

HR Solutions and Services

Across industries, the Human Resources (HR) function is undergoing a paradigm shift. Rapidly evolving technology, a diverse, millennial workforce, new regulatory compliance and changing business practices and priorities are compelling HR to embrace a more strategic role. CGI provides solutions and services that are designed to support this transformation. We help organisations identify and realise the benefits of emerging technologies to meet the growing needs of the business and employee expectations.

WHAT WE OFFER

CGI's HR solutions and services are affordable, scalable, secure, flexible and reliable. We can offer a full range of HR processes using our own comprehensive and established ePayfact software and those of other major suppliers to whom we have an accredited relationship. Our solutions are tailor-made to fit clients' requirements and are built on the backbone of technologies such as cloud and intelligent automation. Our HR Solutions and services are underpinned by infrastructure accredited to the highest levels of security delivering a totally secure service based solely in the UK.

PAYROLL SERVICES

Despite payroll being a vital cog in the wheel of any business, it's a complex back office function that may often be overlooked and all employees have a basic right to be paid accurately and on time every time. CGI's payroll solutions help put organisations back in control whilst being confident that their systems are secure and up to date with the changing regulations. We offer a managed payroll service that can be tailored to the needs of the organisation. Clients can choose from a fully managed service whereby our team handles the entire payroll processor our Software-as-a-Service (SaaS) solution if clients prefer to run their own internal payroll team, with the knowledge that they have immediate onshore helpdesk assistance if needed. Whatever the choice, you can be assured of the latest payroll software that is always up to date with legislation changes with a solution that is flexible and can be scaled up or down at any time.



FACT SHEET

KEY BENEFITS

- Employees' time freed up to focus on higher value work
- Reduced costs with increased process efficiency
- Enhanced accuracy and consistency
- Easy to report operational metrics and management information
- Clear cost structure (no hidden costs)
- Improved analytics in real-time
- Better access to information for employees
- 100% on-shore workforce where data is never moved outside the UK
- Face to face service reviews from your dedicated Client Engagement Manager
- Comprehensive suite of reports
- Secure Government Cloud environment or equally secure Commercial environment
- Your own dedicated Payroll Specialist, Manager and Client Engagement Manager and award winning Helpdesk Services
- Cohesive working arrangements between our teams (implementation, technical, helpdesk and service delivery) ensures enhanced delivery
- With our code of ethics and values, CGI cares about its clients
- As an award winning top employer, we understand what it takes to look after an organisation's most vital asset.

HR CLOUD SERVICES

Increased demand to do more with less is driving a need for more flexible HR services. Given our ongoing links with the Public Sector, CGI specialises in offering a Secure Government Cloud (SGC) alongside our Commercial in Confidence (CIC) operation. CGI works with partners such as Oracle (implementation, support and managed payroll services) and Workday (integration for HR to payroll and managed payroll services) to provide specialist expertise and ensure the right solutions for the organisation. This frees up employees' time for higher value work, reduce costs, improves real-time analytics and access to information for employees.

HR INTELLIGENT AUTOMATION

Increased demand to do more with less is driving a need for greater levels of system automation. At CGI, we use our Intelligent Automation Framework to help clients identify and apply intelligent automation and advanced cloud orchestration capabilities to advance their HR digital agenda and maximise productivity. Through the right mix of artificial intelligence, robotics, CGI-developed intelligent automation IP, third party tools and advanced analytics, we help to automate every day, high-volume, transaction-based tasks, freeing up skilled resources to engage in work of a higher significance and increasing productivity. Again this offering is completely scalable from the lowest levels of data processing to cutting edge technologies.

WHY CGI

At CGI, we have a 40+ year history of listening to the needs of our clients, innovating together to create business value and delivering excellence to achieve their long-term success. Our end-to-end HR solutions and services are designed to help clients achieve greater efficiencies and reduce costs, while at the same time helping them succeed with their transformation agendas.

- Trusted by a large number of the UK's largest Government, Commercial and Public Sector organisations to delivery Payroll and HR solutions
- As a Public Service Network Service Provider (PSNSP), we work to the highest standards of data security
- Outcome based, holistic approach to RPA that maximises the overall benefit to an organisation
- Dedicated UK based teams with extensive experience helping clients adapt and leverage new process automation technologies
- Process £18bn of salary payments every year (5 million payslips) across over 250 clients
- Work with a variety of accredited partners to provide the right agnostic solution to align completely with an individual organisation's goals and challenges
- Track client satisfaction to strengthen the quality of client relationships, and have an average client satisfaction score in excess of 9 out of 10.

ABOUT CGI

Founded in 1976, CGI is one of the world's largest IT and business consulting services firms. We help clients achieve their goals, including becoming customer-centric digital organizations, through high-end IT and business consulting, systems integration and outsourcing services combined with a unique client proximity model and global center of excellence network.

For more information about CGI, visit www.cgi.com
or email us at HRsolutions.enquiries@cgi.com