

# Global Invoice Automation (GIA)



One global process for effortless invoice handling.

Automated and centralized processing of incoming invoices

GIA is CGI's global service for automating and centralizing the processing of incoming supplier invoices. With advanced AI technology, GIA ensures fast, secure, and high-quality invoice processing—regardless of format, language, or country. The service reduces manual work, improves data quality, and provides full visibility into global spending, while enabling high levels of automation and touchless invoice handling.

## Benefits of GIA

### *Automated invoice processing*

GIA eliminates manual tasks by standardizing and centralizing global invoice flows, replacing scattered local processes with one unified and automated approach.

### *Fast and secure data interpretation*

AI-driven OCR and data extraction provide high accuracy and reliable interpretation of invoice data, enabling shorter lead times and faster processing.

### *Efficiency and high-quality data*

Automated validation and enrichment reduce errors and discrepancies, strengthen data quality, and support advanced automation within ERP systems.

## Key Capabilities

GIA uses advanced OCR and AI to interpret and structure data from all invoice types, including information retrieved from external registers and business rules. The service automatically validates invoices according to company-specific requirements, ensuring that only complete and correct invoices move forward. GIA supports all major formats—from EDI and Peppol to PDF, paper, and API connections—and operates seamlessly across more than 50 countries and 24 languages.



## Key Highlights

GIA simplifies global invoice handling through automation, high-quality data, and a unified process that works across all formats and countries.

- Automated workflows
- Reliable invoice data
- Global consistency
- Less manual effort

## Operational Capabilities

GIA automates the entire workflow from invoice receipt to processing, validation, and archiving, creating a unified and scalable process designed for high levels of automation. Reduced manual handling leads to faster cycle times and fewer errors, while the centralized approach enhances transparency and provides a more reliable basis for governance and decision-making.

### Commercial Model

GIA is offered through a flexible pay-per-use model with a low fixed monthly fee per country or division and variable pricing based on invoice channels. The model scales easily with business needs and can be complemented with improvement projects, advisory services, and technical support when required.

#### *Global Delivery Model*

GIA is supported by CGI's international delivery network, with centralized service management in the EU and scanning and validation operations in the EU, USA, and Asia. The service integrates with global enterprise system landscapes and supports unlimited invoice volumes.

#### **GIA in Brief**

Global Invoice Automation (GIA) is CGI's solution for digitalizing and centralizing incoming supplier invoices. Using advanced AI, OCR, and validation, GIA delivers fast, accurate, and secure processing at scale. With support for all formats, 50+ countries, and 24+ languages, GIA enables one global process that reduces manual work, improves data quality, and increases automation, transparency, and efficiency across the Procure-to-Pay cycle.

**"GIA transforms complex, global invoice flows into one simple, automated process."**

## About CGI

### Insights you can act on

Founded in 1976, CGI is among the largest IT and business consulting services firms in the world.

We are insights-driven and outcomes-focused to help accelerate returns on your investments. Across 21 industry sectors in 400 locations worldwide, our 94,000 professionals provide comprehensive, scalable and sustainable IT and business consulting services that are informed globally and delivered locally.

### For more information

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