



# Payroll Services (part of BPS)

**CGI**

CGI UK's HR Solutions is backed by over 45 years of specialist knowledge in the UK payroll market, supporting organisations across multiple sectors with trusted payroll expertise.

We operate on multiple payroll platforms, including our own intellectual property, helping us to deliver the right solutions to meet today's need while adapting to meet future demands.

We recognise that paying employees accurately and on time is a fundamental requirement for ensuring both people and businesses continue to perform. With payroll becoming increasingly complex through legislation and reporting demands, many organisations are choosing to partner with a specialist provider to reduce cost, improve efficiency, and maintain compliance.

CGI is a market leader in outsourced payroll services, we process millions of payslips every year in the UK. Our comprehensive range of services supports organisations of every size, with payroll at the heart of our wider Business Process Services offering.

In addition to our core services, we bring specialist expertise in Public Sector payroll and proven capability in meeting the varied and complex needs

of Commercial organisations. Our capabilities also extend to areas such as expatriate and pensioner payrolls, giving clients confidence that their workforce is supported across diverse needs.



# Security and compliance at the core

At CGI, security is at the heart of everything we do. It builds client trust, ensures compliance, and reflects the highest standards wherever we operate. Security is embedded in our daily operations and service delivery, with stringent measures to protect client, partner, and employee data.

Our payroll services are backed by ISO-certified processes, GDPR-aligned controls, and UK-based hosting – giving clients complete confidence that sensitive employee data is protected.

## **Client partnerships and delivery**

Alongside security, CGI adopts a strong customer service and account management culture to deliver value and reliability. We work in partnership with our clients, continuously seeking opportunities to improve service delivery and adapt to changing requirements. We provide each client with named UK-based contacts who deliver consistent, dependable support. This ensures you always work with people who understand your organisation and its specific requirements.

We also understand the challenges of migrating payroll services to a new platform. With extensive experience in managing complex implementations, CGI has developed the insight and capability to design and execute project plans that ensure the smooth, timely, and successful transition of services.

All of our secure payroll services can be tailored to your needs in terms of functionality and the level of managed support. This flexibility enables you to concentrate on your wider business priorities while we ensure accuracy, compliance, and security.

“CGI offers a truly bespoke level of service. We’ve been extremely satisfied with the quality of their work; they’re always accommodating and committed to meeting every deadline. Their availability is consistently strong, and overall, we couldn’t be happier with the service they provide.”

**Crown Commercial Service**

# Key benefits

1

## **Delivered by a team of payroll experts**

With over 45 years of payroll experience, CGI has the knowledge and technical capability to process payroll efficiently and accurately, regardless of size or complexity. This experience means that we are able to swiftly understand the needs of your organisation, ensuring a smooth transition and a service tailored to your business.

3

## **Dedicated UK-based support with named contacts**

All CGI payroll solutions, processing operations, and support teams are based in the UK. Each client is supported by named individuals who provide consistent, accountable service. This ensures you always have direct access to people who know your organisation and its requirements.

2

## **Flexible, scalable services**

From managed payroll to hosted software, our solutions are designed to scale with your organisation, ensuring employees are paid accurately and on time.

4

## **Assured compliance and security**

Legislative and industry changes are built into our service as standard. With GDPR alignment, ISO-certified processes, and industry-recognised security expertise, we help protect your organisation and its people while ensuring compliance.

## Why CGI?

- Payroll delivered by named, UK-based experts who understand your organisation
- Over 45 years of experience bringing deep industry knowledge
- 100% UK-based service delivery and hosting, with data and teams never moved offshore
- Trusted to manage £11 billion in BACS transactions annually through BACS-accredited services
- Delivering millions of payslips every year with consistency and accuracy
- Commitment to sustainability, with a goal of becoming carbon neutral by 2030
- Experts in managing BACS Direct Credit & Debit services across the UK



## About CGI

Founded in 1976, CGI is among the largest IT and business consulting services firms in the world.

We are insights-driven and outcomes-focused to help accelerate returns on your investments. Across 21 industry sectors in 400 locations worldwide, our 93,000 professionals provide comprehensive, scalable and sustainable IT and business consulting services that are informed globally and delivered locally.

[cgi.com/uk](https://cgi.com/uk)

## Get in touch

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