

# CGI's client-business-centric IT governance model



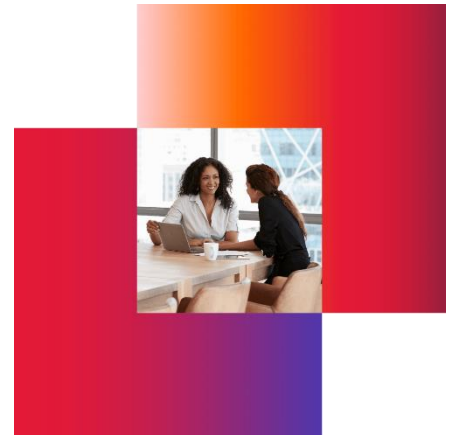
Delivering efficient IT services, optimizing technologies and systems for the best possible spend, and providing continuous business value to stakeholders require IT governance excellence, which is the cornerstone of CGI's client-business-centric IT governance model.

**Our model ensures that your IT priorities are aligned with your business strategy.**

CGI's governance model is based on an optimal delineation of accountabilities and goes far beyond traditional management models and those that focus on cost provisioning and labor arbitrage. In fact, this is the governance model CGI is using to manage its own internal IT activities globally (across 400 locations worldwide). It is flexible, modular and cost-effective.

With our model, you can maintain optimal alignment of your IT Strategic function to achieve your business needs and increase competitiveness while fully leveraging CGI's global capabilities for the IT Execution function. It is based on the following fundamental principles:

- **Clear delineation of accountabilities** among stakeholders to provide an effective management and control structure with clear accountability to eliminate redundancies. To that end, the IT organization is composed of three stakeholders:
  1. **Line of business** – has final authority over the business requirements, service volumes and service demands that have to be delivered by IT.
  2. **IT Strategic function** – provides direction and leadership of the IT Strategic function to ensure alignment of information technology with business requirements, service volumes and service demands.



CGI's governance model ensures seamless and effective integration of IT activities among the IT stakeholders.

3. **IT Execution function** – leverages CGI’s global delivery model and is responsible for implementing, operating and managing the IT Execution function end-to-end. These activities are performed in close relationship with the IT Strategic function and line of business.

- **Industry best practice processes**, including automation and robotics for service delivery across the IT delivery chain—from infrastructure to applications and project delivery services (ITIL, SEI-CMMI, COBIT and ISO). CGI’s IT governance model supports the use of agile, waterfall and DevOps methodologies or client-specific processes and tools, as required.
- **Concise, fact-based reports** aligned with business metrics, providing stakeholder teams the visibility and supervision over client IT activities.
- **Organizational structure and management framework** that allow for continuous interaction among stakeholders to ensure their ongoing alignment through three governance committees: Executive, Operation and Project. This enables you to remain in control of your IT direction, IT investment level and IT spend decisions.

CGI’s governance model fully supports bi-modal, waterfall and agile-like organization structures.



## About CGI

Founded in 1976, CGI is among the largest IT and business consulting services firms in the world.

We are insights-driven and outcomes-based to help accelerate returns on your investments. Across 21 industry sectors in 400 locations worldwide, our 77,000 professionals provide comprehensive, scalable and sustainable IT and business consulting services that are informed globally and delivered locally.

### For more information

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