

# 2022 Corporate Social Responsibility Report

ASIA PACIFIC  
GLOBAL DELIVERY CENTERS  
OF EXCELLENCE

**CGI**



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## Message from George Mattackal, President, Asia Pacific Global Delivery Centers of Excellence



**George Mattackal**, President, Asia Pacific Global Delivery Centers of Excellence

### Collaborating with our stakeholders to build a more inclusive and sustainable world

This past year has been a test of our resilience and of the communities where we live and work. With the devastating second wave of the pandemic that affected the South-East Asian region to the socio-environmental unrest around the world, in 2021 we witnessed some difficult times. Despite these difficult circumstances we reported strong growth and delivered exceptional results and value to our stakeholders – **our clients; our employees, whom we call members, our shareholders and most importantly our communities.**

Corporate social responsibility (CSR) is one of CGI's long-held core values and at CGI's Asia Pacific GDCoE we have demonstrated our commitment to be a caring and responsible corporate citizen and serve the well-being of our communities across these three CSR priorities:

#### Our commitment to our values and CSR priorities

##### People

With the aim to enable access to technology and business education to the underrepresented individuals and champion digital inclusion for all, we partnered with key players such as Atal Innovation Mission (AIM), NASSCOM Foundation and other partner NGOs to drive STEM, digital literacy and inclusion programs in our communities.

##### Communities

We provide volunteering opportunities to our members to help support local social and environmental causes with their time, resources and skills to support benefit the communities where we live and work.

##### Climate

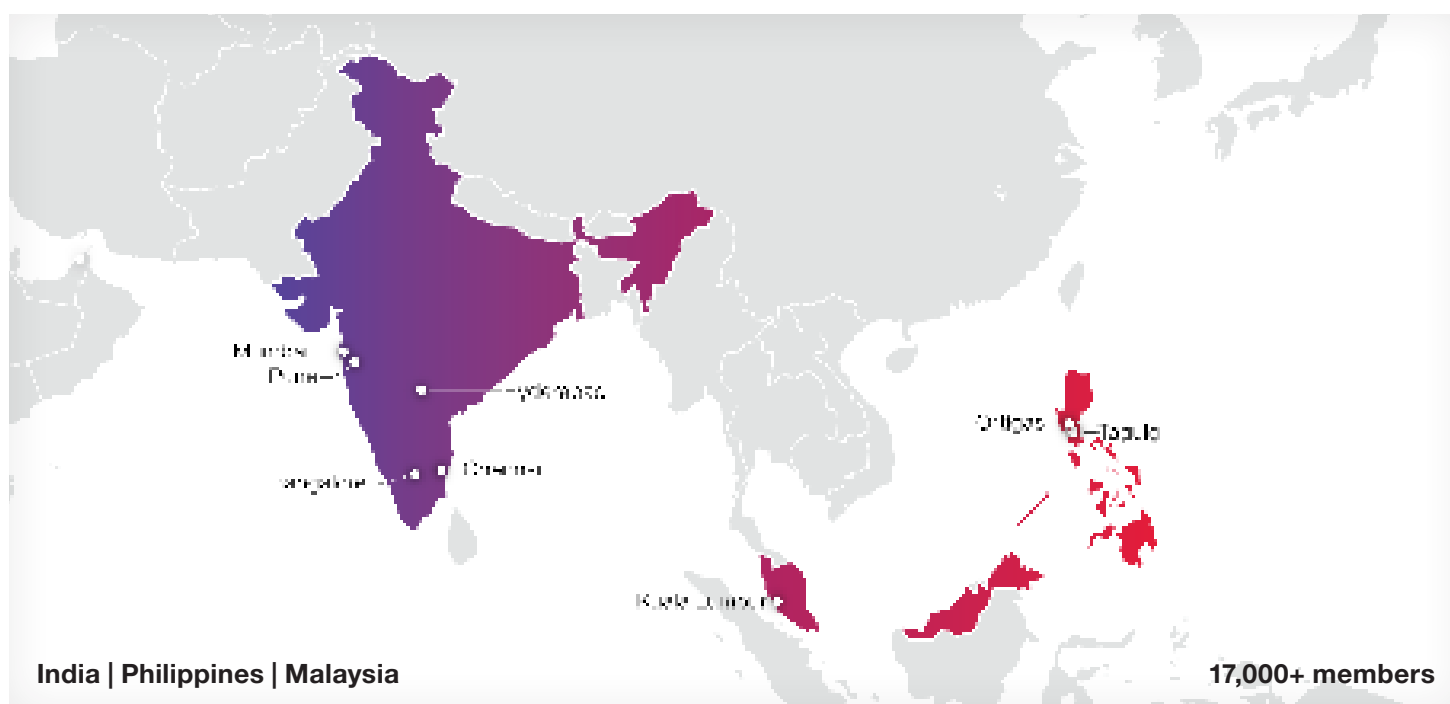
With sustainability becoming our strategic priority, we strive to protect the environment through responsible operating practices, and committing to net-zero carbon emissions by 2030.

#### Make it matter

The impact of the larger global crisis in these few years has given us as individuals and organisations time to reflect and reinforce our commitment towards CSR. As we look to the future, our collective focus will be to accelerate digital inclusion for all, implement more pro-bono projects and decarbonizing the economy by 2030. Collectively and in collaboration with all our stakeholders, we commit to build a more inclusive and sustainable world.

# About CGI

## and its global delivery operations in Asia Pacific



CGI is among the largest IT and business consulting services firms in the world. Operating in hundreds of locations across the globe, we are insights-driven and outcomes-based to help clients accelerate returns on investments. We deliver an end-to-end portfolio of capabilities, from strategic IT and business consulting to systems integration, managed IT and business process services and intellectual property solutions. We work with clients through a local relationship model complemented by a global delivery network that helps clients digitally transform their organizations.

Our global delivery network is made up of numerous centers of excellence strategically located around the world to meet the needs of our clients. In Asia Pacific, there are over 17,000 professionals working out of nine offices in major cities, including Bangalore, Chennai, Hyderabad, Mumbai, Pune, Taguig, Ortigas and Kuala Lumpur.

In working with our client-proximity operations, we serve as a reliable engine to help clients continue to provide essential products and services. From call center operations to application and infrastructure

management, our global delivery experts help clients continue to benefit from access to industry and technology expertise at optimal value.

Through a robust mix of managed IT and IP-based services, we have co-created with clients innovative methods and tools, such as the Application Services Optimisation Programme (ASOP), an end-to-end framework for the delivery of application services, Sofia, a self-building chatbot platform, and SiteReliability 360, a proactive monitoring and problem resolution platform for hybrid cloud environments.

# CSR in Asia Pacific – at a glance

## Our CSR priorities



### People

Inspire and educate more people across society – including those currently under-represented in the IT field – to improve their technical and business literacy through local mentoring programs and partnerships with clients, local schools, and universities.

6000+  
Member  
Volunteers

15k+  
Hours

### Communities

Use our skills to support the communities in which we live and work.

300+  
Volunteering  
events

24+  
Initiatives including  
5 COVID projects

### Climate

Achieve net zero carbon emissions by 2030, build processes in support of change and support our clients with their climate goals.

70k+  
Direct  
beneficiaries

1M  
Citizens  
protected



**People** At CGI, we want to use our technology skills to inspire people to choose careers in the technology sector

## STEM



### STEM at scale

We partnered with NITI Aayog, a government policy think tank, to support **Atal Innovation Mission (AIM)**, an educational program with a mission to help develop, inspire and empower 1 million young innovators in India.

As part of this initiative,

#### We adopted

100 Schools across Karnataka, Tamil Nadu, Telangana and Maharashtra to provide Atal Tinkering Laboratories (ATLs), dedicated innovation workspaces at schools where students can access do-it-yourself kits and IT equipment.

#### We hired

Dedicated innovation coaches to train students and teachers on advanced topics such as digital literacy, design thinking, and computational thinking.

#### So far, we have trained

**50,000** Students      **90** Teachers

### Empowering the youth to be financially independent

We believe that financial literacy is the most important topic which is least discussed in schools and colleges. With the aim to help teach students the basic financial concepts and empower them to make smart investments and informed financial decisions to secure their future, the **Financial Literacy Program** was conceived in collaboration with our NGO Partners – Bhumi and Team Everest.

Spanning across five weeks and nine modules, the students gain knowledge on key topics such as: *fundamentals of banking, how to use bank account facilities like ATMs, SMS alerts and cheque books, income and expenditure budgeting, investments, financial planning, types of loans and EMI calculations and mobile banking.*

#### The program witnessed,

**more than 70** **Volunteers** from our Financial Services Delivery Center business unit

**200** **Students** from shelter homes located in Hyderabad

### Partners Speak



“The most rewarding partnerships result from shared values and vision. Our collaboration with CGI is one of this kind. I am thankful for the opportunity it has given us to work with schools for nurturing innovation. My hope is that, together, we continue to empower the young with creative problem-solving skills that help them shape a better world.”

**Dr. Anjee Prakash**, Chairperson, Learning Links Foundation



“Working with CGI volunteers is simply amazing. Hundreds of CGI employees volunteered for many of our Team Everest initiatives guiding and mentoring students clocking thousands of volunteering hours in the process. Initiatives like Financial Literacy, Mock Interviews, Be a Mentor, Creative Thinking helped our students gain diverse knowledge. Big thanks to CGI for promoting volunteering within the organization and doing greater service to our society.”

**Karthee Vidya**, Founder, CEO & First Volunteer



### CGI sponsored STEM project wins the National ATL Space Challenge

The all girls team of S. Ayisha Thoufeen, J. Janani and S. Shobana from PKGGHS, Ambattur, Tamil Nadu were among the 75 teams that won the ATL Space Challenge 2021 for their project Light Weight Spaceship with Reduced Radiation Exposure.

As part of our STEM program, we sponsor the Atal Tinkering Lab (ATL) and the innovation coaches at this school.

The Atal Tinkering Lab (ATL) Space Challenge was launched by Atal Innovation Mission (AIM), NITI Aayog in collaboration with Indian Space Research Organisation (ISRO) and Central Board of Secondary Education (CBSE). Through this challenge young innovators across India were given an opportunity to innovate and enable themselves to solve digital age space technology problems.

**2500 ideas were submitted by students across India from which 75 top innovators were selected.**

### Digisakshar – A step towards a digital India

[DigiSakshar.org](https://DigiSakshar.org) is a free, on-demand digital learning platform to help Indian citizens embrace digital and learn digital skills. This free-to-use portal developed in partnership with Vodafone India Foundation and NASSCOM Foundation has 25 courses across different digital subject areas.

**8,500 users continue to equip themselves on digital skills such as Internet, Digital Banking, Connectivity, Digital Devices and so on.**



“I found that CGI was actively engaged in creating and sustaining talent through education programs and by collaborating with institutions around the globe. With the aspiration to champion digital inclusion for all, I signed up to be a volunteer. By contributing a few hours of my time, I could help make a difference for many students and build their foundation for the future.”

**Praveen Patil**

Praveen is a true champion of CSR who has been grooming and mentoring young children and helping them realize their dreams. [Read his volunteering story here](#)

## Diversity & Inclusion

We aim to create an environment where our members feel respected and comfortable bringing their authentic selves at work regardless of race, age, gender, gender identity, sexual orientation, ethnicity, religion, disability or background.

### CGI Philippines celebrates Pride Month

To celebrate the culture of inclusiveness, our Philippines Global Delivery Center (PGDC) organised a series of Pride activities in June to raise awareness of equity and equality in the workplace.

The month-long celebration witnessed the members of the LGBTQ+ community share positive and inspirational stories. A member resource group (MRG) called Pride@PGDC was also launched with a focus to create a safe space for members to learn, grow and support each other.

For the second consecutive year, we won the Circle of Excellence award for **“Diversity Company of the Year”** by the Asia CEO Awards in the Philippines.







## Improving access to quality education for underrepresented students

We are actively engaged in creating and sustaining talent through education programs and by collaborating with institutions in order to help meritorious students fulfill their educational aspirations.

As part of this program, we sponsor the tuition fees of students from underrepresented communities to help them pursue their education in Science, Technology, Engineering and Mathematics.



## Supporting students with intellectual and developmental disabilities (IDDs)

In collaboration with Diya Foundation, a non-governmental organization (NGO) in India, we designed a special program to train people with intellectual and developmental disabilities (IDDs). This course helped people with IDD acquire knowledge required for employment in various industries.

15

Young students so far received life skill training

8

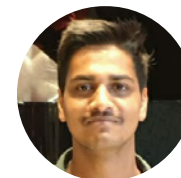
Students received internship and employment opportunities

### Beneficiaries Speak



“I am grateful for being a recipient of the scholarship, funded by CGI. Your continuous support has helped me in these tough times. I Once again, thank you CGI for your kind and generous support.”

**T. Nikitha**, Dual Degree (B.Tech Metallurgical & M.Tech. in Tech MBA)



“I feel grateful and honored to have received the Merit cum Means Scholarship. I would like to extend my heartfelt thanks to generous donors for their support throughout my stay at IITM. The continuous support received from the donors has certainly motivated me to contribute back to the society. Once again, I thank CGI for their support.”

**Abhishek Kumar**, B-Tech Civil

# Women in Focus



## Women in Entrepreneurship programme

As part of the CGI commitment to gender equity and talent enablement, we sponsored the Women in Entrepreneurship (WiE) program in collaboration with IIT Mumbai.

Designed to encourage and empower women, the program aims to create meaningful impact through a supportive ecosystem for women entrepreneurs. Aspiring women entrepreneurs are enabled through a series of learning sessions, bootcamps and workshops on how to build relevant skills to run a business.

The program also provides support to these women in the form of mentoring by industry professionals, visits to start-ups, internships and seed grants for converting ideas into products and for creating business plans to market the products.



## B.SAFE Community program

Bangalore Political Action Committee (B.PAC), supported by CGI, initiated the B.SAFE program to focus on women's safety and empowerment.

B.SAFE is a unique initiative which brings different stakeholders, community experts, law makers and organisations on a common platform to facilitate a safer constituency for women and children through public place audits, community awareness, recommended actions plans and sustained advocacy.

### Partner Speaks: Durga – I'm Every Woman



"Since 2018, we have been associated with CGI. CGI has been very cooperative and helpful in recognizing the need and have been supportive in all stages of empowering the program. It is inspiring as a program to enable and equip women from vulnerabilities to courageously break stereotypes in communities and take control of their safety."

**Thejaswini H**, Assistant Program Coordinator



# Communities

We take the skills required to be a leading IT and business consulting services company and put them to work to make a positive difference.

## Supporting the fight against COVID-19

Through this unprecedented time, our professionals balanced their health and safety and those of our clients, while rallying to support local communities in the fight against the pandemic.

Responding to critical needs during the second wave, more than 100 CGI volunteers worked round the clock to verify and provide information, find available hospital beds, critical medication, arrange for ambulances, oxygen and medical supplies.

## CGI strengthens COVID Care Centres and sponsors medical equipment to hospitals



CGI donated critical medical equipment to the Mandya District Hospital in Karnataka, India.

## Here are the inspirational COVID Warriors



“Having an active CSR network within CGI, I’ve been a participant in various initiatives. When the pandemic struck, volunteering for our COVID Warrior group was an obvious choice for me.

A key aspect that emerged in the fight against COVID-19 was the importance of mental health. Though I tested positive, I was not one to give up. In fact, the experience only made me resolve harder to help others. I could relate to their experiences, having gone through it myself.”

**Sharath Chandra B N** | [Read Sharath's story here](#)



“CGI stood by its members and communities in the fight against the pandemic. As a volunteer group in CGI, we also wanted to support our colleagues and their families in need as much as possible.

Together, we were able to help over 1,000 individuals get access to resources such as hospital beds, medication, food, and medical guidance. I experienced many highs and lows during this time. While on the one hand, I was able to help out various colleagues who reached out through the central repository of resources, there were other times when despite the best efforts we couldn't do much to help.”

**Sailaja Chakka** | [Read Sailaja's story here](#)



“Together, as one, we have continuously provided support during the pandemic through several initiatives to help and fight COVID-19, I am proud to be part of CGI CSR where compassion and commitment knows no boundaries.”

**Catherine Paglinawan**



## India's first Tech for Good report

In partnership with NASSCOM Foundation, we published India's first Tech for Good report that demonstrates the intent and focus of organizations, social enterprises and society to create and use technology for the greater social good.

Access the report here: [Tech For Good Report 2021](#)



CGI members and their families transform a 3000 square feet wall as part of a volunteering initiative in the city of Hyderabad in India.

## Painting the town red: Reclaiming public spaces and roadways

We often encourage our members and provide them with opportunities and resources to support their local social and environmental causes and organizations.

The activity enjoyed most by our members and their families is transforming public spaces and school renovations.



## Team Activity: APAC Corporate Real Estate and Facilities Team renovates a government school

In a one-of-a-kind activity, our Corporate Real Estate and Facilities team collectively contributed and renovated a government (bridge) school in Hyderabad in just 25 days to create a better learning environment for students from the marginalized communities.



## 900 refurbished laptops were donated

helping students continue schooling during the pandemic

### Partner Speaks:



"CGI's dedication to using technology to create wide social impact has remained unwavering. Their involvement as a steadfast partner in transformation through technology, especially our digital literacy programs and TechForGood series has created a ripple effect of impact that spans through hundreds of beneficiaries and start-ups. We hope this association continues to be the catalyst in India's digital transformation right to the last mile."

**Nidhi Bhasin**, CEO, NASSCOM Foundation



"Bhumi along with CGI has taken a holistic approach in terms of our intervention starting from providing a clean and lively environment for children that encourages learning by improving the infrastructure of government schools, providing career guidance programs for students to make an informed mindful decision on their career path, upskill the youth with tech skills and necessary soft skill training that helps them get job-ready and earn their livelihood.

The most integral part of all our CSR projects lies in the involvement of CGI employees in all of the social initiatives that we partnered. Together, we were able to touch the lives of close to 2500 students and youth and engaged 450 volunteers, who had put in their time and efforts in giving back to society."

**Sridevi Mogilineedi**, Director, Programs



# Climate

Our commitment to environmental sustainability



## Sapling plantation drive: Reinforcing our commitment

Our members and their families have planted over 15,000 saplings across Bangalore, Chennai and Hyderabad in the last 2 years.

## Waste Management: Reducing the environmental impact

CGI with the help of Saahas, set up a waste processing facility (bio-methanation facility) in Bengaluru. As of December 2021, a total of 529 tonnes of food waste have been diverted away from landfills, producing around 12,261 kgs of biogas, displacing fossil fuel consumption by a significant amount and leading to carbon offsetting as a result.

## Days to remember: World Environment Day and Earth Day

Celebrated World Environment Day 2021 & Earth Day 2021, with 1800 members committing to Greener Earth



"Being part of CGI's CSR initiatives has given me the platform to contribute and make a difference in the community. I have had the opportunity to contribute as a volunteer, a CSR Champion, and lead various events. The events that I have participated in have been of varying themes from environmental sustainability to mentoring/ teaching."

**Sandhya Tallapanneni**  
Sandhya is a Climate champion who has led and managed key events such as World Environment Day and Earth Day. [Read her volunteering story here](#)

## NGO Partners

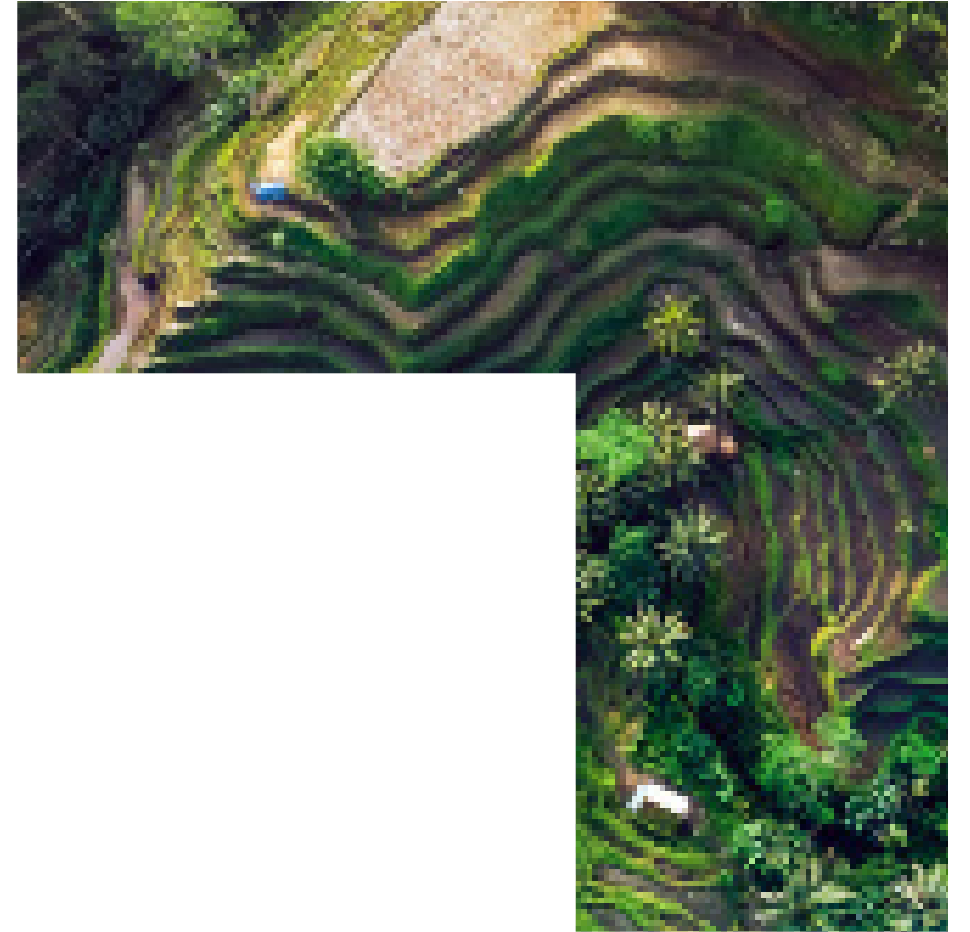




# Rewards and Recognition

- **ASSOCHAM's CSR and NGO Award 2020** recognizing Covid-19 efforts in collaboration with government
- **INDIA CSR Award 2020** for promoting Women's Safety and Security in Chennai & Hyderabad
- **Trendsetter Award-Environment:** an award by UnitedWay of Hyderabad for successful demonstration of large-plantation drives
- **CSR Leadership Award 2020** by World CSR Day & Congress appreciating efforts towards building an inclusive world
- **Samman Award** by Telangana Police and Cyberabad Security Council for valuable contributions towards Community CCTV project
- **Special shows on social media channels** – YouTube & Twitter; on Television channels, CNBC TV18 & NewsX





### Insights you can act on

Founded in 1976, CGI is among the largest IT and business consulting services firms in the world.

We are insights-driven and outcomes-based to help accelerate returns on your investments. Across hundreds of locations worldwide, we provide comprehensive, scalable and sustainable IT and business consulting services that are informed globally and delivered locally.

In Asia Pacific, we have 17,000 professionals in Bangalore, Hyderabad, Chennai, Mumbai, Pune, Taguig, Ortigas and Kuala Lumpur delivering an end-to-end portfolio of capabilities to help digitally transform organizations.

Learn more at [cgi.com](https://www.cgi.com) or contact us directly at [info@cgi.com](mailto:info@cgi.com).

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