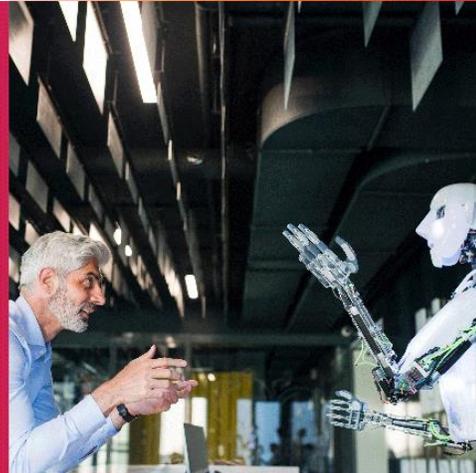


# CGI Advantage Intelligence Suite

**CGI**



Organizations have been tasked with adapting and innovating to support emerging hybrid and remote work trends. From developing better ways to virtually collaborate to increasing business process automation, the benefits of these solutions are transforming the future of work. With the CGI Advantage Intelligence Suite, your organization can increase efficiency, empower employees, and reduce solution training needs now and in the future.

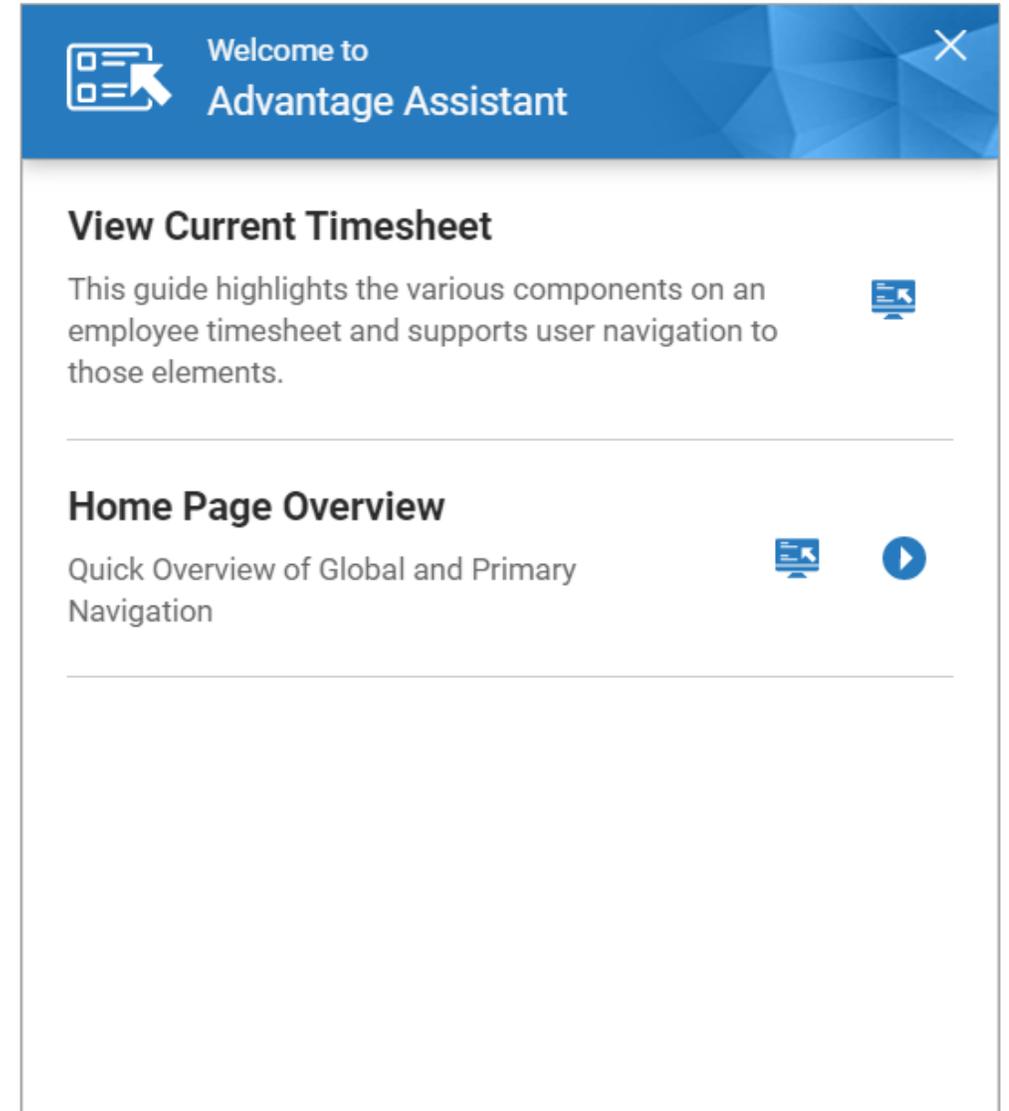
## CGI Advantage Intelligence Suite

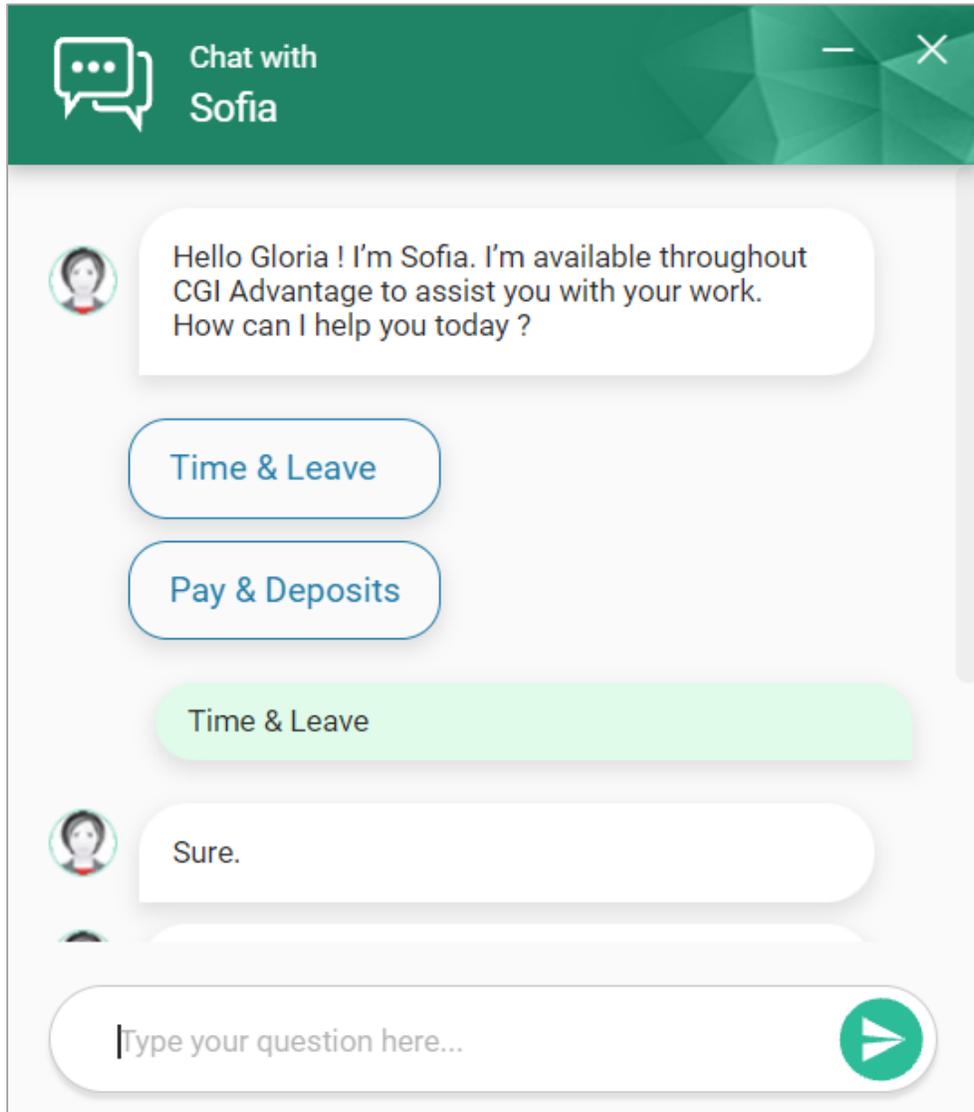
- **Advantage Assistant:** Tailored on-screen guidance and video tutorials for your business processes, reducing training time, increasing employee adoptions and limiting help desk calls
- **Sofia:** Self-learning virtual assistant to assist your employees with collecting and analyzing data, processing transactions and interacting with your knowledge base
- **Advantage Flow:** Design forms or pages without the need to code, providing increased flexibility to automate your business processes

# Expedite user adoption with Advantage Assistant

Advantage Assistant provides tailored on-screen, step-by-step guidance for your organization's business processes, increasing accuracy and reducing calls to your help desk. Both text and video capabilities are supported and configurable to your organization's unique processes. Furthermore, embedded instructional videos are included within Advantage Assistant to provide on-demand training for key features and business processes.

Advantage Assistant supports efficiency by empowering your employees to complete tasks with less time and effort. Additionally, your organization can gather insights into usage data, gain visibility into the user journey and identify user pain points to improve the user experience.





# Simplify processes with virtual assistant, Sofia

CGI Advantage's self-learning virtual assistant, Sofia, is available throughout the solution to assist your employees with collecting and analyzing data, processing transactions and interacting with your knowledge base. Sofia creates greater workforce efficiency through process optimization, increased employee engagement and independence, and decreased training times for your organization.

Sofia leverages artificial intelligence (AI) and business logic to create an unmatched user experience, including:

- The ability to autosuggest your next query based on your interaction history
- Using natural language processing and context clues to overcome spelling errors or vague questions
- Delivering analytics and insights to provide decision support

# Design and automate business processes with Advantage Flow

With Advantage Flow, your organization can design forms or pages without the need to code, providing increased flexibility to automate your business processes. Because Advantage Flow supports processes that have components both within and outside of CGI Advantage, your organization can configure virtually unlimited scenarios, including those related to employee engagement, like employee surveys, and those that facilitate collaboration, such as contract drafting or bond issuances. Business processes can be easily configured and updated by end users in Advantage Flow, increasing organizational efficiency and empowering your employees.

The screenshot shows a web interface for a survey. At the top left is the CGI logo. To its right is a search bar with a dropdown menu set to 'ALL' and the text 'Search here...'. Below the search bar is the survey title 'Return to Work Survey' followed by a star icon. The survey content consists of three questions, each with a dropdown menu for responses:

- \* I feel confident that my organization will manage the return to work well**  
- Select -
- \* As we prepare to return to work, I feel confident that I will be able to attend to my personal responsibilities (e.g., child care and elder care)**  
- Select -
- \* While working from home, I feel I am**  
- Select -

# Your partner now and in the future

The CGI Advantage Intelligence Suite will help your organization improve your ERP user experience, promote faster user adoption and increase efficiencies across your business processes. Whether your future of work is hybrid, remote or back in the office, CGI supports your digital transformation journey through continuous innovation.

## About CGI

### **Insights you can act on**

Founded in 1976, CGI is among the largest IT and business consulting services firms in the world.

We are insights-driven and outcomes-based to help accelerate returns on your investments. Across hundreds of locations worldwide, we provide comprehensive, scalable and sustainable IT and business consulting services that are informed globally and delivered locally.

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