

Managed IT Services for Housing Platforms

Housing authorities require effective measures for reducing operating costs. CGI's cost-efficient managed IT services can help you save money and get back to the business of regulatory compliance and focusing on your clients' needs for securing safe, affordable housing. For more than 30 years, CGI technology experts have helped federal, state and local agencies operate more efficiently by managing their housing IT systems, at 20-35% annual cost savings.

Cost savings

With the dramatic funding cuts facing PHAs, CGI is your partner of choice for managed IT services and cloud strategies that reduce maintenance and support costs across your application portfolio while increasing system availability, security and business continuity. Whether you need full IT managed services or expert guidance on cloud computing options, we can help you save money on IT system maintenance, support and hardware/software provisioning.

Reliability and performance

CGI offers high availability options for you and your software providers to improve performance. Custom service level agreements (SLAs) allow you to determine the right mix of services and reliability across your system platform. You will receive regular reports against your SLAs to verify you are receiving the availability, performance and security levels that increase the value of your IT dollar.

Extending legacy applications

Extending the life of legacy ERP and other applications is CGI's specialty. With limited budgets to invest in new software, housing authorities turn to us to migrate their applications into our virtual hosting environments to improve visibility and performance while lowering operating costs.



SERVING YOUR INDUSTRY

Some of our current clients and references include:

- Oakland Housing Authority
- Michigan State Housing Development Authority
- Assisted Housing Service Corporation
- California Affordable Housing Initiative
- North Tampa Housing Development Corporation

HOW CGI CAN HELP

As technology experts, we will work with you to understand your needs, devise a comprehensive IT plan that fully aligns with your organization's strategic plan, and assist you every step of the way. Key features and benefits of our managed housing IT services include:

Benefits	Features
<ul style="list-style-type: none"> • Safe, secure, 365/24/7 available data centers make certain your technology is always available whenever you need it, wherever you need it. 	<ul style="list-style-type: none"> • SLA's accommodate 99.99% platform availability with up to 99.99999999% data durability
<ul style="list-style-type: none"> • Full array of server operating systems configured to your needs. Reduce hardware and infrastructure support and maintenance costs. • Eliminate your current costs of excess capacity. • Pay only for what you need, when you need it. 	<ul style="list-style-type: none"> • Advanced encryption for data at rest and in-flight ensures data security from creation to archival. • Application scalability to accommodate short-term, high burst application needs such as Wait list. • Simplified software licensing to accommodate all of your operating needs. • Geographically separate site capabilities exist to provide the highest levels of availability.
<ul style="list-style-type: none"> • We deliver your mission critical applications with the right horsepower and reliability aligned to your organization's strategic plan. 	<ul style="list-style-type: none"> • Web-accessible desktops increasing software performance, availability and improved reliability
<ul style="list-style-type: none"> • Highly skilled technology professionals dedicated to delivering high value results. 	<ul style="list-style-type: none"> • Certified and experienced Enterprise Level IT Professionals to augment elevate or replace your current in house capabilities.

ABOUT CGI

With 68,000 professionals operating in 40 countries, CGI fosters local accountability for client success while bringing global delivery capabilities to clients' front doors.

Founded in 1976, CGI applies innovative services and solutions with a disciplined delivery approach that has achieved an industry-leading track record of delivering 95% of projects on time and within budget.

Our business consulting, systems integration and managed services help clients leverage current investments while adopting technology and business strategies that achieve top and bottom line results. As a demonstration of our commitment, our client satisfaction score consistently measures 9 out of 10.

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For more information about CGI, visit www.cgi.com