

Recovery audit solutions



We identify and recover improper payments using advanced analytics while minimizing provider abrasion. Our clear vision and ability to deliver results has made us the partner of choice for commercial health insurance plans and government healthcare payers and insurers.

Billions of dollars are lost every year to improper healthcare payments. CGI can reduce those improper payments for payers by combining technology with subject matter expertise to identify errors, recover overpayments and ensure payment accuracy.

Since 1990, we have been a trusted partner of healthcare payers. We bring to you a combination of investigative passion, subject-matter expertise, and data-driven analytics solutions to identify and address trends and behaviors that drive fraud, waste and abuse.

Superior results

- Consistently deliver 96 cents on the dollar of every overpaid dollar identified
- Savings rates of 60% or greater, significantly greater than the market average
- Trusted partner with 30+ years of experience
- Over \$3 billion recovered for our customers

Continuous concept development

- Constantly add new scenarios and edits to monitor the ever-changing payment integrity landscape
- Implement new coding guidelines
- Undertake prompt action on schemes related to global health concerns
- Prioritize audits with highest ROI potential

Provider coordination

- Reduce provider abrasion/concerns
- Prioritize balance between recoveries and provider relations



Value delivered

The relationships we build with you and your provider community not only minimizes provider abrasion but ultimately improves coding accuracy through partnership and education. We go above and beyond to ensure:

- Continuous new concept development and edit refinement
- Expansive audit coverage
- Provider education and communication
- Stay current on industry trends and emerging issues
- Prompt actions
- Process improvement
- Partnership with our clients

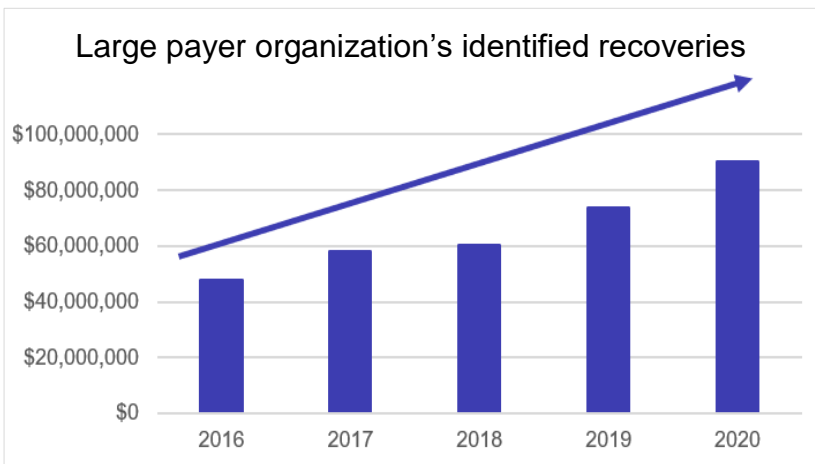
- Establish a provider portal for efficient transfer of documents and audit status reports
- Enable results that assist in obtaining more favorable contractual terms

The value we deliver

- Supplement your organization’s efforts to support complex recovery audit
- Establish efficient, trusted processes in collaboration with your organization
- Understand complex payment methodologies, contracts, regulations, policies
- Suggest and devise new logic to reduce improper payments and unnecessary spend
- Provide credentialed coders, nurses and physicians
- Leverage payment patterns through complex crossclaim analysis and a portfolio of large health insurers
- Work with certified secure cloud environments to manage highly sensitive PHI and PII (HITRUST, SOC1 SOC2 ISO 27001 Certified)
- With our experienced team, minimize provider abrasion, provide fast and accurate reviews of medical records, and coordinate recoveries on behalf of your organization

Our results speak for themselves

The following chart shows year over year identified recovery performance at just one of the leading health insurer organizations, covering over 5.6 million members.



About CGI

Insights you can act on

Founded in 1976, CGI is among the largest IT and business consulting services firms in the world.

We are insights-driven and outcomes-based to help accelerate returns on your investments. Across hundreds of locations worldwide, we provide comprehensive, scalable and sustainable IT and business consulting services that are informed globally and delivered locally.

For more information

Visit cgi.com

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