

Government collections and recovery



Experience the commitment®

Many governments are searching for innovative ways to increase revenues from existing sources without raising taxes. CGI has a proven track record of helping governments find hundreds of billions of dollars in additional revenue that can be utilized for critical services without raising taxes or adding new fees.

SOLUTIONS THAT INCREASE REVENUES WITHOUT RAISING TAXES

Our solutions have helped government achieve dramatic success, including:

- **Increased certified revenues collected by more than \$3.5 billion**
- Reduced cost of goods purchased by more than \$2 billion
- Reduced erroneous payables by more than 5 percent

Helping governments meet the challenge of balancing budgets and funding new programs without raising taxes, our portfolio of innovative revenue enhancing solutions includes:

Collections

CGI's proven solutions identify and facilitate the debt collection process. This allows for increased collections from existing accounts receivables for all types of debts, including taxes, student loans, Medicaid overpayments and court fines.

Accounts payable audit

CGI helps clients identify and collect payments made in error, such as double payments, overpayments and open credits, through a systematic analysis of accounts payable transactions.

Managed services

CGI helps clients effectively manage collections operations. CGI has specialized industry experience enabling us to reduce day-to-day management complexity, optimize operations, address issues, and deliver strategic benefits.

Revenue maximization

CGI helps clients maximize the reimbursement from third parties, such as the federal government, to offset general fund expenses. This includes solutions to support Federal Offsets of State liabilities.



KNOWLEDGEABLE STAFF

CGI has built its government collection practice around consultants with a deep commitment to government revenue administration.

Many of our staff members have spent more than 15 years working exclusively with governments in their specialty area of expertise. Many of these CGI consultants have served at the highest levels of Government that can advise and shape the vision for our clients.

Our experience has given us a detailed front-line understanding of the challenges government agencies face. We thoroughly understand the difficulty in implementing new business processes, even ones which will bring in new revenues, in an ever complex political and business environment.

We are proud of the increases in performance that our clients achieve through measurable revenue increases in as little as three to five months after our project commences.

These performances have been certified by government audits on numerous occasions and have typically proven to provide an increase in collections of 10 to 45 percent above the previous level of performance.

Operations process improvements

Through an in-depth knowledge of financial operations, CGI provides recommendations to streamline both manual and automated processes. Business case development identifies service improvements and financial benefits likely to result from initiatives to help clients justify critical initiatives.

Strategic vision and planning

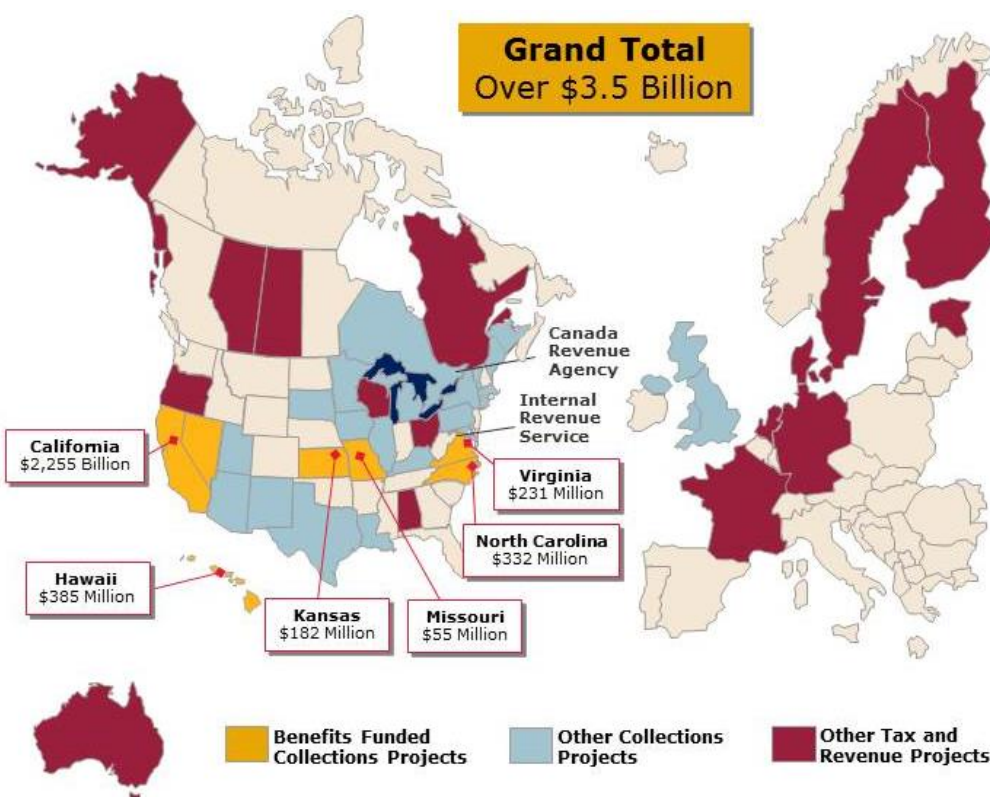
This defines the agencies' vision and priorities to help prioritize the areas of focus which will in turn guide any solution implemented.

Operational assessment

CGI performs assessments to gain an understanding of agencies' strengths and potential areas of improvement; benchmarks agencies against their peers; estimates the return on investment for specific initiatives.

OUR CLIENT FOOTPRINT

CGI has a proven track record of helping governments across the globe recover funds through benefits-funding, collections and other tax and revenue projects. We have worked with more than 20 states, four Canadian Provinces, and ten national tax agencies including the US Internal Revenue Service, the Canada Revenue Agency, seven counties in Europe and the Australia Tax Office. **Our solutions and services have helped government certify over \$3.5 billion in increased revenues**, money that they have certified would not have been collected, except for our projects.



ABOUT CGI

Founded in 1976, CGI is the world's fifth largest independent information technology and business process services firm. With annualized revenue of over \$10 billion, CGI has 68,000 professionals in 400 offices worldwide.

CGI in tax, revenue and collections

CGI has been at the forefront of the evolution of tax management through successful partnerships with government organizations.

For nearly three decades, we have made it our business to understand the management of government tax administration and debt collection. We provide both first-class software programs as well as true subject matter experts to implement the best practices for our clients. We offer a proven and effective approach to implementing software solutions that has led to successful delivery for government agencies around the globe.

CONTACT

For more information on our tax, revenue, and collection services and solutions, visit us at www.cgi.com/govcollect or email us at govcollect@cgi.com

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