

Finance, Accounting and Procurement BPS



Using data insights and technology to transform core operations

CFOs face the challenge of lowering the cost of finance, accounting, and procurement processes while delivering more timely, accurate, and data-driven financial information to aid in corporate decision-making.

CGI's business process services (BPS) for governments and businesses transform finance, accounting, and procurement processes to drive growth, generate new value, and deliver superior outcomes. The result is streamlined, compliant finance and procurement operations with lower in cost and higher quality through the right blend of human and machine processing.

Our portfolio of services includes source to pay, procure to pay, order to cash, and record to report, together with the capability to create or optimize processes to meet your specific needs.

We deliver smart operations through best-in-class technology, including enterprise software, robotic process automation, intelligent automation, machine learning, blockchain, and data analytics. You also benefit from flexible, scalable and resilient services available through onshore, nearshore and/or offshore delivery models with world-class operational expertise.

Key features

Our smart operations are underpinned by:

- Deep domain and industry expertise that drives our technology and operational delivery
- A catalog of advanced automation accelerators to facilitate rapid transformational deployment
- Know-how to unlock the value of blockchain-enabled business networks and value chains
- The right blend of automated processing and human / machine delivery
- Business intelligence, advanced analytics and data insights to enable better and faster decisions
- Highly skilled and client-dedicated agents and management, including compliance and quality experts who work in alignment with your brand values and culture



CGI Finance Operations BPS advantages:

- Leadership staff with a combined 75+ years of experience
- 40+ year track record achieving on-time, on-budget project delivery
- Onshore, nearshore and offshore global delivery centers
- Providing BPS in 40 languages

- Global centers of excellence that tap into local talent from nearby colleges and universities to achieve exceptional staffing results

Key benefits

In managing smart operations for our clients, we deliver the following benefits:

- Elimination of staffing burdens while achieving measurable service improvements, including increased productivity, compliance with regulatory mandates, and reduced audit exposure
- Reduced costs, improved quality and speed, and superior business outcomes through advanced automation blended with human delivery
- Digitized processes that improve straight-through processing in payables and receivables, improving accuracy, timeliness and efficiency
- Transformed security, controls and compliance
- Rapid deployment and a smooth transition to optimized finance and procurement operations through proven transition processes and methods, process digitization and automation, knowledge transfer, connectivity, change management, recruitment, training, and stabilization
- More efficient operating models through our blend of onshore, nearshore and offshore delivery capabilities

Case in point

Centralized and transformed finance operations

When a leading European mail and parcel provider needed to centralize and modernize its finance operations, it turned to CGI Finance, Accounting and Procurement BPS for assistance. We optimized the client's finance operations by implementing ERP transformation, digitized workflows, and automation across payables, receivables, accounting, treasury, compliance and procurement. Supported by an onshore governance model, CGI's finance operations team, located in our India Center of Excellence, reduced manual handling, improved turnaround time, increased quality, and reduced overall operational cost. Further, data insights continue to drive higher team productivity, continuous process improvements, and process automation for greater efficiency.

About CGI

Founded in 1976, CGI is among the largest IT and business consulting services firms in the world. We are insights-driven and outcomes-based to help accelerate returns on your investments. Across 21 industry sectors in 400 locations worldwide, our 76,000 professionals provide comprehensive, scalable and sustainable IT and business consulting services that are informed globally and delivered locally.

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