

Health-Check and Infrastructure Assessment



Empowering organisations with an independent validation and assessment of their IT infrastructure resulting in an optimisation roadmap toward a more efficient and stable foundation for growth.

The Challenge

Organisations looking to address today's disruptive challenges such as demand for new services, efficient infrastructure management, high service availability and security, need a robust and agile IT infrastructure as the fundamental bedrock required to support their business.

Our team of Technical Advisors provide an insight of what your current IT environment looks like, addressing:

- Proliferation to different architecture and standards
- Poor infrastructure design or inefficient configuration
- Unidentified technical risks or security issues
- Patching not being well managed
- Application Services, which are unreliable or unresponsive, coupled with slow performance across the network.

CGI's 5-step approach

We deliver a proven, 5-step approach across the IT functions and technologies:

1. CGI Understanding/ Joint Workshop
2. CGI Delivery Model/ Establish
3. CGI Proposal/ Formal Proposal
4. CGI Health-Check Method/ Problem Management Framework
5. CGI Next Steps/ Final Report and Next Steps



Why chose CGI?

Our Expertise

Experienced technical advisors and subject matter experts covering the following technologies conduct our assessments:

- Server hardware
- Operating systems
- Virtualisation technologies
- Cloud Transformation, Migration and Transition
- Storage: e.g. SAN, NAS, Backup
- Networking: e.g. LAN, WAN, SDWAN, Firewalls
- Databases
- End-User Computing, Virtual desktop technologies: e.g. Remote Desktop Services, Citrix, VMWare Horizon

Key Benefits Delivered

We help organisations define and implement IT optimisation initiatives that will enable agile management, delivering risk and cost reductions across your IT infrastructure, including:

- Independent validation of the organisation's IT estate through a different lens and improvement opportunities for future-proof service-solutions
- Access to CGI experts with in-depth experience of each technology domain and delivery experience
- Actionable recommendations on remedial actions that help to reduce service disruption
- Input into client IT business case for further functional or service-solution improvements
- Clear view of best practice in each area and any gaps to close
- Standardised methodology with a flexible and adaptable assessment approach, tailored to each client's specific requirements
- Support to redefine and transform your Service Management processes addressing risk mitigation and better serve your business
- Insights to achieving increased efficiencies and streamlined processes to support next generation IT services

CGI's cross-industry knowledge

We believe our key differentiator is our wide-ranging end-to-end delivery and integration experience, coupled with security excellence, which has matured over many years resulting in providing advisory services across industries.

CGI was the first organisation in the UK to receive endorsement from the ITSMF UK for our ongoing commitment to professionalism in service management. The Professional Service Management Framework (PSMF), designed to recognise excellence in performance and to demonstrate the commitment and maturity in approaching ITSM professionalism.

“Our advisors evaluate your IT infrastructure resulting in insightful recommendations, strategies and roadmaps for key areas of your IT transformation”

About CGI

Insights you can act on

Founded in 1976, CGI is among the largest IT and business consulting services firms in the world.

We are insights-driven and outcomes-based to help accelerate returns on your investments. Across hundreds of locations worldwide, we provide comprehensive, scalable and sustainable IT and business consulting services that are informed globally and delivered locally.

Learn more at www.cgi.com/uk

For more information
enquiry.uk@cgi.com