



# CGI Elements360

Workbench

# Empower your underwriters



# Contents

Key challenges	1
What is an underwriting workbench?	2
CGI Elements360 Workbench	9

# We understand the challenges underwriters face

Effective eyes-on underwriting requires expertise, experience, and sound judgement. It also requires time, focus, and access to insights.

But the reality underwriters are confronted with forces them to:

- Sift through an increasing volume of noise to identify the most relevant risks.
- Work through large amounts of unstructured risk information.
- Use a number of different systems, tools and interfaces to access the data and complete the tasks only they can do.
- Deal with additional administrative tasks, many of which are likely to be manual.

This results in frustrating, time-consuming, and inefficient underwriting experiences.

---

8/10

Leading UK insurers partner with us

---

3,500

UK insurance specialists in our team

---

40

Years experience delivering transformational change at the heart of the insurance industry

“The nature of risk and underwriting is changing at a rapid pace.

The insurance market we will experience in the coming years will be very different from the market of the past.

Applying digital sticking-plasters over traditional processes and products is no longer enough.”

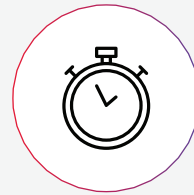
## What is an underwriting workbench?

**Modern underwriting solutions, such as underwriting workbenches, combine all of the different systems, tools and data an underwriter needs into one streamlined interface.**

# Underwriting capabilities transformed



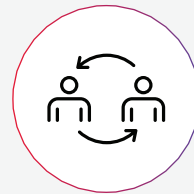
Centralise work and provide a singular workspace that maximises productivity.



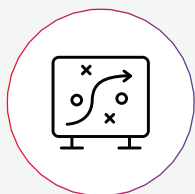
Save time by simplifying workflows, reducing errors, and minimising the need for manual tasks.



Get a clearer view of the most important work to be done at any one time - from lead to close.



Stay connected with collaboration tools that help teams share knowledge and reduce response times.



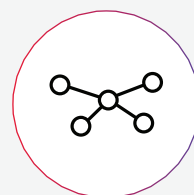
Configure streamlined workflows and powerful rules engines that enable you to triage, prioritise and allocate risks across your underwriting teams.



Frictionlessly access the tools and data needed to support decision-making and write more of the right business.



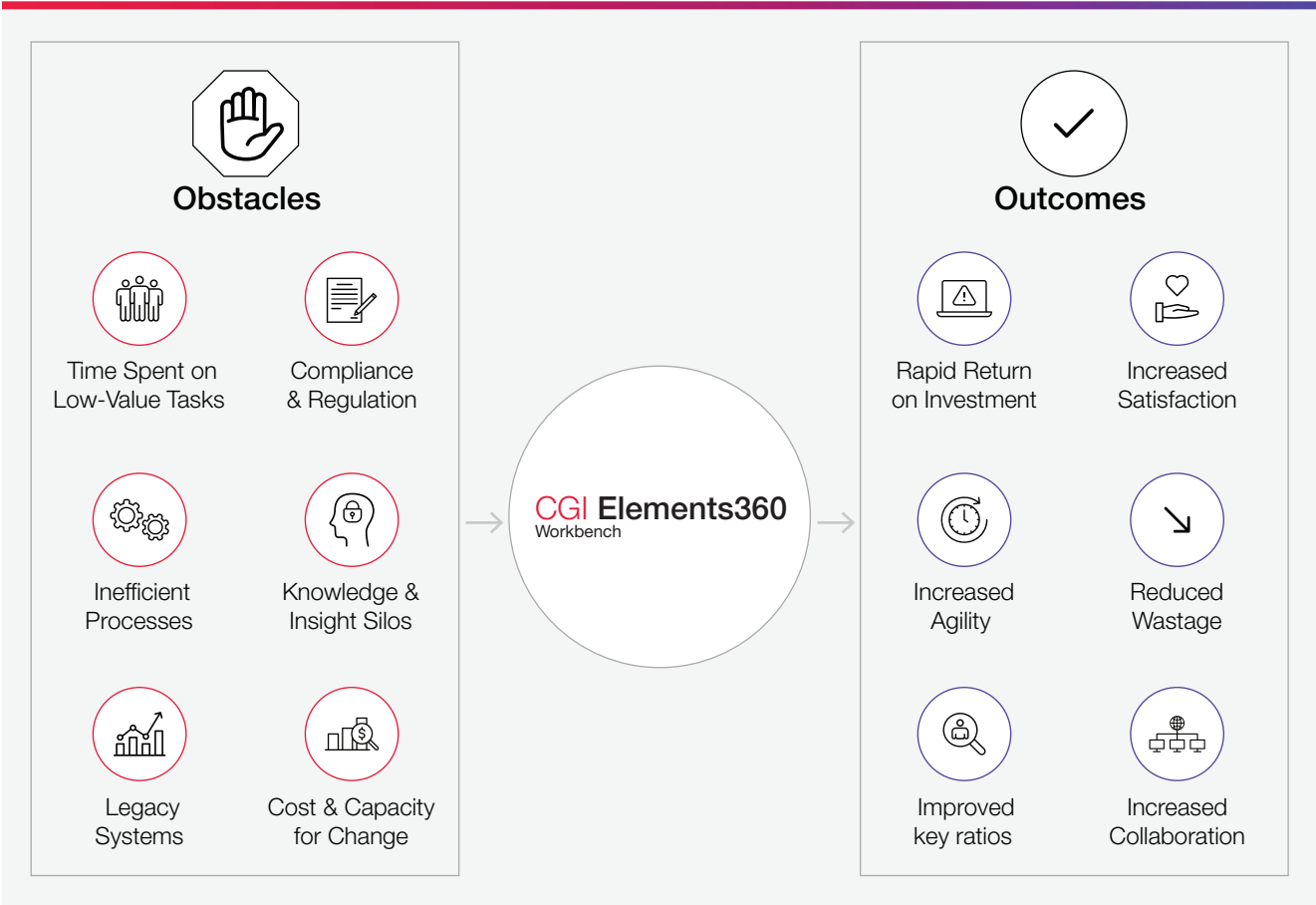
Streamline approval processes, record decisions and access insights on where your business is most competitive.



Add new tools and sources of data as things evolve to ensure you maintain your competitive edge.

# Overcome legacy constraints and accelerate innovation

CGI Elements360 Workbench enables clients to rapidly overcome obstacles and implement transformational underwriting capabilities that deliver measurable business value, fast.



# Streamline and enhance the underwriting process

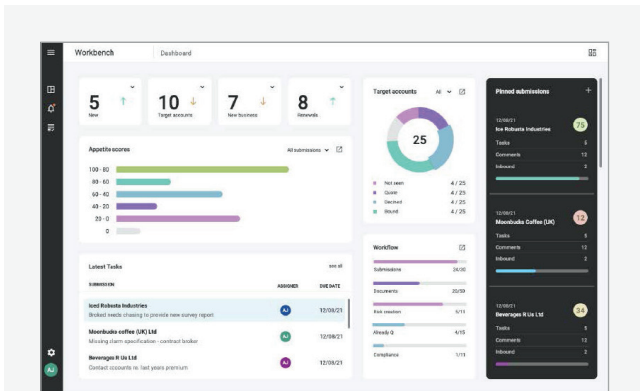
## What is CGI Elements360 Workbench?

CGI Elements360 Workbench is a modular and extendable platform that enables clients to rapidly deploy new underwriting capabilities. Providing underwriters with the tools, data, and enhanced workflows they need to transform how they prioritise, allocate and process risks.

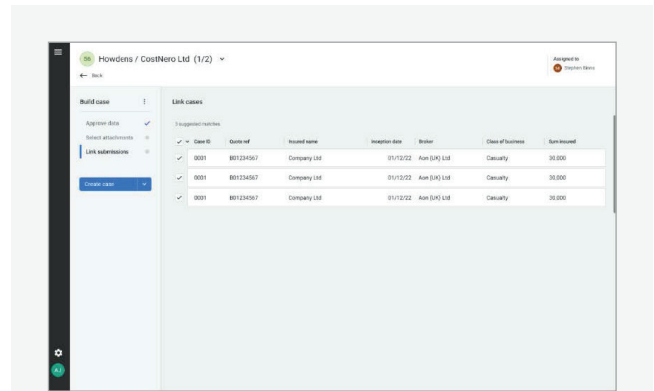




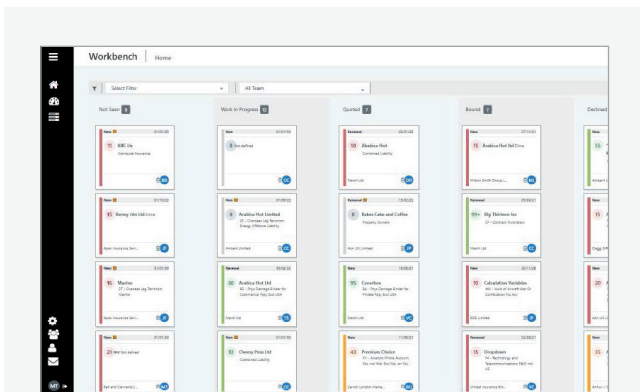
# CGI Elements360 Workbench enables underwriters to:



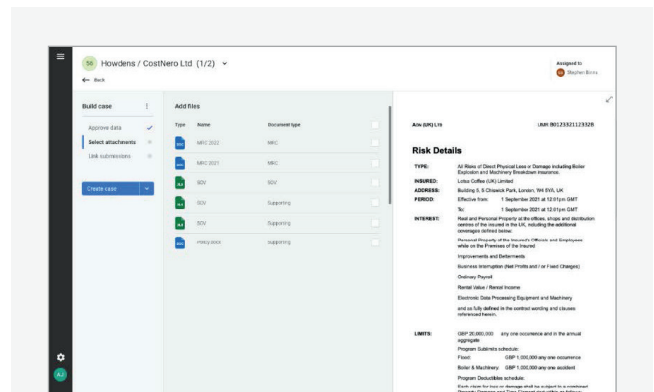
**Tie it all together and see everything in one place**, by providing a single solution that facilitates access to all of the data and tools they need, from lead to close.



**Focus on the right business**, by configuring our unique appetite filters to triage incoming submissions



**Work more effectively and turn communication into action** by using powerful collaboration and knowledge insight tools that overcome the silos that slow underwriting decisions.



**Accelerate the underwriting process and win back time**, by automating low value administrative tasks and eliminating the need to re-key data.



# Deliver value, fast

Built in collaboration with clients, CGI Elements360 Workbench provides the capabilities you need to:

1

**Discover:**

The teams and lines of business most ready to take advantage of these new ways of working to help underwriters focus on the right business and next best actions.

2

**Define:**

How to most rapidly deliver the new capabilities and have the biggest impact on business growth.

3

**Design:**

Ways of working that meet the specific needs of their underwriting teams.

4

**Develop:**

Scale initial implementations that prove the business value of empowering underwriters to focus on the true discipline of underwriting.



Our agnostic consultancy-led approach enables our clients' underwriters to write more business and increase their Gross Written Premium (GWP). By providing the tools, capabilities and workflows they need to eradicate the noise and focus their time on the underwriting that only they can do.

# Write more of the right business

## Key features

CGI Elements360 Workbench provides powerful out-of-the-box capabilities that can be rapidly configured to fit your specific requirements.

### CGI Elements360 Workbench



Automate triage and response processes



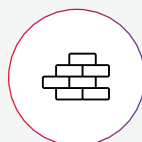
Record decisions and evidence compliance



Communicate your risk appetite in real-time



Intuitive interfaces and dashboards



Secure, scalable and extendable



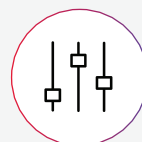
Streamlined workflows



Aligned to future industry initiatives



Automatically extract and process data



Flexible configuration options



Powerful collaboration tools

# Empower your underwriters to maximise their performance

CGI Elements360 Workbench provides clients with the following:

## Key benefits

- Deliver measurable success, faster.
- Streamline underwriting and approval processes.
- Increase collaboration and maximise underwriter efficiency and productivity.
- Increase accuracy and efficiency by reducing the need for manual data processing.
- Establish a competitive advantage.
- Accelerate the adoption of new ways of working.
- Overcome legacy constraints.
- Rapidly integrate new technologies and sources of data.
- Out-of-the-box alignment with future industry initiatives.
- Seamlessly and efficiently extend the solution across your organisation.



## Outcomes



Improved key ratios and financial performance.



Reduced time to deliver measurable business value.



Reduced time spent on manual administrative tasks.



Increased underwriter satisfaction and retention.



Increased acceptance/conversation rates.



Increased operational agility and resilience.



## About CGI

### **Insights you can act on**

Founded in 1976, CGI is among the largest independent IT and business consulting services firms in the world.

We are insights-driven and outcomes-based to help accelerate returns on your investments. Across 21 industry sectors in 400 locations worldwide, our 90,000 professionals provide comprehensive, scalable and sustainable IT and business consulting services that are informed globally and delivered locally.

Learn more at [cgi.com/uk/Insurance](https://cgi.com/uk/Insurance)

