

# End-to-End Agile Enablement with CGI's Expert Coaches



Our federal agile subject matter experts deliver end-to-end transformation guidance, coaching and training at all organizational levels, holistically addressing each client's unique digital transformation objectives.

Driven by federal policy direction, demand for better citizen services and constant budget pressures, agencies face a growing call to modernize government systems and drive innovation at a faster rate than ever before. To support mission and business objectives at this accelerated pace, agencies are adopting agile practices that deliver greater team efficiency, higher software quality and increased customer satisfaction. Agile coaching is a critical factor in advancing successful transformation initiatives.

## Aligning Agile with Client Missions

The organizational switch to an agile mindset and culture is often most successful when facilitated by a third party. According to The 12th Annual State of Agile™ Report released in 2018, over 53 percent of respondents identified the use of agile coaches as the best way to successfully scale agile to meet the needs of the organization. CGI's federal agile experts provide:

### End-to-End Engagement

Our subject matter experts deliver end-to-end agile transformation guidance, coaching and training. We collaborate with all levels of the organization—including executive leadership—from understanding success objectives to team-level coaching to creating an environment of self-sustaining, long-term success.

### Expert Guidance

Our agile-certified coaches are skilled practitioners who not only have supported transformations at major government agencies but also guide our in-house agile adoptions. We apply a pragmatic approach to tailor a change plan that meets a customer's transformation objectives.



## CGI Agile Coaching Services at a Glance

Our coaches apply their experience to the specific client environment and guide clients through the transformation from start to finish to help maximize success.

- Transformation guidance & support
- Fundamental agile trainings
- SAFe® certification trainings
- Tools assessment & recommendations
- Agile delivery support

For more information on end-to-end agile enablement, email [agile@cgifederal.com](mailto:agile@cgifederal.com)

## Metrics and Measurement

Our agile coaches seek to understand client challenges and environments by engaging and assessing current team, program and portfolio metrics and ways of working. We collaborate with client champions to promote best practices and processes. We make recommendations that are tailored to the individual environment with the client's success criteria in mind.

## Tool Consulting

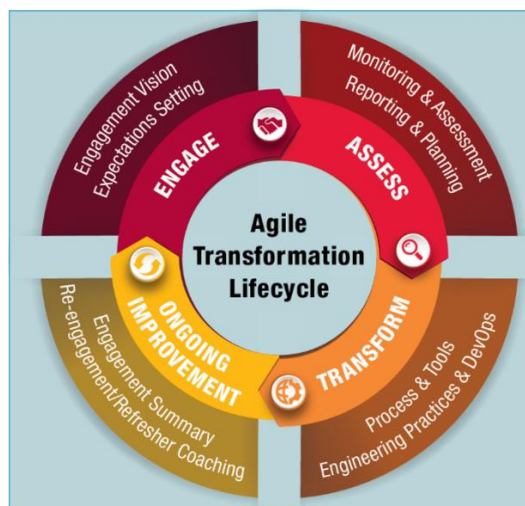
CGI offers a range of agile-focused tooling support to manage team productivity, collaboration and automation. Our coaches have the knowledge to help clients assess and determine the appropriate tooling and related processes that meet their needs in the most cost-effective manner.

## Ongoing Engagement

As clients realize the benefits of their new agile-aligned environment and deliver and innovate at sustainable speed, our coaches remain available for new program initiatives, refresher coaching and to support the customer's advancement to higher levels of agile maturity.

## Enabling Transformation through CGI Agile Coaching

Our coaches facilitate improved collaboration between all facets of the organization—including IT team members and business stakeholders—with a focus on building long-lasting, in-house client communities of practice as part of the agile transformation process. As client teams absorb and apply the expert guidance of our coaches, clients can realize benefits of more modern development practices and faster time-to-market. Through increased organizational collaboration and continuous customer feedback, the full development lifecycle is optimized and organizational morale and employee engagement rise. These changes enable sustainable transformation and the delivery of high-quality products in addition to promoting a “fail fast” forward-thinking mindset focused on continuous improvements that more effectively drive innovation with reduced risk and cost.



“CGI is rethinking the way we approach innovation: innovation is more than just introducing efficiencies to existing processes—it’s doing things differently to achieve better outcomes. Our holistic coaching approach helps agencies bootstrap an agile workforce and realize immediate results, enabling the cultural shift required to put lean concepts into practice.”

Our coaches focus teams on entire value stream, from strategic planning to customer delivery, and to have the proper feedback loops in place, applying built-in quality principles and DevOps best practices. With our expert guidance, teams are able to streamline processes and create operational efficiencies which enable shorter time-to market; clients are then able to implement agile solutions that align with their specific needs more efficiently and cost-effectively.

## Why CGI?

CGI is a SAFe®-certified, gold-level partner with more than 40 years of strategic consulting and operational experience across all business sectors. The support of CGI's federal agile group is complemented by a global network of CGI technical experts who have implemented cloud, data and enterprise resource planning solutions and who understand how to operate and optimize an agile workforce.

## About CGI

### Insights you can act on

Founded in 1976, CGI is among the largest IT and business consulting services firms in the world. We are insights-driven and outcomes-based to help accelerate returns on your investments.

Nearly 7,000 of our experts help the U.S. federal government achieve comprehensive, scalable and sustainable IT and business goals. We enable our clients to execute digital transformation, build the federal workforce of the future, achieve operational excellence, enhance citizen engagement and protect America's assets. As the federal government faces unprecedented challenges, we remain committed to enabling its success, using our deep understanding of clients' goals and mission-essential needs to provide consultative insights and develop solutions for maximum results.

### For more information

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