

CGI Advantage Intelligence Suite

CGI



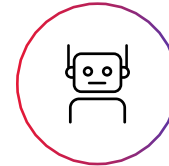
Organizations have been tasked with adapting and innovating to support ongoing hybrid and remote work trends. From developing better ways to virtually collaborate to increasing business process automation, the benefits of these solutions are transforming the future of work. With the CGI Advantage Intelligence Suite, your organization can increase efficiency, empower employees, and reduce solution training needs now and in the future.

CGI Advantage Intelligence Suite



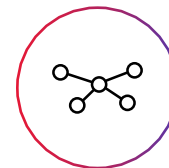
Advantage Assistant

Tailored on-screen guidance and video tutorials for your business processes, reducing training time, increasing employee adoptions and limiting help desk calls



Sofia

Self-learning virtual assistant to assist your employees with collecting and analyzing data, processing transactions and interacting with your knowledge base



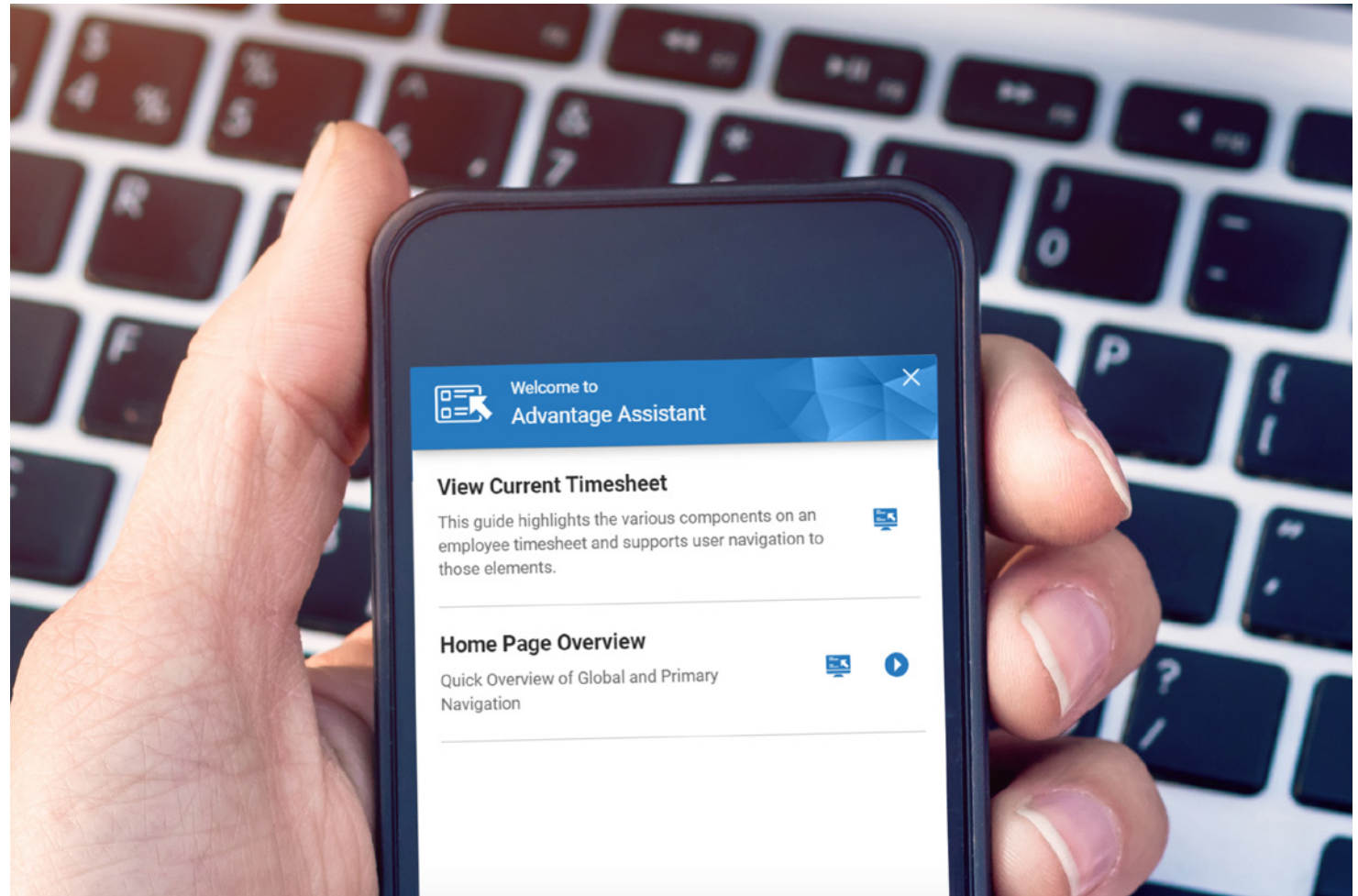
CGI EngageHub

Seamlessly build, manage and connect applications at speed to improve workflows, enhance case management, or streamline citizen-oriented processes

Expedite user adoption with Advantage Assistant

Advantage Assistant provides tailored on-screen, step-by-step guidance for your organization's business processes, increasing accuracy and reducing calls to your help desk. Both text and video capabilities are supported and configurable to your organization's unique processes. Furthermore, embedded instructional videos are included within Advantage Assistant to provide on-demand training for key features and business processes.

Advantage Assistant supports efficiency by empowering your employees to complete tasks with less time and effort. Additionally, your organization can gather insights into usage data, gain visibility into the user journey and identify user pain points to improve the user experience.

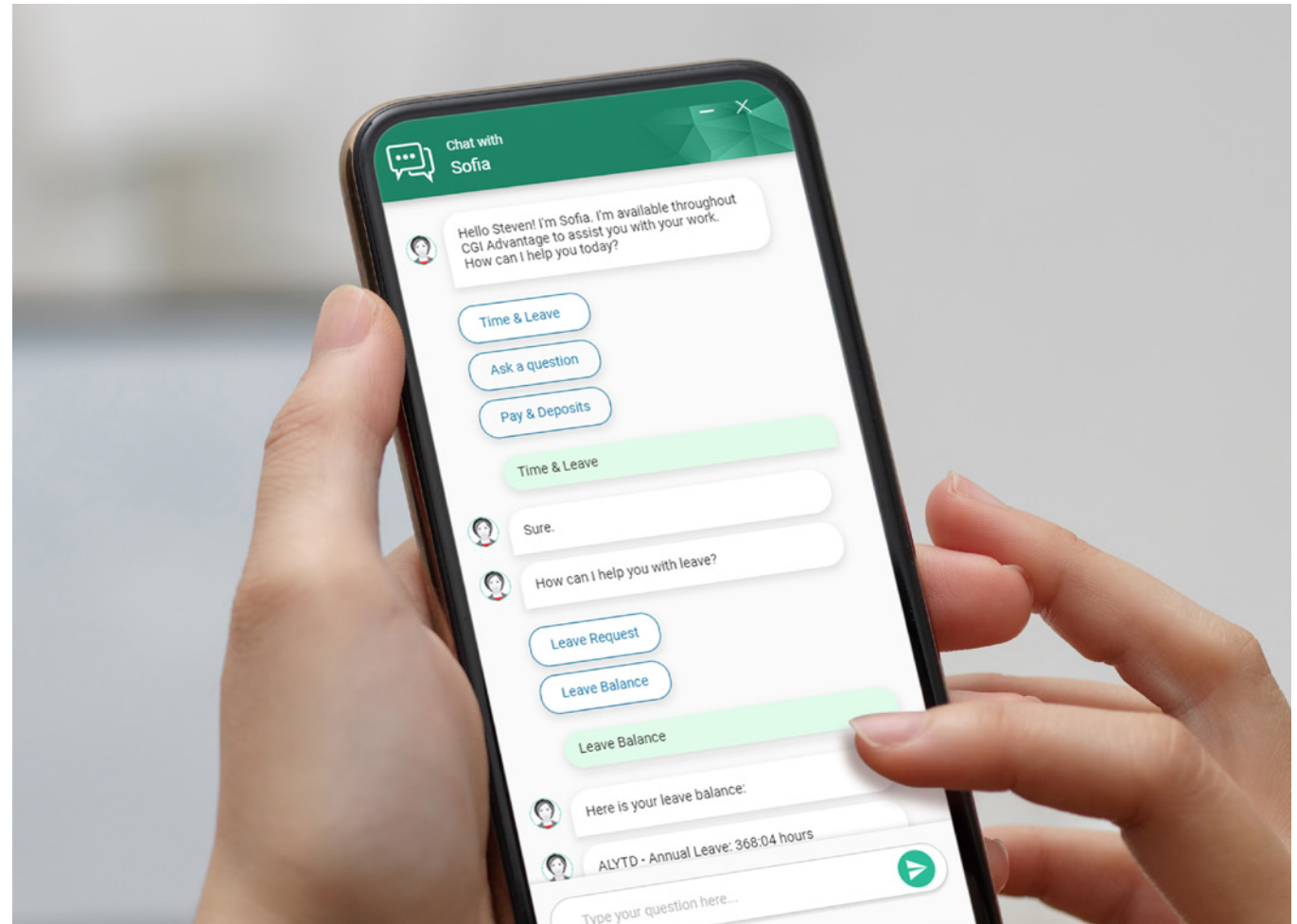


Simplify processes with virtual assistant, Sofia

CGI Advantage's self-learning virtual assistant, Sofia, is available throughout the solution to assist your employees with collecting and analyzing data, processing transactions and interacting with your knowledge base. Sofia creates greater workforce efficiency through process optimization, increased employee engagement and independence, and decreased training times for your organization.

Sofia leverages artificial intelligence (AI) and business logic to create an unmatched user experience, including:

- The ability to autosuggest your next query based on your interaction history
- Using natural language processing and context clues to overcome spelling errors or vague questions
- Delivering analytics and insights to provide decision support



Build applications at speed with CGI EngageHub

With this powerful platform, your organization can accelerate citizen engagement initiatives, reduce paper-based and manual processes, and improve decision-making through data transparency and analytics.

EngageHub is comprised of four main components:

- **App Studio** – Develop modern applications quickly with this low-code platform.
- **Citizen Portal** – Empower your organization to effectively engage with residents.
- **Data Marketplace** – Leverage curated open datasets to enrich your data and create comparative analytics.
- **Advanced Analytics** – Support reporting, compliance, and transparency needs with this native analytics platform.



Your partner now and in the future

The CGI Advantage Intelligence Suite will help your organization improve your ERP user experience, promote faster user adoption and increase efficiencies across your business processes. Whether your future of work is hybrid, remote or in the office, CGI supports your digital transformation journey through continuous innovation.



About CGI

Insights you can act on

Founded in 1976, CGI is among the largest IT and business consulting services firms in the world.

We are insights-driven and outcomes-based to help accelerate returns on your investments. Across hundreds of locations worldwide, we provide comprehensive, scalable and sustainable IT and business consulting services that are informed globally and delivered locally.

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The CGI logo in red, consisting of the letters 'CGI' in a bold, sans-serif font.