Delivering improved outcomes for NHS Trusts with Managed IT Services



NHS Trusts face unprecedented challenges with financial pressures whilst continuing to deliver the best patient care. The expectation to do more with less is never more apparent.

From competition for funding, ensuring quality patient care, while meeting increased Digital First expectations and balancing the cost of treating post-Covid waiting lists are some of the ongoing challenges for NHS Trusts. Against this backdrop, there is an increased need for operational agility, innovation, and efficiency through IT and digital services to operate in these uncertain times and prepare for future needs.

How we can help

CGI's Managed IT Service is proven in the public sector, enabling agile, efficient and innovative IT operations that scale and flex quickly. The service helps address compliance issues and delivers security safeguards while allowing access to new technologies without skills limitation and freeing up time and resources to focus on clinical care.

Benefits

Our Managed IT Service offers the following benefits:

Reduced costs:

- Upfront cost savings by passing back ongoing operational savings as upfront capital for NHS trusts to deploy to front line services.
- Long-term financial savings through economies of scale and an agreed transformational roadmap that embraces both technology and business process change.







Improved outcomes:

- IT that is fit for purpose with a focus on meeting the desired clinical outcomes for the Trust, its Staff and Patients - achieved by ensuring the IT can deliver the outcomes and meaningful change.
- Clear roadmap for the future delivered through a joint agreement with our clients to use emerging technologies to both rationalise and accelerate the digital journey.
- Agreed programme of transformation projects underpinned by a benefits case showing the expected return on investment for the Trust.

Increased agility and flexibility:

 Keeping pace with increasing change by focusing on a core set of technologies while working with a powerful ecosystem of innovative partners - ensuring the ability to adapt, innovate while unlocking the value for the Trust.

Support for the local economy:

- Local business partner with our proximity model enabling us to work side-by-side with the Trusts we support.
- Safeguarding local jobs while our partner model also enables us to support local small and medium enterprises.
- Delivering Social Value through providing local skills development (including further and degree apprenticeships) along with other employment opportunities.

Working with you

To help you evaluate if Managed IT Services can improve the outcomes for your NHS Trust, CGI offers a 6 week proof of value exercise at no cost to the NHS trust. The purpose is to evaluate and validate the savings and jointly construct a business case. This exercise includes a fully costed proposal, governance model, implementation plan and IT roadmap.

Proof of value exercise



Why CGI?

- Over 20 years of delivering IT Managed Services across both Acute and Community Trusts within the UK.
- Supporting over 400,000 records in the Defence Medical Information Capability Programme, which is being accessed by 2,500
 concurrent users doing up to 20,000 consultations per day
- Helping to improve patient safety and experience with e-Prescribing and Medicines Administration, working with University Hospitals
 Plymouth NHS Trust, Somerset NHS Foundation Trust, South London and Maudsley NHS Trust and Oxford Health NHS Foundation
 Trust to implement Bettercare's ePMA solution, Better Meds
- Our Service Desk was first to gain 5* accreditation now having retained for 8 years