



s a trusted IT services partner to public health organizations, CGI builds and manages innovative business, clinical and IT solutions for our clients' most complex and mission-critical operations.

### **DEEP HEALTHCARE EXPERTISE**

With over 25 years of health IT experience, we have developed a deep understanding of the issues, environments and regulatory demands facing our clients, including ever-evolving standards for sharing health information. As a result, our dedicated health practice helps clients anticipate challenges and achieve real transformation by addressing business and policy issues in parallel with technology for better engagement, adoption and results.

### **GLOBAL, CROSS-SECTOR PERSPECTIVE ON HEALTH**

Ranked as the world's 5th largest independent IT and business services firm, our solutions are making an impact globally. In the United States, CGI is positioned as a trusted advisor across the federal, state and commercial health spectrum, supporting citizens across the nation. In Canada, CGI is one of the largest integrators and providers of health informatics and shared services. In Finland and Sweden we are the number one healthcare IT provider and in Denmark, we are the number two provider.

## **QUALITY PROCESSES THAT DRIVE QUALITY OUTCOMES**

CGI collaborates with clients to meet their objectives through delivery models that balance client needs for cost, risk, value and time-to-market. We offer:

- Flexible contracting terms and delivery models
- Disciplined project management and governance processes, grounded in the CGI Management Foundation, that are ISO 9001 certified and have a Level 5 rating for CMMI Development
- Certified secure cloud
- Service oriented architecture (SOA) for adaptability at the speed of change
- The right expertise, including health information professionals, clinicians, policy analysts, data analysts and staff who bring federal and local healthcare fraud convictions experience, law enforcement backgrounds and civil/administrative recoveries knowledge to our projects



### PARTNER OF CHOICE

CGI is a leader in providing innovative business and technology solutions to healthcare clients.

Our clear vision and ability to deliver results has made CGI the partner of choice for many initiatives focused on:

- Driving transparency
- Connecting patients, providers and payers
- Fighting fraud, eliminating waste and preventing abuse
- Advancing interoperability and EHR data exchange
- Linking public health and clinical care

Solutions designed for improper payment audit and recovery include:

- CGI ProperPay for comprehensive claims auditing and fraud and abuse detection pre- and post-payments
- · Clinical and compliance auditing
- Prescription benefit claims auditing and analysis services
- Reimbursement consulting and pricing solutions
- Fraud investigation services including special investigative unit outsourcing and co-sourcing



### Examples of our U.S. health solutions include:

# Helping clients predict, prevent and recover improper payments and create transparency

CGI ProperPay provides predictive analytics, workflow management, rules management and global best practices to reduce healthcare claims fraud, waste and abuse. CGI ProperPay has helped Medicare, Medicaid and commercial payers recover more than \$2.5 billion in lost payments due to improper claims.

CGI also built and supports the Centers for Medicare & Medicaid Services (CMS) "Open Payments" national physician transparency program. To fulfill Section 6002 of the Affordable Care Act, the Open Payments system allows citizens to gain insight into financial transactions between providers and pharmaceutical, biologic and medical device manufacturers. In 2016, Open Payments published 28 million records, representing \$15.7 billion in payments or other transfers of value and 814,396 physician profiles.

# Improving information access for over 55 million Medicare beneficiaries

For 15 years, CGI has partnered with CMS to facilitate the digital delivery of health information and improve the citizen experience through the development, modernization and maintenance of Medicare.gov, CMS.gov and MyMedicare.gov. Now operating in a virtual private cloud, and accessible on any desktop or mobile device, these sites offer unprecedented transparency and access for the 55 million Medicare beneficiaries who want to connect to plan, provider and personal health data.



## Leading in development of standards for healthcare

HL7 is a not-for-profit, ANSI-accredited standards developing organization (SDO) dedicated to providing a comprehensive framework and related standards for the exchange, integration, sharing, and retrieval of electronic health information that supports clinical practice and the management, delivery and evaluation of health services. CGI has had a lead role in developing an HL7 national standard for public health case reporting and for the national standard to send information back to clinical care from public health.

# Delivering robust, open source solutions that support secure, standards-based HIE and "meaningful use" of health IT

CGI, working with the Office of the National Coordinator's Federal Health Architecture (FHA), developed CONNECT, the government's most widely adopted open-source gateway for the secure exchange of health information. CGI helped develop the standards and interoperability for the Electronic Submission of Medical Documentation (esMD), enabling better clinical decisions and faster benefits determinations.

#### **ABOUT CGI**

Founded in 1976, CGI is one of the largest IT and business process services providers in the world. Operating in hundreds of locations across the globe. CGI helps clients become customer-centric digital organizations. We deliver high-quality business and IT consulting, systems integration and transformational outsourcing services, complemented by more than 150 IP-based solutions, to support clients in transforming into digital enterprises end to end. CGI works with clients around the world through a unique client proximity and best-fit global delivery model to accelerate their digital transformation, ensure on-time, within budget delivery, and drive competitive advantage in today's increasingly digital

#### **FEDERAL MISSION EXPERTISE**

- Defense
- Environment
- Financial Management
- Health and Human Services
- Homeland Security
- Housing
- Intelligence

### **IN-DEMAND CAPABILITIES**

- Citizen Services
- Cloud Computing
- Cybersecurity & Biometrics
- Data Exchange and Analytics
- Data Center Consolidation
- Energy Management
- ERP
- Health IT
- Improper Payment Audit, Recovery & Collections
- Mobile
- Open Government
- Reset / Retrograde
- Supply Chain & Logistics
- Sustainability
- Training & Simulation

For more information about CGI federal health IT solutions, visit

www.cgi.com/us-federal/health

or email us at info@cgifederal.com