CGI Advantage ERP that works for me

CGI

CGI
A partner who understands me

CGI Advantage

A solution that works for me

For organizations of all sizes with high-profile, public missions, an experienced partner with a deep understanding of how to leverage ERP to improve citizen services, increase operational efficiency and maximize resources can help guide the journey for transformation. For large organizations, a solution that can handle the rigor required to support hundreds of users and stakeholders – much broader in scope and scale than most commercial ERP implementations – is fundamental. For smaller organizations, the need to ramp up quickly with relevant public sector functionality available out of the box is essential.

CGI didn't just write the first book on ERP, we've been designing, developing and writing the next chapters ever since. With an unparalleled track record of delivering ERP solutions, CGI provides smart strategies to help balance investments in legacy systems replacement with solutions to digitally transform operations at a pace that is manageable, affordable and minimizes risk. Your organization benefits from a single point of accountability and reduced total cost of ownership. CGI manages the entire value chain – understanding the full scope of delivery, from solutions innovation and development, to implementation, ongoing operations and business process improvements.

CGI provides the total package:

- Insights, expertise and the latest public sector and commercial best practices

- A proven solution to transform an organization and position it for the future

- Intuitive and holistic solutions, based on an unparalleled foundation of expertise and depth of functionality through CGI Advantage

- Access to a robust and active client community

- The scale, reach and capabilities of a global IT champion, delivered locally and committed to the communities where we live and work

> "CGI provides the expertise and insight to drive innovation in my agency and create value for my citizens."

Governments everywhere are being asked to do more with less, but at the same time, deliver citizen services on par with commercial enterprises in an on-demand world. Maximizing the untapped potential of an ERP system is a great place to start modernizing and unifying your core IT to meet those demands.

As a trusted partner to commercial and government enterprises across the U.S. and around the world, CGI works with hundreds of organizations like yours to modernize ERP so resources can be redirected to critical citizen services.

For organizations looking to increase the value of their ERP, we bring the best of CGI including:

- A deep understanding of where the market is headed based on 40+ years of public sector ERP domain expertise to position your organization for the future

- Human-centered and human-factored design approaches and a role-based mental model to enhance the user-experience and meet accessibility requirements

- Embedded analytics and digital insights for informed and timely decision-making

- Security services to assess and minimize risk

- Strategies to take you where you want to be at a pace that is manageable and affordable

- Guidance through all aspects of implementation, including change management to address barriers and resistance

- A commitment to invest and the ability to deliver the best product on the market

Our dedicated team of domain experts are your partners in progress and innovation, delivering strategic insights, industry expertise and proven results.

"CGI Advantage gives me everything I need, nothing I don't."

Dual-use ERP systems that are built for the private sector and overlaid with public sector features lack the functionality required to deliver value to government stakeholders.

We've built into our solution best practices from more than four decades of experience in implementing enterprise-level, mission-critical systems supporting thousands of public sector users and serving millions of citizens.

Based on that foundation of know-how, CGI Advantage has been reimagined and designed with commercially-inspired features that provide a simplified user experience and digital insights to enable timely and effective decision making. CGI Advantage is ready out of the box with the features and functionality that is:

- **User friendly and intuitive** – adapting to each person's role with minimal training and increasing productivity with a greater return on investment

- **Smart** – providing embedded analytics that empower users to make the right decisions faster as they perform tasks

- **Unified** – promoting seamless access across core ERP components, facilitating audits utilizing a single source that promotes transparency

- **Flexible** – offering a configurable role-based user experience that streamlines engagement and is tailored to the individual, both for daily and occasional users alike

- **Powerful** – supporting complex payroll and labor cost distribution mandates

- **Mobile** – allowing users to make decisions on the go through a mobile-first design that travels with them from desktop to tablet to mobile throughout their day

- **Secure** – working closely with international security associations and standards bodies to deliver security that is baked in, not bolted on

- **Compliant** – meeting federal government requirements for compliance mandates

Your organization benefits from a product roadmap that includes continued investment in new technologies and a modernized user experience, enabling new, innovative ways for you to meet citizen expectations, drive efficiency and grow capacity within your organization.

"CGI offers the solution I want, implemented the way I want it."

Each organization must develop a transformation strategy that is right for them, based on budget, risk profile and timeframe to deliver value. We don't believe in a one-size-fits-all solution. CGI's flexible delivery options allow you to choose your own path.

CGI provides a range of options for how the system can be implemented and deployed. Based on the budget, needed features, user requirements and much more, your organization can choose to deploy the solution on-premise, using a Software as a Service (SaaS) model, or leveraging managed services using CGI's cloud or public cloud. CGI offers a traditional full scale structured implementation approach based on requirements, development and testing that may be needed to meet your unique requirements. For organizations looking for immediate and tangible results, CGI offers the ability to follow an agile, iterative implementation approach. For smaller organizations, CGI offers predefined configurations to streamline an implementation by providing best-practice solutions out of the box.

Each of these options provides you with the flexibility needed to adopt the solution at the pace, flexibility and budget your organization can support – it's your choice.

With CGI, you have a single point of accountability. Our solutions are built, implemented and managed by CGI experts bringing a powerful combination of domain, product and operational expertise coupled with decades of experience on what has worked best for similar public sector organizations.

To support complex, mission-critical implementations, CGI brings the right mix of vision, design, implementation and operational oversight leadership. Your organization benefits from our:

- Ability to leverage agile development, allowing feedback along the way and course correction, if required

- Application of DevOps methodology to support operations

- Experience facilitating multilayered governance discussions and coordinating inter-agency communications

- Proven track record for business integration and organizational change management efforts

"CGI Advantage connects me to a community of my peers."

Unlike private sector professionals constrained by competitive barriers to cooperation, the ability to share experiences and collaborate is a unique benefit enjoyed by their public sector counterparts.

As a CGI Advantage client, you are part of a user community like no other. Bonded as professionals with like-minded goals and aspirations exclusive to the public sector, our clients play an integral role in the evolution of the CGI Advantage solution by sharing best practices and initiatives that support collaboration. Our developers and consultants work hand-in-hand to forge deep relationships with clients that have lasted many years.

A client-led steering committee works collaboratively to validate our product roadmap, provide solution feedback and ensure we invest where it matters most – in innovative features and functions to benefit all our CGI Advantage clients.
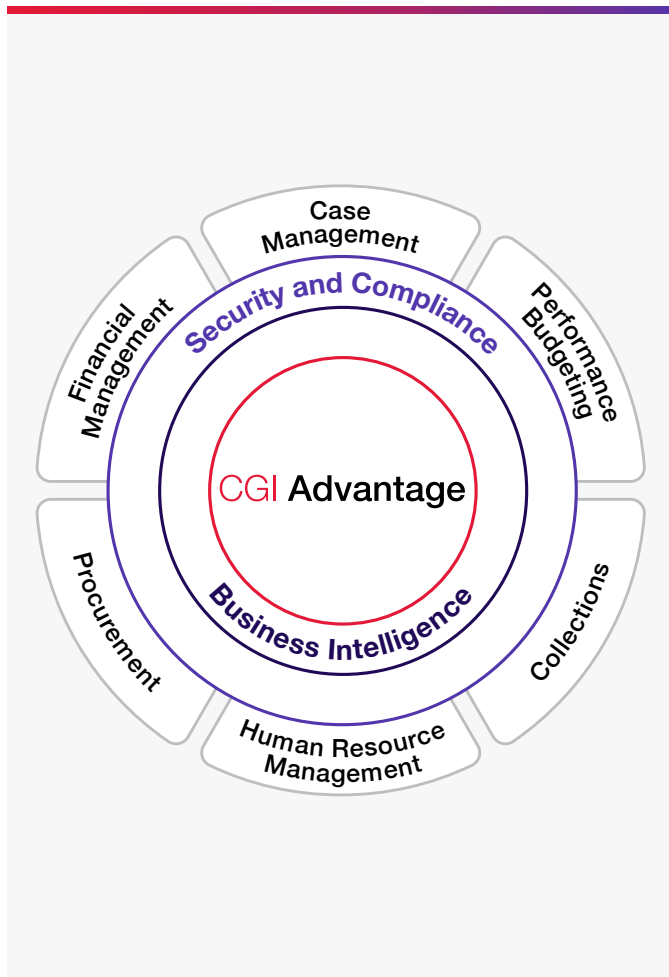
CGI clients benefit from unparalleled access to an engaged community of practitioners who gather annually at our CGI Advantage Forum and stay connected throughout the year to share best practices and lessons learned. For four decades, CGI has fostered innovation and collaboration with our client community, always with an eye towards the future.

"One of the most powerful pieces of this user community is CGI's willingness to share with us the responsibility for designing the systems that we use."

Jerry Gearheart,
State of Utah

CGI Advantage

Financial Management

Provides organization-wide accountability through consistent accounting rules across all financial transactions, to track and control internal and external funding sources and fiscal and multi-year budgets

Case Management

Automates and transforms processes for creating and managing cases to provide workflow automation, collaboration and risk and performance reporting capabilities bundled together in a business administration engine

Human Resource Management

Streamlines the HR and payroll process from hire to retire, including employee onboarding, timekeeping, payroll and direct access for employees to manage benefits and leave

Collections

Automates correspondence, liens, garnishments and judgments and consolidates all types of debts to increase revenues without raising taxes

Performance Budgeting

Automates the budgeting process for better planning to improve financial and operational performance and critical decision-making for day-to-day efficiency and long term forecasting

Business Intelligence

Unlocks data quickly for more effective decisions and increased measurement of key performance indicators through sophisticated reporting, ad hoc query and visual, interactive dashboards

Procurement

Streamlines the procurement lifecycle and builds vendor relationships using government-specific functionality, online tools and best practices for efficient purchasing and effective spending

Security and Compliance

Ensures your system benefits from CGI's standard and rigorous security auditing that lowers risks and promotes forward-looking compliance

A partner focused on the future

> "CGI has proven to be a trusted partner for us as we continue to use technology to improve the lives of residents, businesses and visitors across the City of Los Angeles."
>
> **Ted Ross**
> Chief Information Officer, City of Los Angeles

For organizations looking to deliver high-impact, transformational programs, CGI is the right partner for the job.

Whether you are a current client, or are considering working with CGI for the first time, we do our best work when we team as partners with a shared passion for achieving your mission collaboratively. Clients appreciate our fresh perspective and no-nonsense approach. We understand the true impact of the latest industry and technology trends. We guide you down the path to success by:

- Applying the right mix of technology and industry know-how, flexible delivery options and end-to-end services to ensure business and technology concepts can be executed to deliver results

- Striking a careful balance between strategic vision and the realities of implementation to reduce risk and ensure business success

- Being honest, transparent and proactive with clients about potential roadblocks and providing creative solutions to overcome them

- Providing informed counsel, saying "yes" to what is possible, and offering alternatives when there's a better way

- Helping you meet and exceed expectations of all stakeholders

Best of all, we live and work nearby, CGI teams are just around the corner providing local accountability, flexibility and responsiveness. We are a local partner – with global insights, experience and talent. As advisors, partners and innovators, we meet you where you are – to get you where you want to be. And by working together, we get the job done.

"Our relationship with CGI is a true partnership. You feel the sense of community…and it's all about moving to that next level."

Johnna Rogers,
Chief Operating Officer, Wake County, NC

About CGI

Insights you can act on

Founded in 1976, CGI is among the largest IT and business consulting services firms in the world.

We are insights-driven and outcomes-based to help accelerate returns on your investments. Across hundreds of locations worldwide, we provide comprehensive, scalable and sustainable IT and business consulting services that are informed globally and delivered locally.

CGI Advantage is a trademark or registered trademark of CGI Inc. or its related companies.

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