how to effectively leverage cloud-based technologies?
- Are the costs and risks of maintaining your systems continuing to rise?

CGI solves the challenge

CGI addresses these challenges by providing CGI Advantage ERP as a service through our leveraged Managed Advantage offering. This approach reduces the up-front capital necessary to realize modern ERP technology and consolidates operational, maintenance and upgrade costs into a single predictable monthly, quarterly, or annual cost. It also allows organizations that have deferred ERP system updates or underfunded their ERP system to obtain a higher standard of service and increased support for the same or less spend. As a testament, the states of Alaska, Colorado, and Wyoming all engaged CGI to both modernize and manage their ERP solutions.

TRUST IN THE RESULTS

“Wake County has had a longstanding and successful partnership with CGI since our initial deployment of the (CGI Advantage) ERP solution. Now, under the Managed Advantage program leveraging CGI’s cloud, we can secure the long term viability of our ERP platform while deploying additional functionality that will make County operations more efficient and cost effective even with the current economic environment.”

- Johnna Rogers, Deputy County Manager Wake County, NC



BENEFITS

- Improve reliability and availability, backed by service level agreements and standards-based governance
- Reduce upgrade spend by 20-30 percent and reduce maintenance spend by 10-20 percent
- Reallocate scarce IT staff to other solutions or citizen-centric activities
- Defer implementation and upgrade costs
- Achieve long-term predictability around total cost of ownership (TCO)
- Work closely with a consistent team of CGI government ERP experts
- Gain regular access to new application releases and functionality
- Simplify budgeting and avoid cyclical request for funding

CGI's proven approach

Managed Advantage offers state and local government organizations an established and proven single-vendor solution for software, services, hosting and application management—delivered through CGI's dedicated private cloud infrastructure. This approach strikes the optimal balance of cross-client synergy and scale while preserving client centricity and control over both the timing and process through which new functionality is introduced. Security, data, and service requirements can still be tailored to each Managed Advantage client's needs as each client resides in their own deployment, despite the leveraged, purpose-built cloud platform.

The solution footprint is also extensible—from local support of client-site service requirements to full production management of interdependent applications at our U.S. data centers that meet stringent government data privacy and security requirements. For organizations with significant investments in facilities and technical infrastructure, CGI offers Managed Advantage Lite which provides the comprehensive management of the CGI Advantage application while allowing the application to be hosted in the customer's data center.



Achieve predictable spend, improve service and redirect scarce resources—while reducing total cost of ownership

When organizations want to advance their ERP capabilities without managing the technology or operations themselves, CGI has the resources, expertise and commitment to take on the risks and maximize the returns. Our government experts work closely with clients to improve efficiency, performance and service quality, managing payment and TCO to your requirements without compromising control, flexibility or security.

ABOUT CGI

Founded in 1976, CGI is one of the world's largest IT and business process services providers, helping clients transform into digital enterprises end to end.

We deliver built-for-government IT solutions that maximize revenue while minimizing costs. CGI's leading ERP solution, CGI Advantage, helps state and local governments improve their back-office operations and better serve their citizens with a full suite of built-for-government tools, including financial management, payroll, budgeting, human resources management and procurement.

As a full-service systems integrator and managed services provider, CGI has the industry know-how, tools and technologies to address business challenges across the public sector spectrum.

CONTACT US

For more information, visit www.cgi.com/cgiadvantage or email us at cgadvantage@cgi.com.