

# CGI Credit Studio



Outdated legacy systems limit growth, flexibility and efficiency. CGI Credit Studio, a cloud-native, intelligent credit management platform, removes these barriers – delivering a modern, efficient and insight-driven solution.



## Unlock the future of credit management

1. **Modernisation and simplification** – eliminate complexity and costly customisations
2. **Empowerment and control** – drive innovation and agility with a real-time, event-driven platform
3. **Accelerated outcomes** – achieve results quickly with pre-built workflows and a proven phased implementation approach
4. **Innovation and insights** – leverage open APIs, cloud-native capabilities and AI-driven analytics for smarter decision-making



**Proven results,  
measurable impact for  
financial institutions  
modernising credit  
operations**



**£1.56t** debt  
processed daily



**5-20%**  
increase in debt  
collected



**5%**  
net credit loss  
improvement via  
targeted collections

## CGI Credit Studio for collections

### A cloud-native software solution built for customer-centric default management

Transform your collections operations with CGI Credit Studio for collections, an intelligent, event-driven solution that streamlines the entire default management lifecycle, from pre-collections to recovery. Reduce operational costs, delinquencies and write-offs while seamlessly orchestrating real-time, 24x7 omnichannel customer journeys to foster stronger relationships and drive better financial outcomes.

### Advanced capabilities to drive recovery



Compassionate digital debt recovery – use Alenabled insights to offer flexible, personalised repayment options through empathetic digital conversations, building trust and improving recovery rates.



Automated collections workflows – use real-time data and predictive analytics to optimise recovery strategies and improve operational efficiency.



Omnichannel self-service collections – enable seamless customer engagement with self-service tools, virtual agents and multi-channel communication to boost recoveries.

## About CGI

Insights you can act on

Founded in 1976, CGI is among the largest IT and business consulting services firms in the world.

We are insights-driven and outcomes-focused to help accelerate returns on your investments. Across hundreds of locations worldwide, we

provide comprehensive, scalable and sustainable IT and business consulting services that are informed globally and delivered locally.

For more information

Visit [cgi.com](https://www.cgi.com)

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