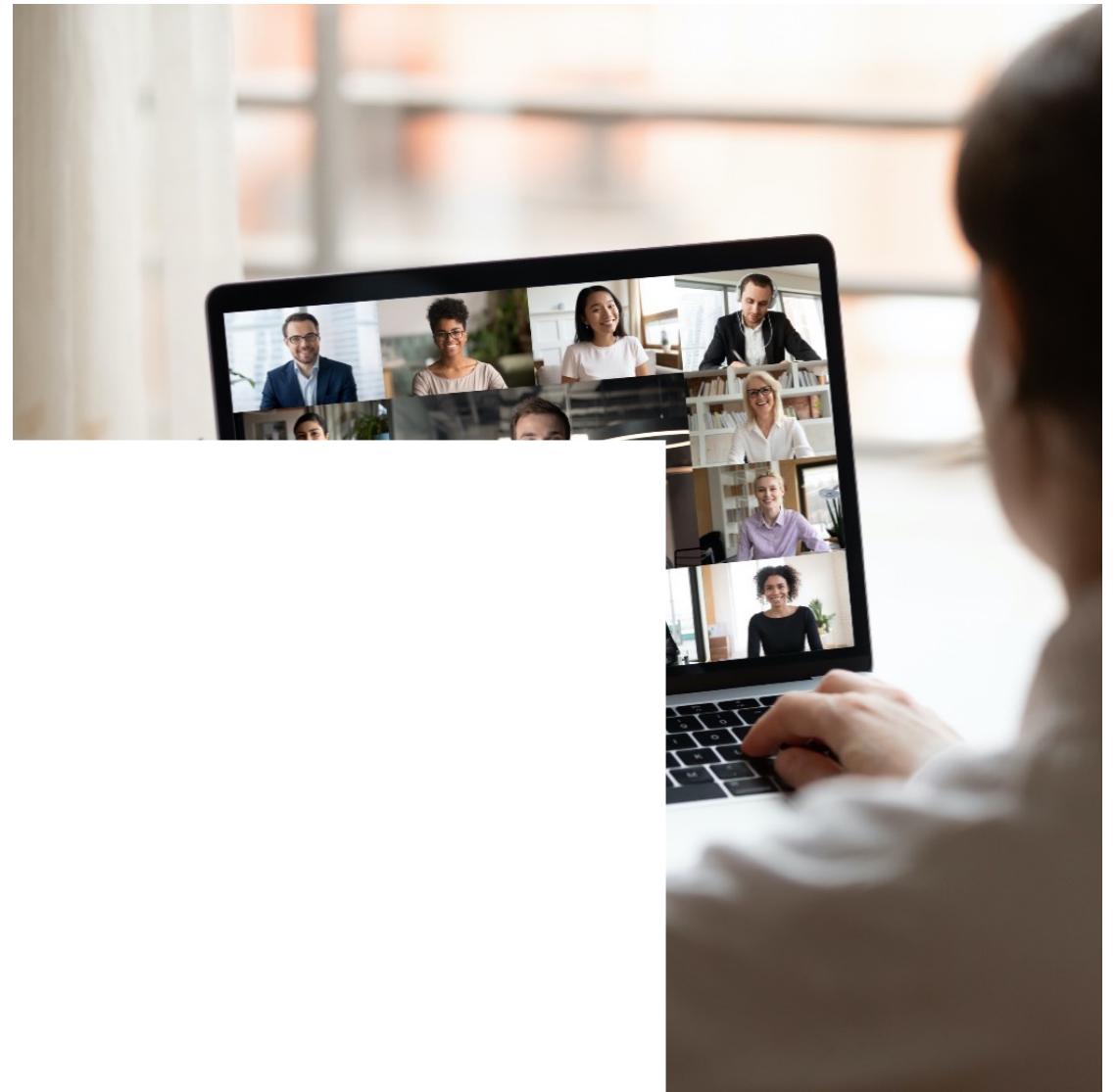


# Agile Digital Services

Insights you can act on

**CGI**



# Accelerate your digital transformation

Realise your digital transformation ambitions no matter the scale or the complexity of the challenge.

Rapidly shifting digital service expectations are transforming the needs of customers and employees.

Combined with increasing competition from new entrants and disrupters your organisation must apply technology effectively to increase resilience and realise your digital transformation ambitions.

CGI Agile Digital Services provides you with the end-to-end capabilities you need, when you need it, how you need it.

Our wealth of experience and expertise in Agile delivery means that we understand what the obstacles are and have a proven track record of delivering results across sectors.

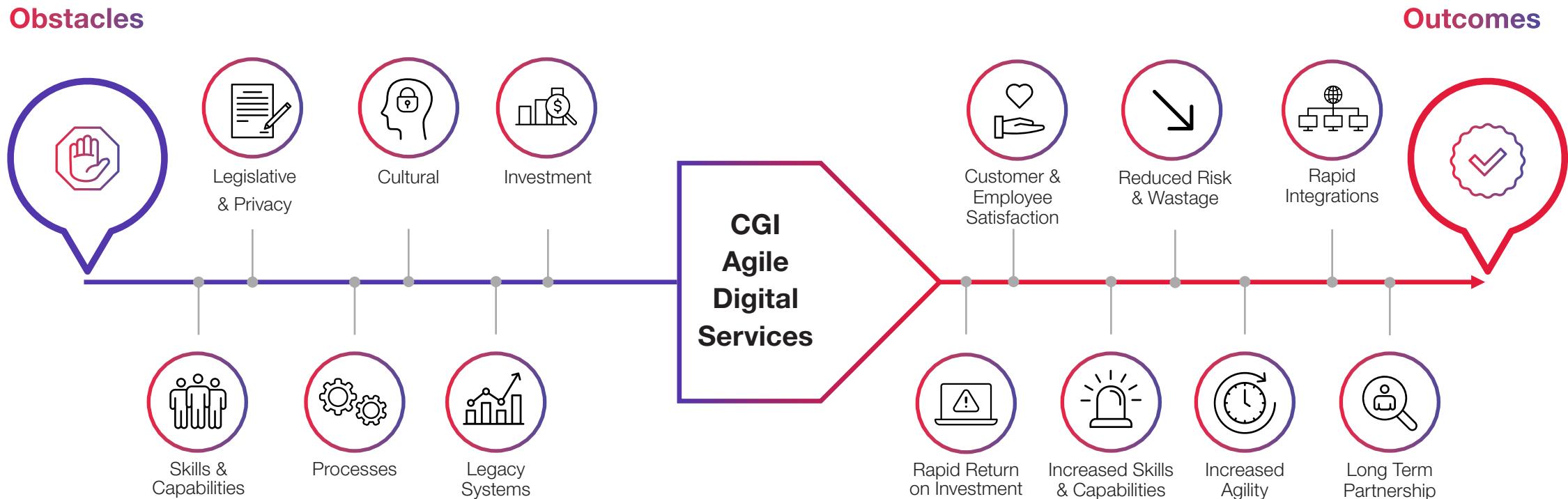
So, together, we can overcome the specific challenges you face and provide seamless digital experiences that deliver transformational business value.

We understand the challenges you face:

- Responding to fast changing consumer product and digital service expectations
- Fierce competition and rapid innovation, including new (digital-first) entrants
- Ongoing complexities of integrating new and legacy systems to achieve required operational capabilities
- Adapting working practices and acquiring the talent needed to achieve required future states
- Increasing need to address risks and uncertainty whilst reducing OpEx

# Overcoming organisational challenges to deliver valuable outcomes

CGI Agile Digital Services enables clients to rapidly and efficiently increase their organisational agility by providing the Agile resources and expertise needed to power your digital transformation:



# What is CGI Agile Digital Services?

Deploy our trusted Agile delivery experts to get the resources and expertise you need, when you need it.

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## Start-up Agile Squads

### **Introduce and prove the benefits of Agile work methods**

- Assess your agility status with CGI Agile Maturity Assessment.
- Our team will assess the current state and build a backlog for the value streams / product(s).
- Implement a Proof of Concept to prove that features and business value can be delivered dynamically, using Agile practices.
- Review results, determine improvements and identify how to efficiently scale capabilities across the organisation.

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## Add Agile Squads

### **Integrate teams to augment and accelerate your transformation**

- CGI brings highly skilled cross functional Agile Squads to accelerate delivery of customer value.
- Experience leading scaling Agile frameworks.
- A multi-sourcing procurement approach that emphasises outcomes over outputs.
- A hybrid model, which can include CGI supporting internal staff with key expertise, skills and coaching.

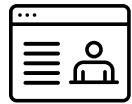
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## Coach Agile Squads

### **Increase your team's agility with our Agile Experts**

- Benefit from CGI's expertise in Agile delivery.
- Select from a range of specialisms to meet your specific needs
- Continuous learning and upskilling - Train and coach your teams to do it themselves.
- Our coaches work with your Agile teams to deliver demonstrable increases in business agility.
- Promotes an information sharing, performance orientated culture.

# Our Specialisms



CRM & Billing



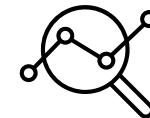
Artificial Intelligence (AI)



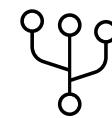
Robotics



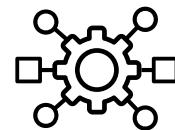
Human centred design



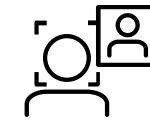
Advanced Analytics



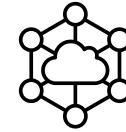
Intelligent Automation



Cyber Security



Salesforce



Internet of Things (IoT)

# Our Process

## Process

- Needs analysis determines requirements to meet the business agility ambitions.
- Review status of their enterprise transformation, and measure the your agile maturity.
- Select initial value stream – coaching, augmenting, or enabling.
- We agree to a flexible commercial model based on incentivised outcomes and value, alongside outputs.



## Deliver

- Integrate CGI teams into clients ways of working.
- Work to an agreed sprint cadence after agreeing on Features / User Stories / MVP to be delivered.
- Establish DevOps continuous delivery pipeline.



## Measure

- Outcomes: e.g. Lead time, Deployment Frequency, MMTR, Change Fail Rate.
- Outputs: Velocity, Utilisation, Lines of Code, Unit Test Coverage, Security Scans.



## Review

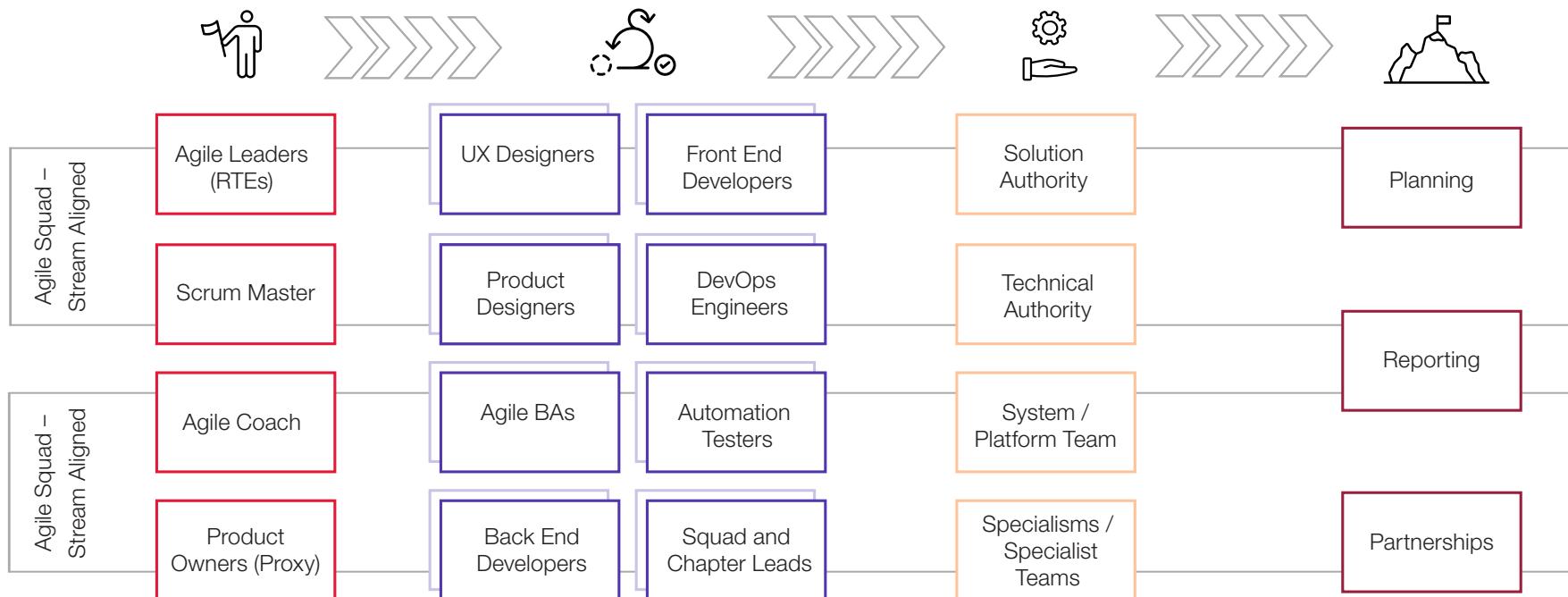
- Review objectives and performance of Agile Squads.
- Review an updated Agile Maturity Assessment.
- Review all outputs delivered, e.g. features, stories, demos, learning outcomes, etc.



# Utilising World-class tools and technologies

Languages & Frameworks	Tools	Platform & Data
  	  	  
  	  	  
  	  	  
  	  	  
  	  	  

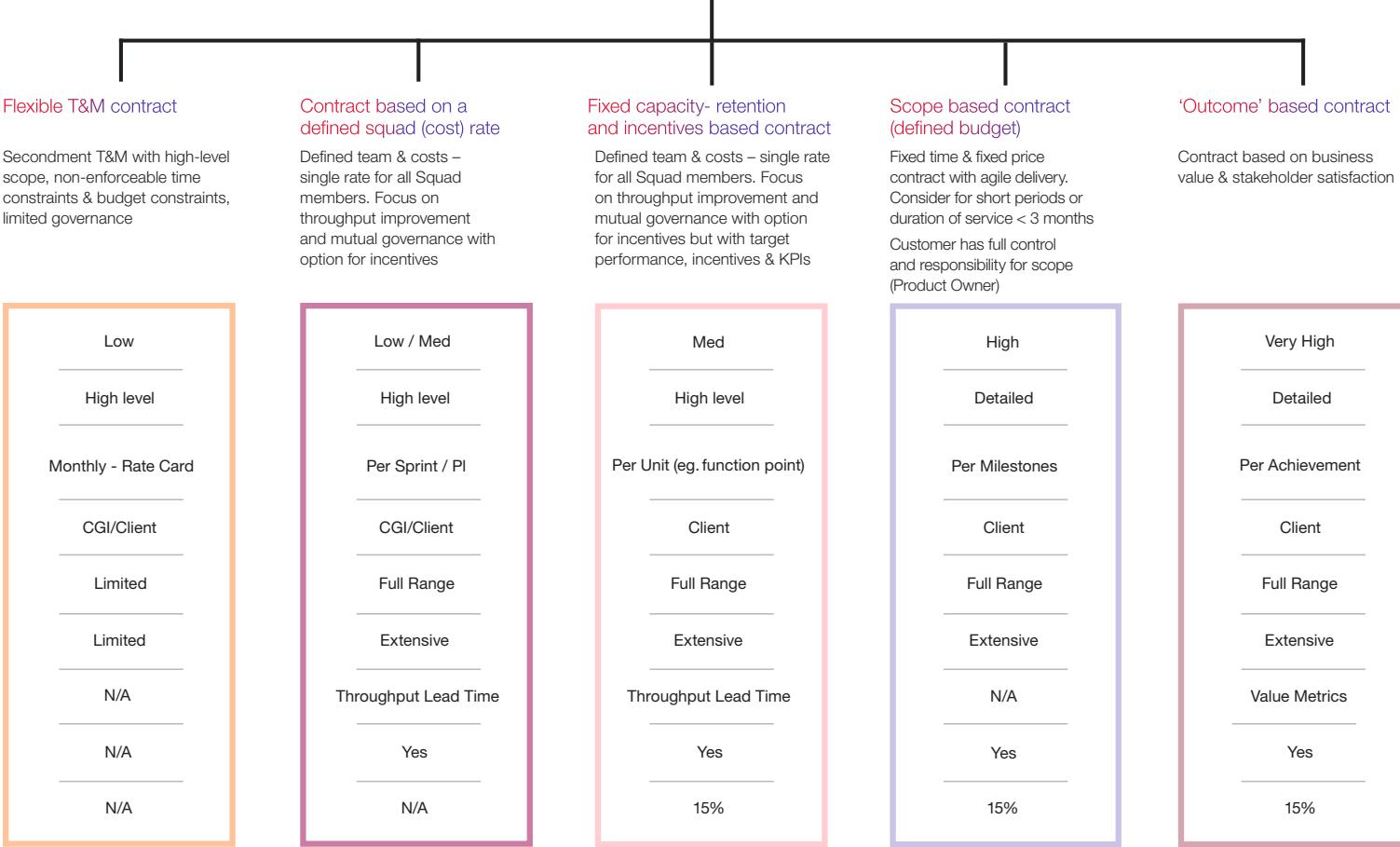
## Our Tribe



## Our Methods



# We will offer commercial models to suit your need



Your Goals Reached

# Why CGI Agile Digital Services

Proud to be the first Scaled Agile® Global Transformation Partner, our rapid, and low-risk approach to Agile Digital Services will enable you to start, or scale, your digital transformation with the following benefits:



Effectively overcome key challenges and increase organisational agility



Rapidly deploy new digital solutions, services, and value propositions



Quicker time to value - deliver higher quality outputs, faster



Increase in-house knowledge, skills, experience, and capabilities



Rapidly design, and validate new products, services, and propositions



Deliver transformational value no matter the scale or the complexity of the challenge



Supplement in-house skills and capabilities with world-class tooling, processes, and people



Flexible commercial models enables clients to scale up and down at their pace



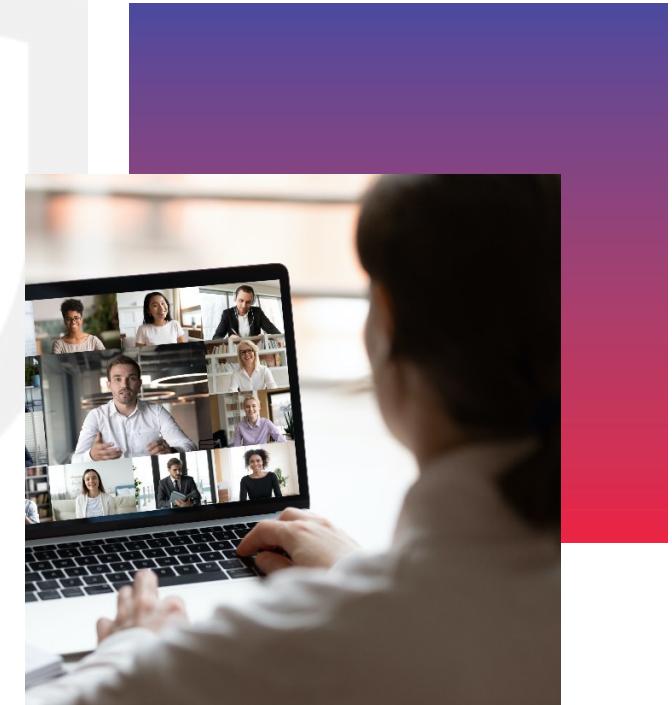
Lean and value focused culture that rapidly delivers measurable progress and results

# About CGI

Founded in 1976, CGI is among the largest IT and business consulting services firms in the world. Operating in hundreds of locations across the globe, CGI delivers end-to-end services and solutions, including strategic IT and business consulting, systems integration, intellectual property, and managed IT and business process services.

CGI works with clients through a local relationship model complemented by a global delivery network to help clients achieve their goals, including becoming customer-centric digital enterprises.

For more information visit: [cgi.com/uk/agile-digital-services](https://cgi.com/uk/agile-digital-services)



# 1st

Global Transformation  
Partner in the world for  
Scaled Agile Framework (SAFe)



# 1,500+

SCRUM teams launched in the  
past 2 years



# 15+

Large-scale Agile  
transformations  
in 3 years

# CGI