Stratus+ laaS

CGI





Stratus+ laaS enables organizations to rapidly provision and manage infrastructure with enterprise-grade security. Our platform provides on-demand access to a robust, scalable, fully auditable IT Infrastructure as a Service. CGI's laaS service allows our clients to focus with confidence on their migration-at-scale efforts and transformational cloud-based business initiatives, while we fully manage their day-to-day IT operations.

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Concerns we hear from our clients

- We are struggling to determine if we should migrate workloads to Private or Public Cloud.
- My organization has a distinct and complex set of business, security, regulatory, and compliance-related requirements, which make migration to the Public Cloud untenable.
- We don't have enough well-trained and certified cloud professionals to run, manage and operate our cloud environments.
- We are concerned that we will lose control over the growth in the public cloud and our costs will quickly get out of hand.
- We are concerned that we do not have the skills within the company to ensure we are properly secured and managed in the Cloud.
- We have a small, overwhelmed internal operations staff.
- We want our resources to focus on product support and evolution. It would be helpful to have someone to manage the day-to-day operations.

How are we addressing our clients' concerns around Hybrid Cloud and On-premise Management?

40+ years of delivery excellence underpins CGI's journey to fill the gap between classic outsourced managed services and public cloud offerings. Following extensive discussions with our clients and industry leaders, CGI drew on our deep pool of certified IT professionals, leveraging automation and orchestration to provide a curated enterprise-class, fully managed Infrastructure as a Service (laaS) to support our clients' hybrid cloud journey and "Day 2" operational requirements.

CGI's Stratus+ is a fully managed laaS offering that addresses our clients' challenges to develop the highly specialized skills and best practices in-house that are required to securely manage a public cloud service or to build an on-premises solution themselves.

Stratus+ is built on CGI's strong commitment to overall IT security. Our customers have confidence that their data is protected and that the internal controls, policies, and procedures are evaluated against industry best practices while being managed by CGI.

How CGI delivers Infrastructure as a Service

Automation, integration, and collaboration are the cornerstones of CGI's multidisciplinary laaS delivery model. Our CGI team is the bridge between business objectives and Stratus+ delivery. This "one-stop shop" is sustained by a multidisciplinary team with different talents and expertise.

CGI's multidisciplinary teams work closely with our clients to understand their business requirements and assist with the design, build and maintenance of the Stratus+ environment.

Stratus+ laaS: A suite of end-to-end managed and automated infrastructure services



Securing this suite of services is an audited SOC 2 framework that provides clients with high value insight into CGI's risk and security posture, vendor management processes, internal controls, governance, and regulatory oversight. SOC 2 certification enables our clients to benefit from CGI's established practices with required levels of security across our organization to protect client data and applications.

Key Components of CGI's Infrastructure as a Service

Stratus+ is comprised of two main attributes: Infrastructure & Managed Services. These services can be broken down into customer-tailored echelons whereby CGI will provide tiered services according to the customer needs.



Networking

Network orchestration refers to actions in setting up devices, applications, and services in the network to achieve objectives. The Stratus+ network can be consumed in a simplified fashion to ease our client connectivity, by offering automated network services.



Provisioning Workloads

Stratus+ features a number of characteristics that separate us from other virtual services and public cloud providers. Stratus+ is a fully curated, managed and provisioned service, available only to a limited number of users, and secured behind a firewall. Amongst the many features offered within our platform, one of the key capabilities is to provision a secure workload rapidly.



Backup Services

Backup is an essential service, proving our clients access to files in the event of unforeseen loss or corruption, safeguarding against infrastructure failures and most importantly - it provides clients with peace of mind and confidence in a time when viruses/ malware are prolific.

Key Components of CGI's Infrastructure as a Service

Additional Tiered Support



Customer growth can easily span from infrastructure to support services. Additional services are broken down into tiers of support: Basic, Advanced, and Enterprise. CGI can tailor support needs based on a client's technology, products, and business requirements.



Identity & Access Management

CGI's Identity & Access Management Service enables CGI to securely manage access to our clients' cloud services and resources. We believe that Identity & Access Management is an integral part of infrastructure deployments, and have developed a managed service that allows CGI to administer Identity & Access Management on behalf of our customers.



Monitoring

As modern applications become more complex, the need for observability increases. Organizations rely on virtual servers and their availability to run their day-to-day operations; virtual machine monitoring can have a significant impact. Having critical and detailed information readily available ensures that your VMs are performing as they should at all times, especially in the event of errors or disruptions. Stratus+ comes with dashboards that provide customers with an overview of their workloads.

CGI's unique approach to Stratus+ laaS



Engagement Model

For Stratus+ laaS to be successful, the adoption of a DevOps model was critical for our ability to remain agile, and has been the core of our Stratus+ offering.

Our engagement model establishes a direct link between our clients and the Stratus+ platform to give our clients the best user experience.



Consumption Based

Stratus+ has a unique consumptionbased model with no minimum commitment. It offers the ability to pay only for what you consume.

Drawing on our deep pool of cloud-certified professionals and by leveraging automation and orchestration, CGI is able to provide Configuration Management, Monitoring, Patching, Backup & Disaster Recovery, Identity & Access Management, Incident Management and Security as an end-to- end Managed IaaS which supports our clients' visualization journey.



Collaboration

CGI follows its formal Management Framework that jointly benefits our customers in producing measurable results toward achieving their strategies and goals.

CGI is committed to seeing your business grow while our Governance Model takes stakeholders' interests into account, as well as the needs of staff and the processes they follow. IT governance provides a structure for aligning IT strategy with business strategy.

Why do our clients trust us?



Experience

- Guidance and a consultative approach to help organizations understand and determine which workloads are best suited for private cloud
- Experts that implement and manage network security
- CGI's predefined security standards are applied on all customer workloads – only compliant workloads are deployed



Value

- We enable our clients to focus on managing their business applications – while CGI does the rest
- Simple effective approach to client migrations and support
- Our clients can scale faster because they don't have to worry about how they will manage "Day 2 Operations"
- Visibility, control and reporting of hybrid cloud consumption



Integrity

- Domestic data residency
- Long history of using strong governance models for managed services and outsourcing delivery
- An unbiased, agnostic point of view on our clients' cloud migration readiness
- Our Client Partner Management Framework is built upon the premise of direct accountability to our clients

