

Mapping success for Ordnance Survey, CGI navigates the way to a new payroll system



CGI ensures seamless transition to enhanced payroll service at Ordnance Survey

Ordnance Survey (OS) has been mapping Britain since 1791. Today, it's a location data powerhouse, providing business, the public sector and the general public with accurate maps and valuable data insight for smart decision making across a wider range of sectors.

With a workforce of over 1,200, OS personnel have differing employment contracts covering a variety of terms for sickness schemes, shared parental leave and flexible working, as well as retirement plans and employee benefits. The huge amount of associated personnel data was leading to an increasingly complex HR and Payroll operation which needed to be refreshed to provide a better service to the workforce.

Ordnance Survey needed a new payroll system that could interface with its new HR systems whilst enhancing HR data and processes. The solution had to provide easy access to relevant financial information and quickly integrate any changes in legislation.

Innovative solutions from a trusted partner

Ordnance Survey has partnered with CGI since 2003. This latest project was a natural progression for an already long-standing and trusted relationship

CGI offered a number of innovative options for the new project. OS could choose from either a fully or part managed service, alongside a customised software solution that would continually update the chosen platform in line with legislative changes.

Ordnance Survey chose CGI to provide a fully managed payroll service, using CGI's ePayFact platform. It gives OS the high quality and performance required for its immediate project needs whilst offering the potential for customisation in line with any future requirements. With CGI's solution, the Government-approved security levels and data protection standards are also met to give complete peace of mind.



Key benefits

- A payroll system and platform tailored to the client's needs that can be customised according to future requirements
- Safe transfer of data into new system
- Automatic updates to software to conform to any changes in legislation
- Improved efficiency and accuracy of HR processes
- Easy access to financial information



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Making it happen

Working as a trusted partner with both OS and Workday, the interfaces between the HR system and CGI's solution were designed, tested and implemented, meaning that the two systems blended together seamlessly. A key element was the efficient extraction of data from the existing legacy Oracle payroll system which ensured a seamless transition to the new payroll system. Comprehensive testing prior to 'go live' date was required to ensure the integrity of the payroll data.

Following successful implementation, the new platform went live in February 2020. New features included quick and easy on-and off-boarding, process analysis, data management and real time PAYE reporting.

“We've worked with CGI for many years, so we knew they would understand our organisation's specific and developing needs, and that our payroll would be in safe hands as we transferred platforms. The new system is already making a huge difference to our operations, improving the efficiency and accuracy of our HR processes and our payroll as a whole.”

Shaun Ratcliffe,
HR Service Delivery Lead,
Ordnance Survey

About CGI

Insights you can act on

Founded in 1976, CGI is among the largest IT and business consulting services firms in the world.

We are insights-driven and outcomes-based to help accelerate returns on your investments. We are insights-driven and outcomes-based to help accelerate returns on your investments. Across hundreds of locations worldwide, we provide comprehensive, scalable and sustainable IT and business consulting services that are informed globally and delivered locally.

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