

Responsible AI Report

2025 update

CGI



Responsible AI

We leverage artificial intelligence (AI) to drive positive ESG outcomes for societal betterment, applying a strategy that ensures technological advancements are deployed ethically and sustainably.

Through targeted AI solutions, CGI makes tangible contributions to environmental sustainability and advances social equity. These initiatives are underpinned by a robust [Responsible AI](#) (RAI) framework and governance model, demonstrating our comprehensive commitment to using technology as a powerful tool for creating a more sustainable and inclusive world.

Environmental stewardship

In 2025, we championed environmental responsibility by applying RAI principles and extending our sustainable AI Computing⁽¹⁾ capabilities.

We support our clients in environmental stewardship in multiple ways.

- [CGI OpenGrid DERMS](#) enables energy operators to integrate and optimize renewable sources like wind and solar with AI-enabled insights, optimization and automation ([video](#)).
- [CGI EnvironmentMonitor360](#) helps predict the impact of natural disasters such as floods and wildfires, while our other offerings track deforestation and remotely detect sewage overflows from space. We also leverage [satellite data](#) and AI to preserve carbon sinks and biodiversity, improve energy efficiency and detect pollution to advance sustainability.
- CGI supports alternate AI Compute solution design for sustainable AI infrastructures such as [Quantum](#). It identifies sustainable solutions that optimize complex logistical processes (e.g., route optimization, demand forecasting, electricity distribution).

Social impact

Advancing social equity is a core tenet of CGI’s mission, which we support by designing responsible AI systems.

Our work in healthcare and social care helps our clients achieve positive outcomes that impact individuals, organizations and communities.


- For the UK Safer Streets pilot, we created a digital twin that integrates data on violence and sexual offenses to help identify safer routes through municipalities.
- An AI-enabled dashboard we built for an international financial institution helps identify projects with potential human rights violations.
- Through [digital triplets](#) used by healthcare professionals to provide personalized patient care insights, our AI-assisted tools support patient access to information and expert advice. [Omni360](#) leverages AI to summarize patient charts for improved clinical insights, and [Connected Care](#) provides AI-assisted health solutions to remote communities in Canada.
- [CGI Machine Vision](#) increases the safety of citizens using rail services in the UK by providing real-time monitoring and AI insights.

Governance model

CGI’s comprehensive RAI governance model reinforces the principles of our RAI framework, prioritizing the ethical use and implementation of AI.

This model consists of a centralized Global AI Enablement Center of Excellence; an executive-level AI Steering Committee; a Global AI Governance Council represented by global leads in privacy, security, legal and IT; and proximity-based experts. This combined approach promotes consistency while allowing for local adaptability.

We offer this proven, comprehensive model to our clients, helping them set up tailored AI governance structures. Additionally, as a trusted and respected resource, CGI contributes thought leadership to public and private sector organizations. This includes providing advisory services to the EU AI Commission and government agencies in Canada and the UK to support the need for AI policy direction in a rapidly evolving technical environment.

 Further details can be found in our [Responsible AI Report](#)

(1) AI Compute refers to the computational resources required for AI systems to perform tasks, such as processing data, running algorithms and training machine learning models. In other words, AI Compute is the technology that powers AI ([ISED](#)).

Insights you can act on

Founded in 1976, CGI is among the largest IT and business consulting services firms in the world. We are insights-driven and outcomes-focused to help accelerate returns on your investments.

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