

A powerful partnership - supporting the community with North Wales Police



North Wales Police and CGI are working together on a community programme to support local initiatives and improve the quality of life for residents. The programme supports projects helping all areas of the community including young people, families, vulnerable citizens and the elderly.

North Wales Police (NWP) serves a 700,000 strong, largely rural population. Since it was founded in 1974, it has earned the reputation as an innovator, using all the tools of modern policing to serve its citizens and keep its neighbourhoods safe.

As with any police force, strong community engagement is fundamental. In recognition of this, and building on an established relationship through the provision of an IT service desk to the force, in 2017 CGI embarked upon a new community partnership through the North Wales Police and Community Trust (PACT). The Trust is a registered charity set up by the force in 1998 to work directly with communities and offers support through its grant-funding streams. This has resulted in CGI supporting over 100 PACT and NWP-led community projects across the region.



From helping to equip a forest school in Porthmadog, to supporting an arts programme for young people with mental health issues or providing plants for a community memorial garden, the initiatives are making a tangible difference to the lives of hundreds of people living in North Wales. A partnership to be proud of, this work aligns perfectly with CGI's own corporate social responsibility focus on supporting the communities in which we live and work.

Happy to help

NWP's community work is focussed on three major themes: enhancing educational opportunities for the young, supporting vulnerable and older people and helping improve local communities.

An example of the work regarding education was where NWP and CGI provided new seating and sensory activity resources to a brand new pupil referral unit (PRU) in a school at Plas Derwen. The unit caters for pupils with permanent exclusions from school who are often young people who have experienced adverse childhood events, relationship loss, trauma or bereavement. The unit helps ensure a return to education in a positive alternative setting, markedly improving life chances and behaviours.



“North Wales Police and CGI have a strong partnership which is built on trust and collaboration. As a trusted partner, CGI helps us make innovative use of technology to prevent crime and in parallel improve community relations by supporting our PACT initiatives. With the team’s commitment to PACT, we are in a stronger position to better support the local communities.”

Carl Foulkes,
Chief Constable for North Wales Police

The focus on the elderly has meant support for several projects in the community to reduce isolation, including 'Happy Eaters' - a club established to provide free Christmas meals for elderly people living alone in Penmaenmawr and Dwygyfylchi. Similar lunch projects were also funded in Bangor and Minffordd.

Work around the local environment has seen the CGI team and their families lending a hand by donning gloves and filling numerous rubbish bags as part of a beach clean and litter pick with the St Asaph Working Together Team in Denbighshire.

When NWP gained responsibility for managing the North Wales Emergency Community Resilience Fund at the start of the Covid-19 pandemic, they asked CGI to temporarily move the focus from one-off projects to this critically important new central fund. Designed to ensure local people can stay afloat financially during the pandemic, the fund represents a source of hope, and was another NWP led initiative that CGI were only too pleased to support.

As this example illustrates, NWP and CGI's partnership has shown an unwavering commitment to communities within North Wales, creating the foundations of a programme built to last, and likely to feature many more projects in the future to support local communities.

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“The support provided by our partners at CGI has been steadfast. Always open to ideas, the team respond quickly to requests for help on a wide range of community projects enabling us to make a real positive difference in the communities in which we operate. This is something for which we, and the communities of North Wales we support, are very grateful.”

Dave Evans,

PACT Project Manager, North Wales Police and Community Trust