

# CGI OpenGrid Work



## Optimise your work processes and drive efficient work execution

Water companies employ large remote workforces, and they rely heavily on manual operation of assets. Effective management of these workforces will bring significant cost savings. The prioritisation of tasks means that the right job is done at the right time and helps avoid any negative service impacts. To be able to do their job effectively and safely, the technicians need to be armed with the right information and knowledge, and operate to standardised procedures.

### BUSINESS AND MARKET CHALLENGES

- Lack of visibility into all work and resources to effectively prioritise work tasks
- Need to ensure efficient work execution and quickly identify bottlenecks
- Lack of standardised and fully automated digital work processes
- Opportunity to increase workflow productivity by integrating all parties in the process
- Decreasing revenues, tougher regulatory rules and higher customer expectations.

### CGI SOLUTION

CGI OpenGrid Work is a fully integrated work management solution designed to help utilities optimise the process and cost for managing all work—whether simple service work, maintenance and inspection or complex construction needs. Powered by innovative digital capabilities, our proven solution manages your utility's entire work stream with increased visibility and accountability.

CGI OpenGrid Work offers:

- Fully integrated work and resource management and execution
- 360° view of data that captures work details and asset information
- Integrated risk-based decision making and portfolio management
- Advanced predictive analytics
- Enterprise-level mobile capabilities
- Modular platform to streamline operations and digitise utility tasks and data capture.



### Key Success Factors

- OpenGrid Work is part of the OpenGrid360 framework which supports the complete value chain from asset management to field work and operations.
- Insight is derived from data collected from different IT, OT and business systems.
- OpenGrid360 is a modular framework. It can be deployed incrementally and configured to client core systems for maximum business benefit.
- Flexible delivery approach: on-site, remote, on/offshore and landed options available.

## BUSINESS BENEFITS

- Reduced workforce costs by optimising work processes and driving efficient work execution
- Asset condition and work history collected as part of the work process generates insight on work performance and asset maintenance need
- Right-time, right-resource, right-information work management means right-first-time execution
- Standardised procedures enhance work quality.

CGI's OpenGrid solutions allow you to operate your assets and manage your workforce to drive greater resilience, improve reliability, optimise maintenance, and maximise your workforce efficiency

### About CGI

Founded in 1976, CGI is among the largest IT and business consulting services firms in the world.

We are insights-driven and outcomes-based to help accelerate returns on your investments. Across 21 industry sectors in 400 locations worldwide, our 77,000 consultants provide comprehensive, scalable and sustainable IT and business consulting services that are informed globally and delivered locally.

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