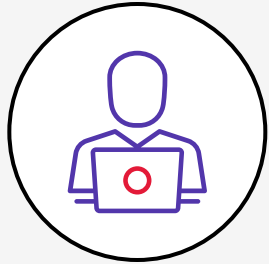# CGI Advantage Intelligence Suite Plus

CGI

As AI and automation technologies evolve, state and local governments have an increasing opportunity to modernize operations and address persistent challenges.
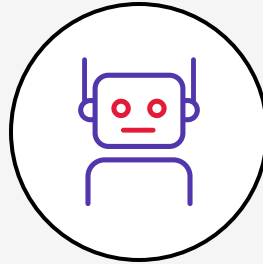CGI Advantage Intelligence Suite Plus is purpose-built to support public sector organizations in navigating these changes. By streamlining workflows, enhancing virtual collaboration and accelerating business process automation, your organization can boost efficiency, empower your workforce and simplify training. With CGI Advantage Intelligence Suite Plus, you're laying the foundation for a smarter, more agile future of government.
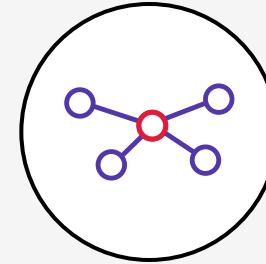
CGI Advantage Intelligence Suite Plus

Advantage Assistant

Tailored on-screen guidance and video tutorials for your business processes, reducing training time, increasing employee adoption and limiting help desk calls.

Samantha

A generative AI-powered chatbot designed to deliver precise, timely answers to policy and operational questions. Samantha enhances productivity, reduces manual search time and provides multi-step guidance to users.

CGI EngageHub

A powerful platform that delivers end-to-end digital service delivery and transforms mission-driven public sector engagement. Achieve centralized, efficient operations in weeks through a unified platform that brings together employees, vendors and citizens.

Expedite user adoption with Advantage Assistant

Advantage Assistant provides step-by-step guidance for your organization's business processes, increasing accuracy and reducing calls to your help desk. Both text and video capabilities are supported and configurable to your unique needs. Furthermore, Advantage Assistant includes embedded instructional videos to provide on-demand training for key features and business processes.

Advantage Assistant supports efficiency by empowering employees to complete tasks with less time and effort. Additionally, you can gather insights into usage data, gain visibility into the user journey and identify pain points to improve the user experience.

Empower your workforce with Samantha

Our GenAI-powered chatbot, Samantha, is built to solve real-world challenges faced by the public sector, delivering measurable, practical benefits rather than hype-driven solutions. Samantha is strategically deployed throughout the solution to assist employees with daily tasks and deliver efficiencies, including:

Fast and accurate answers to CGI Advantage-related questions

Extraction and synthesis of content from multiple sources for clear, concise guidance

Context-specific understanding

Real-time task automation

Agency-specific documentation, including policies, procedures and job aides

Digital government, limitless possibilities with CGI EngageHub

CGI EngageHub enables governments to build, publish and connect applications at speed. What makes this solution stand out in the market? A unified approach, fast time-to-value, deep government expertise and a community-driven ecosystem.

1 Focus on mission-driven digital service delivery with this flexible, unified, end-to-end platform.

2 Transform operations in weeks and focus on delivering excellent citizen services.

3 Partner with a team with more than 50 years of government experience and a track record of providing best-in-class services.

Join a digital government ecosystem with CGI EngageHub.

Your partner now and in the future

With CGI Advantage Intelligence Suite Plus, you will improve your ERP user experience, promote faster user adoption and increase efficiency across your business processes. Wherever you are in your transformation journey, we are here to support you through continuous innovation.
Connect with a government expert today.

About CGI

Insights you can act on

Founded in 1976, CGI is among the largest technology and professional services companies in the world.

We are insights-driven and outcomes-focused to help accelerate returns on your investments. Across hundreds of locations worldwide, we provide comprehensive and scalable technology and professional services that are informed globally and delivered locally.

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