

CGI and Texas at a glance

In Texas, CGI is a trusted and long-standing partner to numerous state, local and federal clients and some of the world's largest companies.

RESULTS YOU CAN COUNT ON

CGI provides the full range of IT services including consulting and integration, infrastructure and application management, and business process management, to meet complex, multi-stakeholder needs. This includes managed IT services, program management and IT outsourcing. What sets us apart in Texas is our collaborative style, proven track record of success, solid governance model, quality-management frameworks and unwavering dedication to clients.

Creating centers of excellence and quality jobs

CGI has invested in U.S. centers of excellence that bring hundreds of quality jobs to local communities. In Texas, these centers include:

- *Onshore IT Services Delivery* – Belton: Full-service, state-of-the art center providing software development, maintenance and testing, as well as network engineering, design and data management support
- *Collections Business Process Services* - Bedford: Provided by Accounts Receivable Automated Solutions, a wholly-owned subsidiary of CGI
- *Health Business Process Services* – San Antonio. Supporting federal healthcare clients
- *Document Production & Insurance Business Process Services* - Fort Worth and Bedford: Full document life cycle services and business process outsourcing for health insurance enrollment, invoicing and communications
- *Service Desk* - San Antonio: Single point of contact for CGI clients for service requests and computer hardware and software-related issues

State government client partnership highlights

Health and Human Services Commission (HHSC)

- With CGI's Medicaid Incentive360® solution, Texas was one of the first states to disburse EHR incentive payments and has paid out more than \$500 million as of May 2013. CGI's solution allows the State to meet this program's complex requirements and staffing needs while providing accountability and control.



1,100 employees in more than a dozen locations:

- Austin
- Beaumont
- Bedford
- Belton
- Corpus Christi
- Dallas
- El Paso
- Fort Bliss
- Fort Hood
- Fort Worth
- Goodfellow AFB
- Houston
- San Antonio

Representative Texas clients

- Comptroller of Public Accounts, Health and Human Services Commission, Commission on Environmental Quality, Workforce Commission
- 7 cities, 2 counties, Aldine ISD
- Austin Energy, CPS Energy,
- U.S. Defense facilities
- U.S. Passport facilities
- Shell, AT&T and other leading commercial enterprises

Texas Commission on Environmental Quality (TCEQ)

- CGI continues a three-year project at the TCEQ for development, implementation and integration of a solution specifically built for a subset of the agency for wastewater, hazardous waste and petroleum storage tanks permitting and hazardous waste manifests.

Texas Comptroller of Public Accounts

- CGI provided consulting for the Comptroller and executive staff, including two process analyses in collections and revenue processing. CGI also worked with the Comptroller on a broad-based strategic sourcing project to more efficiently write and negotiate procurement contracts.

Texas Workforce Commission (TWC)

- CGI provided a cost-effective solution for an Image Services upgrade and installation of a Content Federated Architecture for a development, production and disaster recovery environment.

Texas Guaranteed Student Loan Corporation (TGSLC)

- Enhanced the TGSLC case management and accounting systems capabilities by implementing an integrated student loan processing solution.

Representative local government clients

Seven cities, two counties, Aldine ISD and Austin Energy

Enterprise Resource Planning (ERP)

- CGI's built-for-government solutions for financial management, procurement, budgeting and human resources management and/or business intelligence tools are helping local entities in Texas manage the business of government. Clients include the Cities of Austin, Dallas, Fort Worth, Garland, Irving, Midland and Wichita Falls; Counties of Bexar and Contra Costa; Aldine Independent School District; and Austin Energy

Representative industry clients

AT&T

- CGI is a long-standing partner to AT&T. As an example, we support the delivery of AT&T's Managed Network Services to corporate and government customers from our Onshore IT Services Delivery Center in Belton.

Shell Group

- As a Key Applications Supplier, CGI serves Shell operations globally. As an example, we developed the Cat-Check global document and knowledge management system for CRI/Criterion, Shell's global catalyst company based in Houston.

Utilities

- CGI partners with 200+ leading utilities, including El Paso Electric (which uses CGI's Asset Resource Management (ARM) solution), Texas Gas Service (which uses CGI's PragmaCAD mobile workforce management solution), Entergy (which uses CGI's PragmaEfficiency solution for enhanced management and tracking of demand side management and energy efficiency programs) and CPS Energy. Owned by the City of San Antonio, CPS is the largest municipally owned energy company in the U.S. CPS uses CGI's ARM solution. CGI also designed and implemented a system to bring CPS into NERC compliance

CGI AT A GLANCE

- Founded 1976
- 69,000 employees
- 40 countries
- \$10 billion in revenue
- 9.1/10 in customer satisfaction score based on 2,400 client interviews
- Rigorous project monitoring resulting in 95% on-time, on-budget delivery
- Commitment to world-class service levels with over 98% exceeded or met
- 85% of employees are owners in the company*
- Attrition rates are among the lowest in the industry

To learn more about CGI solutions and capabilities for Texas, contact:

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