

Device refresh and application migration assessments



CGI digital workplace services



Transform your digital workplace with improved visibility and actionable insights. Delivered within just 24 hours of deployment, our discovery assessment provides comprehensive, interactive dashboards and reports of your end user computing environment, empowering you to make informed decisions for device refresh or application migration programmes that support your organisation's strategic goals.

The challenge

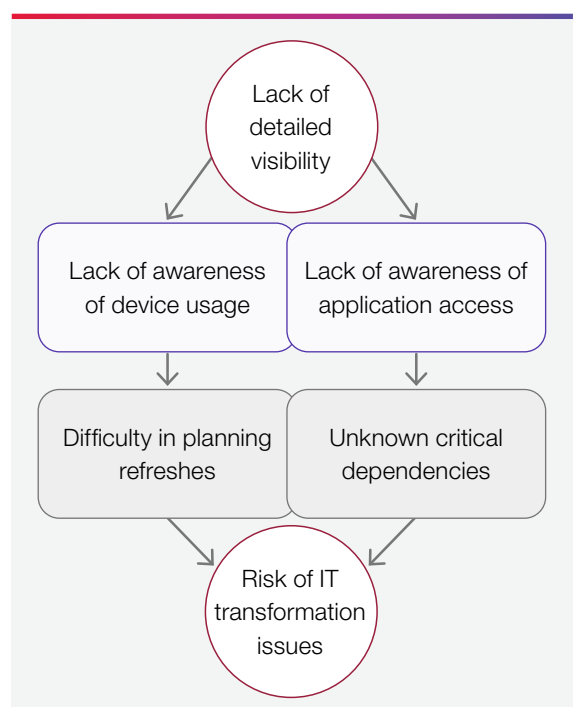
We understand the frustration of lacking a clear picture of your end user computing (EUC) environment. It's a common challenge when undergoing digital transformation.

Many organisations struggle with incomplete visibility into their devices and applications. They often find themselves unable to track which devices are active, which applications are in use, and by whom.

Without accurate data, organisations face roadblocks in IT transformation, encountering inefficiencies, compatibility challenges, and even security vulnerabilities.

Without these crucial insights, planning device refreshes or application migrations becomes a guessing game, delaying IT transformation, and putting your organisation at risk of disruption, inefficiencies, and wasted resources.

That's why gaining clarity is the essential first step toward transforming your EUC environment and achieving success.



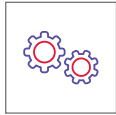
How we can help

Our assessment provides comprehensive analysis of your EUC environment, helping to address the key challenges associated with device refresh and application migration programmes.

These detailed insights ensure your transition is seamless and efficient, delivering these core benefits:



Improved visibility: Gain a thorough understanding of your current EUC estate, including device and application inventory, status and usage patterns, enabling data-driven decisions.



Compatibility insights: Identify and resolve compatibility issues between devices, applications, and new platforms such as Windows 11 and emerging AI tools.



Optimised performance: Pinpoint outdated, non-compliant, or redundant systems to ensure your organisation is ready for new technologies.



Security and compliance risk mitigation: Address outdated systems to meet compliance standards and reduce exposure to potential security threats.



Cost efficiency: Optimise underutilised resources to reduce waste and lower costs.



Enhanced user experience: Minimise disruption during migrations and ensure smoother adoption of new systems and technologies that transform user experience.

By addressing these areas, we empower your organisation to plan effectively, mitigate risks, and achieve success with confidence during device refresh or application migration initiatives.

Our assessments are designed to provide actionable insights across critical areas of your EUC environment, including:

Device obsolescence and technical debt reporting

- Provide a comprehensive inventory of all EUC devices across manufacturers.
- Evaluate readiness for Windows 11 and AI tools like ChatGPT and Copilot.
- Report on unused and non-compliant devices, including warranty status and obsolescence.
- Highlight critical areas with device heat charts.

Sustainability reporting

- Analyse energy usage, environmental KPIs, and sustainability compliance.
- Identify devices with sleep mode enabled or disabled to optimise energy efficiency.

Application governance reporting

- Identify rationalisation opportunities for installed applications based on usage.
- Deliver cost reduction insights for Office 365 and Azure.
- Provide reports on legacy applications and AV compliance.



Our approach

Our service follows a clear, structured process designed to deliver actionable insights and support a seamless, efficient transformation programme.

1

Deploy our Clear Visibility tool

We deploy our Clear Visibility assessment tool via a Windows Virtual Machine, integrating seamlessly with your existing EUC management systems, including Microsoft Endpoint Configuration Manager, Microsoft Intune, Active Directory, Lansweeper, antivirus, Office 365, Azure, and ServiceNow.

The process is quick and secure, taking less than an hour, while ensuring all data stays within your network, and remains fully compliant with GDPR and CCPA regulations.

2

Comprehensive data collection

Over the course of a 30-day free trial, the tool gathers data on your devices and applications, surfacing critical areas for optimisation. Comprehensive reports are delivered within just 24 hours of deployment.

3

Interactive dashboards

You'll gain access to dynamic, user-friendly dashboards featuring Venn charts and drill-down functionality, giving you full control to categorise and analyse your devices and applications.



For example, the PC refresh readiness report categorises devices into three key groups:

- **In use:** Active devices currently in operation.
- **Blocked:** Devices requiring attention or unfit for deployment.
- **Ready for deployment:** Devices ready to be scheduled for upgrade or migration.

4

Insightful reporting

You will also receive detailed, actionable reports on device obsolescence, sustainability metrics, and application governance. These insights empower precise planning for device refreshes and application migrations.

5

Actionable recommendations

Using the gathered insights, we work with you to design a tailored plan for device refresh, application migration, or performance optimisation, helping you achieve your organisation's strategic goals through outcomes-focused digital transformation.



About CGI

Insights you can act on

Founded in 1976, CGI is among the largest IT and business consulting services firms in the world.

We are insights-driven and outcomes-focused to help accelerate returns on your investments. Across hundreds of locations worldwide, we provide comprehensive, scalable and sustainable IT and business consulting services that are informed globally and delivered locally.

For more information

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