

# Reimbursement solutions



Effective and efficient medical reimbursement is the result of a fine-tuned interaction between coverage, coding and allowable rates within the claims processing life cycle. Well-developed reimbursement methods control medical costs, improve payment predictability and provide a method to measure and compare the cost effectiveness of providers.

## Managing medical cost spend via robust reimbursement system analysis

We assist commercial payers in implementing and maintaining robust reimbursement solutions. Our comprehensive approach to reimbursement methods includes the use of experienced consultants, clinicians and proprietary software to model and manage inpatient, outpatient and professional reimbursements.

Our payer financial strategy consulting services include:

- Designing, evaluating and enhancing new and existing provider reimbursement systems.
- Benchmarking and modeling payment methods for Inpatient, Outpatient and Physician Fee Schedules
- Billing and payment contract policy development
- Providing claims processor education via custom designed training plans
- Developing a thorough systems audit and workflow review to identify areas of vulnerability
- Delivering provider contracting support and education



## A partner of choice

CGI is a leader in providing innovative business and technology solutions to the healthcare payer industry. Our clear vision and ability to deliver results has made CGI the partner of choice for many commercial health insurance companies and government healthcare payers/insurers. Our solutions and services include:

- CGI ProperPay software for comprehensive claims auditing as well as fraud and abuse detection, pre- and post-payment
- Clinical compliance auditing
- Reimbursement consulting and pricing solutions
- Fraud investigation services including special investigative unit outsourcing and co-sourcing
- Complete IT services

Our reimbursement solutions allow you to know what you are buying from providers, permits payment predictability for both you and your provider community and provides consistent measures for planning. Furthermore, we can customize your system to meet your business needs and can include mixed methods and/or predetermined payment mechanics depending on your financial goals and system capabilities.

## Comprehensive approach

Our comprehensive range-of-services have been successfully employed by leading payers/insurers. We can help assess and implement a new payment system or improve the one you already use. Our consultants use a combination of established methodologies and automated analysis tools to assess the impact of payment systems. We provide a full spectrum of financial planning and utilize tools and methodologies developed by years of experience.

Common themes emerge when we assess various payment methods across government and commercial payers/insurers. Using the industry standard as a benchmark, CGI examines your plan's historical claims data to model against for your utilization. This yields details on how well providers are coding for your system, what your utilization will look like moving forward and how your payments compare to industry standards. CGI also reviews areas affected by the new reimbursement methodology and where you need to differentiate and accommodate your business that a new payment system does not support.

Information systems and data warehouses are affected when establishing a new payment system or enhancing an existing one. We ensures continuity with your existing systems and identifies areas for enhancement due to new payment method specifics. If system enhancements are needed, we can guide your staff or provide staff augmentation to enable the payment system parameters to become reality.

Our area of focus include:

- Data review
- Utilization analysis
- Provider analysis
- Department impact review
- Coding, billing analysis
- Financial analysis
- Information system review
- Management result presentation

We generate critical profile information via a payment system assessment to determine what steps are needed for a payer to implement a successful and robust system. The assessment furnishes the knowledge your plan needs to make decisions with regard to the chosen methodology for payment.

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## Our management consulting services

- Financial management
- Operations strategy
- Business transformation
- Shared services
- Change management
- Program management
- Advanced analytics
- Performance management
- IT advisory services

## Implementation services

We provide the following services as your implementation partner:

- Implementation planning
- System design, including rate development for excluded services
- Weight and conversion factor development
- Policy direction and evaluation
- Education to all levels of staff and the provider community
- Grouping, editing and pricing software

## About CGI

### Insights you can act on

Founded in 1976, CGI is among the largest IT and business consulting services firms in the world.

We are insights-driven and outcomes-based to help accelerate returns on your investments. Across hundreds of locations worldwide, we provide comprehensive, scalable and sustainable IT and business consulting services that are informed globally and delivered locally.

### For more information

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