

# SKYPortal Automation Platform

**CGI**





SKYportal provides enterprises with a best of both worlds solution - by acting fast and creating visibility for IT compliance audits. Our platform enables clients to make informed decisions with data they can easily access and trust.



## Concerns we hear from our clients

- We cannot guarantee to our stakeholders that our servers are fully compliant with our organization's standards
- Building servers and maintaining templates for different scenarios is time-consuming, inefficient and results in errors
- We are overwhelmed tracking the security impacts and vulnerabilities to ensure all of our systems are properly protected, mitigated and compliant.
- Maintaining multiple versions of applications is difficult when dealing with multiple operating systems and requirements
- Our servers change so frequently it is difficult to track configuration changes on a daily basis.
- Patching our servers is complex when dealing with specific application requirements and middleware vulnerabilities.
- The constant stream of vulnerabilities and releases makes it difficult to ensure patches on our servers are up to date
- It is hard to track live data in a static excel file; it seems we are always one step behind!

How are we addressing our clients' challenges to leverage a multiple point solution for the holistic management of their IT environment?

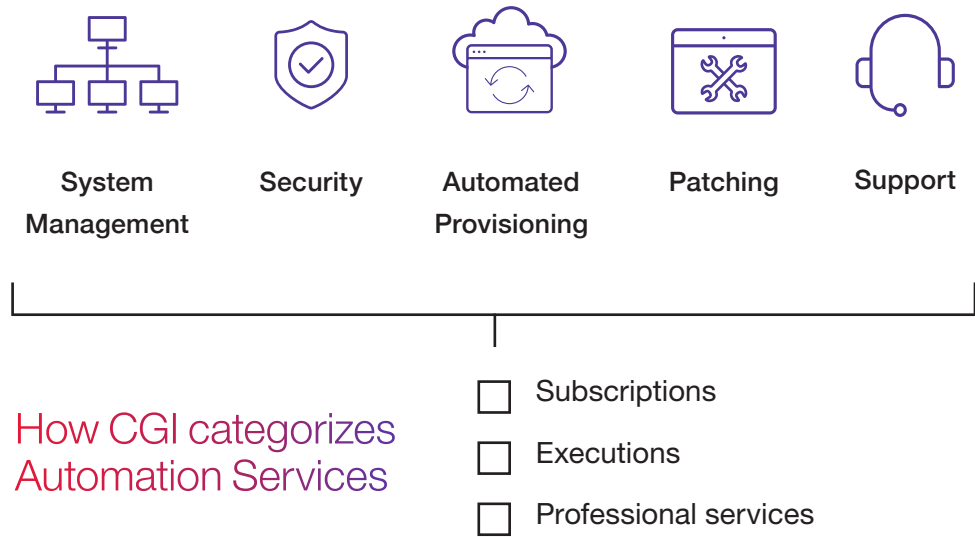
CGI's expertise operating hundreds of client environments has allowed us to develop a robust platform. This has enhanced our ability to deliver consistent and efficient management of IT environments at scale based on our clients' requirements.

SKYPortal's shared platform addresses the operational requirements needed to run and operate environments in a faster, more effective, and repeatable manner. Our end-to-end automations support our client's projects and operational activities, including security, hardening, OSI and software deployments with Service Management integration.

## How we deliver our Automation Services

The SKYportal platform allows CGI teams to collaborate and integrate with different tool-sets. By continuing to evolve and enhance the platform and its integrated toolset, we are able to release features and functional enhancements on a weekly basis to our innovative DEVOPS teams.

## A suite of end-to-end Automation Services



Our SKYPortal services include Role Based Access Controls to restrict access to specific information and jobs with modules that are used to deliver day to day operations:

- ☐ Virtual server provisioning
- ☐ On-demand system management
- ☐ On-demand package deployment
- ☐ Asset ownership
- ☐ Monitoring snooze management
- ☐ Monitoring data visualization
- ☐ Weekly build books
- ☐ Hardening compliance tracking
- ☐ Security patch vulnerability scanning
- ☐ Vulnerability remediation

# Unique features of SKYPortal



## Automation integration

Our years of experience with complex multi-client deployments gives us a unique ability to integrate, develop and automate against multiple systems and tools to best leverage and automate operational tasks. Leveraging in place system tools, we can track, report on and deliver consistent automations that result in predictable outcomes within our client's infrastructure.



## Security

Unique security module provides industry specific custom CIS benchmarking compliance and reporting that is available to scan on demand.

Fully automated Security Patching cycle and the optional middle-ware update module allows for full end to end compliance for additional software



## Options

Our model is scalable through both transaction and subscription pricing allowing our customers to fully leverage a consumption based model.

Additional modules for patching, security and custom reporting are also available to address our clients' needs. This model allows us maintain a low price point, and clients only pay for the services they consume.

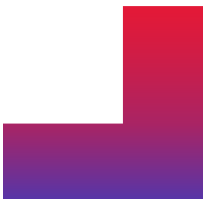
Our model facilitates changes and fosters an innovation driven approach ensuring that clients realize the maximum value from the services.



## Collaborative model

We work with our clients to determine the volume and frequency of change required to support their environment across the four foundational components of our managed services (modifications, incident support, service requests and professional services).

Collaboration with our clients, and the insights derived from this process, helps CGI establish the optimal model to meet our clients unique business needs.





# Why do our clients trust us?



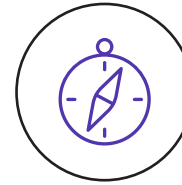
## Experience

- Over four decades delivering enterprise-class managed services
- Strong development team with operational experience servicing customer demands
- Deep, experiential understanding of Automation Infrastructure transformation – clients benefit from our actionable insight
- Delivered complex automations to 100 + clients across many industries



## Value

- SkyPortal is a proven solution based on innovations driven by 50+ clients deployed and operated over 10,000+ servers
- The platform provides support for the life cycle of automated changes. Our automation drives consistent, predictable and cost effective delivery of any infrastructure.
- Flexible architecture that supports custom development aligned with business and regulatory requirements



## Integrity

- Leverage Industry standards to ensure clients meet or exceed security levels.
- Our Client Partnership Management Framework (CPMF) is built upon the premise of direct accountability to our clients
- Industry reputation of strong governance models for managed services and outsourcing delivery

