CGI

Modernising Sodexo's IT with Azure migration

Looking to align with global cloud standards and modernise its IT systems, Sodexo UK partnered with CGI to migrate its infrastructure and applications to Microsoft Azure. Through a seamless migration programme, we enhanced disaster recovery, reduced risks and costs, and created a secure, scalable foundation to support Sodexo's future growth.

The challenge: managing technical debt across a diverse application portfolio

Sodexo UK embarked on a strategic initiative to align its IT operations with global cloud standards.

By migrating its infrastructure and applications to Microsoft Azure, Sodexo aimed to modernise systems, enhance operational agility, improve disaster recovery, and reduce the risks and costs associated with ageing hardware.

However, achieving these goals presented challenges, including managing technical debt, navigating a diverse application portfolio, and ensuring alignment with Sodexo's global IT vision.

These barriers required expert guidance to deliver a seamless migration with minimal disruption to the business.

Formed in 1966, Sodexo is a global leader in sustainable food services. With operations in 45 countries and a workforce of 423,000 serving over 80 million customers daily, Sodexo is committed to creating valued experiences at every moment of life.

Partnering with CGI for seamless cloud services

To overcome its challenges, Sodexo UK partnered with CGI. As a Global Microsoft Solutions Partner with six solution designations and specialisations, we have a strong track record of helping organisations migrate and modernise infrastructure and applications in Azure.

Leveraging our expertise in Microsoft Azure and cloud strategies, CGI's Microsoft Cloud Advisory team worked closely with Sodexo to deliver a seamless migration programme aligned with its global cloud vision.

> "CGI was able to work in true partnership with Sodexo, demonstrating great flexibility and collaboration to achieve a successful outcome which was seamless."

Jamie Korda
Director of Enterprise Architecture, Sodexo UK&I

Our approach: achieving a controlled migration

We implemented a structured, three-step approach to ensure the seamless migration of Sodexo UK's IT infrastructure and applications to Microsoft Azure.

By working closely with Sodexo's IT, operations, and global teams, we assessed the workloads under consideration, analysed dependencies, and developed a tailored migration plan. Our approach prioritised risk mitigation, minimising disruption, and ensuring zero data loss, whilst balancing cost and performance.

1 Discover

We began by configuring Azure Migrate tooling in Sodexo's environment. This provided detailed analysis of the on-premises infrastructure, applications, and interdependencies, creating a clear baseline for migration planning.

2 Assess

Using insights from the discovery phase, we worked with Sodexo's IT teams to evaluate their workloads and identify suitable candidates for migration. This phase focused on:

- Tailoring the migration plan to meet Sodexo's specific requirements and constraints.
- Conducting testing and performance analysis to ensure workloads were right-sized and fully operational in Azure.
- Implementing cost optimisation strategies to maximise value and minimise expenditure.

3 Migrate

First, we validated the migration approach with a proof of concept, followed by a full migration schedule. Over several months, we managed controlled, incremental migrations to avoid data loss or unplanned outages. The success of the migration was achieved through our:

- Azure cloud engineering migration activities and thorough testing.
- Cost optimisation considerations for migrated workloads.
- Performance analysis and rightsizing to ensure efficiency.
- Technical leadership and consulting for Sodexo's Azure, application, security, and networking teams.
- Detailed technical planning and coordination to minimise disruption to Sodexo's operations.
- Automated workload configurations to streamline processes.
- Collaboration with Sodexo's UK, global, and third-party networking teams.

The outcome: a secure and scalable IT foundation

By combining technical expertise, automation, and collaboration with Sodexo UK's teams, we ensured a seamless migration to Azure, executed in a controlled manner with minimal business disruption. This lay the foundation for a secure, scalable, and modern IT environment.

Having delivered a cloud migration programme that aligned with its global IT vision and addressed the key challenges of technical debt and a diverse application portfolio, we helped Sodexo UK achieve:

Future-ready scalability of its infrastructure, with a secure, flexible IT environment that supports growth and innovation.

Enhanced disaster recovery capabilities, ensuring uninterrupted business operations through scalable cloud-based infrastructure.

Greater security, reducing the risks associated with operating ageing hardware and legacy systems.

Modernised IT systems, enabling transformed workloads through Azure-native tools and services.

Optimised costs and performance by reducing capital-intensive hardware cycles and improving cloud efficiency.

Streamlined IT management and simplified operations through automation and cloud-native tools.

About CGI

Insights you can act on

Founded in 1976, CGI is among the largest IT and business consulting services firms in the world.

We are insights-driven and outcomes-focused to help accelerate returns on your investments. Across hundreds of locations worldwide, we provide comprehensive, scalable and sustainable IT and business consulting services that are informed globally and delivered locally.

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