

Agile Digital Services

CGI



Accelerate your digital transformation

Realise your digital transformation ambitions no matter the scale or the complexity of the challenge.

Rapidly shifting digital service expectations are transforming the needs of customers, citizens and employees.

Combined with increasing competition from new entrants and disrupters your organisation must apply technology effectively to increase resilience and realise your digital transformation ambitions.

CGI Agile Digital Services provide you with the end-to-end capability you need, when you need it, how you need it.

Our wealth of experience and expertise in Agile delivery means that we understand what the obstacles are and have a proven track record of delivering results across sectors.

So, together, we can overcome the specific challenges you face and provide seamless digital experiences that deliver transformational business value.

We understand the challenges you face:



Responding to fast changing consumer product and digital service expectations



Fierce competition and rapid innovation, including new (digital-first) entrants



Ongoing complexities of integrating new and legacy systems to achieve required operational capabilities



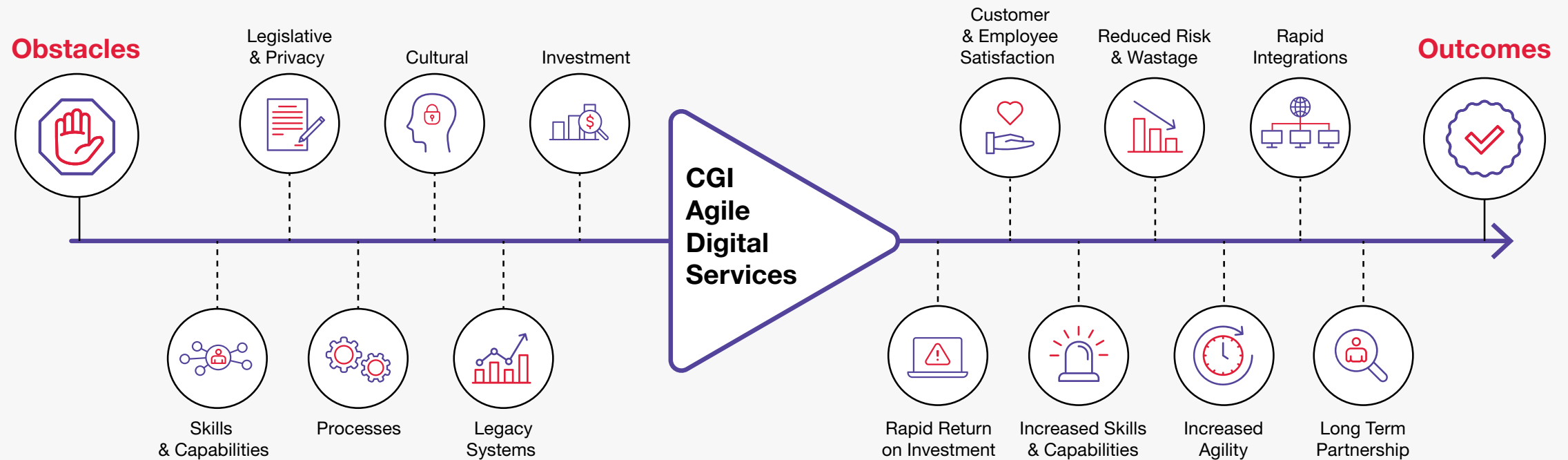
Adapting working practices and acquiring the talent needed to achieve required future states



Increasing need to address risks and uncertainty whilst reducing OpEx

Overcoming organisational challenges to deliver valuable outcomes

CGI Agile Digital Services enable clients to rapidly and efficiently increase their organisational agility by providing the Agile resources and expertise needed to power your digital transformation:



What is CGI Agile Digital Services?

Deploy our trusted Agile delivery experts to get the resources and expertise you need, when you need it.



Start-up Agile Squads

Introduce and prove the benefits of Agile work methods

- Assess your agility status with CGI Agile Maturity Assessment.
- Our team will assess the current state and build a backlog for the value streams/product(s).
- Implement a Proof of Concept to prove that features and business value can be delivered dynamically, using Agile practices.
- Review results, determine improvements and identify how to efficiently scale capabilities across the organisation.



Add Agile Squads

Integrate teams to augment and accelerate your transformation

- CGI brings highly skilled cross functional Agile Squads to accelerate delivery of customer value.
- Experience leading scaling Agile frameworks.
- A multi-sourcing procurement approach that emphasises outcomes over outputs.
- A hybrid model, which can include CGI supporting internal staff with key expertise, skills and coaching.



Coach Agile Squads

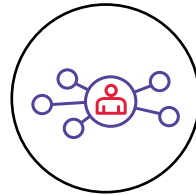
Increase your team's agility with our Agile Experts

- Benefit from CGI's expertise in Agile delivery.
- Select from a range of specialisms to meet your specific needs.
- Continuous learning and upskilling - Train and coach your teams to do it themselves.
- Our coaches work with your Agile teams to deliver demonstrable increases in business agility.
- Promotes an information sharing, performance orientated culture.

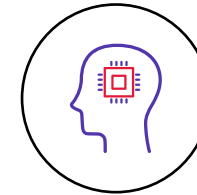
Our Specialisms



CRM & Billing



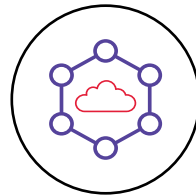
Human centred design



Artificial Intelligence (AI)



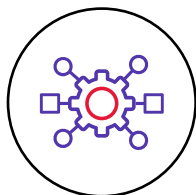
Salesforce



Internet of Things (IoT)



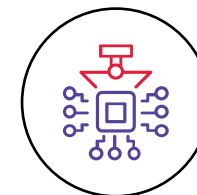
Robotics



Cyber Security



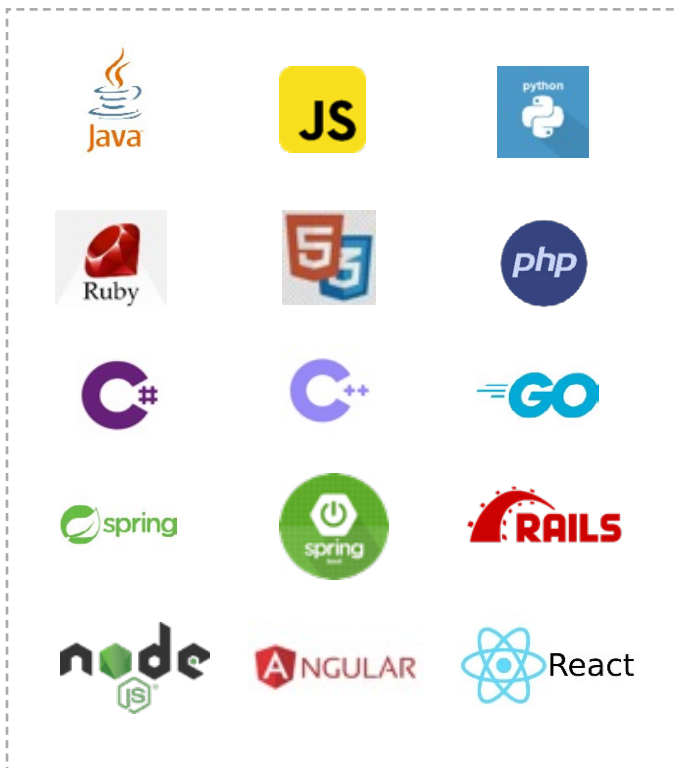
Advanced Analytics



Intelligent Automation

Utilising World-class tools and technologies

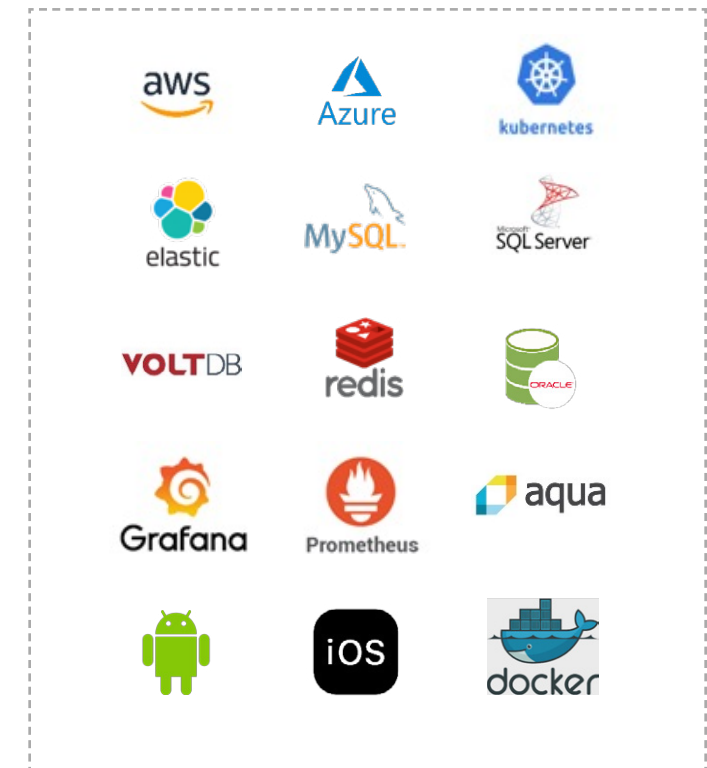
Languages & Frameworks



Tools



Platform & Data



Why CGI Agile Digital Services

Proud to be the first Scaled Agile® Global Transformation Partner, our rapid, and low-risk approach to Agile Digital Services will enable you to start, or scale, your digital transformation with the following benefits:



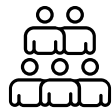
Effectively overcome key challenges and increase organisational agility



Rapidly deploy new digital solutions, services, and value propositions



Quicker time to value - deliver higher quality outputs, faster



Increase in-house knowledge, skills, experience, and capabilities



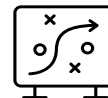
Rapidly design, and validate new products, services, and propositions



Deliver transformational value no matter the scale or the complexity of the challenge



Supplement in-house skills and capabilities with world-class tooling, processes, and people



Flexible commercial models enables clients to scale up and down at their pace



Lean and value focused culture that rapidly delivers measurable progress and results

We will offer commercial models to suit your need

| | Flexible T&M contract | Contract based on a defined squad (cost) rate | Fixed capacity- retention and incentives based contract | Scope based contract (defined budget) | 'Outcome' based contract |
|---|-----------------------|---|---|---------------------------------------|--------------------------|
| Agile Maturity / Complexity | Low | Low / Med | Med | High | Very High |
| Scope | High level | High level | High level | Detailed | Detailed |
| Payment | Monthly - Rate Card | Per Sprint / PI | Per Unit (eg. function point) | Per Milestones | Per Achievement |
| PO | CGI/Client | CGI/Client | Client | Client | Client |
| Governance/ Change in Management | Limited | Full Range | Full Range | Full Range | Full Range |
| Reporting | Limited | Extensive | Extensive | Extensive | Extensive |
| Performance Indicators | N/A | Throughput Lead Time | Throughput Lead Time | N/A | Value Metrics |
| DoD/DoR | N/A | Yes | Yes | Yes | Yes |
| Revenue Hold Back | N/A | N/A | 15% | 15% | 15% |



Your Goals Reached

1st

Global Transformation Partner
in the world for Scaled Agile
Framework (SAFe)

1,500+

SCRUM teams launched in the
past 2 years

15+

Large-scale Agile
transformations in
3 years



About CGI

Insights you can act on

Founded in 1976, CGI is among the largest IT and business consulting services firms in the world.

We are insights-driven and outcomes-based to help accelerate returns on your investments. Across 21 industry sectors in 400 locations worldwide, our 88,500 professionals provide comprehensive, scalable and sustainable IT and business consulting services that are informed globally and delivered locally.

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